



**D. J. ROBB FUNERAL HOME & CREMATION CENTRE LTD**

**ESTABLISHED IN 1924**

**[www.djrobb.on.ca](http://www.djrobb.on.ca)**

**519-336-6042**

**102 N. Victoria St, Sarnia, ON, N7T 5W9**

**(Price List in Effect – March 21, 2026)**

**Funeral Establishment Operator-Class 1, License #FE-416**

**OUR GUIDE TO OUR GENERAL PRICING – 3.0**

The prices set out in this schedule are subject to change at any time due to ongoing inflationary pressures. Our funeral directors will advise purchasers at the time arrangements are made if any legal or other requirements mean additional supplies or services must or should be purchased. Unless specified, prices shown do NOT include applicable HST

The following format and content of the price list have been stipulated by the Bereavement Authority of Ontario and is required to be posted by all bereavement licensed Funeral Directors.

**Person In charge of day-to-day operations, James Robb: Managing License FD1-200748**

**BAO Consumer Information Guide: <https://thebao.ca/for-consumers/consumer-information-guide/>**



**Leo Toulouse  
FD1 – 200927**



**Jimmy Robb  
FD1-200748**



**Tom Wolfe  
FD1 - 300970**

**Business Office Hours: Monday to Friday: 8:30 – 4:30 pm.**

**Funeral Director availability: 24/7**



**One Family, Proudly Serving Families Across Sarnia and All of Lambton County for Over 100  
Years**



**Dyzart J. Robb, Founder & President**

Known as DJ, he began his career in the funeral industry as an apprentice at Phippen & Simpson Funeral Home in Sarnia. In 1924, he acquired the company and managed it as D. J. Robb Funeral Home and Ambulance Service for the next 33 years. DJ passed away in September 1957 while at his desk. He left behind a legacy of dedicated service and a commitment to excellence that continues to be upheld by his two sons and the organization today.



**John D. Robb – President  
(1957 - 1979)**



**Robert J. Robb Vice-President  
(1957 – 1979)  
President (1979 – 1995)**



**William J. Robb  
Vice-President  
(1982 – 2008)**



**Mary J. Robb  
President  
(1995 – 2008)**



**James R. Robb  
Treasurer  
(1995 - 2008)  
President  
(2008 – Present)**

## FAMILY CARE

The "Family Care" Program: You may have heard about a complimentary service we provide following the funeral. We call the program "Family Care" and its sole purpose is to help the survivors resolve some of the practical matters that can be most difficult after the loss of a loved one. This service is provided to every family we serve and is available to other families as well, even those (for a nominal fee) who have used other funeral homes that do not provide such services.

The list below will give you an idea of the ways in which our Family Care Director is prepared to help. Our practice is to arrange for a time at your home within a day or two after the funeral. Our "Family Care Director" is available to meet at a time convenient to you. Just give us a call when you are ready, and, because we know there will be many things on your mind. You need only plan for an hour or so.

1. Canada Pension Plan & Old Age Security - Application for lump-sum death benefit - Application for income continuance.
2. Retirement and Pensions - Private, Provincial, or Federal application for survivor benefits.
3. Insurance - Application for life insurance benefits - Updating beneficiaries on existing policies - Continuance of health insurance.
4. Title Transfers - Compiling a list of items for which transfers may be needed - Contacting local government offices to determine where transfers are handled.
5. Credit Card Cancellations - Contacting companies as needed. (Plus, some little-known advice about card cancellations.)
6. Bank Account Updates - Adding names (of children or other survivors) - Confirming bank procedures for closing the account -Helpful information about joint accounts.
7. Survivors Funeral Plan - Practical options for documenting your wishes - Consolidation of vital information - Certainty that your loved ones will not overspend or be without resources.

We know that much will be demanded following the death of a loved one. It is our sincere desire to help in ways that are meaningful and lasting. Count on the integrity and confidentiality of our Family Care Director Julie Wolfe as part of our commitment to you.



### A Century of Compassionate Service

For more than a century, we have had the honour of serving the Sarnia/Lambton community. Throughout this time, our dedicated team has consistently provided care for families experiencing the loss of a loved one, always upholding dignity and compassion. We are here to guide you and your family through a loss at each stage of the funeral, memorial, simple burial or a simple cremation process, ensuring that you feel supported every step of the way. Our ongoing commitment is to make this experience as straightforward, transparent, and comforting as possible, so you can focus on what matters most during a difficult time.

## **What is the purpose of a funeral?**

A funeral or memorial service provides an opportunity for the living to show respect for the deceased and pay tribute to their life. It provides a framework to freely and openly express our beliefs, feelings, and thoughts about the death of our loved one. It gives us permission to grieve our loss, share in solidarity, and gain strength from others who are experiencing the same loss.

