## (Client Read and Keep)

## **CLIENT INFORMATION SHEET**

## PURPOSE AND GOALS OF THERAPY

Your decision to begin psychotherapy is an important one. When individuals enter this type of treatment with a good understanding of what they are about to undertake, they are likely to achieve more favorable results. The following information will help you understand the responsibilities of both the client and therapist. Read it, and then ask any remaining questions you may have.

In psychotherapy, you and a trained mental health professional will work out strategies for handling some issues of daily living. Problems that are frequently dealt with include: low-self esteem, anxiety, depression, interpersonal difficulties, spiritual depletion, marital difficulties, the effects of divorce on children, guilt, grief, unrealistic expectations of self and others, financial problems, addictions and other self-defeating behaviors.

Psychotherapy can lead to personal growth through clarification of thoughts, feelings and behaviors about yourself, others and events in your life. Treatment can involve individual, couple, family or group therapy, depending on the nature of the issues. Methods may focus on your childhood and past, while at other times the emphasis may be on the present. At times this process may involve the stirring up of uncomfortable or painful thoughts, feelings and/or decisions. Overall, the gains you achieve through therapy will generally outweigh the potential risks.

The length of treatment will vary depending on the client, therapist and the nature of the presenting issues. After your therapist has identified specific issues to address, the two of you will discuss a treatment plan involving goals, estimated length of treatment and methods to accomplish those goals.

### **CLIENT RESPONSIBILITIES**

It is important for you to attend all scheduled appointments on time. If you are late, you will not have the benefit of a full session. Equally important are the responsibilities you have to be as active, open and honest as possible with your therapist. Your most important responsibility is to yourself and working on achieving your treatment goals.

If you are physically abusive or threaten staff members, you will be discharged from the clinic. You may utilize the Grievance Procedure at this time if you wish. If you wish to discontinue therapy, please discuss this with your therapist at least one session prior to ending. If at any time your therapist believes he/she can no longer be of assistance to you, another appropriate professional will be suggested.

Fees: Please see Financial/Insurance Form.

## \*\*\* CONFIDENTIALITY

All information gained through the therapy process is considered confidential. Information will not be released to any outside person or agency unless one or more of the following applies:

- 1. We have a written/verbal signature on a consent/release form.
- 2. If we suspect that a situation involves child or elder abuse, we are required to report it to the proper authorities.
- 3. If we feel that you are a danger to yourself (suicidal) or others (homicidal), we must take appropriate action to protect people from harm.
- 4. If a court orders us to present records, we are obligated to comply.
- 5. If you commit a crime on the premises.
- 6. If you have a medical emergency while at this agency.

#### **MINORS**

It is the policy of this clinic to release all information pertaining to minors to their parent./legal guardian unless it would seriously affect the minor's therapeutic process. The parent/legal guardian is also responsible for financial obligations incurred by the minor for services at Affiliated Counseling Center, INC (ACC). All minors under the age of 12 must be accompanied by a guardian that will stay on the premises throughout the minors' scheduled appointment.

<b>Affiliated</b>	Counseling	Center,	INC
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#### RIGHTS OF CLIENTS

The client may seek additional information concerning the following:

- 1. Alternative treatment methods.
- 2. Consequences of not receiving proper treatment.
- 3. The right to withdraw from treatment at any time.
- 4. Recording, photographing or filming of treatment-Signature is required.

Clients may receive a copy of these rights and responsibilities and procedures and a signed copy of the Registration/Agreement Contract if requested.

## **GRIEVANCE PROCEDURE FOR VIOLATION OF RIGHTS**

Anyone who is receiving treatment in a state certified facility for mental health, developmental disability or alcohol and drug abuse may utilize the grievance procedure when they believe their rights are being violated. The following procedure applies to all clients:

FILING A COMPLAINT: A complaint can be filed in writing and given to your therapist or another staff member in a sealed envelope at 1807 N. Center Street, Beaver Dam, WI 53916. The complaint must be filed within 45 days of the time the client learned of the situation The client will be informed of the decision in a written report. If the client is not satisfied with this decision, the client may choose to appeal. A copy of the Program's Grievance Procedure is available upon request.

