

# Price Guide for Support at Home

This guide has been put together to give you a clear understanding of the costs for the services and supports we provide under the Support at Home program. Our aim is to make things simple, upfront, and easy to follow so you can choose the supports that best suit your needs and goals.

## Inside this guide, you'll find:

- The services and supports Wyanga can provide
- The hourly rates for each service
- Any additional costs you may need to know about
- How charges work and how they are applied

We're committed to being open and transparent about our pricing. If you have any questions or would like help understanding how these costs fit with your Care and Services Plan, please reach out to your Care Partner. They're here to make the process easy and support you to make informed choices.

At Wyanga, your independence, cultural identity, and connection to community guide everything we do. Thank you for allowing us to support you on your ageing journey.

Everyday Living		Standard hours 6am–6pm Mon–Fri	Non-standard hours 6pm–6am Mon–Fri	Saturday	Sunday	Public holidays
Domestic Assistance						
General House Cleaning	Per Hour	\$120	\$150	\$165	\$220	\$275
Laundry Services						
Shopping Assistance						
Home Maintenance and Repairs						
Gardening	Per Hour	\$120	\$150	\$180	\$240	\$300
Assistance with Home Maintenance and Repairs	Per Hour	\$140	\$170	\$210	\$280	\$350
Expenses for Home Maintenance and Repairs	Per Item	We pass on the exact cost from the external provider*				
Home Maintenance and Repairs						
Meal Preparation	Per Hour	\$120	\$150	\$165	\$220	\$275
Meal Delivery (where you are supplying the meal)	Per Meal	\$20	-	-	-	-

Independence		Standard hours 6am–6pm Mon–Fri	Non-standard hours 6pm–6am Mon–Fri	Saturday	Sunday	Public holidays
Personal Care						
Assistance with Self-care and Activities of Daily Living	Per Hour	\$120	\$150	\$165	\$220	\$275
Assistance with Self-administration of Medication						
Continence Management (Non-clinical)						
Social Support and Community Engagement						
Individual Social Support	Per Hour	\$120	\$150	\$165	\$220	\$275
Accompanied Activities						
Cultural Support						
Digital Education and Support						
Group Social Support (Programs)	Per Hour	\$30				
Expenses to maintain personal affairs	Per Item	We pass on the exact cost from the external provider*				
Respite						
Respite Care - Individual	Per Hour	\$120	\$150	\$165	\$220	\$275
Transport						
Direct transport (driver and car provided) – Individual (0-15km)	Per trip	\$15				
Direct transport (driver and car provided) – Individual (16-30km)		\$25				
Direct transport (driver and car provided) – Individual (31-50km)		\$35				
Direct transport (driver and car provided) – Individual (51+km)		\$50				
Direct transport (driver and car provided) – Group		\$10				
Indirect transport (taxi or rideshare service vouchers)		We pass on the exact cost from the external provider.*				

Clinical Supports		Standard hours 6am–6pm Mon–Fri	Non-standard hours 6pm–6am Mon–Fri	Saturday	Sunday	Public holidays
Care Management						
Home Support Care Management	Per Hour	\$150				
Home Support Restorative Care Management		\$180				
Allied Health						
Allied Health Therapy Assistant	Per Hour	\$160	\$190	\$240	\$320	\$400
Counsellor or Psychotherapist		\$220	\$250	\$330	\$440	\$550
Dietitian or Nutritionist		\$220	\$250	\$330	\$440	\$550
Exercise Physiologist		\$215	\$245	\$322.50	\$430	\$537.50
Music Therapist		\$215	\$245	\$322.50	\$430	\$537.50
Occupational Therapist		\$220	\$250	\$330	\$440	\$550
Physiotherapist		\$220	\$250	\$330	\$440	\$550
Podiatrist		\$205	\$235	\$307.50	\$410	\$512.50
Psychologist		\$240	\$270	\$360	\$480	\$600
Social Worker		\$220	\$250	\$330	\$440	\$550
Speech Pathologist		\$230	\$260	\$345	\$460	\$575
Prescribed Nutrition	Per Item	We pass on the exact cost from the external provider*				
Nursing						
Registered Nurse	Per Hour	\$180	\$225	\$270	\$315	\$450
Enrolled Nurse		\$165	\$195	\$247.50	\$330	\$412.50
Nursing Assistant		\$120	\$150	\$165	\$220	\$275
Nursing Care Consumables	Per Item	We pass on the exact cost from the external provider*				

All prices listed in this guide apply to services delivered under the Support at Home program and may vary if external providers are involved.

\* Where a service requires a specialist or third-party provider, the full cost of the external invoice will be charged.

# Pricing Information

## General Pricing

All prices in this guide relate to services delivered under the Support at Home program. Charges may vary where external providers are involved, and any changes will always be discussed with you before services are delivered.

## External Provider Costs

Some services require a specialist, tradesperson, allied health professional, or equipment supplier. In these cases, the full cost of the external provider's invoice will be charged. Quotes will be shared with you wherever possible before work begins.

## Minimum Service Time

Most in-home supports have a minimum service duration of 2 hours.

This ensures we meet staffing and rostering requirements under the SCHADS Award and allows us to deliver high-quality, consistent support for you

## Travel Costs

If a service requires staff to travel more than 50 km from our office, the cost will be quoted and agreed with you prior to the service being delivered.

## Cancellations

If you need to cancel a scheduled service, please provide a minimum of 24 hours' notice.

Late cancellations will be charged where staffing or service costs have already been incurred.

## Consumables & Supplies

Where a service requires specific consumables, equipment, or materials, the cost of these items is charged separately and will reflect the actual cost of the item, unless already included in the service price.

## Public Holidays & Non-Standard Hours

Public holidays, weekends, and non-standard service times attract higher rates to reflect staffing costs and award obligations. These rates are shown in the price table.

## Invoicing & Agreements

All services will be charged according to your agreed Care and Services Plan.

We will always discuss changes to your services or costs with you before they occur.

## Review of Prices

Prices may be updated in line with government requirements, program guidelines, or changes to operational costs. Any updates will be communicated to you.

## Co-Contributions

Wyanga does not charge participant contributions for any Support at Home services. All services listed in this guide are provided without additional consumer fees or co-payments. Any costs only relate to the service price or external provider charges as outlined.