## **Types of Services We Provide**

With so many options for meaningful funeral and memorial services, choosing the one that's right for you comes down to determining which type of service will best honor the life of your loved one. It is important to note that with any of the following service options, you can choose to have a private or public viewing of the deceased, whether at the funeral home in advance of the service, or at the service itself if appropriate. In addition, each of the following types of services offers the opportunity to personalize the service so it reflects the life of your loved one. We can assist with planning any type of service and will tailor it to your budget.

### **Traditional Funeral Service**

A traditional funeral service features the casketed body of the deceased and a formal service that could include a celebrant or clergy, musicians, readings, etc. A traditional funeral can include a public viewing of the body, or the casket can be closed. A traditional funeral service may be held regardless of final disposition (burial, entombment, inurnment, etc.) If cremation is chosen, you can still have a viewing at the service.

### **Memorial Service**

A memorial service can take place shortly after the death has occurred or can take place weeks or months after the death. The body of the deceased is not present, although an urn containing cremated remains may be displayed if cremation was chosen. A memorial service can be like a traditional funeral service, with a set service, including a celebrant or clergy; music; readings, etc. or it can be less formal. The choice is yours.

### **Simple Cremation**

Simple cremation is a service we provide for families who just want us to arrange the cremation and return their loved ones cremated remains back to them. These days we have so many options for unique gatherings with family and friends, and gatherings to celebrate the life of someone we love are no exception. Often gatherings of this kind are more informal, but they all share the same goal: to honor the life of someone who was important to so many family members and friends. Often, celebrations of life offer even more opportunities to personalize the service. Whether the event is held at the funeral home or at a park, service club, or even your own backyard, it all brings family and friends together to remember and celebrate the life of a member of the family or a friend

### **Fair Pricing**

As you read our price list please keep in mind that we put a great deal of consideration into our prices as we set them each year. The balance of value and affordability is foremost in our minds. We know that our professional staff will provide you with the highest standard of service available in Sarnia. We are confident that our prices are a fair reflection of what we offer. However, if quality of service is secondary to the cost of services and another funeral home in the area offers a lower price on the exact same service, we usually can offer a price that may be lower than their "written quotation".

## WHAT ARE ESSENTIAL SERVICES?

Essential services are a non-declinable expense that refers to the basic services provided by our licensed funeral directors and staff for the work they do, the minimal use of our vehicles, facilities or equipment required for arrangements for services that must be done or arrangements for an immediate disposition of the deceased with no services at all. Our minimum service expenses are identified with asterisks (\*) are applied on all or part of the services we are asked to provide

## WHAT IS NOT INCLUDED IN THE ESSENTIAL SERVICES FEE

- Any supplies, such as a casket, outer burial container, urn, stationary, etc.
- Any additional services that may be selected, such as embalming, visitations or service for activities, rites or ceremonies
- Any additional mileage fees beyond 25 kilometers
- Removing pacemakers/ radioactive implants, if applicable
- Applicable taxes HST
- Disbursements to be paid to 3<sup>rd</sup> party suppliers on your behalf such as cemetery, crematorium coroner's death registration or Bereavement Authority Consumer Protection Fees
- Body transfers where more than 1 staff is required: Coroners Office, Nursing Homes, private residence or other
- Drafting, placing and editing of death notices
- Online death notice on our website where on-line condolences may be left or accessed
- Placing cremated remains into urns or keepsakes purchased elsewhere
- Shipping of cremated remains
- Arranging cemetery purchase/contract
- Minimum required disbursements, as applicable
- Cremation fee charged by crematorium; we will arrange with any crematorium, we suggest Southwest Crematorium of Strathroy
- Coroner's fee as required for cremation or out of province shipment of remains; \$75.00

## CO-ORDINATION – ACTIVITIES, RITES & CEREMONIES

### **\$800.00 – Initial Consultation \***

Licensed professionals can guide you through services like arranging disposition, preparing notices, scheduling, and advising on government benefits. A basic professional fee applies to our services.

### **\$400.00 – Co-ordination rites and ceremonies**

Our licensed funeral directors will co-ordinate all the selected services before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers and death notices. ***Charge only applies for services providing activities, rites and ceremonies***

### **\$295.00 - Documentation – permits, forms\***

We handle all paperwork for services and supplies, such as death registration, burial permits, cremation certificates, and international body shipment. Eight proofs of death are provided for estate settlement; more Provincial Death Certificates can be requested if needed.

### **\$325.00 – Initial Transfer - Basic \***

Transportation of the remains using one attendant from one place to another, for example the hospital to our premises, or from our premises to a cemetery or crematorium using a transfer vehicle, for distances beyond 25 km.

- \$185.00 - Additional staff for transfer from nursing homes, private residences or non-institutional setting
- \$3.35 per km – Beyond 25 km
- \$175.00 – Off hour transfer (4:30 p.m. to 8:30 a.m.)

**\$175.00 - General Purpose Vehicle \***

For access to and from any place necessary for documentation purposes, retrieval of remains from crematorium, delivery of items to outside facilities etc.

