

# Terms of Service

Chapawu Properties LLC DBA Oro Property Management LLC

*Last Updated: February 27, 2026*

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**BY USING ANY WEBSITE, MOBILE APP, OR SERVICE OF CHAPAWU PROPERTIES LLC DBA ORO PROPERTY MANAGEMENT LLC, YOU AGREE TO ABIDE BY THESE TERMS OF SERVICE BETWEEN YOU AND CHAPAWU PROPERTIES LLC DBA ORO PROPERTY MANAGEMENT LLC, WHICH INCLUDE THE REFERENCED PRIVACY POLICY (“AGREEMENT”). IF YOU DO NOT AGREE TO BE BOUND BY THIS AGREEMENT, YOU ARE NOT AUTHORIZED TO USE ANY CHAPAWU PROPERTIES LLC DBA ORO PROPERTY MANAGEMENT LLC WEBSITE OR TO OBTAIN ANY SERVICES FROM CHAPAWU PROPERTIES LLC DBA ORO PROPERTY MANAGEMENT LLC.**

The Chapawu Properties LLC DBA Oro Property Management LLC websites and mobile apps (collectively, “Websites”; and individually, “Website”). Chapawu Properties LLC DBA Oro Property Management LLC provides numerous services, including as referenced on the Websites (“Services”).

Chapawu Properties LLC DBA Oro Property Management LLC reserves the right, at its discretion, to revise the terms of this Agreement and/or change, suspend, discontinue, or modify any aspect of any Website. Your continued use of any Website after the posting of revisions constitutes acceptance of the revised terms.

## 1. Business Identity

Chapawu Properties LLC DBA Oro Property Management LLC is a real estate investment and property management company based in San Antonio, Texas. We buy houses directly from homeowners and provide property management services. Our services include property evaluations, cash offers, streamlined closings, and rental property management.

## 2. Certification of User

By using or attempting to use this Website, you certify that you are a resident of the United States or otherwise authorized to conduct business in the United States, are at least 18 years of age, and have the legal capacity to enter into this Agreement.

## 3. Content and Registration

### 3.1 Website Content

Website content includes all areas and aspects of the Website and Services, including text, data, photos, graphics, video, software, products, services, and information provided by Chapawu Properties LLC DBA Oro Property Management LLC.

## 3.2 Vendor Content

Chapawu Properties LLC DBA Oro Property Management LLC may display or link to information, products, or services offered by third-party vendors. Chapawu Properties LLC DBA Oro Property Management LLC does not guarantee the accuracy, availability, or quality of any vendor content and does not endorse vendor products or services.

## 3.3 Third-Party Liability

Chapawu Properties LLC DBA Oro Property Management LLC is not responsible for losses or damages resulting from external sites, vendor information, or vendor products or services.

## 3.4 Registration

Certain Website features may require registration. You agree to maintain confidentiality of your login credentials and acknowledge that Chapawu Properties LLC DBA Oro Property Management LLC may discontinue your access at any time. If you believe your account has been compromised, you must notify us immediately at (210) 880-0923 or [rentals@housebuyersa.com](mailto:rentals@housebuyersa.com).

# 4. SMS/Text Messaging Terms

## 4.1 SMS Program Description and Consent

By providing your mobile phone number through any Chapawu Properties LLC DBA Oro Property Management LLC web form, landing page, or other communication channel, you expressly consent to receive text messages (SMS and/or MMS) from Chapawu Properties LLC DBA Oro Property Management LLC or its representatives.

### **Purpose of SMS Communications**

We use SMS communications to:

- Follow up on property inquiries submitted through our website
- Ask questions about your property and real estate situation
- Provide information about our home buying and property management services
- Schedule property evaluations and appointments
- Send updates related to your service request

### **Types of Messages You Will Receive**

When you submit your information through our website, you may receive messages such as:

- Welcome/Initial Contact: A greeting identifying Chapawu Properties LLC DBA Oro Property Management LLC and asking permission to discuss your property
- Follow-up Questions: Messages about property condition, timeline, motivation for selling, and other relevant details
- Appointment Scheduling: Messages to coordinate property viewings or consultations
- Service Updates: Updates about your inquiry, offers, or next steps

## Message Frequency and Data Rates

Message frequency may vary depending on your level of interaction with our services. Message and data rates may apply. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

**Consent Not Required for Purchase:** You are not required to consent to receive SMS messages as a condition of purchasing any goods or services from Chapawu Properties LLC DBA Oro Property Management LLC.

