

All Water Customs – Extended Limited Warranty

5-Year Warranty

This All Water Customs Extended Warranty (“Extended Warranty”) is provided by All Water Customs, LLC (“AWC”) in conjunction with the manufacturer’s warranty provided by HydraFoam, LLC (“HydraFoam”) and applies to marine flooring products purchased through AWC.

1. Warranty Overview

AWC offers a **5-year Extended Limited Warranty** on HydraFoam fabricated marine flooring when purchased from AWC. This warranty includes the original HydraFoam manufacturer’s limited warranty (“Manufacturer Warranty”) for the first three (3) years and an extended coverage period for years four (4) and five (5) following the expiration of the Manufacturer Warranty.

For reference, the HydraFoam Limited Warranty covers defects in workmanship and materials for thirty-six (36) months from shipment when installed per HydraFoam specifications, including coverage for delamination, excessive fading (with exceptions), color bleeding, adhesion, and light amplification, all subject to the terms and limitations of the Manufacturer Warranty.

[HydraFoam Warranty](#)

2. Warranty Coverage Summary

Warranty Year(s)	Coverage Details	Warranty Details
Year 1	100%	Manufacturer
Year 2	25%	Manufacturer
Year 3	25%	Manufacturer
Year 4	20%	AWC Extended Warranty
Year 5	20%	AWC Extended Warranty

3. Extended Warranty – Terms and Conditions

A. Extended Warranty Coverage – Material and Recuts

1. AWC agrees to extend material coverage beyond the Manufacturer Warranty period by offering the Buyer a **20% discount off retail rates** for material recuts for Years 4 and 5.

2. This discount applies only to material supplied by AWC and does not include labor for removal or replacement.

B. Light Amplification Coverage

1. Light amplification is covered one time throughout the full warranty period (Years 1–5).
2. Coverage is limited to material replacement or recut costs consistent with HydraFoam's original light amplification provisions.

C. Warranty Exclusions

The Extended Warranty does **not** cover the following:

1. **Normal wear and tear**, including scuffs, scratches, and typical use degradation.
2. **Animal damage** or heavy surface abrasions.
3. **Expansion/contraction** due to environmental conditions.
4. **Color fading** specific to black as the top color or certain vibrant colors (e.g., yellow, red, orange, green), as excluded by the Manufacturer Warranty. [HydraFoam Warranty](#)
5. **Labor costs** associated with removal, replacement, or reinstallation of foam material.
6. **Any foam material fabricated or altered by the Buyer** or third parties (i.e., altered panels, DIY modifications).
7. Any claim or coverage recognized under the Manufacturer Warranty's exclusions.

D. Extended Warranty Eligibility

1. The Manufacturer and Extended Warranty are only valid for the **original buyer/purchaser** of the HydraFoam flooring.
2. Extended Warranty coverage begins on the **date immediately following the expiration** of the HydraFoam Manufacturer Warranty and continues through **Years 4 and 5**.
3. Extended Warranty coverage applies only if all required maintenance, care, and installation conditions specified by HydraFoam are met.
4. The All Water Customs Extended Warranty for Years 4 and 5 is subject to the same coverage parameters and does not modify, expand, or supersede the original manufacturer warranty.

E. Claim Procedures

1. All warranty claims must be submitted in writing to All Water Customs with supporting documentation and photos of the defective material.
2. AWC will review claims and coordinate with HydraFoam as necessary; material recuts under Extended Warranty discount will be processed through AWC.
3. Approval of any warranty claim remains subject to the terms of the original HydraFoam warranty for Years 1–3.

4. Interpretation and Limitations

1. Extended Warranty coverage is separate from, and in addition to, the HydraFoam Manufacturer Warranty. Use of one does not preclude the other.
2. This Extended Warranty applies only to products purchased and installed through AWC and is non-transferable.
3. Extended Warranty Terms Subject to Change. The terms, conditions, limitations, and coverage of the All Water Customs Extended Warranty are subject to modification at any time. The version of the Extended Warranty published on www.AllWaterCustoms.com at the time a warranty claim is submitted shall govern and be deemed the controlling and enforceable warranty terms for that claim.

Important Note: HydraFoam's Limited Warranty is incorporated by reference herein and remains the primary warranty document for the first three years of coverage. This Extended Warranty is offered by All Water Customs as an additional service and does not override or replace any terms of the original HydraFoam warranty. [HydraFoam Warranty](#)