Nike RSL Testing Application

LOG-IN ASSISTANCE GUIDE

GLOBAL SUSTAINABILITY — CHEMISTRY

March 2026

NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

OVERVIEW

STEP-BY-STEP INSTRUCTIONS

1. Click this link to access the password tool: https://nike.okta.com
2. Click “Unlock Account.”
3. Enter your e-mail address; click “Next.”
4. Click “Send me an email.”
5. Click the “Reset Password” link in the e-mail.
6. Follow the requirements to create a new password.
7. Use your new password to log into the Nike RSL Testing Application: https://rsltesting.nike.com
8. Follow Multi-Factor Authentication (MFA) prompt.

NOTES

- Follow these steps to create a new password when logging in for the first time, resetting a forgotten password, or reactivating a locked account.
- Remember that your e-mail address (user name) and password are case-sensitive.
- As a security feature, accounts lock if they have not been used for five (5) months or if incorrect passwords are input too many times.
- Reach out to RSLSupport@nike.com to regain access to your account.
- Reactivating your locked account for the Nike RSL Testing Application can take up to five (5) business days.

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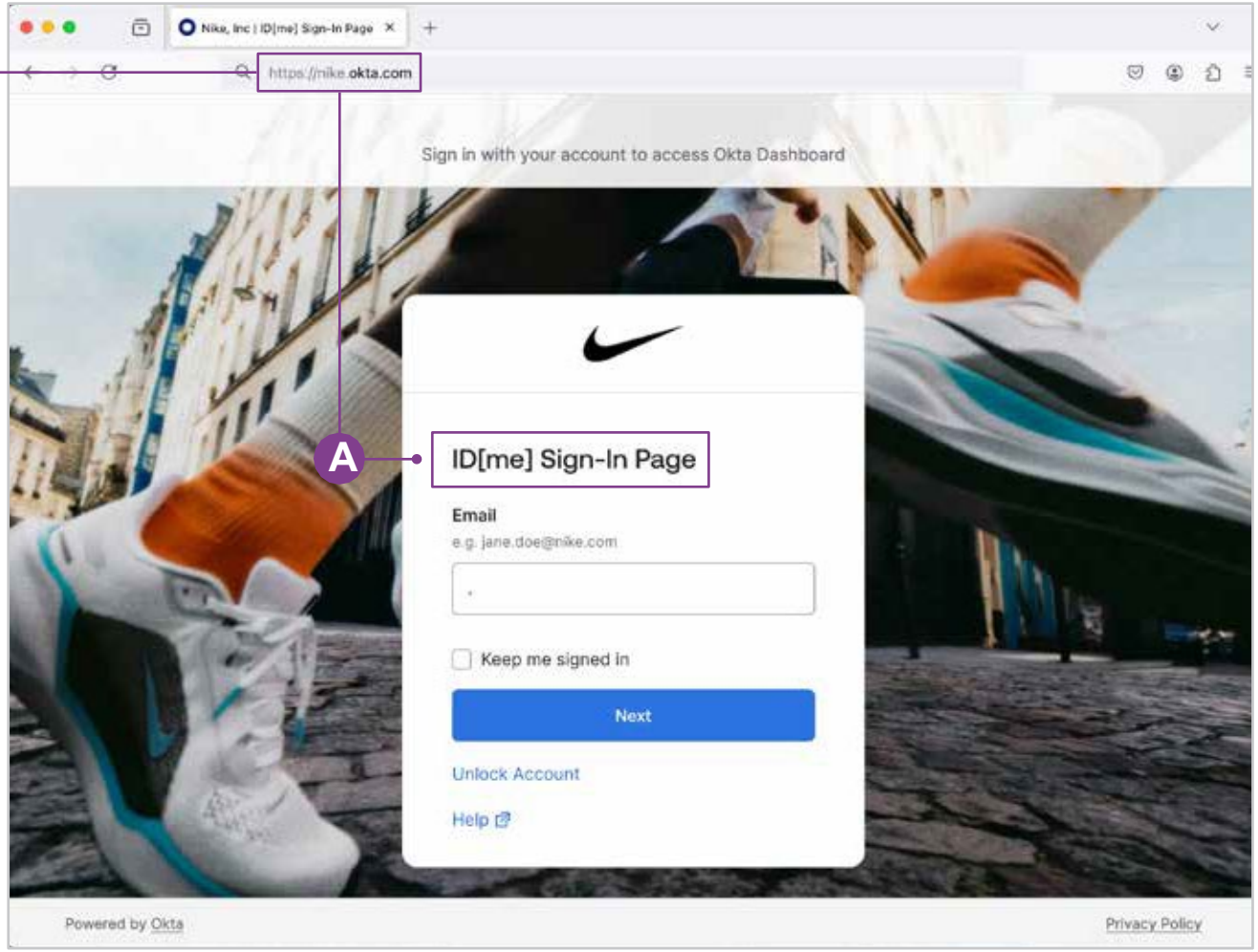
STEP 1

1. Click this link to access the password tool: https://nike.okta.com

A

Click https://nike.okta.com to open the sign-in page to the password tool.



