

Front Desk Team Member – 360 Fitness Club

Location: 360 Fitness Club, Tamworth

Hours: Casual or full-time salaried depending on experience and qualifications (including early mornings, evenings & some weekends)

About 360 Fitness Club

At 360 Fitness Club, we're more than just a gym – we're a community. From the moment you walk through our doors, you'll feel the difference. Many of our very first team members started just like this – at the front desk – and have gone on to become Personal Trainers, Group Fitness Instructors, and even senior managers. We believe in supporting our team to grow and develop into the fitness professionals they want to be. If you're passionate about health and fitness and love being around people, this is the place to start.

The Role

We're looking for a vibrant, friendly, and proactive **Front Desk Team Member** to be the welcoming face of 360 Fitness Club. You'll be the first point of contact for our members, helping create a positive and engaging atmosphere that keeps them coming back.

This is an ideal role for someone who currently has their **Certificate 3 in Fitness**, and wants to build real-world experience in a dynamic gym environment.

Key Responsibilities

- Greet members and visitors with a warm, welcoming attitude
- Manage front desk operations including check-ins, bookings, and enquiries
- Build relationships with our members and help maintain our strong community vibe
- Assist with tours for new potential members
- Keep common areas clean, tidy and inviting
- Support gym operations and team as needed (e.g. class setup, light admin)
- Get involved in classes and events – and even help run sessions once qualified

What We're Looking For

- A friendly, outgoing personality – someone who genuinely enjoys chatting with people
- A passion for fitness and helping others
- A **Certificate 3 in Fitness** (or working on it already)
- Reliable, professional and team-oriented
- Willing to work a flexible roster including mornings, evenings and some weekends
- Eagerness to grow into roles such as Group Fitness Instructor or Personal Trainer

Perks & Opportunities

- Free gym membership and access to classes
- Mentoring from experienced fitness professionals
- Opportunities for promotion into PT, group training, or leadership roles
- Support while completing your fitness qualifications
- Be part of a close-knit, motivated team who love what they do

Ready to launch your fitness career with us?

We'd love to hear from you. Apply today and take your first step toward an exciting future at 360 Fitness Club.