

## Privacy Policy – EDEXEM Consulting, LLC

Effective Date: 01 May, 2026

Last Updated: 26 May 2026

EDEXEM Consulting, LLC (“EDEXEM,” “Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us through our website, applications, learning platforms, and related services.

### 1. Information We Collect

We may collect personal information you voluntarily provide, including your name, email address, phone number, company name, billing information, and any details submitted through forms, course registrations, consultations, or customer support requests.

We may also automatically collect technical information such as IP address, browser type, device information, pages visited, cookies, usage analytics, and session activity.

### 2. How We Use Your Information

We use collected information to:

- Provide and improve our services
- Deliver training programs, software, and educational content
- Process payments and transactions
- Respond to inquiries and customer support requests
- Personalize user experiences
- Send updates, marketing communications, and service notifications
- Maintain website security and prevent fraud
- Comply with legal obligations

### 3. Cookies and Tracking Technologies

Our website may use cookies, analytics tools, and similar technologies to improve performance, understand user behavior, and enhance your experience. You may disable cookies through your browser settings; however, some features may not function properly.

### 4. Sharing of Information

We do not sell your personal information. We may share information with trusted third-party providers that assist with website hosting, payment processing, analytics, marketing, customer support, or software functionality. Information may also be disclosed when required by law or to protect our legal rights.

### 5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

## 6. Third-Party Services and Links

Our website or platforms may contain links to third-party websites, software, or services. We are not responsible for the privacy practices or content of third-party providers.

## 7. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13 without verified parental consent.

## 8. Your Privacy Rights

Depending on your location, you may have rights regarding access to, correction of, deletion of, or restriction of your personal information. To exercise these rights, contact us using the information below.

## 9. SMS Text Messaging

### **Sharing of Personal Information:**

EdExEm Consulting, LLC will not share, sell, or disclose your personal information or mobile opt-in data to third parties without your explicit consent, except where required by law. Your information is kept confidential and used solely for the purposes you have agreed to. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with third parties. Text messaging opt-in data is not being shared with third parties.

### **Opting Out of Text Messages:**

You have the right to opt out of receiving text messages from EdExEm Consulting, LLC at any time. To opt-out, you can reply "STOP" to any text message you receive from us.

### **Consent and Opt-In:**

By providing your phone number and opting in to receive text messages, you consent to the collection and use of your personal information as described in this policy. We ensure that your consent is obtained explicitly and that you are informed about the types of messages you will receive.

## 10. Email Communications

You may opt out of promotional emails at any time by clicking the unsubscribe link in our emails or by contacting us directly.

## 11. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date.

## 12. Contact Information

EDEXEM Consulting, LLC

Website: <https://edexem.com>

Email: [info@edexem.com](mailto:info@edexem.com)

Phone: 956-633-5711

Mailing Address: 2330 E Freddy Gonzalez Dr Unit #2230, Edinburg, TX 78542