

# Maison l'Étincelle Lachenaie – Memory Care With Heart

AN INTRODUCTION TO OUR CARE MODEL, OUR  
SERVICES, AND OUR CORE VALUES.





## ABOUT OUR COMMUNITY

At Maison l'Étincelle **Lachenaie** residence, comfort, kindness, and human connection shape daily life. Our seniors feel supported, valued, and surrounded by people who understand them. We focus not on what fades, but on what continues to shine — emotion, presence, and warmth.

Each day brings small joys: gentle conversations, music in the halls, and familiar routines that restore dignity. Memory care begins with **respect** and grows through an environment that nurtures and protects. Lachenaie is close-knit, welcoming, and calm — and our residence reflects that spirit.

# Freedom of Movement

## **Movement is essential to well-being.**

At Lachenaie, we encourage our seniors to walk, explore, and stay engaged with their surroundings. Whether it's stepping outside for fresh air, enjoying our secure outdoor areas, or simply moving freely within the residence, every gesture reinforces a sense of independence and comfort.

Our residents enjoy gentle strolls, moments in nature, visits from pets, and activities that bring energy into the day. Indoors, open layouts and safe pathways allow for relaxed wandering, stretching, dancing, and music—simple pleasures that remind each person of their own rhythm and vitality. Here, **freedom is supported**—not restricted—because movement helps our seniors feel present and connected to themselves.

Supporting **confidence**,  
**autonomy**, and everyday **joy**.



## Honouring Our Seniors' Past

Every resident arrives with a rich personal history—family, professions, travels, talents, and treasured traditions. At Lachenaie, we consider these stories essential to their care. We welcome memories through photos, conversations, music, scents, and familiar touches that gently bring the past into the present.



Our approach is simple: **we never force memory—we follow it where it still lives.**

By nurturing long-term memory, we help residents reconnect with moments that build confidence and identity. A favourite melody, the smell of homemade dishes, or a well-known gesture can unlock recognition and pride. These moments are powerful, grounding, and deeply human.

## Humanity First

Supporting individuals living with Alzheimer's or other cognitive disorders requires more than expertise—it requires **heart**.

At Lachenaie, our caregivers lead with empathy, patience, and sincerity. They take the time to observe, listen, and understand how each resident communicates and experiences the world.

Every journey with dementia is unique, and our care reflects that uniqueness. We adapt, we personalize, and we accompany each person with **respect** and **gentleness**.



Understanding each resident's world.

Safety brings **peace of mind.**

Safety brings **confidence.**

Safety makes space for **joy.**



## SECURITY

The Lachenaie residence is designed to offer a secure, reassuring environment where seniors can move about with confidence. Thoughtful design, trained staff, and discreet technology work together to reduce risks and promote safety without limiting independence.

With prevention measures, monitoring tools, and best care practices, families can feel at ease knowing that their loved one is protected, supported, and surrounded by attentive professionals.

# Maison l'Étincelle

## Visit Our Residence

Choosing the right home for a loved one is a significant decision. We're here to guide you, answer your questions, and welcome you with openness and care.

**Schedule a visit — we would be happy to meet you.**



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