



**Quality Technician
De Pere, WI**

Own the details. Protect the product. Build world-class quality.

At Washworld, strong systems protect strong products. We're looking for a Quality Technician who thrives on digging into details, solving problems before they grow, and building systems that keep us operating at a world-class level.

If you're the type of person who notices what others miss, asks "why" until you find the root cause, and takes pride in making things better...keep reading.

Quality Management System (QMS) Support – 50%

- You'll be a key contributor to our Quality Management System, not just maintaining it, but strengthening it
- Participate in internal audit planning, execution, and reporting
- Review audit plans and reports for clarity and accuracy
- Audit controlled documentation across Operations and Engineering
- Manage the distribution of controlled documents
- Identify risks and opportunities to protect product quality

Production Quality Support – 25%

- You'll work directly with Production to keep quality high and momentum strong.
- Address and correct product quality issues
- Perform inspections on internal and external components
- Document issues and work across departments to resolve them
- Log and analyze test data
- Create and maintain work instructions, forms, and quality tools

Quality Investigations & Corrective Action – 25%

- When something isn't right, you lean in — not away
- Lead weekly reviews of quality metrics
- Create and maintain simple visual tools that communicate department performance clearly and quickly
- Proactively investigate and initiate resolution of quality concerns (minor to major)
- Document and drive corrective actions through CARs

What You Bring

- 2+ years of experience in a manufacturing environment with direct exposure to quality systems, audits, inspections, document control, or technical support functions
- Demonstrated experience supporting or strengthening elements of a Quality Management System (QMS), including audits, documentation control, or corrective action processes



- Strong troubleshooting and structured root-cause analysis skills, with the ability to interpret quality metrics and translate data into action
- High attention to detail, you notice what others miss and take pride in protecting both function and finish
- Ability to prioritize effectively in a fast-paced production environment while aligning to delivery timelines and quality standards
- Comfort working with data and Microsoft Office programs (Excel, Word, Access, PowerPoint)
- Ability to interpret technical drawings and understand mechanical, electrical, pneumatic, and fluid systems
- Strong communication skills across departments, with the confidence to raise concerns and drive resolution
- A quality-first mindset with a bias toward ownership, follow-through, and continuous improvement

Why Washworld?

- A stable, growing company with a strong reputation and a long-tenured team
- In-office collaboration that actually adds value
- Work that directly impacts our customers, production floor, and the business as a whole
- A culture where people support one another and your contributions truly matter

What You'll Get:

- Competitive pay plus health, dental, and life insurance
- 401(k) match to help you plan for the future
- Paid time off for holidays and vacation, plus paid time to volunteer in your community
- A clean, air-conditioned and heated facility so you're comfortable year-round
- Bi-Monthly birthday celebrations with free food and a chance to connect with coworkers
- Fun company events including our annual picnic, milestone anniversary recognitions, and Christmas party
- A supportive team environment where your work is valued and appreciated – seriously!

Those interested in applying can do so on our website at www.washworldinc.com/careers

