

MG Service Plan

Your MG Service Plan ("Plan") provides you with up to 3 scheduled services, giving you confidence for your journey ahead.

This service plan commences from 1 April 2026.

What's included

Your Plan covers the first three years of scheduled services for your MG, completed in line with the MG service schedule.

These services must be carried out within 2,000km or 30 days of each scheduled service interval from registration date, whichever comes first.

What's covered

The Plan covers standard items included in an MG scheduled service. This may include:

- Scheduled service labour;
- Engine oil and filters; or
- Scheduled inspections and adjustments.

What's not covered

The Plan does not cover:

- Wear and tear items (such as brakes, tyres, wiper blades);
- Repairs or diagnostics;
- Wheel alignments or balancing;
- Additional work due to modification from original specification, fitment of non-genuine MG parts or accessories, or abnormal use of the vehicle; or
- Fluids outside scheduled service requirements.

Important

If a scheduled service is missed or completed outside the allowed time or kilometre window, that service entitlement is forfeited.

The plan is linked to the vehicle and remains valid for the next owner, subject to these terms and conditions.

Scheduled services must be completed by an MG Dealership to qualify for the Plan.

Services and repairs performed at independent service centres are not part of the offer and cannot be claimed under the Plan.

Terms and Conditions

MG Service Plan

Terms & Conditions – New Zealand

1. Overview

1.1 The MG Service Plan (“**Plan**”) provides eligible MG vehicle owners with up to three (3) scheduled services, performed in accordance with the applicable MG service schedule for the relevant MG vehicle.

1.2 The Plan is subject to the Terms & Conditions set out below.

1.3 You can ask your MG dealership for the Plan pricing applicable to your eligible MG vehicle. An MG dealership may choose to charge less than the standard pricing for the Plan.

1.4 The scheduled services covered by the Plan can be provided by any authorised MG dealership in New Zealand.

2. Eligibility and Availability

2.1 The Plan is only available at the time of purchase of a new eligible MG vehicle from an authorised MG dealer in New Zealand commencing from 1 April 2026. Eligible MG vehicles include:

- a) MG Passenger vehicles;
- b) MG Commercial vehicles;
- c) IM Presented by MG Motor vehicles

2.2 Eligible MG vehicles are subject to change at MG’s sole discretion. The Plan is not available for demonstrator or used vehicles, or vehicles purchased prior to the commencement date.

2.3 The Plan must be applied to the vehicle at the point of sale and cannot be:

- a) Added after vehicle delivery;
- b) Purchased separately; or
- c) Applied retrospectively to previously purchased vehicles.

2.4 The Plan applies to eligible MG vehicles first registered in New Zealand.

2.5 The Plan commences from the vehicle’s first registration date.

2.6 The Plan is linked to the vehicle’s Vehicle Identification Number (VIN) and remains with the vehicle if sold, subject to continued compliance with these Terms & Conditions.

2.7 Plan entitlements are not transferrable to other vehicles.

3. Service Coverage Period

3.1 The services must be completed:

- a) Within 2,000 kilometres or 30 days of each scheduled service interval specified in the MG service schedule, whichever occurs first.

4. Missed or Late Services

4.1 If a scheduled service is not completed within the required kilometre or time window, the entitlement for that specific service is forfeited.

4.2 A forfeited service:

- a) Cannot be claimed at a later date; and
- b) Will be charged at the dealer's standard retail service price if performed outside the Plan.

4.3 It is your responsibility to ensure that you present your eligible MG vehicle for servicing within the required kilometre or time window.

4.4 Missing one service does not automatically cancel future service entitlements, provided remaining services are completed in accordance with these Terms & Conditions. MG Factory Warranty conditions apply. The scheduled service should still be completed as soon as possible.

5. What Is Included

5.1 Each scheduled service includes covered by the Plan includes:

- a) Labour for scheduled logbook servicing;
- b) Engine oil changes (including oil, parts and labour);
- c) Oil filter (includes parts and labour);
- d) Parts required under the MG service schedule applicable at the relevant time and kilometre interval; and
- e) Scheduled inspections and adjustments as specified by MG.

6. What Is Not Included

6.1 The Plan does not cover:

- a) Wear and tear items, including but not limited to:
 - i. Brake discs and pads;
 - ii. Tyres;
 - iii. Wiper blades;
 - iv. Air filter;
 - v. External drive belts;
 - vi. Clutch components;

- vii. Batteries;
- viii. Bulbs; or
- ix. Wheel alignment or wheel balancing;
- b) Diagnostic testing;
- c) Software updates unless specifically required by the MG service schedule;
- d) Fluid top-ups outside scheduled service requirements;
- e) Repairs of any kind, including repairs of accidental damage;
- f) Additional maintenance due to modification from original specification, such as engine re-mapping, LPG conversions, turbo chargers, drive trains, suspensions etc;
- g) Additional work due to fixation of non-genuine MG parts or non-genuine MG accessories;
- h) Additional work deemed necessary due to abnormal use of the vehicle, abnormal driving conditions, or abnormal driving style; and
- i) Any servicing or work outside the MG service schedule.

(the above constituting "Additional Maintenance").

6.2 Your MG dealership will advise if any Additional Maintenance is required on your eligible MG vehicle and provide an estimate of the expected costs prior to any Additional Maintenance being undertaken. Your consent will be obtained before your MG dealership completes any Additional Maintenance.

7. Where Services Must Be Performed

7.1 Services must be carried out by an authorised MG dealership.

7.2 Services performed by independent or non-MG repairers are not covered and cannot be claimed under this Plan.

8. Service History Verification

8.1 MG dealerships may verify the vehicle's service history (including service records and windscreen service stickers) before commencing any service to confirm eligibility under the Plan.

9. No Cash or Refund Alternative

9.1 The Plan:

- a) Has no cash value;
- b) Is not redeemable for cash or other services; and
- c) Cannot be exchanged or refunded if unused or forfeited.

10. Consumer Law Rights

Nothing in these Terms & Conditions excludes, restricts, or modifies any rights or remedies available under the Consumer Guarantees Act 1993.

11. Changes and Corrections

11.1 MG reserves the right to :

- a) Correct any administrative or clerical errors and
- b) Amend these Terms & Conditions where reasonably necessary or terminate the Plan at its sole discretion at any time, subject to applicable consumer laws.

11.2 Any amendment will not adversely affect services already completed or validly booked under the Plan.