### DOCTOR REFERRAL

We feel it is important at appropriate times to communicate with your regular physician. We would appreciate your permission/signature to allow us to have this opportunity. If you do not have a regular physician we would like to consult with the Affiliated Counseling Center, INC doctor.

#### INTAKE FORM

If you have not done so already, please complete the Client Self Assessment Forms. Your therapist will then review them for treatment planning purposes.

### \*\*\* EMERGENCIES

In the event of an emergency, you may contact us through our emergency telephone number which is (920) 296-6559, which is also given on our answering machine message when we are out of the office. The "on-call" therapist will return your call as soon as possible. Please only use this phone number for emergencies.

#### \*\*\* SCHEDULING/CANCELLATIONS

Please be responsible for your appointments. If you are late or do not cancel your appointment by 9AM the day of your appointment (except in the case of emergencies, sick or severe weather), you agree to pay \$75 the first two times and \$100 thereafter. If you reach 3 late cancellations/no shows, we can and will start the process to terminate you from the clinic. Charges for missed appointments are NOT covered by insurance and will be your personal responsibility and will be due in full before your next visit. This policy is to utilize our professional services at the most productive level and promptly provide services to those in need. To cancel or reschedule an appointment, simply call ACC or leave your message on our answering machine. Appointment reminders are sent via text, phone and/or email for all appointments and receipt of all reminders can be verified by staff members.

#### **CLIENT RIGHTS**

When you receive any type of service for mental health, alcoholism, drug abuse, or a developmental disability, you have Personal Rights, Treatment and Related Rights, Record Privacy and Access, and Grievance Procedure and Rights. Further information about these rights are under Wisconsin Statue sec. 51.61(1) and HFS 94, Wisconsin Administrative Code. A copy of these codes are available upon request.

## Affiliated Counseling Center, INC.

Welcome to Affiliated Counseling Center (A.C.C.). We appreciate your taking this time to read over the enclosed material and fill out this Registration/Agreement form. The Client/Therapist relationship is unique, highly personal and at the same time a business contract. It is important that all parties have a clear understanding and agreement about the services involved. Please discuss any questions you may have.

## **REGISTRATION/AGREEMENT FORM**

Client Name:	Birthdate:		Age:
Address:	City:		Zip:
Home Telephone: ()	Cell Pho	one: ()	
Work Telephone: ()	Can we	contact you at work?	esNo
Social Security Number:	Sex:Ma	le/Female/Other:	
Race :	Emerge	ncy Contact:	
Email Address:	Emergency (	Contact Phone Number:	
Were you referred to us?YesN	No If yes, by whom?		
List other immediate family member (s	<u>):</u>		
1.Name	Birthdate	AgeRelation	
2. Name	Birthdate	AgeRelation	
3. Name	Birthdate	AgeRelation	
4. Name	Birthdate	AgeRelation	
(Additional Members can be listed on t	ne back of this packet)		
Person responsible for payment of serv	rices please complete if different th	nan client:	
Responsible Party:	Birthdate	AgeSS#	
Address	City	Zip	Sex:M/F
Home Telephone: ()	Cell	Phone:()	
Work Telephone: ()	Can	we contact you at work	_YesNo
If more than one person is responsible	for payment of services other than	the client please complete:	
Responsible Party:	Birthdate	AgeSS#	
Address	City	Zip	Sex:M/F
Home Telephone: ()	Cell	Phone:()	
Work Telephone: ( )	Can	we contact you at work	Yes No

