

Cancellation & No-Show Policy



We value your time and ours. To ensure we can provide the highest level of care to all of our clients, we ask that you review and respect our cancellation policy.

Appointment Cancellations & Rescheduling

- We kindly request at least **24 hours' notice** for any appointment cancellations or rescheduling.
- Appointments canceled or rescheduled within 24 hours of the scheduled time will result in a **\$50 late cancellation fee**, which will be charged to the card on file.
- We understand that life happens. If the missed appointment is rescheduled within **7 days**, the \$50 fee may be applied toward the newly scheduled service.

No-Shows

- A no-show is defined as missing a scheduled appointment without prior notice by phone, text, or email.
- No-show appointments will incur a fee equal to **25% of the scheduled service total**, which will be charged to the card on file (for example, a \$700 service will result in a \$175 no-show fee).
- If the card on file cannot be processed, the outstanding no-show fee must be paid in full before booking any future appointments at Limelight Medical Aesthetics.

Late Arrivals

- Clients who arrive late may have their appointment shortened to respect the schedule of other clients.
- If you arrive too late to safely or effectively perform your service, the appointment may be treated as a same-day cancellation or no-show and subject to the applicable fee.

How Fees Are Applied

- By booking an appointment with Limelight Medical Aesthetics, you authorize us to charge the card on file for applicable cancellation or no-show fees.
- Fees are non-refundable and cannot be applied toward future services unless otherwise stated.

Exceptions

- We understand that emergencies happen. In rare cases, fees may be waived at Limelight Medical Aesthetics' discretion.

Thank you for your understanding and for helping us provide a smooth, respectful experience for all clients.