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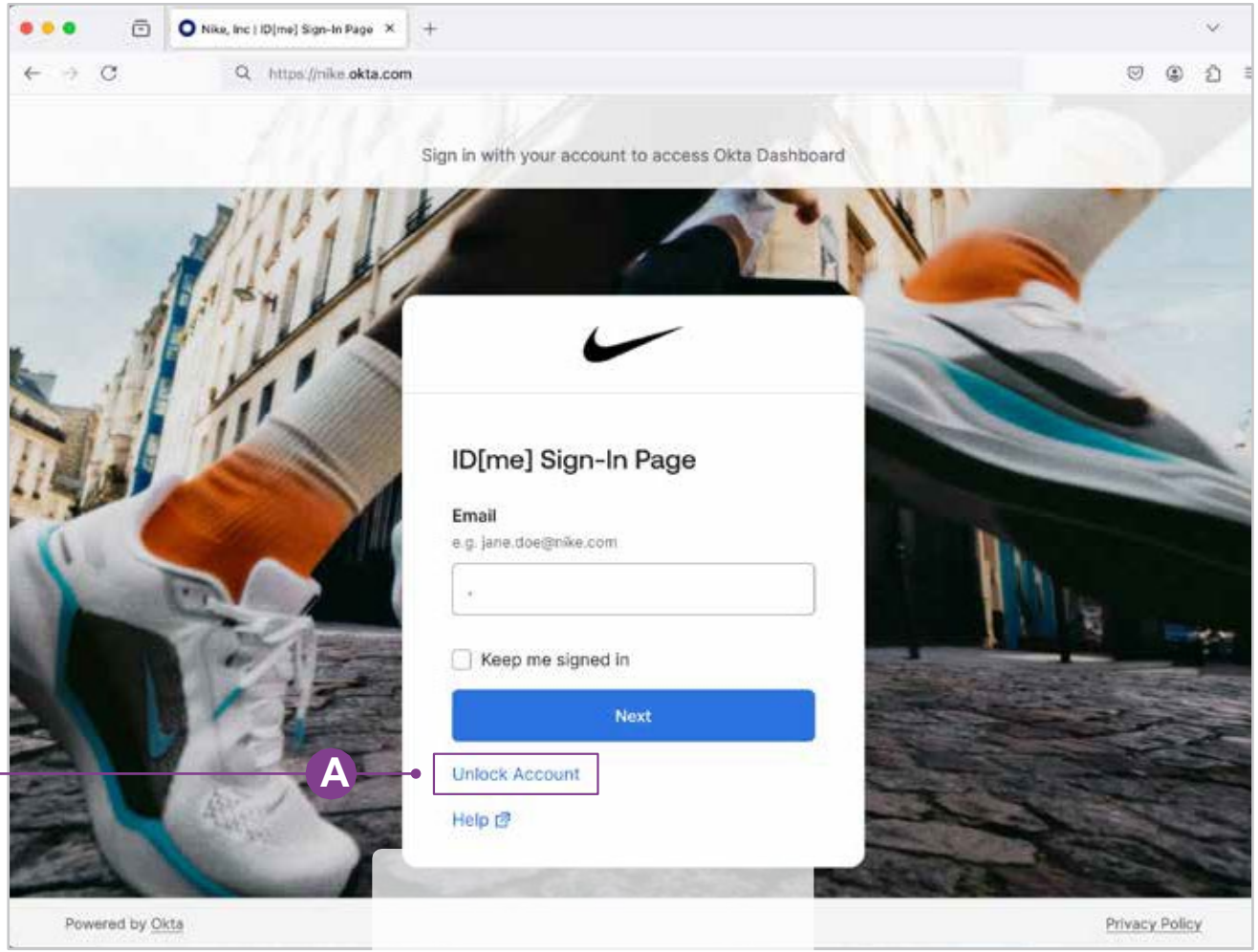
STEP 2

2. Click “Unlock Account.”



A Click “Unlock Account.”

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STEP 3

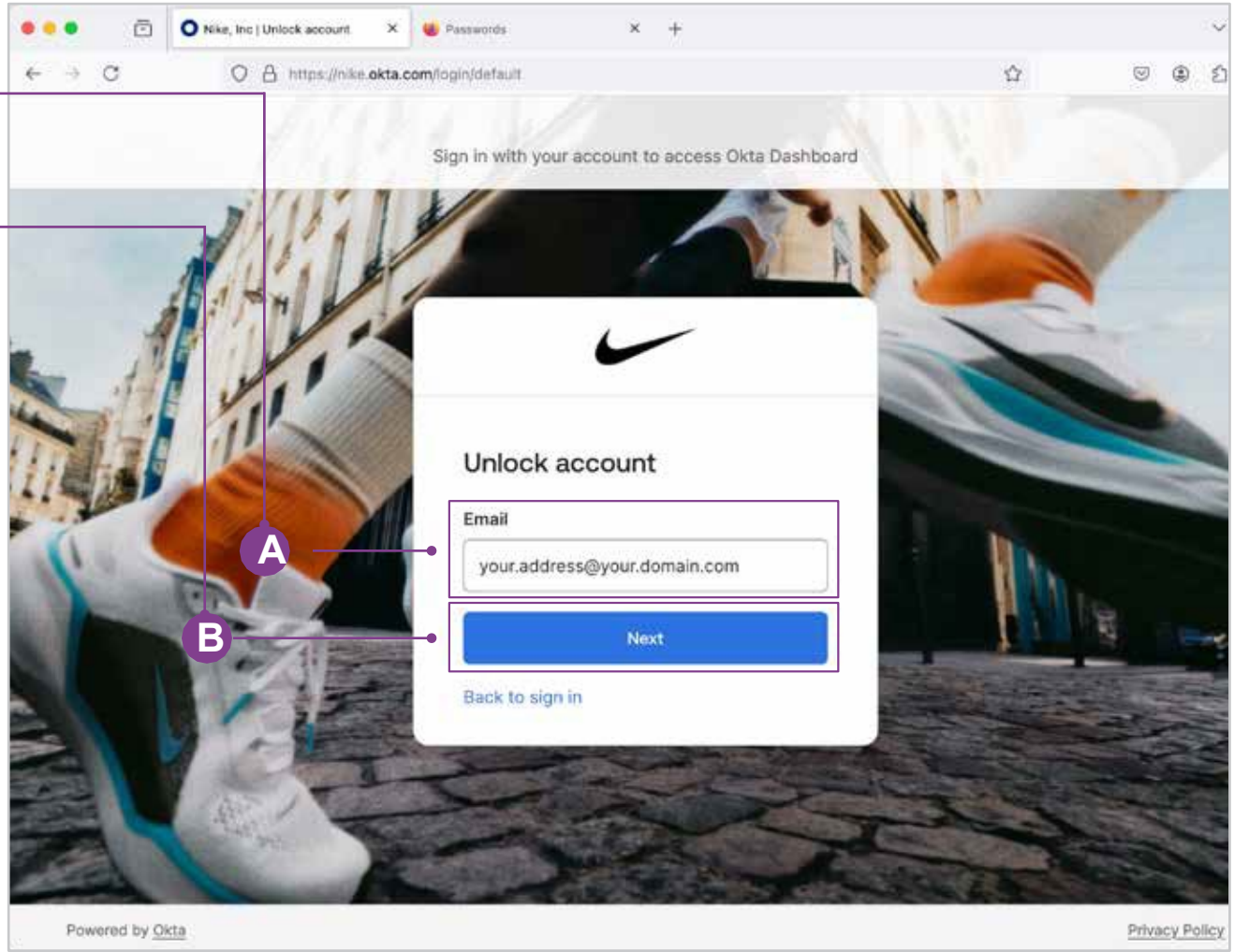
3. Enter your e-mail address; click “Next.”

