

## About Us

Exquisite Family Mortuary is a family owned and operated funeral home that has been serving the community since 2011. We may be humble in size, but you can rest assured that your loved one will be taken care of and it won't cost you a fortune to honor their final disposition wishes.

*We pride ourselves on providing Exquisite quality services at affordable prices.*

*Exquisite Family  
Mortuary*

*"Where your loved one becomes our  
loved one."*



### Contact Us

323-753-0788

[info@exquisitefamilymortuary.com](mailto:info@exquisitefamilymortuary.com)

[exquisitefamilymortuary.com](http://exquisitefamilymortuary.com)

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## Planning AT A TIME OF LOSS

A step-by-step guide to making arrangements at a time of loss.



## The First Step

If a loved one has passed, let us first offer our sincere condolences for your loss. You may be wondering, where do I start? Everything begins with one simple phone call to us. Let Exquisite help you navigate through this difficult time.

## Meet with a Memorial Counselor

The first step is to contact Exquisite. Your arrangement counselor will guide you through this process with a patient and compassionate hand, not only helping you to honor and put your loved one to rest, but also navigate the procedural legal challenges like addressing legal requirements and dealing with life insurance.

### Get *Personalized* Help

Call our arrangement counselors for help starting this process. We're here at any time of the day or night.

Contact Us

**323-753-0788**



## Start The Process

Your counselor will help you understand the necessary paperwork and guide you through the steps, then work with you to create a unique and personalized service. We will ask you to bring a few items with you to your appointment so that we can get started right away.

## Check For Plans

Did your loved one pre-plan with Exquisite? Ask your arrangement counselor to check for previous arrangements made. If there was a policy purchased, our Pre-Need department will have a copy of the pre-planned arrangements.

## Explore The Options

We offer the convenience of different locations to have services, cremation assistance, and assistance with cemetery property. We also assist with planning non-traditional services such as a memorial on the beach, at the park or the convenience of having a memorial in your home. Your counselor will help you plan every detail.

## Additional Preparation

While the planning is in process, there is some information you will need to gather and contacts you will need to make.

## Reach Out

Contact family and friends to inform them of the passing. You may also need to contact financial institutions and insurance companies to finalize your arrangements. We will work with you to accommodate your guests so that you may all come together to honor the life of your loved one.

## Determine Authority

Legally speaking, there is only one person with authority to make arrangements. Unless that person was designated in a legal document, this will be the closest relation, like a spouse, domestic partner, parent, child, or sibling. If you're not sure who it is, we are here to help you figure it out.

### *Before You Say Goodbye*

Encourage them to share their final wishes while they are still with you.

We know it can be a difficult conversation but any details shared can help you make informed decisions and truly honor their legacy when making arrangements.