



Enhanced Alarm Management

Faster Alarm Response Time & Less False Alarm Dispatches



Alarm Notification Improvements with Alarm Chat

A new feature is coming that is designed to enhance collaboration between involved parties for intrusion-related signals (burglar alarms), ensuring your security concerns are addressed swiftly and efficiently. The Alarm Chat tool will help reduce false alarms, allowing for a more effective response.

Some of the benefits include:

- Decrease False Dispatches
- Faster Dispatching
- Convenient Communication
- Informed Decision-Making
- High-Level Verification



How Alarm Chat Works

for details on how Alarm Chat works
click below.

[Click Here](#)

Roughly 60 percent of people don't answer the phone when they receive a call. Calling each number on a contact list and leaving a message for those that don't answer is a time-consuming process that can cost precious minutes when finding out if there is a false alarm versus a true emergency.



By streamlining alarm activation responses, we can reduce the burden on central station operators, our local agencies and improve overall security.

This new feature allows for real-time communication with contacts, leading to less false alarm dispatches, improved response times for true alarms and more effective security measures.

This information is being sent out in advance. You will be notified prior to this feature being activated for your account. Decide the contacts on your list that you want to be part of the Alarm Chat notifications; let us know before your start date if you want to exclude a contact(s). Those who would like Alarm Chat turned on now may request so.

This feature is part of our commitment to providing you with the best service possible. We will not be charging a separate fee to use this feature.

We understand this feature may not be suitable for all accounts. Once you have read how Alarm Chat works, if you want to opt out of this feature call us at 757-838-0100.



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