

Sedona

FieldSite™

Knowledge You Need Now!



What is Sedona FieldSite? Sedona FieldSite is a set of tools that help experts collaborate with other techs in your organization, no matter where they are. It combines voice, live video, pictures and sound to allow an expert to see and hear exactly what a tech is working on in the field or in a service bay of a remote location. It even allows the expert to draw annotations on a live picture that the tech can see.

Increase Service Margins and Customer Satisfaction

Sedona FieldSite improves your service revenues through:

- 1 Reduce Tech Hours on Work Orders**
By having access to the experts they need when they run into issues on a job, they can lower the number of hours they clock onto a work order.
- 2 Reduce Rework**
Use the knowledge and experience of expert techs to help an inexperienced tech. Now the job can get done right the first time by allowing the experts to see and hear exactly what the technician hears and sees.
- 3 Reduce Training Time**
New technicians can get out on their own sooner with confidence that they have access to experts and information they need, when they need it. Turn learning time into billable time.
- 4 Connect with Customers**
When a customer calls, you can use their cell phone to diagnose issues through sight and sound. Fix simple problems through remote guidance or make sure you have the right parts and tools to fix the problem.
- 5 Increase Technician Efficiency**
Use expert guidance and information to clock 5 hours on a 6 hour standard job instead of 7 hours through trial and error.
- 6 Increase Shop Productivity**
Technicians have access to experts, training materials, and diagrams instantly. They can spend more time on billable tickets rather than more training classes or shadowing.
- 7 Increase Service Labor Margins**
Watch your service margins rise when technicians start increasing their efficiency rate and the shop productivity rate. Everyone wins!
- 8 Increase Customer Satisfaction**
When your techs have access to the expert advice they need, the job get's done right the first time. Get your customers back in the fields or on the job as quick as possible. It's customer satisfaction that keeps them coming back.



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**SCHEDULE A
DEMO TODAY**

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SedonaFieldSite.net

Transform Your Service Department Today!

Sedona Technologies - A Trusted Vendor

We are here to help you every step of the way. John Deere recommends Sedona Technologies as a trusted vendor because of our proven track record of providing successful technologies and software solutions that help to move equipment. Contact us today to get started in expanding your horizons with the technology tools and services to grow your dealership.

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