

Privacy Policy

NOMAD STEPS commits to respect your preferences concerning the collection and use of your Personal Data which refers to information related to an identified or identifiable person, for example, by name, ID number, location data, identifiers by electronic means or through specific elements of the physical, physiological, genetic, mental, economic, cultural or social identity of that particular individual.

NOMAD STEPS endeavors to respect your preferences regarding the processing of the Personal Data that you collect. The Privacy Policy allows you to know how NOMAD STEPS collects and uses your Personal Data, how you can control its use and describes our practices in relation to information collected in other Communication Channels related to NOMAD STEPS.

Communication Channels may provide links to other platforms not belonging to the NOMAD STEPS universe. We encourage you to check the privacy policies of these websites, services, social networks, or applications before providing your own Personal Data.

Information Collection

We collect information about you when you register on our website or when you voluntarily fill out questionnaires, use the chat tool, participate in contests, provide reviews, subscribe to newsletters or feeds, call or write to us.

The personal data collected is the necessary one for the purpose for which you contacted us, such as, the name, address, telephone number, the e-mail address, the subject, the NIF (the tax identification number, in the case of a commercial transaction), and the identification document (in the event of the exercise of a right). By providing your personal data, you consent to the collection, the use, and disclosure of such data in accordance with the rules set forth herein.

We ask you not to send or share with NOMAD STEPS any sensitive personal information such as your racial or ethnic origin, political opinions, the religious or philosophical beliefs, or trade union membership, as well as genetic, biometric or health data or information relating to your sexual life or sexual orientation.

The information that is used by our website is collected using cookies, but it does not specifically identify you, and the data that may be collected can be, as follows:

- The IP address.
- Geographic location.
- Information about the device that is accessing the website, namely browser type, and version, operating system, screen resolution, preferred language, the information contained in the HTTP headers and agent version.

- The search engine used to locate and access the website.
- The date and time of activity on the website, as well as web pages and contents, that were visited and clicked.

It should be noted that this usage information does not deliberately identify you and if exceptionally it does, it will be anonymized immediately.

By giving the required information you are giving your informed and unequivocal consent to the processing of the data concerning you in an automated manner.

Some of the requested data are mandatory, and they are identified, and the lack or inaccuracy of the answers given may compromise the service provided.

Use of Information

The data collected is used to process your order, to manage your account and, if you agree, to send information about products that we think you might be interested in, by email. We used the information collected from the website to customize your next visits.

You can be assured that NOMAD STEPS does not share your information for marketing campaigns with companies that do not belong to the group nor does it provides your Personal Data to a third country..

Although the information provided is generally treated as private in NOMAD STEPS, the collected data will be used according to the Personal Data Protection Regulation (Regulamento Geral de Protecção de Dados) throughout the treatment process, however, it may be necessary to transfer Personal Data in a private way to other institutions, in particular, connected with law, and while processing your request, we can also send your data and use information from credit agencies and fraud prevention agencies..

You have the right to complain to a EU Supervising Authority (Autoridade de Controlo da União Europeia) regarding the protection of your Personal Data. NOMAD STEPS will cooperate with the Supervising Authority by providing all the information, whenever requested by it, in the exercise of its powers.

The information collected on this website does not involve automated decision making, including profile definition.

No comparisons, interconnections or any other way of interrelating registered information are made on this website.

Because your data may circulate in an open network, they may be seen and used by unauthorized third parties.

The recipients or categories of recipients of your Personal Data depending on the contact tool you use are the Marketing and Communication and the Commercial departments. We

will share your personal data with your consent or, whenever necessary, to complete any transaction.

Marketing

We would like to be able to send information about NOMAD STEPS products are or might be of interest to you. If you have given your consent previously you can always choose to unsubscribe. You have the right, at any time, to not allow to be contacted for marketing campaigns, via email: nomadsteps@nomadsteps.eu

Accuracy of Information

We want to be sure of the accuracy and reliability of the information we hold about you.

