



Financial Policy

Henrietta Pediatrics, PLLC participates with most insurance plans. Each insurance policy is different and it is therefore impossible for us to know what your particular benefits may be. Therefore, it is important to contact your insurance company if you have any questions regarding your benefits and for you to know what your payment obligations will be at the time of service.

Copayment Plans

If you participate in a copay plans, any applicable copayment will be collected prior to time of service. Payment may be made by cash, check or credit card. We also accept Health Savings Account (HSA) cards for payment.

High Deductible Plans

If you participate in a high deductible plan and have not yet met your deductible in full, a \$50 flat rate will be collected prior to time of service. You will be issued a bill for any remaining deductible due for the date of service. Payment may be made by cash, check or credit card. We also accept Health Savings Account (HSA) cards for payment.

A refund will be issued if Henrietta Pediatrics collects any excess amount after insurance processing.

Credit Card on File*

After insurance processing you will be required to pay your bill on time by the statement date. To facilitate this process families will be expected to keep a credit card on file. If alternate arrangements for payment have not been made by the statement due date your credit card will be processed.

If we are unable to process your credit card a \$25 fee will be applied to your account.

If you require a financial installment plan, please notify the office in advance.

If you choose not to have a credit card on file you are responsible for paying all bills on time. If your bill becomes overdue past the statement date you will then be required to keep a card on file or will released from the practice.



Returned Checks

Returned checks will be assessed a fee of \$50.

Lack-of-Payment Fee

A lack-of-payment fee of \$25 will be applied if payment is unable to be made within 24 hours of the time of service.

Patients Without Insurance Coverage

We are happy to work with families that prefer to pay directly for services or do not have insurance. For such patients, a time-of-service discount will be applied to the bill if it is settled in full on the day of service. This discount does not apply after the day of the visit.

Additional services provided at well visits

Well child visits are geared towards preventive care and monitoring of developmental milestones. At times additional questions or concerns may arise that fall beyond the scope of these visits. For your convenience we will try our best to address these concerns at the time of the visit if time allows, however, your insurance company may recognize these services as outside the scope of a well visit which may incur an additional charge from your insurance company.

**This policy does not apply to patients with Medicaid and Medicaid HMO insurance*