

Northern Queensland Primary Health Network

Strategic Plan 2021-26

» Strategic Plan refresh undertaken August 2023



Forward

Northern Queensland Primary Health Network's (NQPHN's) Strategic Plan represents our strategic intent, our role, priorities, and outcomes we aim to achieve between FY2021 and FY2026.

It is an ambitious plan which aims to strengthen the primary health care sector in northern Queensland, support integration of the health care service system, and improve community health and wellbeing outcomes through access to coordinated, quality, and culturally safe care.

To achieve this, we must work collaboratively with our partners – primary care providers, Hospitals and Health Services, local governments, peak bodies, other health organisations, and the wider community - and combine our strengths.

As a commissioner, we must be strategic and transparent, and must work closely with our partners to drive meaningful changes and shape a service system that is well positioned to meet the changing needs of the people and communities of our region.

The Strategic Plan 2021-26 was refreshed in 2023 to reflect changes in national policy and our funding, and to explicitly include our commitment to becoming a high-performance organisation that is focused on our people, providers, and partners.

About us

NQPHN is funded by the Australian Government to provide local communities with better access to improved primary healthcare services.

Our vision

Northern Queenslanders live happier, healthier, longer lives.

Our role

NQPHN is the lead organisation for developing – with our partners – an integrated and coordinated primary healthcare system that delivers the best care possible to achieve measurable health improvements for the people of North Queensland.

How we are going to do this

We are going to do this through a focus on:

- » purposeful engagement
- » partnerships and collaboration
- » building capacity and capability
- » innovation for outcomes
- » embracing technology
- » strategic and transparent commissioning
- » data and evidence.

Our priority areas

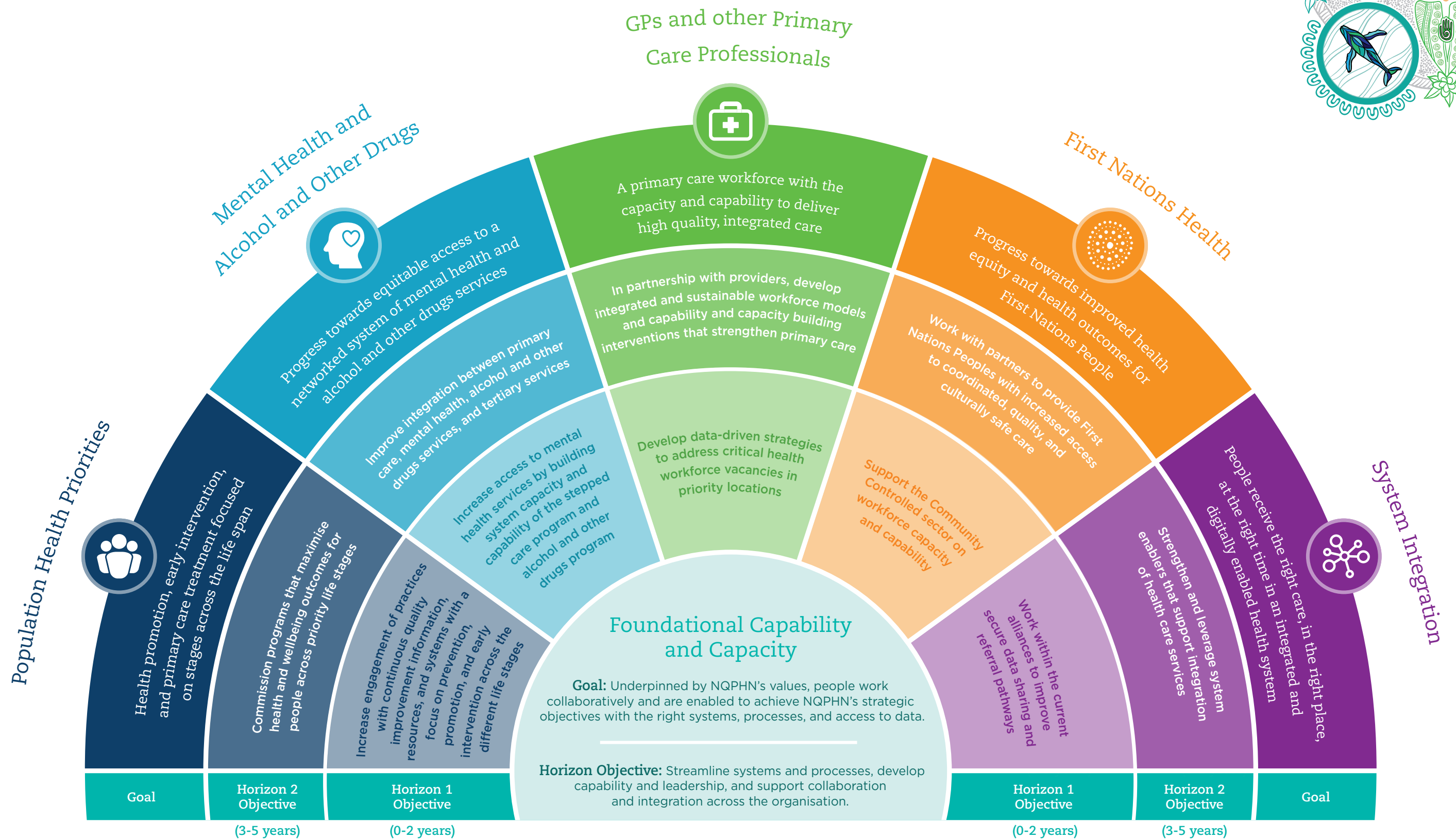
- Population Health Priorities
- Mental Health and Alcohol and Other Drugs
- GPs and other Primary Care Professionals
- First Nations Health
- System Integration
- Foundational capability and capacity

Our values

Collaboration	Leadership	Accountability	Integrity	Respect
We connect co-operatively across boundaries to share ideas and achieve our goals together.	We are empowered, inspired, and will step up to create a better future.	We hold ourselves to the highest standards of ethics and professionalism.	We own our actions, follow through on our promises, and live our values.	We hear, acknowledge, and value all people and voices, finding unity in our diversity.
'We work together'	'We are all leaders'	'We do the right thing'	'We do what we say'	'We are considerate'



Northern Queensland Primary Health Network acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



How we are going to do this (our enablers)

- ➔ Purposeful engagement
- ➔ Partnerships and collaboration
- ➔ Building capacity and capability
- ➔ Innovation for outcomes
- ➔ Embracing technology
- ➔ Strategic and transparent commissioning
- ➔ Data and evidence