SEWP VI ORDERING GUIDE

SEWP VI Overview

NASA Solutions for Enterprise-Wide Procurement VI (SEWP VI) is a multiple-award Government-Wide Acquisition Contract (GWAC) supporting Federal agencies and authorized contractors in acquiring Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services.

PT78 LLC dba Platinum Technologies is a NASA SEWP VI Category C Contract Holder and an SBA 8(a) and Small Business. Category C provides customized mission- and program-level ITC/AV service solutions that improve and enhance agency ITC/AV infrastructure. Ancillary products are limited to those supporting an overall mission-based services requirement.

Fair Opportunity

Orders under SEWP VI are subject to applicable Fair Opportunity requirements under FAR 16.505(b). The issuing Contracting Officer determines the method used to satisfy Fair Opportunity and documents the order-selection rationale in accordance with applicable acquisition rules and agency procedures.

The NASA SEWP Quote Request Tool (QRT) is the recommended SEWP mechanism for distributing requirements to eligible Contract Holders and supporting the acquisition record.

About Platinum Technologies

PT78 (Platinum Technologies) delivers performance-based, outcome-driven technology solutions that advance our clients' strategic objectives and produce measurable value. We design and implement secure, efficient solutions across artificial intelligence, cloud, cyber operations, data, digital modernization, information assurance, integrated systems, and low code development. Our teams combine technical expertise, disciplined delivery, innovation, and collaboration to solve complex mission and business challenges, improve the end user experience, and help government customers achieve their mission goals.

PT78 LLC dba Platinum Technologies

Category C

Mission-Based ITC/AV Service Solutions

80TECH26D1065

Corporate Address:

5881 Leesburg Pike Suite 400

Falls Church, VA 22041

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

Tamara Henry

SEWP VI Program Manager

Tamara.Henry@pt78.co

(443) 801-4525

Richard Benitez

SEWP VI Deputy Program Manager

Richard.Benitez@pt78.co

(240) 416-6250

NASA SEWP Customer Help:

help@sewp.nasa.gov

(301) 286-1478

www.sewp.nasa.gov

PT78 Contract Snapshot

Contract Detail	PT78 Information	Customer Note
Contract Number	80TECH26D1065	NASA SEWP VI
Category	C	Mission-Based ITC/AV Service Solutions
Primary NAICS	541512	Task-level eligibility depends on the applicable NAICS and business-size requirement.
Contract Limit	$20 billion	Individual SEWP VI contract limit.
SEWP Procurement Fee	0.34%	Included in pricing/services
Geographic Coverage	CONUS / OCONUS	OCONUS support is based on mutually agreed arrangements.
Quality Certification	ISO 9001:2015	PT78 maintains ISO 9001:2015 certification.
Contract Period of Performance (POP)	11/1/2026 - 10/31/2036	SEWP VI contract period of performance.
Minimum Order	$25.00	Minimum order value published for the PT78 SEWP VI contract.
Business Status	SBA 8(a) / Small Business	PT78 is identified on its SEWP webpage as an SBA 8(a) and Small Business.
Contract Type	Government-Wide Acquisition Contract (GWAC)	NASA SEWP VI is a multiple-award GWAC.

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What Is in Scope for PT78 Category C?

Category C is focused on mission-based ITC/AV services. PT78 may provide services that adhere to the definition of ITC/AV program-level services and meet a particular agency mission need. Representative service areas include:

- Custom computer programming, application development, and digital government services
- IT systems engineering, architecture, integration, and design services
- Data processing, data management, analytics, and related services
- Hosting, cloud, network operations, telecommunications, and computer-facility services
- IT management, consulting, program/project management, and educational services
- Cybersecurity, security engineering, and security systems services
- Ancillary products when required to support the overall mission-based service solution

For a formal scope review, customers may send an overview of the requirement to help@sewp.nasa.gov.

How to Obtain a Quote from PT78

To obtain a quote for hardware, software, or services, customers should use the NASA SEWP Quote Request Tool (QRT). The QRT is the recommended method for submitting and distributing quote requests to eligible Contract Holders, supporting Fair Opportunity, and documenting the acquisition record. Because PT78 is a Category C Contract Holder, hardware and software may be quoted only as ancillary products supporting an overall mission-based services requirement. Customers may contact PT78's SEWP Program Office before issuing a formal request for assistance clarifying scope or requirements.

