



(800)418-5752
1104 Paris Rd. Suite 202
Mayfield, KY 42066
www.stormor.com

CUSTOMER DELIVERY AGREEMENT

Find electronic version at stormor.com/cda

1. Delivery Time.

- Deliveries are scheduled Monday-Friday (weather permitting).
- Off Lot Sales typically are delivered within 5 to 10 business days
- Custom Shop Builds may vary dependent on lead times

2. Delivery Scheduling.

- We will call you 24-48 hours prior to delivery (unless special circumstances apply).
- If you do not answer, we will leave a message. Please return the call within 24 hours
- If no return call is received, we will reschedule your delivery and a 5-10 day delay may occur.

3. Additional Mileage Charges:

- Off-lot sales include free delivery up to 50 miles from the dealer. Deliveries over 50 miles will be charged extra per mile.
- Custom shop builds include free delivery up to 150 miles from the shop. Deliveries over 150 miles will be charged extra per mile.

4. Property and Gates

- You need to provide a clear access path to your building site. This means an access path cleared of all debris, trees and limbs, overhead wires, fences, gates, and underground utilities that could be damaged during delivery.
- Gates MUST be three feet or more wider than the building being delivered.
- Our drivers maintain a tight schedule and are not available to clear the access path.
- If your property is not ready for delivery, your building may be returned to a lot until delivery can be rescheduled.

5. Setup Time

- Average setup time is between 30 and 90 minutes
- Setups that exceed 90 minutes may incur a charge of \$100/hour paid to the driver and/or installation team.

6. Complications or Secondary Deliveries

- An attempted delivery counts as your one free delivery.
- Customers will be charged for subsequent delivery attempts.

7. Collecting Funds from Customer

- For all cash sales, you must pay the remaining balance on your account at time of delivery.
- If there is an issue with the building (damage during delivery, wrong specifications, workmanship, etc.), then you may raise a dispute.
- Customers who raise a dispute during delivery are required to pay half of the remaining balance owed at time of delivery. If there are issues at delivery, half of final remaining balance is due.
- Please explain the issues to the driver and note them on your delivery certificate ("happy sheet"), including pictures of the issues.

8. Blocks and Anchoring

- Buildings must sit on concrete blocks or a prepared foundation; failure to do so voids your craftsmanship warranty.
- It is the customer's responsibility to have blocks available.
- Smaller wooden blocks and shims will be provided to level your building (if needed).
- Use the Block Count chart to determine the recommended number of blocks.
- If the correct amount is not available, the driver will not be able to place the building and delivery will be rescheduled.
- Buildings are not allowed to be installed or placed higher than 24" from skid to ground.
- Ground anchors and tie-downs are not included in purchase of building.
- Your driver may have ground anchors or tie-downs available for purchase. Please inquire when you speak with the driver during your scheduling call.



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- Necessary blocks are 4" x 8" x 16" solid flat pads and 8" x 8" x 16" cinder blocks.
- Blocks are normally placed 8' apart on outside skids and 8-12' apart on inside skids.
- If you have any other questions about blocks, concrete pads, or leveling, please ask the driver when you are contacted to schedule delivery.
- Below is the minimum block count if the ground is LEVEL.

8 – 10 ft Wide	
12 ft length	4-6 blocks
16 ft length	6-8 blocks
20 ft length	6-8 blocks
24 ft length	8-10 blocks
28 ft length	8-10 blocks

12 – 16 ft Wide	
12 ft length	6-8 blocks
16 ft length	12-16 blocks
20 ft length	12-16 blocks
24 ft length	18-22 blocks
28 ft length	18-22 blocks
32 ft length	24-28 blocks
36 ft length	24-28 blocks
40 ft length	30-34 blocks
44 ft length	30-34 blocks
48 ft length	34-38 blocks
52 ft length	34-38 blocks
56 ft length	40-44 blocks
60 ft length	40-44 blocks

**Due to hauling restrictions, 12' and 16' wide buildings are measured from eave to eave. Wall to wall will measure 11'2" on 12' buildings and 15'2" on 16' buildings (does not apply to buildings delivered in Texas.)*

I have read and fully understand this agreement.

Name

Date