A

Enter your e-mail address. Your e-mail will be your user name in the Nike RSL Testing Application.

B

Click the blue button, “Next.”



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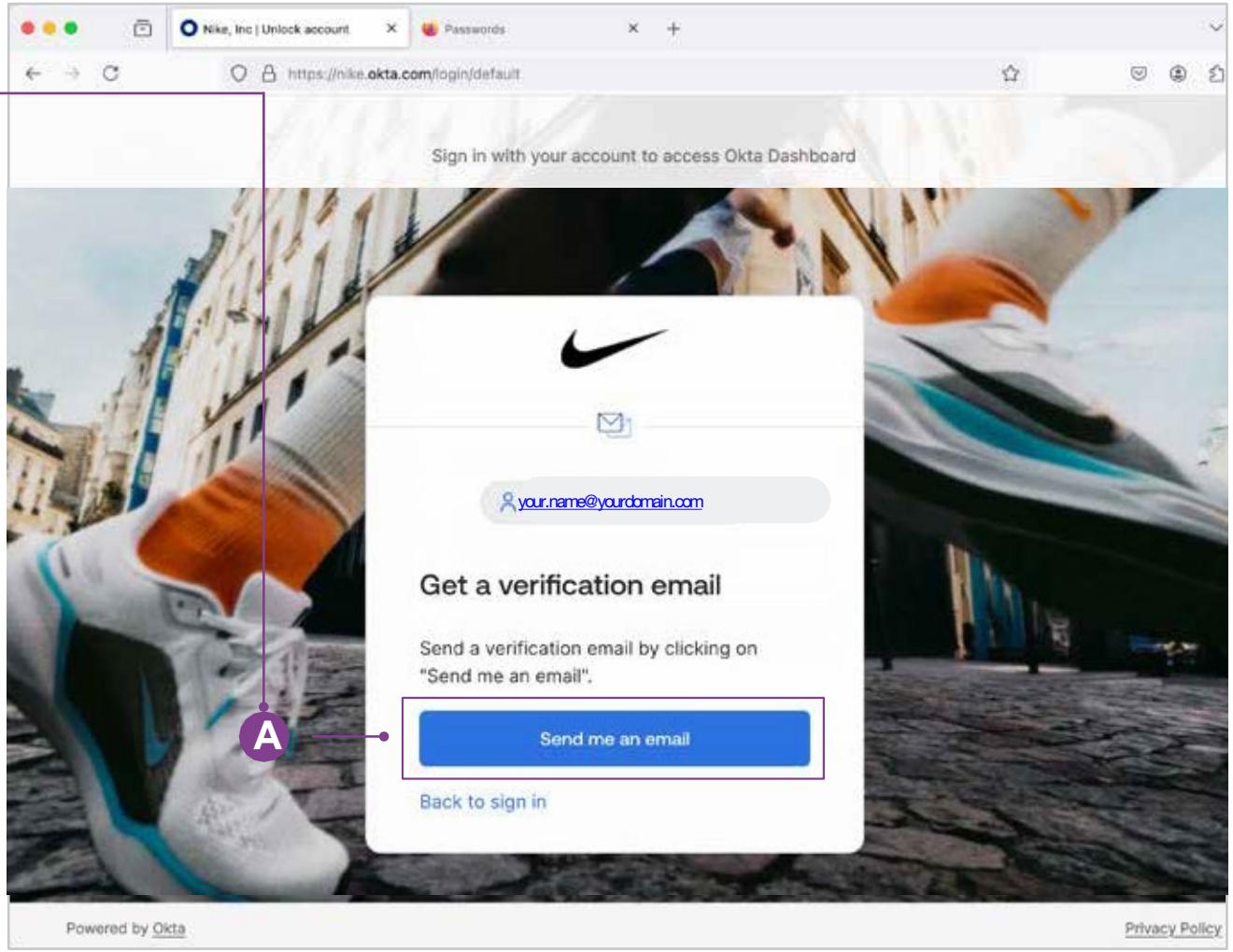
STEP 4

4. Click “Send me an email.”

A

Click the blue button, “Send me an email.”

You will receive an e-mail from noreply@okta.com containing a link that enables you to create a new password.



NOTE

- If you do not receive the e-mail within a few minutes, check the spam or junk mail folders in your email program.

