



D. J. ROBB FUNERAL HOME & CREMATION CENTRE

ESTABLISHED IN 1924

www.djrobb.on.ca

519-336-6042

102 N. Victoria St, Sarnia, ON, N7T 5W9

(Price List in Effect – May 1, 2026)

Funeral Establishment Operator-Class 1, License #FE-416

(We are a proud shareholder in Southwest Crematoriums Ltd)

OUR GUIDE TO OUR GENERAL PRICING – 1.8

The prices set out in this schedule are subject to change at any time due to ongoing inflationary pressures. Our funeral directors will advise purchasers at the time arrangements are made if any legal or other requirements mean additional supplies or services must or should be purchased. Unless specified, prices shown do NOT include applicable HST

The following format and content of the price list have been stipulated by the Bereavement Authority of Ontario and is required to be posted by all bereavement licensed Funeral Directors.



Person In charge of day-to-day operations:

James Robb: Managing Funeral Director–Class 1, License #FD-200748

BAO Consumer Information Guide: <https://thebao.ca/for-consumers/consumer-information-guide/>



Leo Toulouse

Funeral Director: FD1-200927



Tom Wolfe

Funeral Director: FD1-300970

Business Office Hours: Monday to Friday: 8:30 – 4:30 pm.

Funeral Director availability: 24/7

WHO IS THE ONE RESPONSIBLE FOR MAKING THE DECISIONS FOR FUNERAL ARRANGEMENTS?

It's important to know exactly who is legally responsible for making funeral arrangement decisions for a loved one. If the deceased has not expressed their wishes through a written document such as a Durable Power of Attorney for Health Care, or a Last Will and Testament, where the deceased has designated an agent to fulfill their wishes; then the chain of command is commonly as follows:

- Executor
- Estate Administrator (example, Estate Trustee in Ontario)
- Legal Spouse/Partner
- Surviving Adult Child/Children
- Grandchildren
- Great-Grandchildren
- Surviving Parent
- Surviving Adult Sibling
- Ex-Spouse
- Parent of Minor Child

The person designated as the party responsible, whoever they may be, needs to be present to make decisions, and sign documents. If you have questions about the accepted kinship-related order of precedence or are unclear as to who the legally responsible person is for funeral planning, just call our office at 519-336-6042.

OUR FAIR PRICING POLICY

Our prices are carefully set each year to ensure a fair balance of value and affordability. We pride ourselves on providing the highest standard of service in Sarnia, and our prices reflect this commitment. If you find a lower written quote for the same service from another local funeral home, we may offer up to 5% less.

For those concerned about costs, we offer interest-free monthly payment plans when needed. We understand financial challenges after a loss and are willing to work with your budget.

If you have questions about our charges or services, please contact us without hesitation. For detailed cost information, visit or call D. J. Robb Funeral Home & Cremation Centre Ltd. (Appointments recommended: 519-336-6042).

CREMATION SERVICES

(We are a proud shareholder in Southwest Crematoriums Ltd)

For more than a century, we have upheld unwavering standards of care and professionalism, establishing the trust of both families and the broader community. This dedication is consistently reflected in our cremation services, where D. J. Robb Funeral Home & Cremation Centre Ltd. employs rigorous protocols to ensure the respectful handling of all individuals and to provide assurance to families. Our personnel conduct thorough identification verifications at each stage of the process and maintain meticulous records, thereby preserving accountability and ensuring accurate identification.

We answer families' questions about cremation with clear, detailed information. Typical concerns involve identity preservation and handling of remains. Our team explains every step and welcomes further inquiries to ensure transparency and reliability.

As stakeholders in our crematorium, we follow rigorous protocols to verify that the cremated remains provided are those of the designated individual. By engaging a reputable facility and requiring staff oversight at each stage, we maintain strict adherence to our code of ethics and operational standards. This methodology guarantees that all individuals receive the highest level of care and respect.

What is the purpose of a funeral?

A funeral or memorial service provides an opportunity for the living to show respect for the deceased and pay tribute to their life. It provides a framework to freely and openly express our beliefs, feelings, and thoughts about the death of our loved one. It gives us permission to grieve our loss, share in solidarity, and gain strength from others who are experiencing the same loss.

Types of Services

With many funeral and memorial options, the right choice is the one that best honors your loved one. With any option, you may have a private or public viewing at the funeral home or, when appropriate, at the service. Each service can be personalized, and we can help plan an option that fits your budget.

Traditional Funeral Service

A traditional funeral includes the casketed body and a formal service (e.g., celebrant/clergy, music, readings). The casket may be open or closed for viewing. It can be held with any final disposition (burial, entombment, inurnment, etc.); if cremation is chosen, a viewing can still be included.

