

Terms & Conditions

Justspasnewcastle.au (Website) is the shopping website of Glamour Swim Pools Pty Ltd Trading as Just Spas Newcastle of 6 Pacific Highway, Gateshead, NSW, 2290. Our Website allows consumers to browse, select and purchase products from Glamour Swim Pools Pty Ltd ABN 42 001 475 752 trading as Just Spas Newcastle. In these Terms and Conditions “we” and “us” mean Just Spas Newcastle. Use of the Just Spas Newcastle Website is subject to acceptance of these Terms and Conditions.

Disclaimer And Liability

Every effort has been made to ensure the information contained on the Website is correct, however Just Spas Newcastle makes no warranty as to the accuracy, comprehensiveness, or correctness of any products on the Website, and provides all products on an “as is” basis. Just Spas Newcastle, including our partners, directors, officers, shareholders, employees, agents, contractors, and other third parties associated with running the Website, to the maximum extent permitted by law, disclaim all liability and responsibility for any loss or damage that might be suffered by you or any third party caused by the Website or the products sold on it INCLUDING, WITHOUT LIMITATION, LOSS OR DAMAGE SUFFERED AS A RESULT OF NEGLIGENCE

Pricing And GST

All prices on the Website are quoted in Australian dollars and include GST. GST is subject to change and users of the Website will not be informed by us if a change occurs. All prices are subject to change. All prices displayed on this Website are only valid online at the time shown.

Customer Communication

We will communicate with you about your order and the purchased product using email and or by phone. Account holders must provide a valid email address to us for this purpose. From time to time, we will also send you marketing material. If you do not wish to receive such material, you may unsubscribe from our mailing list at any time by editing your settings under Your Account or using the unsubscribe function in the electronic marketing communication.

Suspension, Termination And Effect Of Termination

If you breach these terms and conditions, we reserve the right to suspend or terminate your account at any time without prior notice to you. If your account is suspended or terminated, you will not be able to access the Website. If you are awaiting delivery of products, we reserve the right to cancel your order. A refund may be issued to the Credit Card or PayPal account or Bank Account Details provided during the purchase process.

Additional Product Warranty Information

Just Spas Newcastle offers Disclosed Manufacturer’s Warranties against manufacturers defects on all products unless exceeded by the manufacturer’s warranty. You also have consumer guarantees under the Australian Consumer Law – <https://www.accc.gov.au/consumers/consumer-rights-guarantees>. If you believe that a new product has a defect, you should contact us by email at justspas@glamourpoolsandspas.com.au or call our Customer Service on +61 (02) 49437311 and a Customer Service representative will help you. A photo may be requested to assist with the assessment of your claim. We may offer service calls if deemed required or we may request that you send the item back to us by following our Returning a Product process. Once a Customer Service Representative has deemed the item faulty, either a warranty repair call will be actioned or in exceptional circumstances, a refund or partial refund may be issued in accordance with our returns and refund policies.

Loss Of Goods

The risk of loss of goods shall be passed to you upon our delivery of the product to Just Spas Newcastle's nominated delivery company. In the case you authorize for the goods to be left at your specified address and your order will have been taken to be delivered as if they had been signed for. We will not be held responsible for any loss, damage or liability as a result of this authority.

Links

The Website may contain links to other websites on the Internet that are owned and operated by third parties. You acknowledge that we are not responsible for the operation of or content located on or through any such other website.

Vouchers and Promotions

Just Spas Newcastle uses vouchers or special offers or special promotions from time to time. Vouchers, Promotional Discounts are in AUD, attached to minimum order amounts pre-discounts in AUD incl. GST and validity dates as specified on the promotional material or on the promotional landing page or otherwise the vouchers are valid for 7 days. No cash redemption for a voucher code is possible. Vouchers or Discount Coupons or Promotional Special Offers are a one-time offer off the total invoice amount and may be limited to a certain product quantity or brand. Each voucher code, discount coupon or promotional special offer may only be used once per customer by entering it during checkout on justspasnewcastle.au. By submitting your email address on the promotional pages on the Website you agree to receive our Just Spas Newcastle Newsletter with updates on new items or promotions. Please read our Privacy Policy for more information.

Disputes

This contract will be governed by the laws of New South Wales, Australia. Any dispute arising out of your use of the Website, or the products purchased on it, will be subject to the exclusive courts of this jurisdiction.

Copyright

All information, text, material, graphics, software and advertisements on the Website are Copyright (c) of Just Spas Newcastle, its suppliers and/or licensors, unless expressly indicated as otherwise. The Website content is protected by Australian and international copyright and trade mark laws. You must not modify, copy or distribute the Website content in any way except as expressly provided for on the website or expressly authorized in writing by Just Spas Newcastle. You must not frame or embed in another website any of the material appearing on the Website without our prior written consent. You may use the content of this Website only for the purpose of shopping on this Website or placing an order on this Website and for no other purpose.

Change To Conditions And Terms

Just Spas Newcastle reserves the right to change these Terms and Conditions of its service without informing you. The Terms and Conditions for existing orders shall be upheld by us. You should check our Website for any updated Terms and Conditions. www.justspasnewcastle.au

We will take all reasonable steps to store your personal information securely. After all, it is in our interests to make sure you feel confident shopping with us online. Only specially cleared team members in our Customer Service Centre and in Marketing, Finance and IT have access to our customers' personal information. Their access is subject to strict controls and procedures. Our e-commerce sites use a security measure called Secure Sockets Layer (SSL) technology. SSL locks all your critical information in an encrypted envelope, making it extremely difficult for this information to be intercepted. Our SSL technology is the industry standard in Internet security. About cookies and what they tell us a cookie is a small amount of information sent from a web server to your computer when you use our web site. This information does not personally identify you, it simply tells us what areas of our site your computer has visited. It also tells us if you have selected a product and put it in your shopping basket, it does not tell us your personal identity unless you are registered with us. Other sites Just Spas Newcastle has no control over the privacy practices of sites that are linked to this site via hyperlinks or banner advertising. Please take care at all times to check whose site you are visiting. Direct marketing by mail and email If you no longer wish to receive promotional material please amend your preferences, if you no longer wish to receive promotional emails please unsubscribe by clicking the unsubscribe link at the bottom of the promotional email you have received.