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STEP 5

5. Click the “Reset Password” link in the e-mail.

A

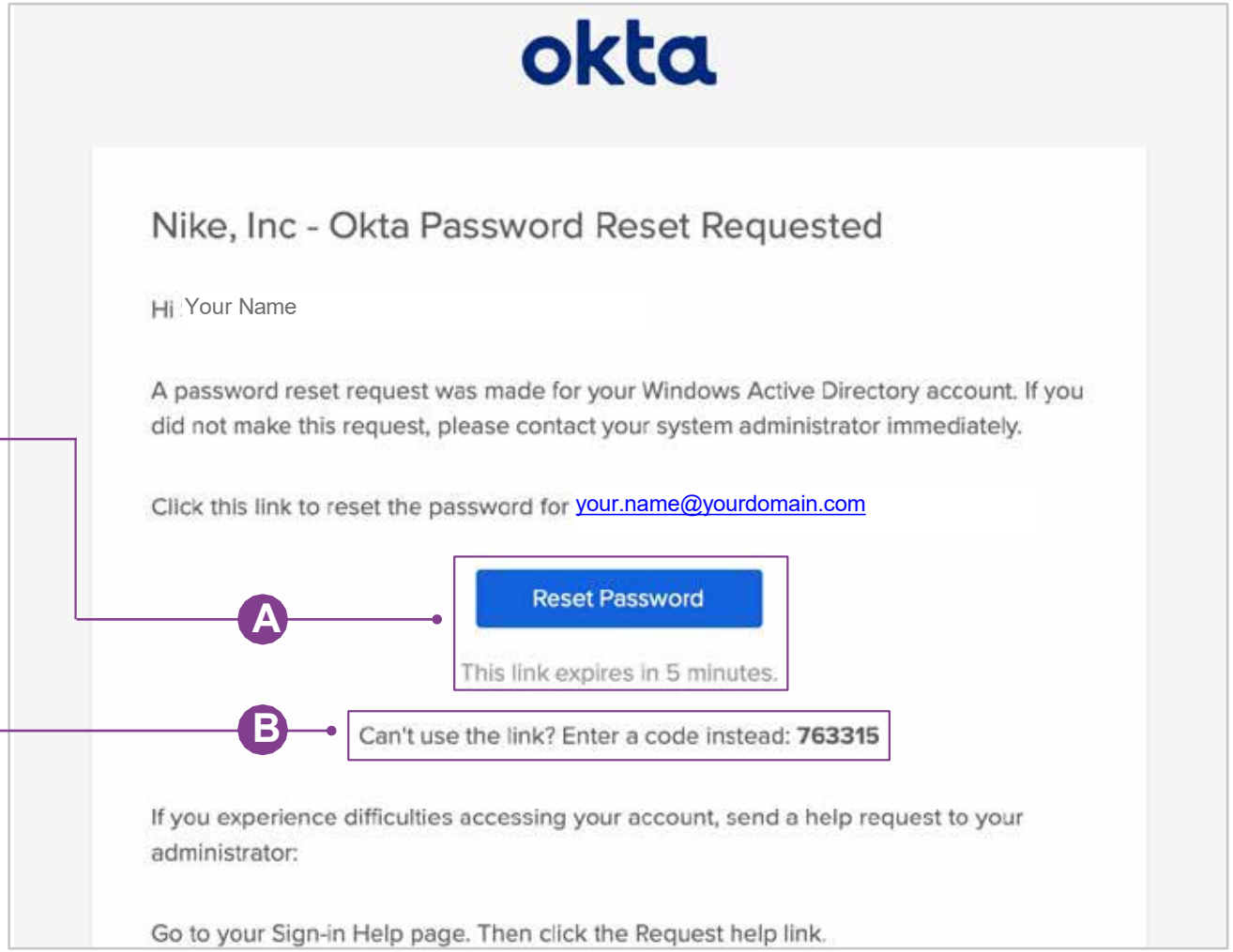
Click on the “Reset Password” button in the e-mail you received.

This opens the Reset Okta Password window in your Web browser.

The link expires in five (5) minutes. If it expires, repeat Steps 1 through 4.

B

If you have trouble with the link, copy the code provided and enter it into the password tool. (See the next page.)



