

IMPORTANT INFORMATION FOR ALL OUR CUSTOMERS

The food bank shop is moving. From **Tuesday, 8 September 2026**, we will welcome you at our new location, "**Am Windrad 5, 52156 Monschau**". The final sales day at the current location will be **Thursday, 3 September 2026**. Due to the move, the shop will remain closed on **Saturday, 5 September 2026**.

The new food bank shop is only about a five-minute walk from the current location (one street further). Please see the street map.

The sales procedure will also change slightly following the move. We will no longer issue queue numbers before sales begin. This means you no longer need to arrive before 1:30 p.m. to collect a queue number. As usual, you may visit the shop on Tuesdays, Thursdays or Saturdays at any time between 1:30 p.m. and 2:30 p.m. to purchase food bags and any other available items. Since the food bags contain largely the same items, the time of your visit during opening hours does not matter.

Please note

- During opening hours, customers will be admitted to the shop individually or in small groups.
- If the shop is already at capacity, please wait outside until the next group can be admitted.
- Separate doors are used for entry and exit.
- The indoor and outdoor areas are monitored by video surveillance.
- There is no seating and no covered waiting area at the new location.

We look forward to welcoming you soon at our new food bank shop.

Your Monschauer Tafel team