

TRILOGY LAKE NORMAN PICKLEBALL CLUB

CODE OF CONDUCT

Rev. 2 – 7/21/2025

The purpose of the TLN Pickleball Club (the Club) is to promote pickleball within the community for enjoyment, sportsmanship, health, and social interaction by offering organized recreational and competitive play. The Club is committed to providing a safe and pleasant environment. The Club strives to provide an equal opportunity for play, regardless of skill level. In keeping with this purpose, all members will abide by this Code of Conduct.

The Club has a zero-tolerance policy for discrimination, hostility, harassment, and retaliation, and it is committed to enforcing this policy. Retaliation against an individual for reporting harassment or discrimination, or for participating in an investigation of a claim of harassment or discrimination, is a serious violation and is strictly prohibited.

For additional details, the Club defers to Twin Mills, Rules & Regulations.

Player Conduct

- Exhibit good sportsmanship at all times, respecting your fellow Club members' skill levels and reasons for playing, whether recreational or competitive.
- Refrain from any display of loud outbursts, either verbal or physical.
- Refrain from the use of profanity or any comment that might be offensive publicly, or in one-on-one conversations that might be overheard.
- Do not display offensive or sexually suggestive logos on clothing or equipment.
- Do not play if you might be impaired by medication, alcohol or other drugs.

Facilities and Equipment

- Keep the courts and surrounding areas clean and free of debris.
- Retrieve any balls that were hit outside the fenced area at the end of your match.
- Place all balls in the ball tube at each court when your game is completed.
- Do not remove balls from the courts for your personal use.
- Place your bags, water bottles, and other gear on the hooks provided on the back of the benches or on the fences, rather than on the benches designed for seating.
- Park bicycles at the bike rack near the pool entrance, so as not to impede traffic flow.

Members are expected to follow all Club rules and guidelines, including:

- Paying dues on time.
- Following all Club procedures.
- Ensuring that court rules, game rules, and event guidelines are understood and followed.
- Utilizing the Club sign-up process for open play, reserved courts, and Club-sponsored activities (such as round robins, tournaments, and other events).

- Accompanying all guests—including Twin Mill members and registered guests—when using the courts.
- Staying informed by regularly checking the TLN Pickleball communication channels (website, emails, WhatsApp, member meetings, etc.).
- Respecting the privacy of fellow members, the roster is for Club use only. Soliciting individuals or businesses using the roster is strictly prohibited, and it may only be shared with a Board member or Committee Chairperson.

Enforcement

- The TLN Pickleball Club Board of Directors (the Board) in conjunction with Twin Mills Club is responsible for enforcement of the Code of Conduct.
- Violations of this Code of Conduct are to be reported to the Board email: trilogylakenormanpickleball@gmail.com or submitted in the suggestion box located at the courts. Verbal reports will not be accepted.
- Disciplinary action by the Board for player conduct or Club rules infractions may include:
 - A private warning,
 - Temporary suspension of Club privileges or events,
 - Removal of the individual as a board or committee member,
 - Implementation of conditions upon attendance at future Club events, or
 - Permanent suspension from the Club and restriction from attendance at future Club events.
- No-shows to special events such as round robins, tournaments, reserved courts, etc., without at least 4 hours' notice or a valid reason may result in:
 - First offense – a private warning
 - Second offense – suspension for one month for all special events.
 - Third offense – suspension for one month for ALL Club signups, including open play.
- After review, discussion, and majority vote in favor of a disciplinary action, the Board will email the affected member(s), issuing a warning, or if necessary, an immediate 30, 60, or 90-day suspension of Club play or events. A copy of the email will also be forwarded to the Twin Mills Club.
- If multiple offenses occur, the Board will recommend to Twin Mills removal from the Club and all Trilogy Pickleball court privileges without refund.
- Affected members have the right to appeal. They must respond to the Board within 7 days after receiving the Board notification of the disciplinary action.
- Additional disciplinary action by Twin Mills Club is separate from the TLN Pickleball Club.