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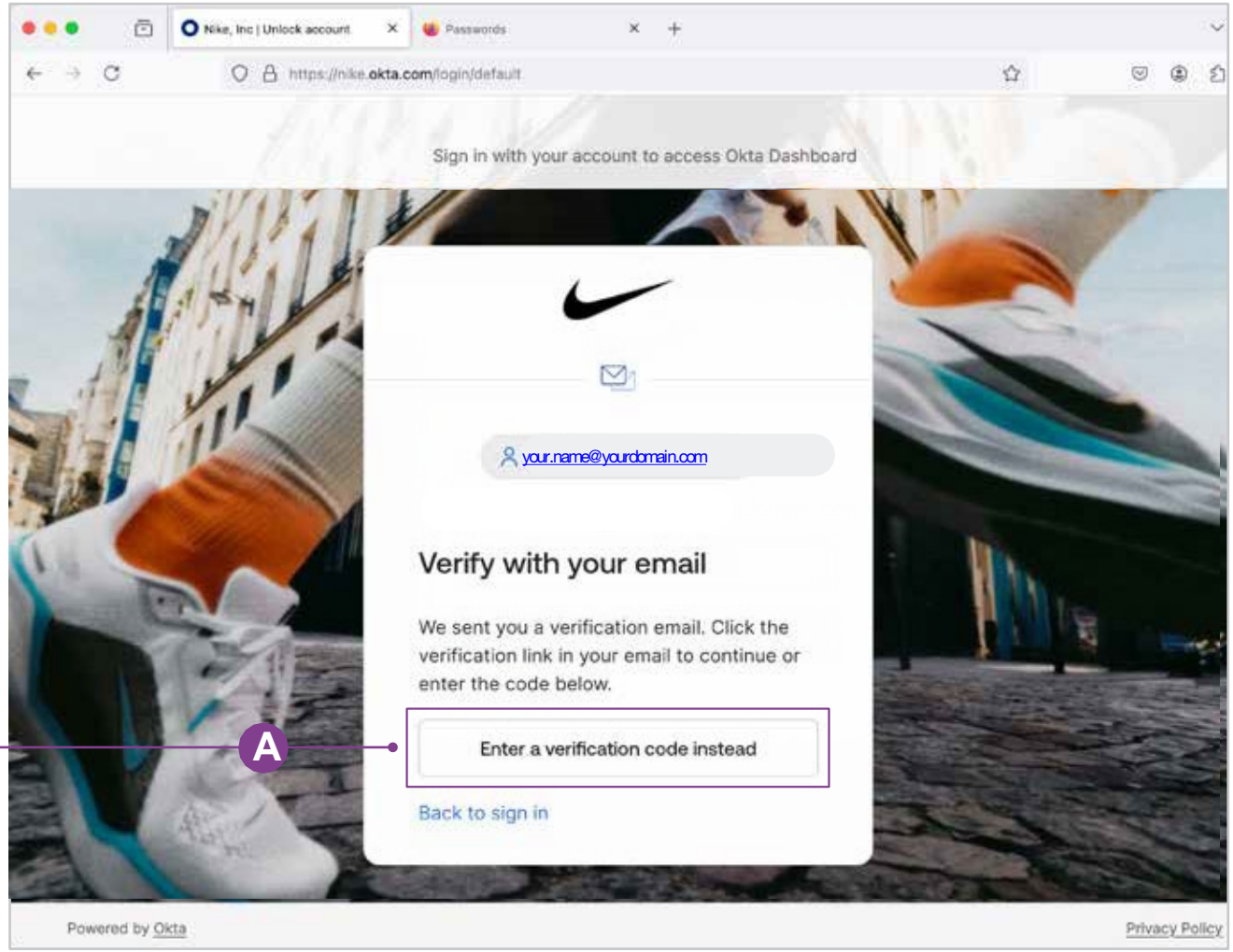
STEP 5

5. Click the “Reset Password” link in the e-mail.



A Enter the code provided in the email into the password tool if you have trouble with the link.

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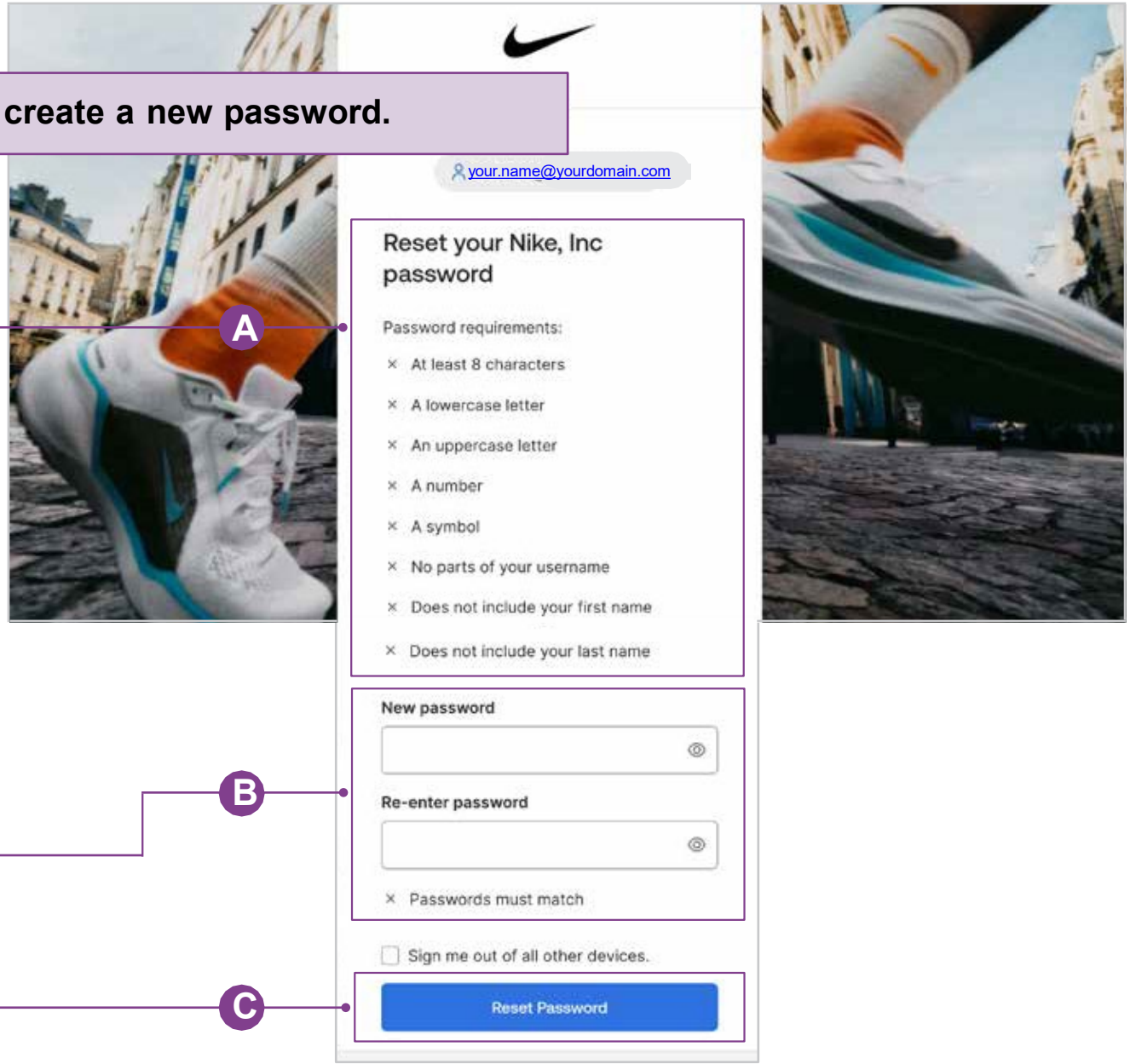
STEP 6

6. Follow the requirements to create a new password.



A Read through the requirements to create a secure password.

