

Teleport Technician



Southbury, CT,
USA



Permanent, full-
time



Starting ASAP



\$30-\$33, starting
rate dependent on
experience

About us

Our teleports provide secure and reliable satellite communication services to organizations where seamless operations are essential. Serving governments, satellite operators, carriers, media companies, and service providers with a full range of customizable options, our secure infrastructure and decades of experience guarantee a ground segment service that customers can trust, when it matters most.

Since 2023, we've proudly been a part of the Goonhilly family, led by UK-based Goonhilly Earth Station Ltd. Here in the USA, we operate from COMSAT Santa Paula, CA, and COMSAT Southbury, CT, while benefitting from close association with our international colleagues.

Our staff are our greatest asset in ensuring that our "COMSAT Standards" are met for every customer. This means that successful candidates play a vital role in ensuring that top-tier security, expert support, seamless operations, and maximum flexibility are delivered across the board.

Read on to discover how you could make a difference at COMSAT...

The opportunity

We are seeking motivated, experienced Satellite Teleport Technicians for our US Teleport in Southbury – CT. The Satellite Technician supports the operations and maintenance of a satellite communications Teleport, including assistance to the engineering staff, field service engineers and end user customers worldwide. This role is part of a team that works in rotating shifts based on a 24/7 environment.

Key skills that would help you in this role

- Strong interpersonal skills, with the ability to communicate effectively across all organizational levels with both internal and external customers.
- Ability to react swiftly in fault isolation of complex networks and systems while following procedures for restoration, escalation, and notification of routine and abnormal events.
- Providing accurate and detailed documentation and notes for both planned and unplanned work using trouble ticketing systems such as Jira and Service Now.
- You must have strong PC skills in Microsoft Word, Access, Excel, Outlook, and Visio along with Windows, Unix, and Linux Operating systems.

GENERAL QUALIFICATIONS, KNOWLEDGE, AND SKILLS:

- Electronics skills include familiarization with basic AC/DC theory, Ohms law, analog and digital components, power supplies, audio frequency (AF) and radio frequency (RF).
- Knowledge and experience with Satellite & RF equipment including antenna tracking and control, KPAs, TWTAs, SSPAs, LNAs, RF converters, Fiber Optics, modems, multiplexers, and satellite hub equipment from iDirect & Newtec.
- Working experience with test equipment such as spectrum and network analyzers, signal generators, carrier monitoring tools, and RF & fiber optic signal sources and power meters.
- Previous experience working with Network equipment to include switches, routers, firewalls, and optical equipment for voice, video, audio and data transmissions over LAN and WAN networks.
- Knowledge of network protocols such as TCP/IP, UDP, FTP, and secure file and data transfer protocols along with IP addressing and subnetting in a secure environment.

EDUCATION/EXPERIENCE:

- It is required that the applicant have education/training in any one of the following - an Associate's Degree, Trade Degree/Certification, or equivalent in technology.
- 2-4 years of experience in satellite or network operations, and earth station installation and/or maintenance.
- US military training Certificate of Training in any of the following, or similar, areas of technology.
 - Satellite Communications System Operator/Maintainer
 - Radio Frequency Transmission Systems
 - Electronics Technician
 - Radio Operations
 - Radar Systems Technician/Operator/Maintainer
 - Avionic Communications or Navigation
 - Precision Measurement Equipment Laboratory (PMEL)

Don't meet every requirement?

We recognise that it takes diverse skills to maintain and grow an exceptional satellite communications company. If you think this might be the job for you but your experience does not directly align with the criteria above, please apply with details of your relevant skills and how they would help you in this role.

What you can expect from us

- 401(k)
- 401(k) matching
- Dental insurance
- Flexible spending account
- Health insurance
- Health savings account
- Life insurance
- Paid time off
- Vision insurance

We are committed to ensuring that our workplace and employment practices are free from discrimination. We encourage applicants from a wide range of backgrounds and with different identities and experiences to apply for roles with COMSAT. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

How to apply

Think this is the job for you?

Please send your CV and covering letter to comsatrecruitment@goonhilly.org, detailing your knowledge, experience, skills, and abilities against the requirements of this Job Specification.

Please note that all positions are subject to pre-employment checks.