**\$200.00 - Facility -preparation, embalming & shelter\***

A specific facility and related equipment for preparing, embalming /or sheltering the deceased person until the time of visitation, ceremony or transfer to the cemetery or crematorium. This charge applies whenever the deceased person is in our facility for any purpose. Embalming is required for the shelter of remains beyond 72 hours

**\$200.00 - Minimum preparation of remains\***

Body preparation for casket placement includes germicidal bathing, checking personal items, jewelry, and pacemakers. The fee covers supervision, but not additional protective measures. Embalming is required for the shelter of remains beyond 72 hours

**OPTIONAL STAFFING SERVICES & DESCRIPTIONS**

**\$275.00 – Other preparation of remains**

This service covers all basic preparation costs. For families wanting a final viewing, it can include cosmetic application, dressing, and internal chemical treatment to slow decomposition if required.

**\$400.00 - Standard embalming of remains**

A licensed embalmer sanitises and preserves the body beyond basic preparation. While not legally required, embalming may be recommended for appearance before a funeral

**\$550.00** - Embalming of post-mortem or remains to be sheltered beyond 48 hours in our care

**\$450.00 - Staff for initial visitation**

Staff will organise and supervise up to three hours of visitation at our funeral home; extra hours are \$150.00 each.

**\$200.00 - Staff for additional visitation**

Staff will organise and supervise up to two hours of visitation at our funeral home; extra hours are \$150.00 each.

**\$500.00 - Staff for activities, rites & ceremonies**

Staff coordinate and supervise ceremonies, memorials, or memorial gatherings on or offsite

**\$650.00 - Staff for activities, rites & ceremonies**

Staff to coordinate and oversee the funeral ceremony or memorial services with visitation 1 hour prior.

**\$350.00 - Staff for reception following ceremony**

Staff services to set up, host and clean up a reception at our funeral home immediately following the ceremony or service, for up to 2 hours.

**\$400.00 - Staff services for graveside ceremony**

This service provides a licensed Funeral Director and staff to assist family and friends at the cemetery, with a celebrant or clergy present for the interment.

**\$325.00 - Support Staffing**

Transport the casket and equipment, support families at graveside without clergy, and assist pallbearers at cemetery services not attended by family or held at the funeral home.

**\$300.00 - Concierge Assistance (2½ hours)**

Families handling funeral arrangements without a director can get help from a concierge, who manages music, clergy, seating, urn setup, stationery, flowers, and donation delivery. (\$400.00 on weekends)

## USE OF OUR FACILITIES

### **\$450.00 - Facilities for visitation**

The use of designated facilities and related equipment for a visitation gathering at our funeral home for up to 3 hours. Additional hours charged at \$145.00 per hour. (Required: Staff for visitation)

### **\$200.00 - Facilities for additional visitations**

The use of designated facilities and related equipment for a visitation gathering at our funeral home for up to 2 hours. Additional hours charged at \$145.00 per hour. (Required: Staff for visitation)

### **\$500.00 - Facility for activities, rites, ceremonies/off-site setups**

Use of facilities and equipment at our funeral home or off-site for a ceremony, memorial, or visitation service (up to 2 hours). Staff services for the ceremony are required.

### **\$650.00 - Facility for ceremony/off-site setup (visiting 1 hour prior)**

The use of designated facilities (including chapel or room) and related equipment at our funeral home or other off-site location for a ceremony, memorial (Required: Staff services for ceremony with visiting 1 hour prior)

### **\$350.00 - Facility for reception**

We can accommodate up to seventy-five people for a period of 2 hours. A family is welcome to bring their own food, or we can arrange for food at cost. Required: staff for reception

### **\$350.00 - Multi purpose facility & staff**

Designated facilities, funeral director, and staff are available for private family-only viewing before cremation, including ritual services like dressing and cedar baths. This one-hour service accommodates up to 12 people.

### **\$75.00 - Extended sheltering of remains**

This is a daily charge after 48 hours in our care to take extra steps in the safe storing of a dead human body for the purpose of visitation, service or burial. Beyond 72 hours embalming will be required.

### **\$150.00 - Temporary storage of cremated remains**

Cremated remains left in our care for over 30 days are subject to a monthly fee for the temporary storage of cremated remains left in the care of our funeral home beyond 30 days to a maximum of 1 year.

## AUTOMOBILE DESCRIPTIONS & FEES

Distance Fee-Beyond 25 km: \$3.35/km. distance fees will apply when, the distance of required travel exceeds 25 km from our location and then from that point on and return to our facility.

### **\$425.00 - Funeral Coach/Hearse**

The use of this specialized vehicle to transport the casket from the funeral home to the place of ceremony or service, and cemetery or crematorium within 25 km

### **\$175.00 - Clergy, Director, Lead Vehicle**

A vehicle used by staff for filing necessary papers, to lead the funeral processions and/or transport the clergy to/from church, funeral home, cemetery.