NOTES

- Remember, your e-mail address (user name) and password are all case-sensitive.
- If you recently changed your password, you must wait two days (48 hours) to change it again.

B Enter your new password.

Repeat your new password to confirm.

C Click the blue button to complete the process.

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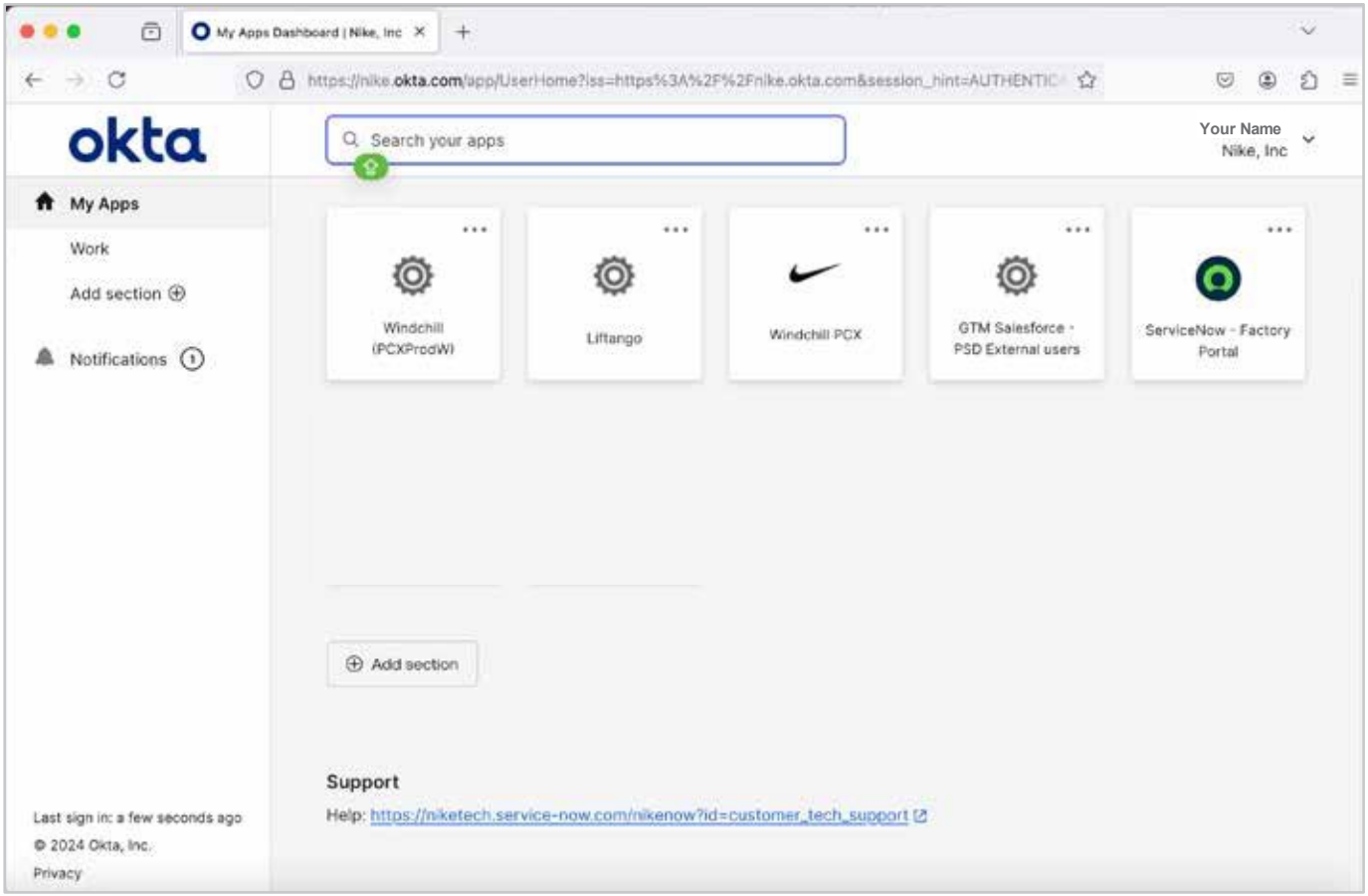
STEP 7

7. Copy and paste the following URL https://rsltesting.nike.com

SUCCESS!

- When you're directed to this Web page, you've successfully created a new password.
- Simply copy and paste the RSL URL in the web address, if landing on the Okta page.



