## MCKENNA PROPERTY MANAGEMENT

## Welcome to the family!



The McKenna Property Management team is happy to welcome you into your new home! Let us introduce you to the family:

Jenni is the "Broker/Owner" of McKenna Property Management. jenni@mckennateam.com

**Michelle** is our "Director of First Impressions". She handles our front desk area, helps answers phone calls & greets all who enter our doors with a smiling face. Michelle@mckennateam.com

**Brian** is our "Numbers Man". He manages the financial intricacies of all operations, including overseeing new move-ins, vacancies, vendor payments, and more! <a href="mailto:brian@mckennateam.com">brian@mckennateam.com</a>

**Destiny** is the "Client Acquisition Specialist". She coordinates the onboarding of new clients & their portfolios. destiny@mckennateam.com

**Melinda** is the "Executive Assistant" to Jenni and handles the transfer/set-up of all new properties to begin the management process. melinda@mckennateam.com

**Irelynn** is our "Special Projects Coordinator". She handles many different projects within our office, including insurance claims, notices  $\mathcal{E}$  evictions, court appearances  $\mathcal{E}$  is our resident liaison. Irelynn also assists with vetting  $\mathcal{E}$  screening all rental applications. irelynn@mckennateam.com

**Elissa** is our "Special Projects Assistant". She handles the vetting & screening of applications for approval, and types up leases for them! She also assists in addressing many special projects including site evaluations. <a href="mailto:elissa@mckennateam.com">elissa@mckennateam.com</a>

**Shae** is our "Marketing Manager". She is responsible for leading all aspects of our marketing efforts, including social media, newsletters, and overall brand strategy to engage our audience and drive growth. <a href="mailto:shae@mckennateam.com">shae@mckennateam.com</a>

**Elonda** is our "*Move-Out Coordinator*". *She* is responsible for closing out the properties when vacated & organizing the repairs. Elonda is also your move in representative for your first 30 days of residency. <u>elonda@mckennateam.com</u>

**Andrew** is our "VP of Resident Relations". He assists with move-outs and helps new residents get settled in during their first 30 days. relations@mckennateam.com

**Jill** is over all "Lease Renewals". She takes care of all resident lease renewals, notices to vacate and oversees the Second Nature Filter Easy program. jill@mckennateam.com

**Melia** is our "Maintenance & Compliance Estimate Coordinator". She handles the creation of work orders, monitoring of the vendor scheduling, submissions of estimates to owners, & approvals for work to get done. melia@mckennateam.com

**Kelli** is our "Maintenance & Compliance Invoice Coordinator". She handles the repairs/maintenance invoices upon completion of the work orders on occupied properties. As well as handling Home Warranty claims & work orders. <a href="maintenance">repairs@mckennateam.com</a>

Amanda is our "HOA Compliance Coordinator". She handles all HOA correspondences & violations. myhoa@mckennateam.com

**Terry, Kai, Peter & Phil** are our "Field Agents" & they conduct walk throughs, address lockboxes, among many other field activities.

**Debbie** is our "Remote First Impressions Specialist" and answers all our phone calls! She's the friendly voice on the other end of the line! Always ready to answer your calls, she helps with questions and ensures you're connected with the right department quickly and efficiently.

Thanks again for choosing McKenna Property Management for your real estate needs!