### **\$325.00 – Final Transfer – van**

This adaptable vehicle serves as a cost-effective substitute for a Funeral Coach on the day of the funeral and is primarily used for transfers of casketed remains to the cemetery, crematorium or elsewhere

## MISCELLANEOUS SERVICES & SUPPLIES

### **Overtime fees**

Staffing that as required co-ordinate, set-up and oversee a ceremony or visitations outside of their regular hours of 8:30 am to 4:30 pm on weekdays.

- \$225.00 - *Evening Activities*
- \$350.00 – *Weekends*
- \$575.00 - *Statutory Holidays*

### **\$285.00 - Advance Booking Fee (Beyond 15 days)**

A charge applies whenever our facilities, staff, or support services are reserved or used for extra meetings at the funeral home before the day of the service.

### **\$225.00 - Staff & Vehicle Stand-by Fee**

Additional time for a delayed interment for a reception following the ceremony on the same day.

### **\$200.00 - Staff for scattering of ashes**

With written authorization we can scatter cremated remains on land or water, following Ontario and municipal laws when families who do not wish to witness the scattering of ashes.

### **\$100.00 - Surgical removal of a pacemaker**

The surgical removal by a licensed funeral director, decommission and return of the pacemaker to the proper authorities

### **\$275.00 -- Video/Live Streaming Services**

Live streaming is available for out-of-town friends or family to watch the services as they happen at home

### **\$125.00 - Tribute Equipment**

A fee to cover the wear and tear of our equipment used for services for of background or special music requested and music licensing fees such as SOCAN

### **\$65.00 + - Hairstyling**

Includes curling, waves, backcombing. Special requests including colour and cuts will be subject to the cost to provide the service

### **\$75.00 - Division of cremated remains**

The fee to place cremated remains in urns or containers not purchased from us; \$15.00 per keepsake or vial. We are not liable for issues or damages with products bought elsewhere.

### **\$185.00 - Expedited Cremation**

A rush to process all the work needed work needed to transfer to transfer the remains to the crematorium at the designated time to obtain the cremated remains back into our care within 72 hours.

### **\$175.00 - Shipping of Cremated Remains**

Handling cremated remains includes paperwork, packaging, and delivery to Canada Post for shipping. Canada Priority Post services are not included.

### **Archived Proof of Death Certificates**

\$45.00 for 3 or \$17.50 each

### **\$75.00 – Mortuary transfer pouch**

Retort-compatible zippered shroud may be needed for handling of an un-embalmed body before cremation.

### **\$35.00 - Velvet Urn Carrier**

Crematoriums usually use simple cardboard or plastic containers. Alternatively, we offer a velvet urn pouch with drawstrings instead of a traditional urn.

### **Memorial Cards**

\$56.25 (25 cards) - Tri-Fold Cards (\$2.25/card)  
\$37.50 (25 cards) – Standard Cards (\$1.50/card)  
\$41.25 (25 pamphlets) - In-House \$1.65 each  
\$112.50 (50 pamphlets) – Graphic Design \$2.25 each

### **Guest Register Books**

\$75.00 – Gold Standard: Small 3 Ring Guest Register  
\$120.00 – Theme Guest Register & Classic Frame Guest Books  
\$48.00 - Laminated Bookmarks - \$12.00 each (minimum order 4)

### **Memorial Candles**

\$35.00 - Round Candle  
\$45.00 – Square Candle

**BURIAL:** Most cemeteries require a basic wood casket for burial, though metal caskets are also permitted. Some Ontario cemeteries now offer "green" burials, which may mean burial without a casket; practices vary since "green" burial isn't legally defined. Contact our funeral directors or visit [www.greenburialcanada.ca](http://www.greenburialcanada.ca) for more details.

**ADULT CASKET SELECTIONS – NORTHERN CASKET COMPANY, LINDSAY, ONTARIO**

Sizes – external measurements (Length x Width x Height) Standard Adult Size – range from 76" x 22¾" x 13" to 83½" x 28½" x 23½" Applicable taxes will be added to the prices indicated.

**SUITABLE FOR BURIAL & CREMATION**

**\$5,795.00 - Churchill Cherry 954** - 100% Canadian solid cherry, urn body, rubbed walnut gloss finish, wood handles, velvet, adjustable bed.

**\$3,195.00 – 33 Carleton** - Oak veneer sides/solid oak top & moldings, gloss finish, wood bars, end handles, adjustable bed, tan crepe

**\$4,495.00 - Brunswick Oak 651** - 100% Canadian solid oak, hand rubbed finish, wood bars, rose tan crepe, padded adjustable bed

**\$2,795.00 – 228DW Carter** - 100% Ontario poplar, walnut stain, triple coat finish, metal bars, tan crepe interior, padded adjustable bed

**\$4,295.00 – Woodpark Oak 659** - 100% Canadian solid oak, hand rubbed finish, walnut shading, wood bars, rose tan crepe, adjustable bed.