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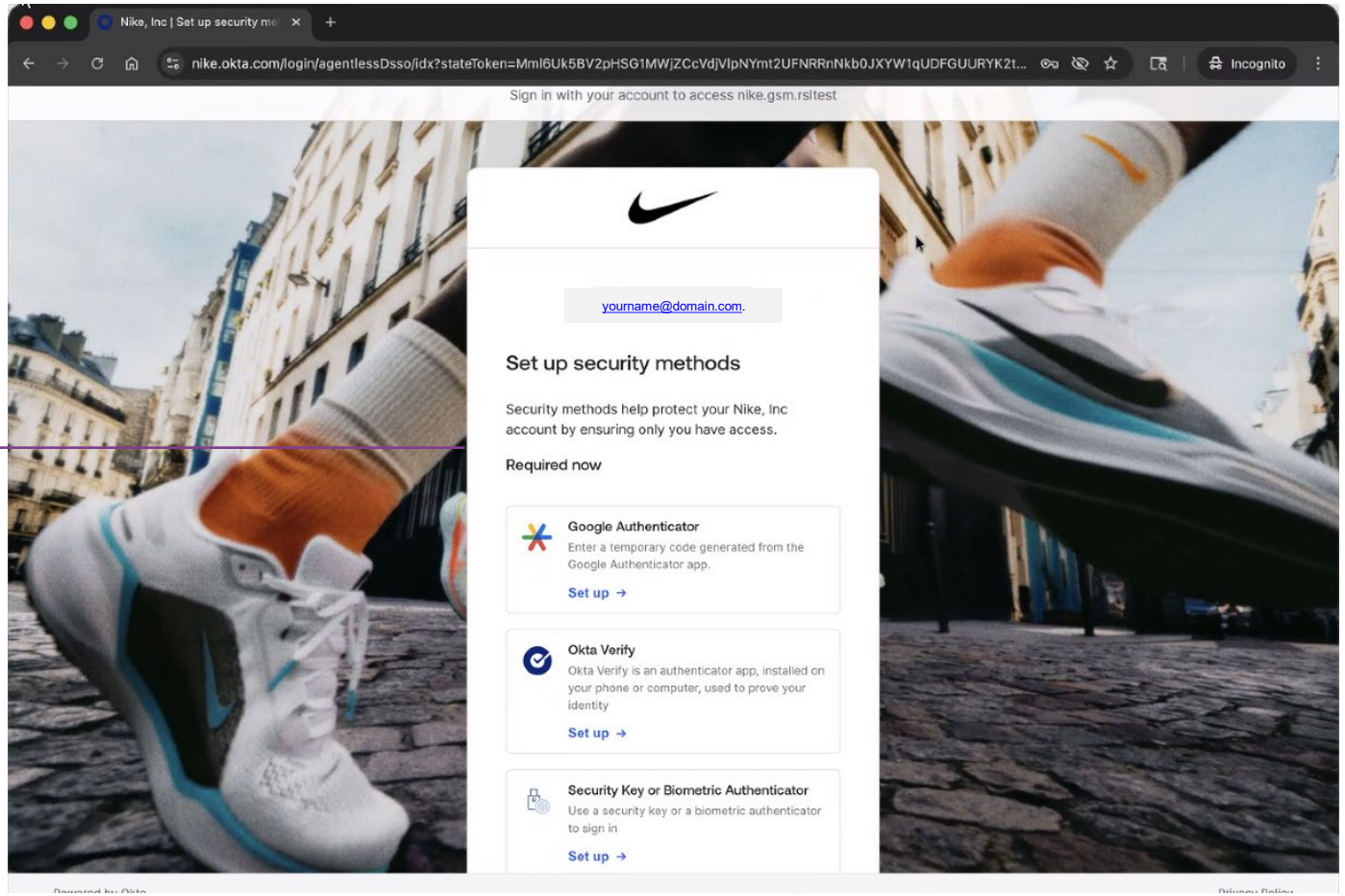
STEP 8

8. Follow Multi-Factor Authentication (MFA) prompt.

Once you are being directed to the RSL Testing Application, you will be prompted to select one of the following MFAs.* Once the MFA step has been completed you will be able to log into the Testing Application.

*MFA is a security process requiring users to provide two or more verification methods to access accounts, enhancing security beyond just a password.



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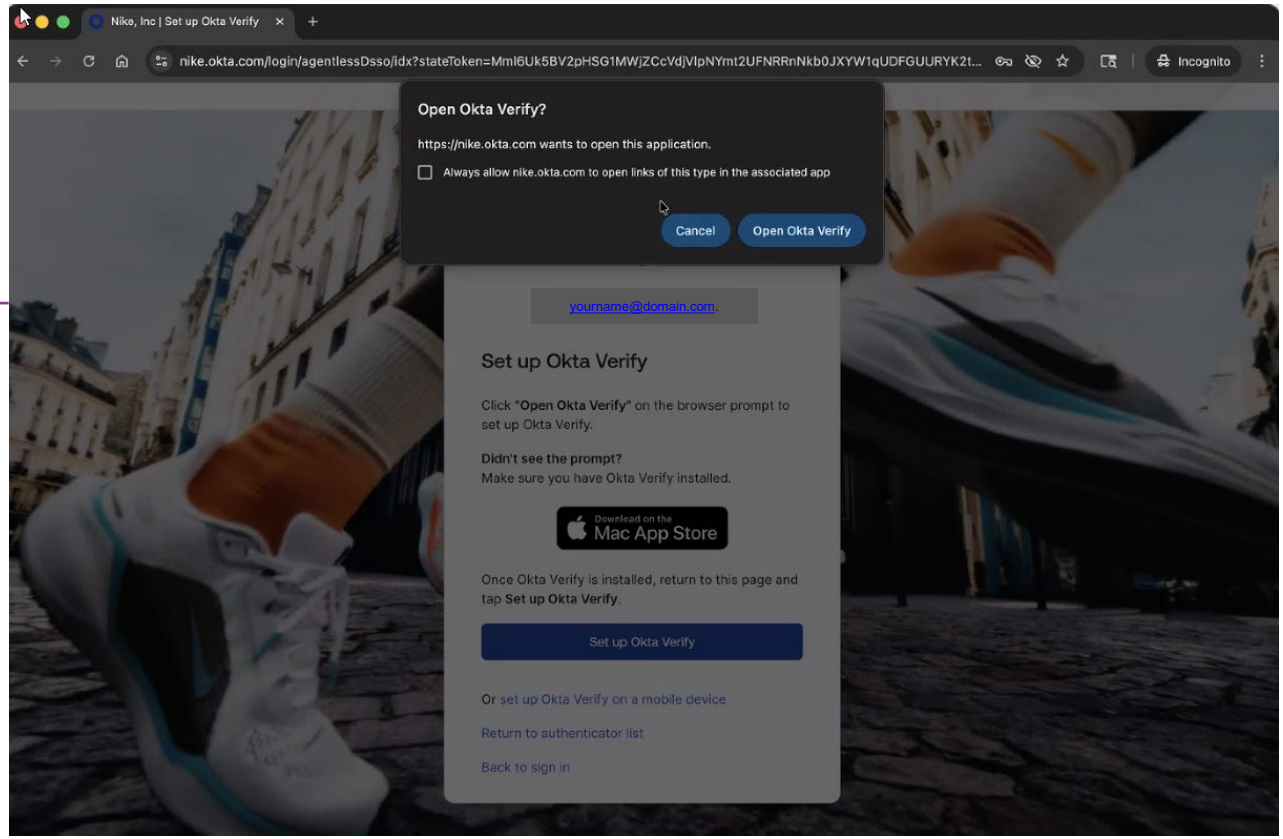
STEP 8