1807 N. Center Street, Ste 204 Beaver Dam, Wisconsin 53916 Phone: (920) 887-8751

## **INSURANCE INFORMATION**

Do you wish to use insurance?YesNo	)		
Do you wish us to prepare and submit your insurance	ce forms (at no charge)	Yes	No
*******All clients are responsible for check	ing with their employ	er or ins	urance company to
know their insurance coverage. It is understood guaranteed. If your insurance requires a special claim		-	•
PRIMARY INSURANCE CO.			
CLAIMS ADDRESS	CITY		ZIP
TELEPHONES ()	()		
FULL NAME OF INSURED	CLIENT		
INSURED'S ADDRESS (IF DIFFERENT THAN CLIENT) _			
SUBSCRIBER/I.D. #	GROUP/FILE#		
INSURED SOCIAL SECURITY #	INSUR	ED DATE C	F BIRTH
INSURED EMPLOYER			
DESCRIPTION OF BENEFITS			
SECONDARY INSURANCE CO.			
CLAIMS ADDRESS	CITY		ZIP
TELEPHONES ()			
FULL NAME OF INSURED	CLIENT	***************************************	
INSURED'S ADDRESS (IF DIFFERENT THAN CLIENT)			
SUBSCRIBER/I.D. #	GROUP/FILE#		
INSURED SOCIAL SECURITY #	INSUR	ED DATE C	F BIRTH
INSURED EMPLOYER			
DESCRIPTION OF BENEFITS			

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### FEE/FINANCIAL AGREEMENT

## January 2021 Updated Affiliated Counseling Rates Are:

	<u>Psychiatrist</u>	<u>Psychologist</u>	<u>Therapist</u>
Initial Evaluation	\$450.00	\$350.00	\$325.00
53-60 Min Session	\$425.00	\$290.00	\$290.00

Medication Check for Cash Clients <15 min \$200.00 or >15 min \$275

## Therapy Sessions for Cash Clients are \$325 for Intake & 100 Each Session Afterwards

These rates are based on a 53-minute hour, which is in compliance with state code and considered "usual & customary" fees by most insurance company standards. When sessions run longer, additional minutes are prorated and charged based on the above fees.

If your mental healthcare is provided through a managed care system such as HMO of Wisconsin, CNR Health, United Behavioral System, Physician's Plus, sessions are limited to 45 minutes. Managed Healthcare systems base their rates on sessions of this length.

Brief phone calls (less than 10 minutes) are included in the above regular treatment charge. Extended phone treatment/consultation will be pro-rated and charged according to the above fees. Any services provided in other circumstances about your case, i.e., consultation with another mental health professional, physician, lawyers or in legal testimony, will be pro-rated and charged to the above fees.

Many insurance companies require a co-payments or deductible. If this is applicable to you, it is agreed that you pay your co-payment and/or deductible at the time of your session.

I agree that I will pay my co-payments at the time of service.

Checks returned for non-sufficient funds will be assessed with an additional \$50 return fee.

I have read the Client Information sheet and received information on my rights and responsibilities. I understand and agree to the terms described (informed consent). I know that I am financially responsible for all charges we have agreed upon, whether or not paid by insurance. I agree to pay the full session fee (stated above) if cancellation of scheduled appointment is less than 24 hours (emergencies exempt). I authorize Affiliated Counseling Center to release medical information necessary to process any of my insurance claims and to receive payments of medical benefits (assignment) for services rendered. A photocopy of this contract is to be considered as valid as an original.

(Client Signature)	(Date)
(Clinician Signature)	(Date)