**\$2,695.00 – 405 Delta Pine** - 100% Ontario solid pine, solid bottom, satin finish, gold arms and tips, rose tan crepe, adjustable bed.

**\$3,995.00 – 707 Homestead** - 100% Canadian solid maple, solid bottom, cherry filler, triple gloss finish, wood bars, rose tan crepe interior

**\$2,495.00 – 444 Glentay** - 100% Ontario solid oak, raised top, particle bottom, satin finish, solid wood handles, tan crepe, mattress

**\$3,950.00 – 500 Rosehall** - Ladies 100% Canadian Solid Oak, octagonal body, solid bottom, antique gold trim, adjustable bed, pink crepe

**2,195.00 – 428 Aldergrove** - 100% Ontario solid poplar, particle bottom, stone satin finish, rigid wood bars, slide locks, rose tan crepe

**\$3,495.00 - Simcoe Oak 517** – Oak veneer sides/solid oak top/moldings, built-up flat top, gloss varnish, light egg satin, adjustable bed

**\$1,750.00 – 250 Apella** - Poplar veneer sides/ solid moldings, flat top, particle bottom, amber spray stain finish, white crepe interior

**\$3,395.00 – 630 Alaster** - Ash veneer sides/solid ash top & mouldings, double coat finish, a crepe, adjustable bed, wood bars

**\$1,495.00 - Plain Blue Cloth #60** - Particle board, flat top, blue cloth, white taffeta interior

**NOT SUITABLE FOR CREMATION**

**\$3,995.00 - Dayton Navy N211** - 18-gauge steel, full sealer, 100% sealed steel bottom, navy blue with silver pin striping, 4x2 silver wrapped swing bars, end handles, white taffeta interior, padded adjustable bed

**\$4,250.00 - Lady Rose N206** - 18-gauge steel, full sealer, 100% sealed steel bottom, white gloss with pink shading, wrapped swing bars and end handles, crepe interior, padded adjustable bed

**CREMATION:** The body must be in a rigid, leak-proof casket made of combustible material (e.g., wood or cardboard with a wooden base). Caskets with hazardous or non-flammable materials, chlorinated or reinforced plastics (except incidental metal), are not allowed. We offer affordable cremation-appropriate caskets below.

**\$2,195.00 Carleton 33 Ceremonial (rental)** - Oak veneer sides/solid oak top & moldings rental shell, gloss finish, wood handles, includes cremation insert with rose tan crepe interior. (On-site Funerals Only)

**\$995.00 - 102 Eden Enviro (suitable for viewing)** - 100% Ontario solid poplar, slide top, peg /dowel assembly, natural finish, enviro handles, threaded dowel lock, cotton pillow/lining

**\$450.00 - Particle Board #10 (not suitable for viewing)** - All particle board construction, 2x1 black polyester handles, no bed, no interior.

**\$300.00 - SWC Combination (not suitable for viewing)** - Basic wooden tray bottom, cardboard top with strapping (not suitable for viewing). oversize - \$400.00

### BURIAL VAULT/CONTAINER SELECTIONS

**KD BUILDING PRODUCTS: 2403 London Line, Sarnia, Ont., N7T**

#### CASKET VAULTS & CONTAINERS

**\$825.00 - KD Basic Concrete Grave Liner**  
30" x 86" inside, Unsealed Lid, Drain Holes in the Bottom.

**\$900.00 - Standard Concrete Burial Vault**  
Unpainted Standard Vault 30" x 86" inside, Top Sealed Lid

**\$2,100.00 - Oversize Concrete Burial Vault**  
Standard Vault 34" x 90" inside, Top Sealed Lid

**\$1,650.00 - Wilbert Monticello Sealed Vault**  
Concrete Exterior Vault, 30" x 86" inside, Bronze, Name Plaque, Wreath, Crucifix or Masonic Emblem.

**\$2,700.00 - Oversize Wilbert Monticello Vault**  
Oversize Concrete Exterior Burial Vault, 34" x 90" inside, Plastic Reinforced Cover, Sealed Lid.

**\$3,900.00 - Wilbert Venetian Sealed Vault**  
Concrete Exterior Burial Vault, 30" x 86" inside, Look of polished Marble, Plastic Reinforced Cover & Base.

#### URN VAULTS

**\$4,100.00 - Wilbert Cameo Rose Sealed Vault**  
Concrete Exterior Vault, 30" x 86", Reinforced Stainless Steel & High-Impact ABS Thermoplastic

**\$450.00 - Wilbert Monticello Urn Vault: 12½" x 12½" x 13¾" inside,** Concrete Exterior, Painted Bronze, Silver or Gold.

