



Congratulations on starting your bed sheet and pillow fundraiser with Dream Team! Here is a breakdown of how everything works:

1. Set your own price for the sheets and pillows. Most groups sell them for around \$40-\$45. The cost to you is \$28 per item. All sheet sets and individual pillows are the same cost regardless of size or color.
2. Distribute order forms to your participants to start selling.
3. Collect the orders and payments from your group members and send us the totals in the Final Order Submission Form you were emailed when you signed up.
4. Keep the profit. We will email you an invoice which you can pay online with an ACH bank transfer or you can pay by check.
5. Once we have received payment, the average shipping time to get the products to you is 2 weeks.

You should have already received an email from us with a digital copy of the final order submission form for you to fill out and return to me with the totals once your fundraiser is complete.

The satisfaction of our customers is extremely important to us so if there are any issues during this process please let me know and we will take care of them. Upon the arrival of your order, if anything is damaged or has anything wrong, we will replace it for free. **Please note: ALL customers will have 2 weeks from delivery to "fix" any problems on the orders. Exchanges and "short" items must be taken care of within that 2-week period. After 2 weeks, all "fixes" will have to be purchased.** This DOES NOT include items that may have or develop a flaw after the 2-week window. Those will be replaced free of charge.

Below are a few suggestions to help optimize your fundraiser.

- We encourage you to share the digital order form and brochure with your participants' parents and encourage them to post it on social media to take orders.
- Apps like Venmo and Apple Pay work great for participants to take orders and payment digitally.
- Set a clear fundraiser start and end date. We have found that around 2-3 weeks is a good fundraiser length to give people enough time but also have a sense of urgency to take orders.
- The Final Order Submission Form can be used in two ways. First, this is how you will send your order totals to us. Second, you can also print copies of this form to give to all participants to use to turn in their order totals. This way, they keep the order form with all the buyers' information and only turn in their order totals and money. Keep these forms and use a spreadsheet to calculate your grand totals. You can then use these forms when disseminating orders to your participants.
- When you receive your order, use your Final Order Submission Form to verify that you received the correct quantities. Wait to begin passing out orders until you have done this first.

Good Luck Fundraising!

Your Fundraising Experts,
Erik and Jessica Wright

Frequently Asked Questions

Is Shipping Free?

We do provide free shipping for orders with at least 12 items and request you provide a business/commercial shipping address. Smaller orders will be charged shipping.

Where do you ship?

We ship everywhere in the mainland United States.

How long does an order take to arrive?

Once payment is received, shipping time is usually 2 weeks depending on the size of the order. Peak season is November-December so shipping times as much as 3 weeks are possible.

What do I do if I don't receive my order?

We track all orders from the moment they leave our warehouse. If your item doesn't arrive on time, let us know and we'll locate it for you.

What is your return policy?

All sales are final, and no returns are allowed unless damaged or an incorrect item was shipped. In these cases, all issues will be remedied with no cost to the customer.

The sheets are described as soft as 1800 thread count cotton sheets. What is the actual thread count?

The actual thread count is much higher than say 1800 thread count traditional cotton sheets. This is because these sheets are made of a synthetic microfiber yarn which is smaller than regular cotton threads. Because of this technology, thread count for microfiber sheets does not correlate directly to traditional cotton sheets. That's why it is advertised as soft as 1800 thread count cotton sheets. Bottom line, these sheets are VERY soft!

How deep are the fitted sheets? Will they fit large, pillow top mattresses?

The pocket depth of the fitted sheets is 16 inches.

How much should my group sell the sheets and pillows for?

That is totally up to you. Most groups sell in the \$40-\$45 price range.

Is the price different for different sizes of sheets or pillows?

The cost to you is \$28 per sheet set or pillow regardless of size. We suggest setting your selling price for all products at a single price. This makes the payment collection and profit calculation much simpler.