Memorial Service

A memorial service may be held soon after death or weeks to months later. The body is not present, though an urn may be displayed if cremation was chosen. The service can follow a traditional format (celebrant/clergy, music, readings) or be more informal—the choice is yours.

Celebrations of Life

Celebrations of life, like other services, can be tailored to reflect the person you're honoring. They're often more informal and can be held outdoors (park, sports complex, backyard) or in a meaningful indoor setting (favorite restaurant, gallery, museum). Some families also choose a destination gathering and may scatter cremated remains (see Types of Disposition).

\$595.00 – GTAP - GUARANTEED TRAVEL PLANS

Coverage Includes: Coverage for members if death occurs more than 100 km's away from their principal residence, Protection while travelling anywhere in the world, even if death occurs outside of your home Province, Arranges for preparation: embalming or cremation and transportation of the Deceased to the funeral home (near the Deceased's legal residence) designated on the enrollment form, All details organized by professionals with technical and translation services provided, All expenses paid directly by the plan means there will be no out-of-pocket expenses for the family

Additional Benefits: Arranges and pays for a Travel Companion to accompany the Deceased home, If Deceased is travelling alone, plan arranges and pays for one next of kin to travel to place of death to accompany Deceased home, Brings pets home safely, Bereavement support for surviving family members

Payment and Flexibility: Enrollment at any age provides a lifetime of coverage for a one-time fee., 30-Day freelook period, no health questions or medical examination required, GTAP provides members with certificate and wallet cards, Coverage is provided at times of need by calling 1.800.656.5056 with member number, Members must reside in North America. Coverage commences at subsequent trip following signing. All services must be arranged by GTAP. No claims for reimbursement will be accepted.

WHAT ARE ESSENTIAL SERVICES?

Essential services are a non-declinable expense that refers to the basic services provided by our licensed funeral directors and staff for the work they do, the minimal use of our vehicles, facilities or equipment required for arrangements for services that must be done or arrangements for an immediate disposition of the deceased with no services at all. Our minimum service expenses are identified with asterisks (*) or in blueprint and are applied on all or part of the services we are asked to provide

ITEMIZED ESSENTIAL SERVICE CHARGE - \$1,695 - \$2,395

\$500.00 – Basic Professional Fees

\$700.00 – Co-ordination Activities, Rites & Ceremonies

\$295.00 - Documentation.

\$200.00 - Basic Preparation of Remain

\$200.00 - Facility for Preparation & Shelter

\$175.00 - Initial Transport of Remains - Basic

\$175.00 – Service Vehicle

\$150.00 – General Duty Vehicle

What is NOT included in the above Essential Services charge: Supplies (casket, outer burial container, urn, stationery, etc.); optional services (pallbearers, embalming, visitation/funeral services); mileage over 30 km; pacemaker/radioactive implant removal; HST; third-party disbursements (cemetery interment fee, crematorium fee, coroner's fee, death registration fee, etc.); transfers requiring additional staff (coroner's office, residence, nursing homes); drafting/placing/editing death notices (including online notices/condolences); placing cremated remains in urns purchased elsewhere; shipping cremated remains; and cemetery purchase/contract arrangements. Minimum required disbursements (as applicable): crematorium cremation fee; coroner's fee for cremation or out-of-province transfer of remains (we can arrange cremation with any crematorium; we suggest Southwest Crematorium of Strathroy).

EXPLANATION OF STAFFING SERVICES:

\$500 - Basic professional services *

Professional consultation with licensed personnel, including advice on options to meet your needs; essential services related to disposition; drafting notices; scheduling services; and advising on potential government benefits. A basic professional fee applies whenever we provide services.

\$700 - Co-ordinating activities, rites & ceremonies *

Coordination of all rites and ceremonies before, during, and after the service, including our services and supplies and those from third-party providers (e.g., flowers and death notices).

\$295 - Documentation – permits, forms, etc. *

We complete and file required documents (death registration, burial permit, coroner's cremation certificate, and international shipping paperwork). We also provide 8 proofs of death (usually enough for estate matters); a Provincial Death Certificate may sometimes be required and is available from the Office of the Registrar General.

\$175 - Transport remains *

Transfer vehicle transportation (e.g., hospital to our premises or to the cemetery/crematorium). Includes up to 25 km; additional mileage is \$3.35 per km.

\$175 - Service vehicle *

An unmarked van that is used to transport deceased from place of death to the funeral home, to crematorium, cemetery and other locations.