**\$600.00 - Wilbert Venetian Urn Vault: 12½" x 12½" x 13¾" inside,** Concrete Exterior, Rich look of Polished Marble

**\$825.00 - Stainless Steel Triune: 12½" x 12½" x 13¾" inside,** Concrete Exterior, Double Reinforced with Stainless Steel & High-Impact

**\$825.00 - Wilbert Cameo Rose: 12½" x 12½" x 13¾" inside,** Concrete Exterior, Double Reinforced with Stainless Steel Soft White with Pink Accents & Sculpted Pink Rose

## URN SELECTIONS

**\$395.00 – Dodge: 2020 Westminster Oak Chest**

6.5 x 7.5 x 1-216 cu.in

**\$395.00 - North Urn: 2020 Tree of Life Oak**

6.5 x 6.5 x 9-216 cu.in.

**\$395.00 – Dodge: Bristol Rosewood Chest**

6 x 6 x 7.5- 210 cu.in

**\$495.00 – Dodge: FCL110 Cultured Marble Chest**

5.25x 5.25x10.5-216 cu.in

**\$395.00 - Gravure Craft: Mother of Pearl Solid Brass**

6.5x10- 225 cu.in

**\$395.00 - Gravure Craft: Heirloom Brass,**

6.5 x 10 - 225 cu.in

**\$595.00 - Gravure Craft: 2037 Essex: Solid Marble**

7.5" x 7" x 10" 210 cu.in

**\$595.00 - Gravure Craft: Laraby Solid Walnut**

7.75" x 5". x 10" 216 cu.in

**\$595.00 – Dodge: 950208 Polished Cherry Chest**

6.25 x 7 x 11" 216 cu.in

**\$495.00 - North Urn: 211C: Contemporary Cherry**

11.5 x 9" x 10.5" 216 cu.in

**\$595.00 - North Urn: 230 North Urn Solid**

**Cherry** 10.5 x 10 x 10.5" 248 cu.in

**\$495.00 – Dodge: 1465 Westminster Butterfly**

6.5" x 10" 225 cu.in

Supplier Links: <http://www.eckelsandcompany.com>    <http://www.northurn.com>

<http://www.gravurecraft.com>    Cremation Jewelry: <https://memorialkeepsakesonline.ca/DJROBB>

### Typical Service Plans That We Are Asked to Provide

Services Selections	Next Day Service	Same Day Service	Memorial Service	Graveside Service	Memorial Gathering	Simple Burial	Simple Cremation
<b>Essential Services</b>	\$2,395	\$2,395	\$2,395	\$2,395	\$2,395	\$1,595	\$1,595
Initial consultation	\$800	\$800	\$800	\$800	\$800	\$400	\$400
Co-ordination	\$400	\$400	\$400	\$400	\$400		
Documentation	\$295	\$295	\$295	\$295	\$295	\$295	\$295
Initial transfer	\$325	\$325	\$325	\$325	\$325	\$325	\$325
Basic preparation	\$200	\$200	\$200	\$200	\$200	\$200	\$200
Preparation room	\$200	\$200	\$200	\$200	\$200	\$200	\$200
General use vehicle	\$175	\$175	\$175	\$175	\$175	\$175	\$175
Standard embalming	\$400	\$400					
initial visitation	\$450	\$450	\$450		\$450		
Subsequent visitations	\$200						
Staff for ceremonies	\$500	\$500	\$500	\$400			
<b>Staff support assistance</b>				<b>\$325</b>	<b>\$325</b>	<b>\$325</b>	
Initial visitation	\$450	\$450	\$450		\$450		
Subsequent visitation	\$200						
Facility for ceremony	\$500	\$500	\$500				
Funeral Coach	\$425	\$425					
Director/clergy/lead	\$175	\$175					
Subsequent transfer			\$325	\$325	\$325	\$325	\$325
	\$5,695.00	\$5,295	\$4,620	\$3,120 Urn <b>\$3,445</b> Casket	\$3,620 Urn <b>\$3,945</b> Casket	\$2,020 Urn <b>\$2,245</b> Casket	\$1,920



## **THE BENEFITS OF PREPLANNING**

### **Planning Ahead Lets Your Wishes Be Known**

The death of a loved one often brings about unwarranted stress and turmoil among families. One family member wants one thing, while another family member wants something different. By planning in advance, you help prevent those disagreements by letting your family know what your wishes are and how you want your funeral service to be carried out, and your business handled.

### **Planning Ahead Offers Peace of Mind**

Our staff guarantees we will carry out the arrangements you want, just as you directed. Once the plans have been arranged, you and your family can rest easy knowing at the time of death, those uncomfortable decisions have been made. In a time when a family should be able to easily grieve, preplanning allows for that to happen.

### **Planning Ahead Offers Flexible Funding Options**

When you preplan your funeral arrangements, there are more options when it comes to funding the funeral. A preneed insurance policy, life insurance policy or other payment option can all be arranged before the time of death. At the time of death, services must be paid in full, so having options ahead of time can also reduce other stress related to losing someone.

