

WHO ARE COMMUNITY HEALTH WORKERS?

Community health workers (CHWs) are frontline public health workers who are part of the community they serve. CHWs and their clients share the same aspects of identity, including. . .

Languages • **Demographic characteristics**
Economic backgrounds • **Life experiences**

With these commonalities and their unique skills and expertise, CHWs can. . .

Coordinate services and perform warm transfers to health and social services,

Help individuals navigate systems that have not historically served them,

Enhance clinical outcomes through communication and adherence to treatment,

Address the social determinants of health that impact health status, and

Reduce the need for emergency and specialty care.