Restarting Camera Equipment

The key to troubleshooting offline cameras is to restart the piece of equipment the camera is plugged into. That may be an NVR or a switch. If you're not sure where a camera is plugged in, restart everything.

NVR (Network Video Recorder)

8 Channel NVR

16 Channel NVR

32 Channel NVR

Unplug & Plug in

On/Off Switch

Make sure this is fully plugged in

PoE Switches

4+2 Port PoE Switch

8+2 Port PoE Switch

16+2 Port PoE Switch

24+2 Port PoE Switch

Unplug & Plug in