## 4.2 Opt-Out and Support

You can cancel the SMS service at any time. Just text “STOP” to (210) 880-0923. After you send the SMS message “STOP” to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at [rentals@housebuyersa.com](mailto:rentals@housebuyersa.com) or (210) 880-0923.

## 4.3 Carrier Liability

**Carriers are not liable for delayed or undelivered messages.**

Mobile carriers are not responsible for the delivery or timing of messages sent by Chapawu Properties LLC DBA Oro Property Management LLC. Message delivery may be affected by network coverage and availability, mobile device compatibility, carrier technical issues, and device settings or spam filters. Chapawu Properties LLC DBA Oro Property Management LLC is not responsible for messages that are not delivered due to carrier-related issues, device incompatibility, or other technical factors beyond our control.

## 4.4 Privacy Policy Cross-Reference

Your mobile phone number and SMS interaction data are subject to our Privacy Policy. We do not sell or rent your phone number to third parties for their marketing purposes. If you have any questions regarding privacy, please read our privacy policy: [\[LINK TO PRIVACY POLICY\]](#)

# 5. Limitations on Use

## 5.1 Copyright and Trademarks

All Website content is copyrighted by Chapawu Properties LLC DBA Oro Property Management LLC or its licensors. You may not copy, reproduce, distribute, or exploit any content without prior written permission, except for personal, non-commercial use.

## 5.2 Restricted Use

You agree to use the Website lawfully and not transmit content that is unlawful, infringing, abusive, obscene, or otherwise objectionable.

## **5.3 User Submissions**

By submitting content to Chapawu Properties LLC DBA Oro Property Management LLC, you grant a perpetual, royalty-free, irrevocable license for Chapawu Properties LLC DBA Oro Property Management LLC to use, modify, distribute, and display such content.

## **6. Access and Delays in Services**

Chapawu Properties LLC DBA Oro Property Management LLC is not liable for service interruptions, delays, or errors caused by events beyond its control.

## **7. Representations, Warranties, and Limitation of Liability**

### **7.1 Disclaimer**

The Website is provided “as is” without warranties of any kind. Chapawu Properties LLC DBA Oro Property Management LLC disclaims all implied and express warranties.

### **7.2 Assumption of Risk**

You assume all risks related to Website use and data accuracy.

### **7.3 Limitation of Liability**

Chapawu Properties LLC DBA Oro Property Management LLC shall not be liable for incidental or consequential damages. Any liability is limited to the greater of \$100 or 10% of amounts paid by you.

## **8. Indemnification**

You agree to indemnify and hold harmless Chapawu Properties LLC DBA Oro Property Management LLC and its affiliates from all claims arising from your use of the Website or Services, including SMS communications.

## **9. Privacy Policy**

These Terms incorporate the Privacy Policy available on the Website. [LINK TO PRIVACY POLICY]

## **10. Unsolicited Marketing**

Chapawu Properties LLC DBA Oro Property Management LLC does not authorize use of the Service for unsolicited communications. Users may opt out of marketing communications via the options provided or by contacting us. For SMS opt-out instructions, see Section 4.2 above.

## 11. Miscellaneous

### 11.1 Governing Law

This Agreement is governed by the laws of the State of Texas, with venue in Bexar County, Texas.

### 11.2 Assignment

You may not assign your rights without written consent from Chapawu Properties LLC DBA Oro Property Management LLC.

### 11.3 Severability

If any provision is unenforceable, the remainder shall remain in effect.

### 11.4 Connectivity Charges

You are responsible for any third-party connectivity charges incurred, including charges related to SMS messaging.

### 11.5 Termination

Chapawu Properties LLC DBA Oro Property Management LLC may terminate your access at any time without affecting its legal rights.

### 11.6 Notice

Official correspondence should be sent to:

**Chapawu Properties LLC DBA Oro Property Management LLC**

2242 E Commerce

San Antonio, TX 78203

Phone: (210) 880-0923

### 11.7 Entire Agreement

This Agreement constitutes the entire agreement between you and Chapawu Properties LLC DBA Oro Property Management LLC. Any rights not expressly granted are reserved.

### 11.8 Changes to Terms

Chapawu Properties LLC DBA Oro Property Management LLC reserves the right to modify these Terms of Service at any time. Changes will be effective immediately upon posting. Your continued use of the Website or Services after changes are posted constitutes acceptance of the modified terms.

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