\$150 – General duty vehicle *

This vehicle is used for registration of paperwork for burial permits, delivery of flowers to cemetery in advance of funerals, transporting support staff, etc.

\$200 -Facilities for preparation and shelter *

Facilities used to prepare, embalm and/or shelter the body; this charge applies whenever the body is in our facility for any purpose.

\$200 - Basic preparation of remains *

Preparation for casket placement, including germicidal washing plus removing personal effects, pacemaker or other implants removal for cremation. (requires facilities for preparation and shelter)

OPTIONAL STAFFING SERVICES

\$350 - Embalming of remains

Embalming replaces blood and bodily fluids with preservatives for sanitation and temporary preservation. It is not legally required but may be recommended before visitation or disposition. (in addition to basic preparation of remains)

\$500 – Autopsied / Difficult Conditions

\$420 - Staff services for initial visitation

Staff to coordinate and oversee the initial up to 3 hours visitation (informal gathering) at our premises or at an off-site location.

\$280 - Staff services for additional visitation(s)

Staff to coordinate and oversee each 2-hour period of visitation (informal gathering) at our premises or at an off-site location.

\$550 - Staff services for ceremony

Staff to coordinate and oversee the ceremony, memorial or come-and-go celebration at our premises or at an off-site location for a period of up to 2 hours.

EXPLANATION OF FACILITIES:

\$420 - Facilities for initial visitation

Designated facilities at our funeral home used for up to 3 hours of public visitation. (requires staff services for visitation)

\$280 - Facilities for additional visitation(s)

Designated facilities at our funeral home used for up to 2 hours of public visitation. (Requires staff services for visitation)

EXPLANATION OF VEHICLE SERVICES:

\$175 - Clergy/Lead Car

Used to lead the funeral procession and/or transport the clergy to/from church, funeral home, cemetery

\$350 - Staff for reception following ceremony

Staff services to set up, host and clean up a reception at our funeral home immediately following the ceremony or service, for up to 2 hours.

\$400 - Staff services for graveside ceremony

This service provides a licensed Funeral Director and staff to assist family and friends at the cemetery, with a celebrant or clergy present for the interment.

\$325 - Support Staffing

Transport casket and equipment to the church or cemetery, support graveside services when clergy are absent, and assist pallbearers with lifting and setup for unattended cemetery services.

\$300 - Concierge Assistance (2½ hours)

Families handling funeral arrangements without a director can get help from a concierge, who manages music, clergy, seating, urn setup, stationery, flowers, and donation delivery.

- Weekends **\$400.00**

\$500 - Facilities for ceremony/off site setup

Facilities for a ceremony, memorial, or come-and-go celebration at our funeral home, or use of our equipment for an off-site service. (Requires staff services for ceremony)

\$350 - Facility for reception

Accommodates up to 75 people for up to 2 hours. Families may bring food, or we can arrange catering. (Requires staff for reception)

\$425 - Funeral Coach

A specialized vehicle used to transport casket to cemetery or crematorium

\$350.00 - Final Transportation (25 km)

This versatile vehicle can be used as an economical alternative in lieu of the hearse as well

MISCELLANEOUS SERVICES & SUPPLIES:

\$285.00 - Other preparation of remains

Includes minimum preparation, bathing, dressing, facial feature setting for identification/viewing without embalming, and basic hairstyling/cosmetics if desired. (Requires facility for preparation and shelter)

Overtime fees: Staffing to coordinate, set up, and oversee ceremonies or visitations outside regular weekday hours (8:30 am–4:30 pm). Rates: \$225 evenings / \$350 weekends / \$575 statutory holidays.

\$285 - Advance Booking (Beyond 15 days): Required when our facilities, service staff, or support assistance are reserved, and extra pre-service meetings needed.

\$225 - Staff & Vehicle Stand-by Fee: Additional time for a delayed cemetery interment for a reception held following the ceremony on the same day.

\$250 - Staff for scattering cremated remains: With written permission, our staff can scatter cremated remains on land or water in accordance with Ontario and municipal laws, with family witnessing if desired.

\$100 - Surgical removal of a pacemaker: A licensed funeral director must surgically remove the pacemaker before cremation; we will decommission it and return it to the proper authorities.

\$350 - Multi purpose facility & staff: Private family-only viewing before cremation, including ritual services such as dressing and cedar baths. One hour; up to 12 people.

\$75 - Extended sheltering of remains: Daily charge after 48 hours in our care for additional safe sheltering of the body for visitation, service, or burial. Embalming may be required in some cases.

Archived Proof of Death Certificates: \$45.00 for 3 or \$17.50 each

\$75 – Mortuary transfer pouch: Retort-compatible zippered shroud may be needed for handling of an un-embalmed body before cremation.

