



Choosing the Right Agentic Platform

A Comparison of Leading Agentic Platforms

Choosing the Right Agentic Platform

Conversation Agent Capabilities

	Krista	Relevance AI	Tray	Workato	Make	n8n	Zapier
Live Meeting Transcription	✔	⚙️	💻	💻	💻	💻	✖
In-Meeting Q&A Support	✔	💻	💻	💻	💻	💻	💻
Outcome Orchestration from Meetings	✔	⚙️	💻	💻	💻	💻	✖

✔ Natively supported, ⚙️ Configuration Required, 💻 Development Required, ✖ Not Supported

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Knowledge Agent Capabilities

	Krista	Relevance AI	Tray	Workato	Make	n8n	Zapier
Continuous Content Ingestion	✔	⚙️	⚙️	⚙️	⚙️	⚙️	⚙️
Role-Based Knowledge Context	✔	⚙️	⚙️	⚙️	⚙️	⚙️	⚙️
Retrieval Augmented Generation	✔	💻	💻	💻	💻	💻	❌

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Machine Learning Capabilities

	Krista	Relevance AI	Tray	Workato	Make	n8n	Zapier
Classifiers	✓	⚙️	✗	✗	✗	✗	✗
Predictors	✓	⚙️	✗	✗	✗	✗	✗
Anomaly Detection	✓	⚙️	✗	✗	✗	✗	✗
Custom Model Training	✓	⚙️	✗	✗	✗	✗	✗
Continuous Learning	✓	⚙️	✗	✗	✗	✗	✗
Confidence Scoring	✓	⚙️	✗	⚙️	✗	✗	✗
Transparency Reports	✓	⚙️	✗	✗	✗	✗	✗

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Integration & Orchestration Capabilities

	Krista	Relevance AI	Tray	Workato	Make	n8n	Zapier
Connectors/APIs	✓	🖥️	✓	✓	✓	✓	✓
Read/Write Structured Data	✓	⚙️	✓	✓	✓	✓	✓
Workflow Logic w/ Data	✓	⚙️	✓	✓	✓	✓	✓
Pause for Approval	✓	✓	⚙️	⚙️	⚙️	⚙️	✗
Resume after Input	✓	✓	⚙️	⚙️	⚙️	⚙️	✗
Structured Escalation	✓	✓	⚙️	⚙️	⚙️	⚙️	✗
Trigger Other Workflows	✓	⚙️	⚙️	⚙️	🖥️	🖥️	🖥️
Logic-based Invocation	✓	⚙️	⚙️	⚙️	🖥️	🖥️	🖥️
Native Agent Interaction	✓	✗	⚙️	⚙️	✗	✗	✗
Non-GenAI ML Support	✓	⚙️	⚙️	⚙️	🖥️	🖥️	🖥️
Use AI Output in Logic	✓	⚙️	⚙️	⚙️	🖥️	🖥️	🖥️
AI Treated as Native	✓	⚙️	⚙️	⚙️	✗	✗	✗

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Authoring & User Experience

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No-code Workflow Authoring	✓	⚙️	⚙️	⚙️	⚙️	⚙️	⚙️
Quick to Deploy	✓	⚙️	⚙️	⚙️	⚙️	⚙️	⚙️
Multi-channel UI	✓	⚙️	⚙️	⚙️	⚙️	⚙️	⚙️
Chatbot UIs for Processes	✓	💻	💻	💻	💻	💻	💻
Native Web Interface Support	✓	💻	💻	💻	💻	💻	💻
Mobile UI Support	✓	💻	💻	💻	💻	💻	💻

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Enterprise Readiness

	Krista	Relevance AI	Tray	Workato	Make	n8n	Zapier
Long-running Workflows	✓	✓	✗	✓	✗	✗	✗
Multi-user/System Collaboration	✓	✳	✳	✳	✳	✳	✳
Cross-System Execution	✓	✓	✓	✓	✓	✓	✓
Step-by-step Logs	✓	✳	✳	✓	✳	✳	✳
Human + System Traceability	✓	✳	✳	✳	✳	✳	✳
Searchable/Compliant Audit Trail	✓	🔒	🔒	✳	🔒	🔒	🔒
RBAC (Role-based Access Control)	✓	✳	✳	✓	✗	✳	✗
Data Encryption	✓	✓	✓	✓	✓	✓	✓
Compliance Certifications	✓	✓	✓	✓	✓	✓	✓
Data Isolation	✓	✳	✳	✳	✳	✳	✳
Retention Policies	✓	✳	✳	✳	✳	✳	✳
Memory/Context Boundaries	✓	✗	✗	✗	✗	✗	✗
High Concurrency Support	✓	✳	✳	✳	✳	✳	✳
System Resilience	✓	✳	✳	✳	✳	✳	✳
Large-scale Workflow Processing	✓	✳	✳	✳	✳	✳	✳

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