NEWSLETTER
Week of November 1 to 7 2026

Review Your NiCE Schedule Weekl

Please remember to check your NiCE schedule every week once schedules are posted. Make sure you review your full shift, scheduled breaks, lunch times, and any other schedule details ahead of time.

Please do not wait until the day of your shift to review your schedule. If something needs to be corrected, there may not be enough time to make changes before your shift begins.
If you notice any issue with your posted schedule, please email INTscheduling@kellyservices.com as soon as possible so it can be reviewed.

Account Access

If your InterpreterConnect account becomes disabled over the weekend, please contact the Interpreter Help Desk at +1 (877) 561-5824 for assistance.

If the Help Desk refers you back to your supervisor, please email 33UL with your name, Interpreter ID, and a brief explanation of the issue.
The team will review and address it on Monday

Friendly Reminder

Please do not CC or email both teams for the same issue. Scheduling: INTscheduling@kellyservices.com

All other issues or if unsure: 33UL@kellyservices.com
33UL will route your message if needed.

Weekly Newsletter

Requesting Leave Through NiCe

If you know you will be unable to work your scheduled shift, please make sure to request leave through NiCE before your shift start time.

Emailing or notifying the team does not replace the NiCE leave request.

Requesting leave on time is the only way to help protect your adherence.

If you already know your internet, power, schedule, or availability may be affected, please submit the leave request before your shift begins instead of waiting until the issue impacts your work.

New Joinee: Welcome to our team !

We are thrilled to welcome each of you to our amazing team!

Taesung Ahn
Sung Kim "Kwan"
Sumin Lee
Bweh Htoo (ELP)
Yun JACOB

We want to take a moment to let you know how truly excited we are to have you on board. This is the beginning of an exciting journey, and we look forward to supporting you as you settle in and grow with us.
Once again, welcome—we're so glad you're here!

Weekly Newsletter

This is Your Why!! Discover the passion behind your purpose. This is your why!

Our work is more than just interpreting—it's about bridging communities, empowering individuals, and making a difference.

For our first "This Is Your Why" story, we're proud to highlight a powerful sentiment shared by one of our interpreters: "I chose this job because I have always helped my community, and I am proud of the work that I do. I'm happy to now do it professionally over the phone for the whole country."

Their words are a beautiful reminder that what we do every day goes far beyond words. As interpreters, we help people connect, understand, access essential services, and feel heard—regardless of language barriers.

The "This Is Your Why" campaign is about reconnecting with the personal reasons that brought us to this profession and celebrating the meaningful impact we make in the communities we serve.

Every call has a purpose. Every conversation can make a difference. And behind every interpretation is a "why."

💙 Thank you for the important work you do every day! Stay tuned for more inspiring stories from your peers and discover the many reasons behind

Ulliance Support

Free and confidential support available to all interpreters.

Call: 800-448-8326

For personal and emotional well-being. We encourage you to use this resource anytime.