\$35 - Urn Pouch: Crematoriums typically provide simple cardboard or plastic containers; we also offer a velvet drawstring urn pouch.

\$150 - Temporary storage of cremated remains: Cremated remains left in our care for more than 30 days are subject to a monthly storage fee, up to a maximum of 1 year.

\$275 - Video/Live Streaming Services: Live streaming is available for out-of-town friends or family to watch the services as they happen at home

\$125 - Tribute Equipment: Fee to cover equipment wear and tear during services, including background/special music and related licensing fees (e.g., SOCAN).

\$65.00 + Hairstyling: Includes curling, waves, backcombing. Special requests including colour and cuts will be subject to the cost to provide the service.

Division of cremated remains: Fee to place cremated remains into urns or keepsakes purchased elsewhere. We are not responsible for outside products. \$75 per urn / \$15 per keepsake

\$185 - Priority Cremation: Expedited processing and transfer to the crematorium at the designated time to return the cremated remains to our care within 72 hr

\$175 - Shipping of Cremated Remains: Prepare cremated remains for Canada Post shipping (paperwork and packaging included); Post fees extra.

\$65 - Return of cremated remains: Fee to retrieve cremated remains from a local crematorium and return them to our funeral home for family pickup.

MINIMUM REQUIREMENTS

BURIAL: Most cemeteries require a basic wood casket for burial, though metal caskets are also permitted. Some Ontario cemeteries now offer "green" burials, which may mean burial without a casket; practices vary since "green" burial isn't legally defined. Contact our funeral directors or visit www.greenburialcanada.ca for more details.

CREMATION: The body must be in a rigid, leak-proof casket made of combustible material (e.g., wood or cardboard with a wooden base). Caskets with hazardous or non-flammable materials, chlorinated or reinforced plastics (except incidental metal), are not allowed. We offer affordable cremation-appropriate caskets below.

Adult Casket Selections – Northern Casket Company, Lindsay, Ontario

Sizes – external measurements (Length x Width x Height) Standard Adult Size – range from 76" x 22¾" x 13" to 83½" x 28½" x 23½" Applicable taxes will be added to the prices indicated.

(All caskets listed on our Price List are suitable for Burial or Cremation)

\$4,395 - Northern 659 Woodpark Oak

100% Canadian Solid Oak Construction, Hand Rubbed Finish, Walnut Shading, Rose Tan Crepe Interior, Adjustable Mattress

\$4,195 - Northern 645 Carolina Poplar

Solid Poplar Construction with a High Gloss Finish, Egg Shell Crepe Interior, Adjustable Mattress

\$3,995 - Northern 500 Rosehall Oak

A Ladies Casket Constructed with 100% Canadian Solid Oak, Octagonal Body, Antique Gold Trim, Adjustable Mattress, Pink Crepe Lining

\$3,795 - Northern 707 Homestead Maple

Constructed with 100% Canadian Solid Maple, Cherry filler, Triple Gloss Finish, Rose Tan Crepe Lining

\$3,695 - Northern 1311 Dixon Pine

Constructed of 100% Solid Canadian Pine, High Gloss Finish, Adjustable Mattress and Tan Crepe Interior

\$3,595 - Northern 517 Simcoe Oak

Oak Veneer Sides/Solid Oak Top and Moldings, Built-up Flat Top, High Gloss Finish, Light Egg Satin Interior Lining with Adjustable Mattress

\$3,395 - Northern 630 Alaster Oak

Oak Veneer Sides/Solid Oak Top and Moldings with a Double Coat Semi Gloss Finish and Tan Crepe Interior Lining, Adjustable Mattress and Wood Bar Handles

\$3,195 - Northern 33 Carlton Oak

Oak Veneer Sides/Solid Oak Top and Moldings with a High Gloss Finish, Solid Wood Side and End Handles, Adjustable Mattress and a Tan Crepe Interior Lining

\$2,995 - Northern 618 Argyle Poplar

Constructed with 100% Ontario Poplar and a Triple Coat Semi Gloss Finish, Metal Bar Handles, Tan Crepe Interior and Padded Adjustable Mattress

\$2,795 - Northern 228DW Carter Poplar

Constructed with 100% Ontario Poplar, Dark Walnut Stain, Triple Coat Semi Gloss Finish, Tan Crepe Interior and Padded Adjustable Mattress

\$2,595 - Northern 444 Glentay Oak

100% Ontario Solid Oak Construction, Raised Top Panel, Satin Finish, Tan Crepe Interior Lining, Adjustable Mattress