### **Planning Ahead Relieves the Burden from Family**

Following the death of a loved one, there are more than 150 decisions that must be made within the first day or two following the death. Those stressful decisions on top of the stress of grieving a loss can be eliminated by arranging your final wishes ahead of time. If those decisions are made, your loved ones aren't left wondering what you would have wanted and how they should proceed with funeral plans. With those decisions out of the way, your loved one can begin the healing process sooner.

## **AVAILABLE PAYMENT OPTIONS IN ADVANCE OF NEED**

For your convenience, we offer two funding options when pre-paying services or supplies. When pre-paying, you pay for the services and supplies today, and the money will be used to pay for the services and supplies when they are delivered at the time of death.

### **TRUST FUNDING**

Funds will be placed in a trust account where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

### **INSURANCE FUNDING**

You may purchase the insurance contract where the proceeds of the insurance contract will be used for the services and supplies at the time they are delivered. For insurance contracts that are cancelled and not used for services and supplies from the funeral home, the full amount may not be refunded as it would have been used to cover the insurance costs while the policy was in force.

**\$595.00 - Guaranteed Travel Plans - Coverage Includes:**

- Coverage for members if death occurs more than 100 km's away from their principal residence
- Protection while travelling anywhere in the world, even if death occurs outside of your home Province
- Arranges for preparation: embalming or cremation and transportation of the Deceased to the funeral home (near the Deceased's legal residence) designated on the enrollment form
- All details organized by professionals with technical and translation services provided
- All expenses paid directly by the plan = no out of pocket expenses to the family
- Arranges and pays for a Travel Companion to accompany the Deceased home
- If Deceased is travelling alone, plan arranges and pays for one next of kin to travel to place of death to accompany Deceased home
- Brings pets home safely
- Bereavement support for surviving family members
- Payment and Flexibility - Enrollment at any age providing lifetime coverage for a one-time fee. May be paid as a Single Payment, Cash, Cheque, VISA, MasterCard - 30-Day free look period  
No health questions or medical examination required, GTAP provides member with a certificate and wallet cards.

Coverage is provided at time of need by calling 1.800.656.5056 with member number

Member must reside in North America. Coverage commences at subsequent trip following signing. All services must be arranged by GTAP. No claims for reimbursement will be accepted.

**CREMATION**

Recognizing a shift in the funeral industry over the years we have noticed an increase in the number of storefront discount cremation businesses opening to take advantage of the increasing use of cremation as an alternative to more traditional services associated with traditional burial or cremation services. One even claims to be the only such business in Sarnia/Lambton that is totally dedicated to providing simple cremations to the consumer, the other claims to be a "Not for Profit" business. We just want to make our local consumers aware that all funeral homes in Ontario have always offered the exact same basic and simple cremation services.

**OUR CHARGE**

**Funeral Home Charges**

- \$1,595.00 – Basic Essential Service Fee (includes standard size basic cremation case)
- \$325.00 – Final Transfer
- \$0.00 - Family Care (complimentary)
- \$645.00 – Southwest Crematorium Fees

**\$2,565.00 – Funeral Home**

**\$132.75 - Government Fees (non-taxable)**

- \$75.00 – Ontario Coroners fee
- \$27.75 – City of Sarnia Municipal registration fee
- \$30.00 – Bereavement Authority of Ontario Consumer Protection Fee

**\$2,697.75 plus tax**

**A Special Note to Shoppers**

Funeral service has long been an honorable profession and dedicated to the wellbeing of those they serve and contribute to the community they are a part of. They are a brick and mortar business that provides jobs to good caring people who along with their families also contribute to our community. They are providers of what people ask for, not sales people. Much has changed, but before you turn to the internet to find a bargain, consider bringing your written quote to our office for a comparison. You might just be pleasantly surprised.

## DISBURSEMENTS

Disbursements are items arranged for, and some are possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements. All fees listed below are subject to change without notification (fees will change periodically from suppliers).

### TAXABLE DISBURSEMENTS

\$350.00 and up - Newspaper Notices

These are charges for death notices placed in newspapers, radio or other media outlets.

\$580.00 - Cremation Fee – Southwest Crematoriums Ltd.

Fee charged by the crematorium for the cremation to take place.

Other Cemetery Fees (provided by KD Building Products:

\$200 - Greenery & Lowering Device (with vault)

\$400 - Tent, Grass and Lowering Device (with vault)

\$150 – Cremation Greenery & Lowering Device (with vault)

\$400 - Greenery & Lowering Device (without vault)

\$600 - Tent, Grass and Lowering Device (no vault)

\$295 - Urn Vault, Greenery & Lowering Device

\$200 - Holiday – Additional Fee

\$200 - Holiday with Tent – Additional Fee

Mileage - Additional Delivery Charges (\$20.00 30 km – 50 km/\$30.00 50 kms – 60 kms)

**KD Building Products would like to continue the policy of no Sunday vault deliveries, Holiday Fee (Including Saturdays of Statutory Holiday including Civic & Family Day)**

### NON-TAXABLE DISBURSEMENTS

\$27.25 - Municipal Death - Registration Fee: This is a fee charged by the municipality to register the death.

