

Terms & Conditions

Responsibility waiver - Parents are responsible for their children throughout their Little Music Stars sessions.

Missed sessions - Parents can make up a missed session during their 6 week (or 5 week) block of classes. Please get in touch if you would like to attend a different class to check if we have an available space, as we may be full. Missed classes cannot be carried over into another term.

Cancellations - □□ If Little Music Stars has to cancel the class for any reason ie. bad weather then we will do our best to make this class up by adding an extra class at the end of term, adding missed classes onto holiday session classes or carrying any missed sessions over to the following term. If this is not suitable then you will be offered a refund.

Refunds - When booking a term in advance and then realising half way through that term that you can't make one or some of the dates the fees cannot be refunded or carried over to a new term. Reason being is that you have now taken up a space in that class which cannot be used up by anyone else wanting to come. If you decide for some reason that you cannot finish the term remaining fees cannot be paid back. (See 'Missed sessions' above). Refunds will only be issued if you have given 1 weeks notice <u>before</u> a term begins. After which no refunds will be given except under exceptional circumstances.

Food in Class - Please <u>do not</u> give your child any food in class as this can be distracting for other attendees as well as messy! (This does not include breastfeeding or bottle feeding).

Illness - If your child has a bad cold, is running a temperature, or has sickness or diarrhoea please stay home and get better! (You can always make up your missed session later on if you give us enough notice and that classes have spaces). If your child is ill the morning of the class then you will not receive a refund but we will try our best to accommodate you and fit you into another session depending on availability.

Talking during class - The classes are there for the children to enjoy and participate in and although we love a friendly happy atmosphere please keep adult talking to a minimum when the class is running.

Photographing/ Videoing in Class – Parents must seek permission from the teacher if they want to take photos in class of their child incase any of the other children happen to appear in the photo and then it's posted online. This also includes videos.

Teachers will also seek permission if they want to use any photos of the children for marketing purposes such as social media and advertising.

Little Music Stars also asks the parent/ carer when they register on our system if it's ok to take photos for marketing purposes. You can answer either Yes or No. This will be strongly adhered to at all times.

COVID: Although most of us have been double jabbed I still want to maintain some measures when it comes to classes so that everyone feels safe.

Ventilation: The room is very bright and airy and windows will be open to let the air circulate.

Props: All instruments will be thoroughly cleaned before being used and all mats will be sprayed down with antiseptic before and after a class. Scarves will be cleaned inbetween each session for the following week. There will be enough for both classes so there will be no doubling up from the older class to the baby class.

Teddies: I will supply teddies but please feel free to bring your own if you wish.

Mats: Each family will get 2 mats for themselves and these will <u>not</u> be joined up to the next family – so almost like your own 'island'.

Masks: Please feel free to wear a mask if you wish. I will not be wearing one as it will prove slightly tricky when singing (!!) but I will remain distanced from the adults. You can wear a mask over to your mats and then remove them too if you so wish.

Sanitiser: There will be sanitiser at the door and around the room so you can use this at your own free will.

It goes without saying that if you or your child feel at all unwell please do <u>not</u> come to class! Just let me know and I can re book you in for the following week.