

Privacy Policy

Chapawu Properties LLC DBA Oro Property Management LLC

Last Updated: February 27, 2026

1. Information We Collect

We collect information from you when you subscribe to our newsletter, fill out a form, submit property information, or provide your mobile phone number for SMS communications.

We may collect information about your computer, including your IP address, operating system, and browser type using analytics tools. This data is used to improve browsing for everyone and does not identify any individual.

When using our site, you may be asked to enter your name, email address, mailing address, or phone number. You may also visit our site anonymously. If Chapawu Properties LLC DBA Oro Property Management LLC is acquired by or merged with another company, we will notify you before your information is transferred and becomes subject to a different privacy policy.

2. SMS Communications and Consent

By providing your mobile phone number to Chapawu Properties LLC DBA Oro Property Management LLC, you expressly consent to receive text messages (SMS) from us regarding your property inquiry and our real estate services.

Required Non-Sharing Clause

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. Information sharing to subcontractors in support services, such as customer service, is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

How We Obtain SMS Consent

- SMS consent is obtained when you voluntarily provide your mobile phone number through our website forms, landing pages, or other communication channels
- By submitting your phone number, you agree to receive automated and/or manual text messages
- Consent is not a condition of purchase or service

How We Use SMS

- To follow up on property inquiries you submit
- To ask questions about your property and situation
- To provide information about our real estate services
- To schedule appointments or property evaluations

- To send service updates related to your inquiry

Message Frequency and Data Rates

Message frequency may vary depending on your level of interaction with our services. Message and data rates may apply based on your mobile carrier's plan. Please contact your wireless carrier for details about your specific plan.

Opt-Out Instructions

You can opt out of SMS communications at any time by replying STOP, END, CANCEL, UNSUBSCRIBE, or QUIT to any message; calling us at (210) 880-0923; or emailing us at rentals@housebuyersa.com. After you opt out, you will receive one final confirmation message, and no further messages will be sent unless you re-opt-in.

Carrier Liability

Carriers are not liable for delayed or undelivered messages.

Support

For support or questions about SMS communications, text HELP or contact us at (210) 880-0923.

3. Mobile Phone Number Sharing

We do not sell, rent, or trade your mobile phone number to third parties for their marketing purposes. Your phone number may be shared only with service providers who assist us in delivering SMS communications (such as SMS platform providers), third parties as required by law or to protect our rights, and trusted partners who help us operate our business, provided they agree to keep this information confidential.

Your mobile phone number will never be sold to marketing companies, data brokers, or other unrelated third parties.

4. What We Use Your Information For

To Process Transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

To Send Periodic Emails

The email address you provide may be used to send you information, respond to inquiries, and/or other requests or questions.

To Communicate via SMS

The mobile phone number you provide may be used to send you text messages related to your property inquiry and our services, as described in the SMS Communications section above.

5. How We Protect Your Information

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

6. Disclosure to Outside Parties

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

7. Third-Party Links and Services

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.

Certain third-party service providers, such as payment gateways and SMS platform providers, have their own privacy policies with respect to the information we are required to provide to them. We recommend that you read their privacy policies so you can understand how your personal information will be handled.

8. Remarketing

Chapawu Properties LLC DBA Oro Property Management LLC may use third-party vendor remarketing tracking cookies, including but not limited to Google Ads and Facebook tracking cookies. This means we may continue to show ads to you across the internet. We respect your privacy and do not collect any identifiable information through the use of any third-party remarketing system.

9. Your Rights Regarding Your Data

Right to Access: You have the right to request and receive a copy of the personal information we hold about you.

Right to Correction: You have the right to request that we correct any inaccurate or incomplete personal information.

Right to Deletion: You have the right to request deletion of your personal information, subject to certain legal exceptions.

Right to Opt-Out: You have the right to opt out of email marketing communications, SMS text message communications, remarketing and targeted advertising, and data sharing with third parties (where applicable).

How to Exercise Your Rights

To access, correct, or delete your personal information, or to exercise any other rights, please contact us by phone at (210) 880-0923, by mail at Chapawu Properties LLC DBA Oro Property Management LLC, 2242 E Commerce, San Antonio, TX 78203, or through our website contact form. We will respond to your request within 30 days.

California Residents: California residents have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information is collected, the right to deletion, and the right to opt out of sale of personal information. To exercise these rights, please use the contact methods above.

10. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. When your information is no longer needed, we will securely delete or anonymize it.

11. Changes to This Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page and update the “Last Updated” date above. We encourage you to review this Privacy Policy periodically for any changes.

12. Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Contact Us

If there are any questions regarding this privacy policy, you may contact us using the information below:

Chapawu Properties LLC DBA Oro Property Management LLC

2242 E Commerce

San Antonio, TX 78203

Phone: (210) 880-0923

Email: rentals@housebuyersa.com