\$30.00 - Bereavement Authority of Ontario Consumer Protection Fee: The fee is charged by the Bereavement Authority of Ontario (BAO) to provide its services of information on your options in bereavement services, and to regulate the profession making sure the law is consistently followed.

75.00 - Coroner's Certificate for Cremation: A fee set by the Chief Coroner for Ontario for the issuing of a certificate that allows cremation to take place.

\$350.00 + - Clergy/Celebrant Stipend: This is an amount paid to the clergy or person who facilitates the service or ceremony. In most circumstances this fee is set by the individual Clergy or Celebrant

Variable - Church Organist/Soloist Honorarium: This is an amount paid to musicians/performers for their services. In most circumstances this is a fee set by the individual musicians/performers.

## Payment Options, Financing and Funding

We treat every family we serve with fairness and equality and will always strive to provide the finest services and merchandise possible. It is also important that the arrangements are in keeping with your wishes and your budget. We rely on our client families to make their choice related to payment at the time of these arrangements. If there is anything that you are unsure of or would like to clarify regarding the financial obligations of the services you have selected, please do not hesitate to ask. Our goal is for you to feel at ease with the services you have selected, and the financial obligation that comes with them.

***Financial assistance for funerals, burial and cremation services may be available through various governmental agencies, to those who qualify.***

Note: A 2% processing fee will be applied to all credit card payments. This decision has been made due to the rising costs associated with credit card transactions, and we deeply regret any inconvenience this may cause.

### **PAYMENT**

A 50% deposit is required for arrangements with services at the time of signing the contract. Payment for any unpaid balances will be due within 15 days of signing this contract, beyond which there will be interest charged at a compounded rate of 2% per month which is equivalent to 26.82% per annum. Payment may be made by cash, a personal cheque, bank draft, Visa, Master Card or e-transfers sent to [business.djrobb@cogeco.net](mailto:business.djrobb@cogeco.net)

### **NON-SERVICE ARRANGEMENTS**

For non-service immediate disposition transfer arrangements, we kindly ask for payment to be paid in full at the time-of-service arrangements. Payment may be made by cash, personal cheque, bank draft, Visa, Master Card or e-transfers sent to: [business.djrobb@cogeco.net](mailto:business.djrobb@cogeco.net)

### **OVERDUE ACCOUNTS**

There will be a charge of \$48.00 for any non-sufficient funds (NSF) cheques returned by the bank. If the account remains unpaid after 3 months and without any communication with the purchase, we will have no alternative but to turn over the account over to 3rd party collections. Any costs of collections shall be the responsibility of the Purchaser.

### **PROMPT PAYMENT DISCOUNT**

Some families choose to pay all costs during the initial service arrangements. For these families, we offer up to a 3% discount on selected services when payment is made promptly; however, this discount does not apply to supplies, merchandise, cash disbursements, or taxes. Payment can be made by cash, cheque, bank draft, or e-transfer, but discounts are unavailable for credit card payments.

**We Always Provide Special Considerations To: Those** who have served our community as first responders, Police, Fire and EMT, those who have served in our Armed Forces, to any family we have had the honor and privilege of serving in the past 102 years.

### **Proudly Affiliated with.**

GFD (Guaranteed Funeral Deposits)  
Southwest Crematoriums Ltd., Strathroy, Ontario  
FPC (Funeral Plans Canada), Kitchener, Ontario  
Northern Caskets Company, Lindsay, Ontario  
Imperial City Memorials, Sarnia, Ontario  
Vaella Graphic Design, Kitchener, Ontario  
Gravure Craft, Toronto, Ontario  
Forget Me Not Ceremonies Inc., Fredericton, New Brunswick  
Eternity's Touch, Wallaceburg, Ontario



**D. J. Robb Funeral Home & Cremation Centre Ltd.**

*You've always taken care of your family*



*We understand*

As an independent and locally owned funeral home for the past 102 years, we can help you plan and continue to care for your family when you need us to most

***Your family matters to our family***

Over the 100 plus years we have served the Sarnia/Lambton community, we've learned something very valuable, and it is that funerals, memorials or other types of ceremonies offer the family and friends the opportunity to say goodbye. It doesn't have to be an elaborate event. The most important part is in the "coming together" with others, to share memories, and receive comfort from one another. It can be a very simple ceremony or one where the personality and lifetime achievements of your loved one are celebrated. Whatever you think would be appropriate; we promise to be with you at every turn to help you plan a service that celebrates your loved one's life in a meaningful way.

**Respectfully yours  
James (Jimmy) Robb**