## AFFILIATED COUNSELING CENTER, INC

1807 N. Center Street Beaver Dam, WI 53916 (920)887-8751 (920)887-3977

	SELF-ASSESS	MENT BY CLIENT
Client	<del></del>	Date
D.O.B.	_	
PRESENTING PROBLEM (Please exp	olain current issues o	or problems that you are coming in for):
PRIOR TREATMENT HISTORY:		
<u>OUTPATIENT</u>	THERAPIST/FACILITY	WHEN/LENGTH OF TREATMENT
	· In a courten	
INPATIENT	THERAPIST/FACILITY	<u>WHEN/LENGTH OF TREATMENT</u>
	. ,	
History of prior substance abuse in	patient admissions (	circle)
NONE	1 2 3	MORE THAN 3
Psychiatric inpatient admission wit	hin last 12 months (c	circle) YES NO
History of suicidal/assaultive behave Have you ever had suicidal thought Make a suicide attempt?		Intended to harm self? YES NO
SOCIAL HISTORY:		
Marrial Status (Circle) Married	Divorced Si	ngle Widowed
Current Living Arrangement:		
Are you able to care for yourself? Y	ES NO In	dependently with Assistance: Little Much
Social Supports/Resources:	Adequate	Inadequate
Employment Status: Full-Time	Part-Time Self-e	mployed Disabled Unemployed Retired
Work Type/Profession:		Education Level:
For Counselor and Off	fice Use Only	
DX CODE:		

PARENTS (Include LIVING or DECEASE and MARITAL STATUS):
SIBLINGS (Include sex and ages):
CHILDREN (Include deceased children, sex and ages):
FAMILY MEDICAL AND PSYCHIATRIC ILLNESSES AND RESPONSE TO TREATMENT:
HOW WAS ANGER AND CONFLICT HANDLED IN YOUR HOME WHEN YOU GREW UP?
WHAT ARE YOUR STRENGTHS?
WHAT ARE AREAS YOU WOULD LIKE TO WORK ON?
ALCOHOL/DRUG HISTORY (circle):  None Social Drinker Only Some Misuse Current Addict Recovering Addict Attending AA/NA
SUBSTANCE: HOW TAKEN / AMOUNT / FREQUENCY / BEGAN USING WHEN / LAST USED
Beer Beer Beer Beer Beer Beer Beer Beer
Wine
Hard Liquor
Marijuana
Cocaine

Opioids

Methamphetamine/Speed

PCP/Angel Dust or Heroin

LSD/Hallucinogens

Inhalants

Blackouts	Seizures	, ,	wi/dui dt	s Court Proble	ems	
Job in Jeopardy	y Lost J	ob Poor Grades	Family Dis	ruption		
FAMILY HISTOR	RY OF ETOH	/DRUG ABUSE (CIRC	71 F.).			
TAME THOTOL	Mother	Father	Brother	Sister Gra	ndparents	
Comments:						
MEDICAL HISTO	ORY (SELF):					
Other medical p	problems:	Yes No	Affec	ts Daily Living: \	'es No	
Please Specify:						
Pharmacy:						
CURRENT MED	ICATIONS.					
NAME	DOSE	HOW TAKEN	FREQUENCY	SIDE EFFECTS	PRESCRIBING M.D.	HELPFUL
						YES OR NO
						YES OR NO
						YES OR NO
						YES OR NO
						YES OR NO
						YES OR NO
						YES OR NO
ALIEDOJEC.				-		
ALLERGIES:	RGY:			REACTION		
				·		
Trauma (Please	e briefly des	scribe any past traui	ma in your histo	ry):		
				,		

CLIENT\_

\_DATE\_

Affiliated Counselin	Center, INC	
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## Adult Checklist of Concerns

Name:	Date:
Please mark all the items below that apply, and fee "Any other concerns or issues". You may add a no checked.	
Aggression, violence Alcohol use Anger, hostility, arguing, irritability Anxiety, nervousness Attention, concentration, distractibility Career concerns, goals, and choices Childhood issues (your own childhood) Children, child management, childcare, par Codependency Confusion Compulsions Custody of children Decision making, indecision, mixed feelin Delusions (false ideas) Dependence Depression, low mood, sadness, crying Divorce, separation Drug use-prescription medication, over-the	gs, putting off decisions
Emptiness Failure Fatigue, tiredness, low energy Fears, phobias Financial or money troubles, debt, impulsi Friendships Gambling Grieving, mourning, deaths, losses, divorc Guilt Headaches, other kinds of pain Health, illness, medical concerns, physical Inferiority feelings Interpersonal conflict	e

