

QUALITY MANAGEMENT POLICY

Urbnbild is committed to meeting and exceeding customer satisfaction through provision of quality, cost effective construction services.

We pride ourselves on our ability to provide flexible construction options with value engineering input to create enduring relationships with our customers.

This will be accomplished through:

- Ongoing maintenance and improvement of our systems and processes.
- Visible leadership and open communication throughout our business to promote quality workmanship in the products we present to our customers.
- Ensuring we utilize our resources, information and knowledge efficiently and effectively.
- Enabling a strong consultative process from concept (where applicable) through delivery of our projects so we can gauge customer satisfaction progressively.
- Determining our, and our customers, climate change risks and, if relevant, manage consequential risk accordingly.

Urbnbild management demonstrates commitment to this Policy through the provision of skilled, appropriately trained and qualified employees and subcontractors.

It is our goal to ensure customers are taken through the delivery process of their projects with ease and open communication promoting a strong ongoing and mutually rewarding relationship.



KEVIN RIGG

Director

November 2025



DAMIEN DELANEY

Director

November 2025