



Update Your Information for Medicaid!



What is happening?

- During the Pandemic, Medicaid did not end for most people.
- In 2023, Job and Family Services will be checking to see if people are still eligible.



What should I do now?

1. Report any changes to your name, address, phone number, or email address.
2. Read all mail from Job and Family Services or your Managed Care Plan.
3. Complete and return any renewal forms to Job and Family Services.
4. For more on the basics of Medicaid, including types of programs, treatment for kids, and coverage for mental health, visit www.columbuslegalaid.org/Resources or www.seols.org/Resources and select "Public Benefits."





How can I contact Job and Family Services for these things?

- **Click** and visit the Job and Family Services Self-Service Portal to log in or create an online account here: sspbenefits.ohio.gov or scan the QR code.
 - Click "Access My Cash, Food, Medical, or Child Care Assistance."
 - Select "Report a Change to My Case."
 - Follow the directions.
- **Call** your local county Job and Family Services, or 844-640-6446.
 - Choose your preferred language.
 - Select option two (2).
 - Put in your zip code.
 - Follow the directions.
- **If you fax, mail, or take in information** to your local Job and Family Services, keep proof like a fax receipt, certificate of mailing, or ask for a document receipt. Find your local office information here: jfs.ohio.gov/County/County_Directory.pdf.
- Email your Job and Family Services caseworker. Or, in Franklin County, you can also send to FRANKLIN-CDJFS-Verifications@jfs.ohio.gov.



- This information is based on current laws that are subject to change and is not legal advice. An attorney-client relationship does not exist with you and SEOLS or LASC.
- Ask for our help if your Medicaid is **denied** or **stopped** and you think it was wrong.

How to Contact SEOLS:  **844.302.1800**  www.seols.org

Adams, Athens, Belmont, Carroll, Coshocton, Fairfield, Fayette, Gallia, Guernsey, Harrison, Hocking, Holmes, Jackson, Jefferson, Knox, Lawrence, Licking, Meigs, Monroe, Morgan, Muskingum, Noble, Perry, Pickaway, Pike, Ross, Scioto, Tuscarawas, Vinton, & Washington counties

How to Contact LASC:  **888.246.4420**  www.columbuslegalaid.org

Franklin, Madison, Delaware, Marion, Morrow, & Union counties

LASC & SEOLS do not discriminate on the basis of actual or perceived race, color, religion, sex, sexual orientation, gender identity or expression, marital status, national origin, disability, age, ancestry, or military status in participation in our programs or employment practices.