		Center.	Counseling	ffiliated
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## Adult Checklist of Concerns

	Impulsiveness, loss of control, outbursts
	Irresponsibility
	Judgement, problems, risk taking
	Legal matters, charges, suits
	Loneliness
	Marital conflict, distance, coldness, infidelity / affairs, remarriage
	Memory problems
	Menstrual problems, PMS, menopause
	Mood swings
	Motivation, laziness
	Nervousness, tension
	Obsessions, Compulsions, (thoughts or actions that repeat themselves)
	Oversensitivity to rejection
	Panic or anxiety attacks
	Perfectionism
	Procrastination, work inhibition, laziness
	Relationship problems
	School problems (see also "Career concerns")
	Self-centeredness Self-centeredness
	self-esteem
	self-neglect, poor self-care
	Sexual issues, dysfunctions, conflicts, desire differences, other (see also "Abuse")
	Shyness, oversensitivity to criticism
	Sleep problems, too much, too little, insomnia, nightmares
	Smoking and tobacco
	Stress, relaxation, stress management, stress disorders, tension
	Suspiciousness
	Suicidal thoughts
<del></del>	<del>-</del>
	Temper problems, self-control, low frustration tolerance
<del></del>	Thought disorganization and confusion
	Threats, violence
	Weight and diet issues
	Withdrawal, isolating
	Work problems, employment, workaholism/overworking, can't keep a job
Any o	other concerns:
Please	e look back over the concerns you have checked and choose the one you most want help
with.	· · · · · · · · · · · · · · · · · · ·

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<b>Affiliated Co</b>	ounseling	Center.	INC
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## (CLIENT READ AND KEEP)

### HIPAA NOTICE OF PATIENT PRIVACY PRACTICES

As required by the Privacy Regulations Promulgated Pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, payment or health care operations (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

Uses and Disclosures of Protected Health Information: Your protected health information may be used and disclosed by our organization, our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your heal th care bills, to support the operation of the organization, and any other use required by law.

**Treatment**: We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health c are with a third party. For example, we would disclose your protected health

information, as necessary, to a home health agency that provides care to you. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the phy sician has the necessary information to diagnose or treat you.

**Payment**: Your protected health information will be used, as needed, to obtain payment for your health ca re services. For example, obtaining approval for equipment or supplies coverage may require that your relevant protected health information be disclosed to the health plan to obtain approval for coverage.

**Healthcare Operations**: We may use or disclose, as-needed, your protected health information in order to support the business activities of our organization. These activities include, but are not limited to, quality assessment activities, employee review activities, accreditation activities, and conducting or arranging for other business activities. For example, we may disclose your protected health information to accrediting agencies as part of an accreditation survey. We may also call you by name while you are at our facility.

We may use or disclose your protected health information in the following situations without your authorization as follows:

As Required by Law, Public Health issues as required by law, Communicable Diseases, Health Oversight, Abuse or Neglect, Food and Drug Administration requirements, Legal Proceedings, Law Enforcement, Criminal Activity, Inmates, Military Activity, National Security, and Workers' Compensation. Required Usesand Disclosures: Under the law, we must make disclosures to you and when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of Section 164.500.

Other Permitted and Required Uses and Disclosures Will Be Made Only with Your Consent,

## Affiliated Counseling Center, INC

## Authorization or Opportunity to Object, unless required by law.

You may revoke this authorization, at any time, in writing, except to the extent that your physician or this organization has taken an action in reliance on the use or disclosure indicated in the authorization.

**Your Rights**: Following is a statement of your rights with respect to your protected health information.

You have the right to inspect and copy your protected health information. Under federal law, however, you may not inspect or copy the following records; psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding, and prote cted health information that is subject to law that prohibits access to protected health information.