\$2,395 - Northern 505 September Poplar

100% Ontario Solid Poplar Construction, Satin Finish, Rigid Wood Bars Handles, Slide Locks, Rose Tan Crepe Interior Lining

\$2,195 - Northern 428 Aldergrove Poplar

100% Ontario Solid Poplar Construction, Stone Satin Finish, Slide Locks, Rose Tan Crepe Lining

\$1,795 - Northern 250 Apella Poplar

Poplar veneer sides/ solid moldings, flat top, particle bottom, amber spray stain finish, white crepe interior

\$1,395 - Northern Plain Cloth #60

Particle Board Construction with a Flat Top and Blue Cloth Fabric Exterior and White Taffeta Interior Lining

\$2,195 - Northern Carleton 33 Ceremonial (rental)

Oak Veneer Sides/Solid Oak Top and Moldings Rental Shell, High Gloss Natural Finish, Cremation Container Insert, Tan Interior. (On-site Funerals Only)

\$975 - Northern Emerson Blue (suitable for viewing)

Embossed Doeskin Blue Exterior, Leak Resistant Liner, Cotton Pillow and Lining

\$450 - Particle Board #10 (not suitable for viewing)

All particle board construction, 2x1 black polyester handles, no bed, no interior.

\$300 - SWC Combination (not suitable for viewing)

Basic wooden tray bottom, cardboard top with strapping (not suitable for viewing)

Oversize - \$400.00

BURIAL VAULT/CONTAINER SELECTIONS: KD BUILDING PRODUCTS: 2403 London Line, Sarnia, Ontario

\$1,100 - KD Basic Concrete Grave Liner

30" x 86" inside, Unsealed Lid, Drain Holes

\$1,200 - Standard Concrete Burial Vault

Standard Vault 30" x 86" inside, Top Sealed Lid

\$2,800 - Oversize Concrete Burial Vault

Standard Vault 34" x 90" inside, Top Sealed Lid

\$2,200 - Wilbert Monticello

Concrete Exterior Vault, 30" x 86" inside, Bronze, Name Plaque, Wreath, Crucifix, Masonic

\$3,600 - Oversize Wilbert Monticello

Oversize Concrete Exterior Burial Vault, 34" x 90" inside, Plastic Reinforced Cover, Sealed Lid.

\$2,650 - Wilbert Venetian

Concrete Exterior Burial Vault, 30" x 86" inside, Look of polished Marble, Plastic Cover.

\$5,200 - Wilbert Stainless Steel Triune

Concrete Exterior Burial Vault, 30" x 86", Stainless Steel High Impact ABS, Stainless-Steel Lid

\$5,400 - Wilbert Cameo Rose

Concrete Exterior Vault, 30" x 86", Reinforced Stainless Steel & High-Impact ABS Thermoplastic

Urn Vaults Manufactured by KD Exterior Building Products Inc. (12½" x 12½" x 13¾" inside)

\$600 - Wilbert Monticello

Concrete Exterior, Painted Bronze, Silver or Gold.

\$800 - Wilbert Venetian

Concrete Exterior, Rich look of Polished Marble

\$850 - Stainless Steel Triune

Concrete Exterior, Double Reinforced with Stainless Steel & High-Impact

\$900 - Wilbert Cameo Rose

Concrete Exterior, Double Reinforced with Stainless Steel Soft White with Pink Accents & Sculpted Pink Rose

URN SELECTIONS

Supplier Links: <http://www.eckelsandcompany.com> <http://www.northurn.com>

<http://www.gravurecraft.com> Cremation Jewelry: <https://memorialkeepsakesonline.ca/DJROBB>

\$395.00 – Dodge: 2020 Westminster Oak Chest

6.5 x 7.5 x 1-216 cu.in

\$395.00 - North Urn: 2020 Tree of Life Oak

6.5 x 6.5 x 9-216 cu.in.