We rely on the User to provide us with accurate and complete information and to update the data in relation to any change in the information provided.

The User has the right to withdraw his / her consent at any time, without compromising the legality of the treatment made on the basis of the previously given consent and the right to request NOMAD STEPS to access his / her own Personal Data, as well as its rectification or its elimination and the limitation of the treatment with respect to the User, or the right to object to the treatment, as well as the right to data portability.

The Personal Data necessary for the execution of the contract in which the User is a party, for the fulfillment of the legal obligations to which the Data Provider is subject, and those that are necessary for the purpose of the legitimate interests pursued by NOMAD STEPS, are not included in the previous paragraph.

Without prejudice to legal or regulatory provisions, as otherwise provided for, Personal Data will be kept only for the minimum period necessary for the purposes that led to its collection or subsequent processing after which they will be eliminated or, if it is in the interest of NOMAD STEPS, processed for statistical purposes, anonymized, and impossible to identify its Holder.

The subsequent processing of the Personal Data for a purpose other than that for which the data has been collected is not consented to, prior to such treatment the Data Provider provides the Data Owner with information on that purpose and any other relevant information.

You have the right to request a copy of the information we have about you. If you wish to request a partial or total copy of the information retained on you by NOMAD STEPS, please request it via email: nomadsteps@nomadsteps.eu

If the requests presented by the User are manifestly unfounded or excessive, in particular, because of their repetitive nature, NOMAD STEPS, under the current legal framework, may require the payment of a reasonable fee taking into account the administrative costs of

providing information or communication, or of taking the requested measures or refusing to comply with the request.

Cookies

These are small text files stored on your computer that are used to gather information about your device and information about your experience of using or taking the requested actions or refusing to comply with the request. This information is used to record the number of visits made and compile statistical information about the activity of the website.

Types of cookies depending on the entity that manages them:

- Our own cookies: a cookie managed by this domain/website.
- Third-party cookies: a cookie managed by another domain/website.
- Persistent cookies: cookie information that is stored permanently on your device.
- Session cookies: cookie information that is not stored permanently on your device.

Types of cookies according to purpose of use:

- Technical cookies: These are the ones that allow you to navigate through a domain/website, using the different options or services, such as identifying the session, access to restricted areas and carrying out the process of a purchase order.
- Personalization cookies: are those that allow access to the domain/website with some predefined characteristics based on a set of decisions taken, such as the language used.
- Analysis cookies: are those that allow the monitoring and analysis of the behavior of users of websites to which they are linked. The information collected through such cookies is used, for example, to measure the activity of websites and to compile navigation profiles.
- Advertising cookies: are those that allow a more efficient advertising space management based on criteria such as the edited content or the frequency at which ads are displayed.
- Behavioral advertising cookies: are those that allow the management of the most effective way of advertising space. These cookies store information about the user's behavior, obtained through the continuous observation of their browsing habits, allowing to develop a specific profile to display ads based on this behavior.

Information on cookies is controlled and accessed by the website owner.

Data Safety

NOMAD STEPS applies appropriate technical organizational measures to ensure a level of security appropriate to the risk of keeping the Personal Data in a file as well as during the transmission thereof.

NOMAD STEPS has a computer system with the capacity to withstand, with a high level of confidence, accidental events or malicious or illegal actions that might compromise the availability, authenticity, integrity, and confidentiality of the Personal Data preserved or transmitted, as well as the security of the related services offered by or accessible via these networks and systems.

Changes to Privacy Policy

Our privacy policies are regularly reviewed and all changes will be posted on this Website. Last update is September 17th, 2019.

Contacts

The Data Responsible for this website is NOMAD STEPS and it can be contacted through the postal address – Rua de Tardinhade 425, 4510-676 Fânzeres, Porto - or alternatively via email: nomadsteps@nomadsteps.eu

The Data Protection Officer (DPO) can be contacted through the same postal address of the Data Responsible, or alternatively via email: nomadsteps@nomadsteps.eu