

### DECLARATION OF COMMITMENT TO IMPARTIALITY

*With this declaration, the President, Lorenzo Corigliano, hereby communicates to employees, collaborators, suppliers, subcontractors and clients his own commitment and that of the entire I.T.Ex to impartiality, as a fundamental requirement for an Inspection Body (hereinafter Odl), in accordance with UNI CEI EN ISO 17020.*

*The objective is to work for the full satisfaction of its customers and stakeholders in the required inspection activities, providing inspection services in accordance with the following principles:*

- The principle of impartiality, ensuring that there are no conflicts of interest in carrying out the inspection activities requested by the clients to the Odl;*
- The principle of competence of inspection staff, by training and updating personnel at all levels dedicated to inspection services;*
- The principle of objectivity of conformity assessments carried out through inspections, referring to specified or generally applicable requirements and ensuring the independence, correctness and validity of inspection reports issued.*

*The President has established and pursues the objective of operating in accordance with international, European and Italian standards governing the activity of type A Inspection Bodies, in such a way as to ensure the independence of the personnel of the Odl from the elements subject to the commissioned inspections and any third parties related to it, providing a service of such a level and form that can be recognized as objectively valid and reliable.*

*For this purpose, the President has given specific coordination and control of the service to the Technical Manager of the Inspection Body, Manuel Bosi, who is responsible for the approval and issuance of inspection reports and inspection certificates and that, to further ensure the impartiality of the Agency, it has no ownership interests in I.T.EX.*

*The Technical Manager and the Inspectors are not involved in any way in the design, manufacture, supply, installation, maintenance of the items subject to inspection.*

*The President undertakes to ensure:*

#### **Impartiality**

- Aligning Odl decisions with objective evidence of compliance (or non-compliance) and eliminating possible influences from other interests and stakeholders;*
- Working to identify and overcome threats to impartiality itself, with particular attention to possible conflicts of interest, in order to ensure the independence and thus objectivity of inspection processes;*
- Monitoring its ability to identify and effectively address in a timely manner trends and behaviors that may affect compliance and the proper conduct of inspection activities;*
- Monitoring and regularly verifying the impartiality of the conduct of inspections and the issuance of inspection reports and inspection certificates;*

#### **Competence**

- Developing the ability to apply knowledge and skills by staff and its collaborators, through an adequate qualification process and the periodic development of appropriate training and professional retraining programs;*
- Only competent staff with prior qualifications shall be responsible for carrying out inspections;*
- Dedicating to the coordination of the inspection services personnel of the qualified structure;*

- *By pursuing a policy of high specialization in their areas of competence;*
- *Following the updates of the rules, laws and regulations applicable to its processes;*

**Responsibility**

- *Ensuring its compliance with the requirements governing inspection activities for Type A Odl;*
- *Conducting inspections according to objective, regulated and shared criteria;*
- *Issuing positive compliance inspection reports only when there is sufficient evidence of compliance with the applicable references to the items under inspection;*
- *Obtaining and maintaining ACCREDIA accreditation in the areas of its competence;*

**Transparency**

- *Providing customers and any interested parties with the necessary information about the inspection processes and issuing the relevant inspection reports;*
- *Making public, where requested and only when authorized by customers, information about the status of inspections carried out and inspection reports issued;*
- *Providing its accreditation body with all the information necessary to verify compliance with the rules and regulations applicable to Type A Odl;*

**Confidentiality**

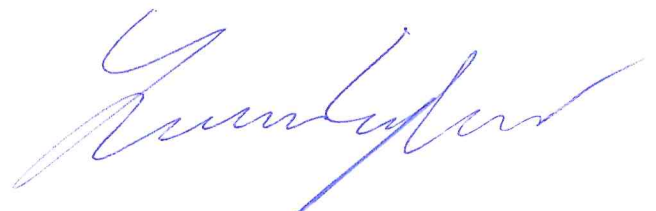
- *Signing appropriate commitments with the organizations that make request of the inspection service not to disclose data and information related to the inspection activities, unless otherwise agreed through the regulations signed by the clients;*
- *Committing its internal staff and inspectors to maintain strict confidentiality regarding what they have learned during the conduct of inspection activities and support these (from the commercial phase to the issuance of inspection reports and inspection certificates);*

**Effective response to complaints, appeals and litigation**

- *Timely handling and analysis of complaints received from customers and/or interested parties, in order to maintain confidence in the inspection activities;*
- *Promptly handling complaints made by any interested parties to the inspections;*
- *Managing any disputes in accordance with what has been communicated and defined in the Odl Regulations;*
- *Periodically submitting the management of complaints and possible appeals and litigation to the Management for review.*

San Donato Milanese, 04.05.2026

The President  
Corigliano Lorenzo

A handwritten signature in blue ink, appearing to read 'Corigliano Lorenzo', is written over a light blue background.