\$395.00 – Dodge: Bristol Rosewood Chest

6 X 6 X 7.5 - 210 cu. In.

\$495.00 – Dodge: FCL110 Cultured Marble Chest

5.25x 5.25x10.5-216 cu.in

\$595.00 - Gravure Craft: 2037 Essex: Solid Marble

7.5" x 7" x 10" 210 cu.in

\$595.00 - Gravure Craft: Laraby Solid Walnut

7.75" x 5". x 10" 216 cu.in

\$595.00 – Dodge: 950208 Solid Cherry Chest

6.25 x 7 x 11" 216 cu.in

\$495.00 - North Urn: 211C: Contemporary Cherry

11.5 x 9" x 10.5" 216 cu.in

\$595.00 - North Urn: 230 North Urn Solid Cherry

10.5 x 10 x 10.5" 248 cu.in

\$495.00 – Dodge: 1465 Westminster Metal Painted

6.5" x 10" 225 cu.in

\$395.00 – Gravure Craft Ceramic Butterfly Urn

6.5x10- 225 cu.in

\$395.00 - Gravure Craft: Heirloom Brass

6.5 x 10 - 225 cu.in

TYPICAL CREMATION & BURIAL SERVICE OPTIONS WE PROVIDE

Service plans typically do not include caskets, urns, stationery, extra cemetery staff, mileage over 30 km, pacemaker or implant removal, third-party payments, crematorium fees, and taxes unless noted. Services may include transportation, care, embalming, administration, a chosen casket or urn, visitation, ceremonies, vehicles, clergy or lead car, paperwork, and burial vaults.

SERVICE DESCRIPTIONS	Traditional Funeral 2 Days	Traditional Funeral Same Day	Memorial Graveside Service	Graveside Service
PROFESSIONAL FEES	\$2395.00	\$2395.00	\$2395.00	\$2395.00
Initial Consultation Fee	\$500.00	\$500.00	\$500.00	\$500.00
Funeral Director's Services	\$700.00	\$700.00	\$700.00	\$700.00
Documentation; permits, forms	\$295.00	\$295.00	\$295.00	\$295.00
Staff for initial transfer-Basic	\$175.00	\$175.00	\$175.00	\$175.00
Service vehicle	\$175.00	\$175.00	\$175.00	\$175.00
General duty vehicle	\$150.00	\$150.00	\$150.00	\$150.00
Facility for preparation/shelter	\$200.00	\$200.00	\$200.00	\$200.00
Basic preparation of remains	\$200.00	\$200.00	\$200.00	\$200.00
Standard embalming	\$350.00	\$350.00		
Staff for initial visitation	\$420.00	\$420.00	\$420.00	
Staff for additional visitation(s)	\$280.00			
Staff for ceremonies /services	\$550.00	\$550.00	\$550.00	\$400.00
Staff support at cemetery				
Facility for initial visitation	\$420.00	\$420.00	\$420.00	
Facility for additional visitation(s)	\$280.00			
Facility for services	\$500.00	\$500.00	\$500.00	
TRANSPORTATION				
Funeral Coach (hearse)				
Clergy/Director vehicle			\$175.00	\$175.00
Final transfer to crematorium-van	\$350.00	\$350.00	\$350.00	\$350.00
SERVICE CHARGE A – CREMATION	\$5,545.00	\$4,985.00	\$4,810.00	\$3,320.00
SERVICE CHARGE B - BURIAL	\$5,795.00	\$5,235.00	\$4,635.00	\$3,645.00

SIMPLE DIRECT BURIAL, CREMATION or HYDROLYSIS

Recognizing a shift in the funeral industry over the years we have noticed an increase in the number of storefront discount cremation businesses opening to take advantage of the increasing use of cremation as an alternative to more traditional services associated with traditional burial or cremation services. One even claims to be the only such business in Sarnia/Lambton that is totally dedicated to providing simple cremations to the consumer, the other claims to be a “Not for Profit” business. We just want to make our local consumers aware that all funeral homes in Ontario have always offered the exact same basic and simple cremation services.

Our Simple Plan is intended for immediate burial, hydrolysis and cremation purposes. This includes all coordination and supervision for services requested during the arrangements and means of final disposition. For professional services, we include all necessary certificates, signatures, required documentation, proof of death certificates, and local transfer of deceased from the place of death. Vehicles offered in this package include our final disposition vehicle (transfer to crematorium and return of ashes to the family or to the cemetery for the immediate burial with our staff only), and lastly our general-purpose vehicle.

SERVICE DESCRIPTIONS	Simple Casket Burial	Simple Cremation	Simple Hydrolysis
	No Services	No Services	No Services
PROFESSIONAL FEES	\$1695.00	\$1695.00	\$1695.00
Initial Consultation Fee	\$500.00	\$500.00	\$500.00
Funeral Director’s Services	\$0.00	\$0.00	\$0.00
Documentation; permits, forms	\$295.00	\$295.00	\$295.00
Staff for initial transfer-Basic	\$175.00	\$175.00	\$175.00
Service vehicle	\$175.00	\$175.00	\$175.00
General duty vehicle	\$150.00	\$150.00	\$150.00
Facility for preparation/shelter	\$200.00	\$200.00	\$200.00
Basic preparation of remains	\$200.00	\$200.00	\$200.00
Staff support at cemetery	\$325.00		
Final transfer - van	\$350.00	\$350.00	\$350.00
Simple Casket / Container	\$975.00	\$300.00	Not Required
Disbursement Costs			
Cemetery Costs - variable			
Southwest Crematorium Fee		\$600.00	2763
Life Transitions Hydrolysis Fee			\$718.00
BAO Consumer Protection Fee	\$30.00	\$30.00	\$30.00
City of Sarnia Registration Fee	\$27.75	\$27.75	\$27.75
Coroner Fee		\$75.00	
Sub-Total	\$3402.75	\$3077.25	\$2820.25
Applicable Taxes	\$434.85	\$382.85	\$359.19
Grand Total	\$2837.60	\$3460.10	\$2368.10

