

2912 Realty Resident Benefits Package

The Resident Benefit Package (RBP) includes required renter's insurance, air filter replacements, and other valuable services. These benefits are provided to 2912Realty and our residents through Second Nature, a company specializing in resident-focused solutions.

Our Resident Benefits Package is a suite of benefits to help meet lease requirements at **\$58.95/month including renters' insurance and pest control** or **without pest control for \$45.95/month**. **You are not required to obtain your renters insurance through this program. If you secure your own renters insurance, this fee is lowered by an additional \$10.95/month once proof of renters insurance is uploaded through your APPFOLIO portal.**

Please Initial Option A or B:

RBP "A" with on demand Pest Control **\$58.95/month**_____

RBP "B" without Pest Control **\$45.95/month**_____

RBP Services:

- **Move-In Assistance:** Designed to make your transition smooth and stress-free. They help set up internet, utilities, and helpful checklists. The Second Nature team will support you with any questions along the way—to help you feel at home from day one. <https://try.secondnature.com/move-in-concierge/>
- **Renters Insurance:** Renters insurance is a lease requirement, by signing up here, you're covered! When enrolled in the Resident Benefits Package, you have met the insurance requirements of your lease. You'll receive your "**Evidence of Insurance**" via email in the coming weeks. Should you choose to obtain your own policy, you will be required to upload it to our carrier for verification and your RBP fee will be reduced once verification is completed.
- **HVAC Filter Delivery:** Changing the HVAC air filter is a tenant responsibility per your lease agreement. Your air filter(s) will begin arriving on your doorstep shortly after your move-in. All you need to do is change it upon arrival and continue to do so each time a new one arrives approximately every 90 days. Should you have any filter installation or delivery questions, please contact Second Nature at hello@secondnature.com 1-800-308-1186, Mon - Fri 10am to 6pm EST.
- **Identity Protection:** Second Nature will set up your Identity Theft Protection account for you with up to \$1M identity protection for stolen funds reimbursement to protect all adult leaseholders. Simply watch for your email confirmation with your account details
- **Credit Building:** With each on-time rent payment you can track your Credit Building through the same Piñata App as described with your Resident Rewards. No further action required here; just use the same app as your rewards app!
- **On-Demand Pest Control:** Maintaining the home in a clean and sanitary manner is a tenant responsibility per your lease agreement. You will be provided with an innovative pest control service that provides an effective, reactive, and targeted approach to pest control in full replacement of overall less effective, traditional, preventative programs. All claims can be submitted online at <http://pest.residentforms.com/>
- **Resident Rewards:** You will be rewarded for paying your rent on-time with our Resident Rewards program. In the weeks ahead, **watch for your welcome email from Piñata with a custom link** to download the app to your smart device. Earn e-gift cards for simply completing your profile!