You have the right to request a restriction of your protected health information. This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or healthcare operations. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your c are or for notification purposes as described in this Notice of Privacy Practices.

Your request must state the specific restriction requested and to whom you want the restriction to apply. Our organization is not required to agree to a restriction that you may request. If our organizationbelieves it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You then have the right to use another Healthcare Professional.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice alternatively, e.g., electronically. You may have the right to have our organization amend your protected health information. If we deny yo ur request for amendment, you have the right to file a statement of disagreement with us and we may prep are a rebuttal to your statement and will provide you with a copy of any such rebuttal. You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information.

We reserve the right to change the terms of this notice and will inform you by mail of any changes. You t hen have the right to object or withdraw as provided in this notice.

Complaints: You may complain to us or to the Secretary of Health and Human Services if you believe yo ur privacy rights have been violated by us. You may file a complaint with us by notifying our privacy contact of your complaint. We will not retaliate against you for filing a complaint. We are required by law to maintain the privacy of, and provide individuals with, this notice of our legal duties and privacy practices with respect to protected health information, if you have any questions concerning or objections to this form, please ask to speak with our Executive Director in person or by phone at 920-887-8751.

Associated companies with whom we may do business, such as an answering service or delivery service, are given only enough information to provide the necessary service to you. No medical information is provided.

We welcome your comments: Please feel free to call us if you have any questions about how we protect your privacy. Our goal is always to provide you with the highest quality services

1807 North Center Street, Ste 204 Beaver Dam, Wisconsin 53916

Phone: (920) 887-8751 Fax: (920) 887-3977

Affiliated Counseling Center, INC	
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# Acknowledgement For Receipt of Notice of Patient Privacy

This form is a receipt noting that you have r Notice of Privacy Practices and that you hav	received the Affiliated Counseling Center, INC, we read the terms of the notice.
Client Name	
Signature	
Date	
*If the client is a minor or otherwise unable name and signature of the Parent/Gaudian/R	to sign the acknowledgement, please provide the depresentative
Printed Name of Parent/Gaudian/Representa	ative
Signature	
Date	
Authorized Representative	
Date	

	INFORMED CONSENT
egardir veing vi Rights o juestion	As an individual receiving treatment in a state certified clinic, you are entitled to receive information ag fees, confidentiality, individual rights, treatment, and the grievance procedure if you think your rights are colated. Affiliated Counseling Center, INC provides you with this information through the Client Information of Individuals, and Grievance Procedure forms. Additionally, your therapist will explain and answer any as you have about treatment. Your signature on this informed consent indicates that you agree with the necked below.
<u>X</u>	I have received a copy of the Client Information form. I understand and agree with the financial obligation outlined on the Client Information form.
X	I have received a copy of the Rights of Individuals Receiving Treatment in a State Certified Clinic.
<u>X</u>	I have received a copy of or have access to a copy of the Grievance Procedure.
<u>X</u>	I consent to the treatment proposed at Affiliated Counseling Center at this time. I understand that I have the right to withdraw my consent for treatment at any time in writing.
<u>X</u>	I have received a copy of this Informed Consent.
<u>X</u>	I have received a copy of or have access to a copy of the Policies and Procedures for Affiliated Counseling Center
	These 7 areas have been discussed with me and I consent to treatment.
	<ol> <li>The benefits of the proposed treatment and services;</li> <li>The way the treatment is to be administered and the services are to be provided;</li> <li>The expected treatment side effects or risks of side effects which are a reasonable possibility, including side effects or risks of side effects from medications;</li> <li>Alternative treatment modes and services to include TeleHealth</li> <li>The probable consequences of not receiving the proposed treatment and services;</li> <li>The period of time for which the informed consent is in effect; which shall be no longer that 15 months from the time the consent is given; and</li> <li>The right to withdraw informed consent at any time, in writing</li> </ol>
X	Signature X Date

Date

Therapist/Physician