A'LA CARTE TRIBUTE SUPPLIES & STATIONARY PACKAGES

Memorial Cards

\$225.00 (100 cards) - Tri-Fold Memorial Cards (\$2.25 per card)
\$150.00 (100 cards) – Standard Memorial Cards (\$1.50 per card)
Order of Service Folders
\$165.00 (100 pamphlets) - In-House \$1.65 each (minimum 25)
\$225.00 (100 pamphlets) – Graphic Design \$2.25 each (minimum 50)

Guest Register Books

\$75.00 – Gold Standard: Small 3 Ring Guest Register
\$120.00 – Theme Guest Register & Classic Frame Guest Books
\$48.00 - Laminated Bookmarks - \$12.00 each (minimum order 4)
Memorial Candles
\$35.00 - Round Candle
\$45.00 – Square Candle

Miscellaneous

\$25.00 – Download requests for music each
\$35.00 – Standard Thank You Cards (box of 25)
\$275.00 - DVD Production (75 Photos)
\$35.00 – Additional DVD copies
\$70.00 – Framed Portrait or Collage

PACKAGED STATIONARY PRODUCTS

\$275.00 – DJR Basic Package

A Gravure Craft 3 ring register, 50 memorial cards and Thank You Cards

\$495.00 – DJR Standard Package

Theme or Classic Frame register book, 100 Standard Memorial Cards, Thank you Cards, Round Memorial Candle.

Bookmark Packages - Includes: Round or Square Memorial Candle, 8X10 Photograph Print, Holiday Ornament and a Fridge Magnet.

\$595.00 – DJR Classic Package

Theme or Classic Frame Register Book, up to 100 Standard Memorial Cards, 50 Thank You Cards, Square or Round Candle, Portrait or Collage photo

\$795.00 – DJR Complete Package

A Custom Designed Register Book, unlimited Tri-Fold Memorial Cards, Thank You Cards, Square or Round Candle, Framed Portrait or Collage, Video, Graphic Design
25 cards - \$350/50 cards - \$365/75 cards - \$375/100 cards - \$395/Add 25 cards - \$50

DISBURSEMENTS

Disbursements are items arranged for, and some are possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements. All fees listed below are subject to change without notification (fees will change periodically from suppliers).

TAXABLE DISBURSEMENTS

\$350.00 and up - Newspaper Notices

These are charges for death notices placed in newspapers, radio or other media outlets.

\$580.00 - Cremation Fee – Southwest Crematoriums Ltd.

Fee charged by the crematorium for the cremation to take place.

Other Cemetery Fees (provided by KD Building Products:

\$200 - Greenery & Lowering Device (with vault)

\$400 - Tent, Grass and Lowering Device (with vault)

\$150 – Cremation Greenery & Lowering Device (with vault)

\$400 - Greenery & Lowering Device (without vault)

\$600 - Tent, Grass and Lowering Device (no vault)

\$295 - Urn Vault, Greenery & Lowering Device

\$200 - Holiday – Additional Fee

\$200 - Holiday with Tent – Additional Fee

Mileage - Additional Delivery Charges (\$20.00 30 km – 50 km/\$30.00 50 kms – 60 kms)

KD Building Products would like to continue the policy of no Sunday vault deliveries, Holiday Fee (Including Saturdays of Statutory Holiday including Civic & Family Day)

NON-TAXABLE DISBURSEMENTS

\$27.75 - Municipal Death - Registration Fee: This is a fee charged by the municipality to register the death.

\$30.00 - Bereavement Authority of Ontario Consumer Protection Fee: The fee is charged by the Bereavement Authority of Ontario (BAO) to provide its services of information on your options in bereavement services, and to regulate the profession making sure the law is consistently followed.

75.00 - Coroner's Certificate for Cremation: A fee set by the Chief Coroner for Ontario for the issuing of a certificate that allows cremation to take place.