1. Define the requirement. Provide the available SOW/PWS/SOO, period and place of performance, required tasks and deliverables, security requirements, labor or skill needs, travel assumptions, and desired response date.

2. Submit the request through NASA SEWP QRT. Select the applicable Category C opportunity, provide eligible Contract Holders with a Fair Opportunity to compete in accordance with the agency's acquisition procedures, upload the requirement and supporting documents, and identify the quote-response deadline.

3. PT78 reviews the request. PT78 evaluates scope, technical approach, staffing, schedule, pricing, contract requirements, and any assumptions or dependencies. Questions and clarifications are handled through the QRT.

4. PT78 submits its quote through the QRT. The quote identifies the proposed services, or ancillary products, as applicable; pricing; assumptions; delivery schedule or period of performance; support or warranty terms; and quote-validity period.

Primary Quote / Program Contact

PM	**Tamara Henry** SEWP VI Program Manager / Primary Program Contact Tamara.Henry@pt78.co | (443) 801-4525
DPM	**Richard Benitez** SEWP VI Deputy Program Manager / Alternate Contact Richard.Benitez@pt78.co | (240) 416-6250

SEWP Fees

NASA SEWP's fee is 0.34%. The fee is included in product pricing and services

Customer Support and Post-Delivery Support

PT78 provides support for SEWP VI orders through its Program Manager and Deputy Program Manager. Support obligations are governed by the SEWP VI contract, the specific Delivery/Task Order, and any incorporated SOW/PWS, service-level requirements, or commercial/OEM terms.

Support Area	PT78 Approach	Contact
Implementation	Provided when included in the applicable order. PT78 coordinates implementation and acceptance activities with the customer in accordance with the order requirements.	Tamara Henry
Basic / Extended Warranty	PT78 warrants that all IT services will be performed in a professional and workmanlike manner, consistent with applicable industry standards and the requirements of the individual order. Any additional warranties or service-related commitments will be governed by the terms and conditions of the applicable task order.	Tamara Henry
Technical / Software Support	Provided when included in the order and may include application, cloud, platform, network, cybersecurity, data, software, or other technical support. Initial response is provided within 24 hours or the timeline specified in the individual order.	Tamara Henry
Order Status / Delivery	PT78 coordinates status, milestones, deliverables, and order questions with the customer and NASA SEWP as appropriate. Initial response is provided within 24 hours or the timeline specified in the individual order.	Tamara Henry
Problem-Order Escalation	Primary escalation is to the PM. The DPM serves as alternate/escalation support.	Tamara Henry / Richard Benitez

Troubleshooting a Problematic Order

When requesting assistance, provide enough information for PT78 and NASA SEWP to identify and resolve the issue efficiently. Recommended information includes:

- Agency name and point of contact
- Delivery/Task Order number and PT78 SEWP VI contract number (80TECH26D1065)
- Description of the issue and requested resolution

- Relevant dates, milestones, deliverables, invoices, or correspondence
- Any time-sensitive mission impact or required decision date

PRIMARY	**Tamara Henry** SEWP VI Program Manager Tamara.Henry@pt78.co | (443) 801-4525
ALTERNATE	**Richard Benitez** SEWP VI Deputy Program Manager Richard.Benitez@pt78.co | (240) 416-6250

NASA SEWP Customer Assistance

For SEWP program, scope, ordering, or acquisition-process assistance, customers may contact the NASA SEWP Program Management Office:

Email: help@sewp.nasa.gov **Alternate: sewphelp@sewp.nasa.gov**	**Phone** (301) 286-1478	**Hours** Monday–Friday, 7:30 AM–6:00 PM ET
Website **www.sewp.nasa.gov**		**PT78 Website** **www.pt78.co**

Document Control

Document	PT78 NASA SEWP VI Ordering Guide
Contract	80TECH26D1065
Version	v1.0
Owner	PT78 SEWP VI Program Manager

Ordering Guide maintenance requirement: PT78 will maintain an electronic ordering guide suitable for downloading and printing and will publish updated versions no later than 10 business days following each contract modification.