\$350.00 + Clergy/Celebrant Stipend: This is an amount paid to the clergy or person who facilitates the service or ceremony. In most circumstances this fee is set by the individual Clergy or Celebrant

Church Organist/Soloist Honorarium: This is an amount paid to musicians/performers for their services. In most circumstances this is a fee set by the individual musicians/performers.

COMPLIMENTARY FAMILY CARE



The "Family Care" Program offers complimentary post-funeral support to help families address practical matters after a loss. [Our Family Care Advisor, Julie Wolfe](#), can meet with you at your convenience, usually within a day or two of the final disposition. Simply call at 519-336-6042 when you're ready; meetings typically take about an hour.

1. **Canada Pension Plan & Old Age Security** - Application for lump-sum death benefit - Application for income continuance.
2. **Retirement and Pensions** - Private, Provincial, or Federal application for survivor benefits.
3. **Insurance** - Application for life insurance benefits - Updating beneficiaries on existing policies - Continuance of health insurance.
4. **Title Transfers** - Compiling a list of items for which transfers may be needed - Contacting local government offices to determine where transfers are handled.
5. **Credit Card Cancellations** - Contacting companies as needed. (Plus, some little-known advice about card cancellations.)
6. **Bank Account Updates** - Adding names (of children or other survivors) - Confirming bank procedures for closing the account - Helpful information about joint accounts.
7. **Survivors Funeral Plan** - Practical options for documenting your wishes - Consolidation of vital information - Certainty that your loved ones will not overspend or be without resources.

Our Family Care Director will gather most of the information at the complimentary initial meeting and should be able to get pretty much everything completed and in the process for you. You are entitled to a second meeting if you need to, which is also complimentary. Any additional meetings after that would be charged at a nominal fee.

We know that much will be demanded following the death of a loved one. It is our sincere desire to help in ways that are meaningful and lasting. Count on the integrity and confidentiality of our "Family Care Director" as part of our commitment to you.

Payment Options, Financing and Funding

We treat every family we serve with fairness and equality and will always strive to provide the finest services and merchandise possible. It is also important that the arrangements are in keeping with your wishes and your budget. We rely on our client families to make their choice related to payment at the time of these arrangements. If there is anything that you are unsure of or would like to clarify regarding the financial obligations of the services you have selected, please do not hesitate to ask. Our goal is for you to feel at ease with the services you have selected, and the financial obligation that comes with them.

Financial assistance for funerals, burial and cremation services may be available through various governmental agencies, to those who qualify.

Payment: A 50% deposit is required for the selected services and 100% of the disbursements at the time of signing the contract. Payment for any unpaid balances will be due within 15 days of signing this contract, beyond which there will be interest charged at a compounded rate of 2% per month which is equivalent to 26.82% per annum. Payment may be made by cash, a personal cheque, bank draft, Visa, Master Card or e-transfers sent to business.djrobb@cogeco.net

Note: Credit cards will also be accepted with a convenience fee to be applied at a rate of 2.75% processing fee will be applied to all credit card payments. This decision has been made due to the rising costs associated with credit card transactions, and we deeply regret any inconvenience this may cause.

Non-Service Arrangements: For non-service immediate disposition transfer arrangements, we kindly ask for payment to be paid in full at the time-of-service arrangements. Payment may be made by cash, personal cheque, bank draft, Visa, Master Card or e-transfers sent to: business.djrobb@cogeco.net

Overdue Accounts: There will be a charge of \$48.00 for any non-sufficient funds (NSF) cheques returned by the bank. If the account remains unpaid after 3 months and without any communication with the purchase, we will have no alternative but to turn over the account over to 3rd party collections. Any costs of collections shall be the responsibility of the Purchaser.

Prompt Payment Discount: Some families choose to pay all costs during the initial service arrangements. For these families, we offer up to a 3% discount on selected services when payment is made promptly; however, this discount does not apply to supplies, merchandise, cash disbursements, or taxes. Payment can be made by cash, cheque, bank draft, or e-transfer, but discounts are unavailable for credit card payments.

We Are Proudly Affiliated with.

GFD (Guaranteed Funeral Deposits)
OFSA (Ontario Funeral Service Association)
Southwest Crematoriums Ltd., Strathroy, Ontario
FPC (Funeral Plans Canada), Kitchener, Ontario
Life Transitions Hydrolysis Services, Chatham, Ontario
Northern Caskets Company, Lindsay, Ontario
Imperial City Memorials, Sarnia, Ontario
Vaella Graphic Design, Kitchener, Ontario
Gravure Craft, Toronto, Ontario
Forget Me Not Ceremonies Inc., Fredericton, New Brunswick
Eternity's Touch, Wallaceburg, Ontario