8. Follow Multi-Factor Authentication (MFA) prompt.

Example of a screenshot for when selecting Okta as your MFA.



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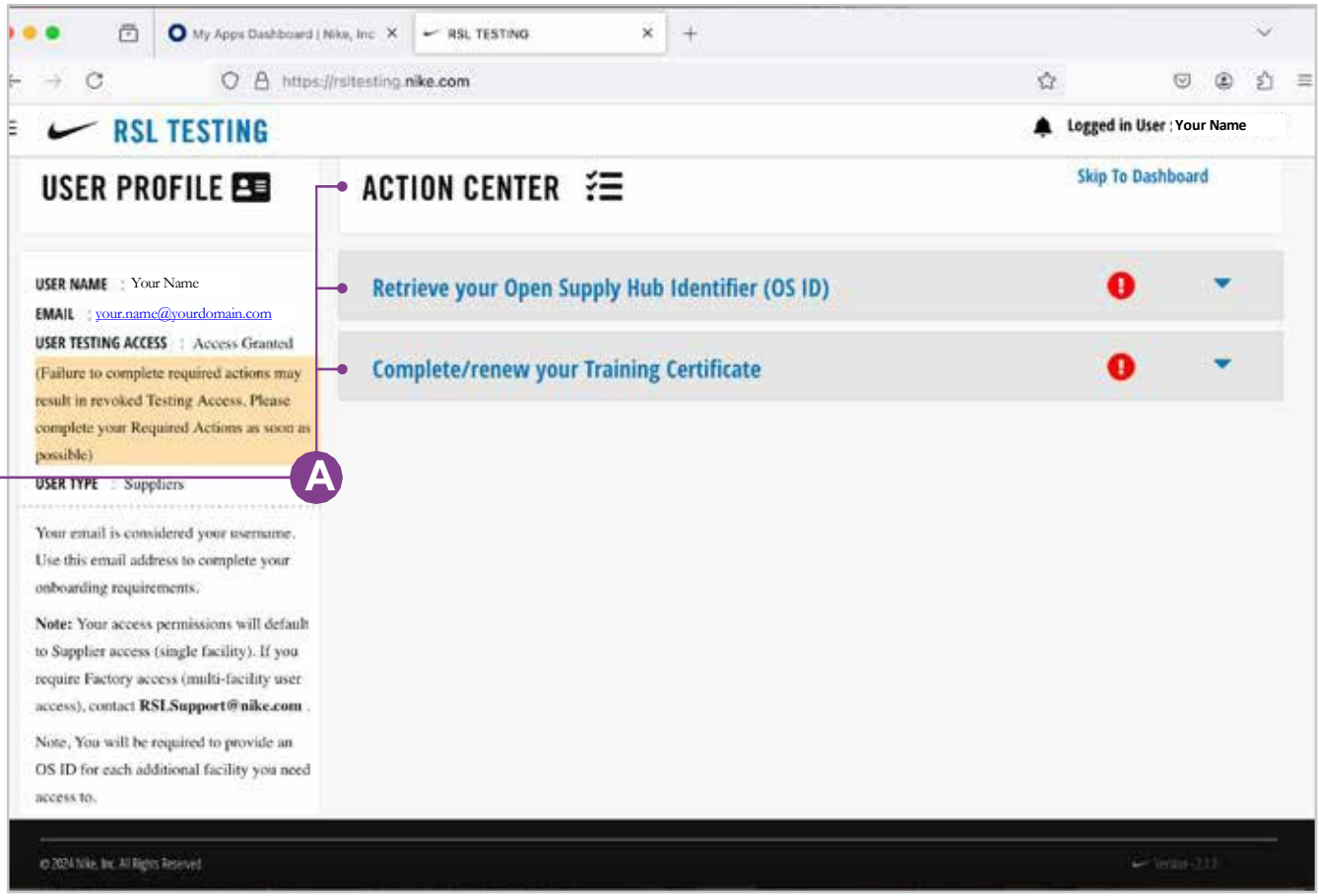
Use your new password to log into the Nike RSL Testing Application: https://rsltesting.nike.com

NOTE

- If you're not automatically redirected to the Nike RSL Testing Application, click this link, https://rsltesting.nike.com, and then log in using your new password.

A

You will be directed to the Action Center if you're logging into the Nike RSL Testing Application for the first time or if any Required Actions for your account are incomplete.



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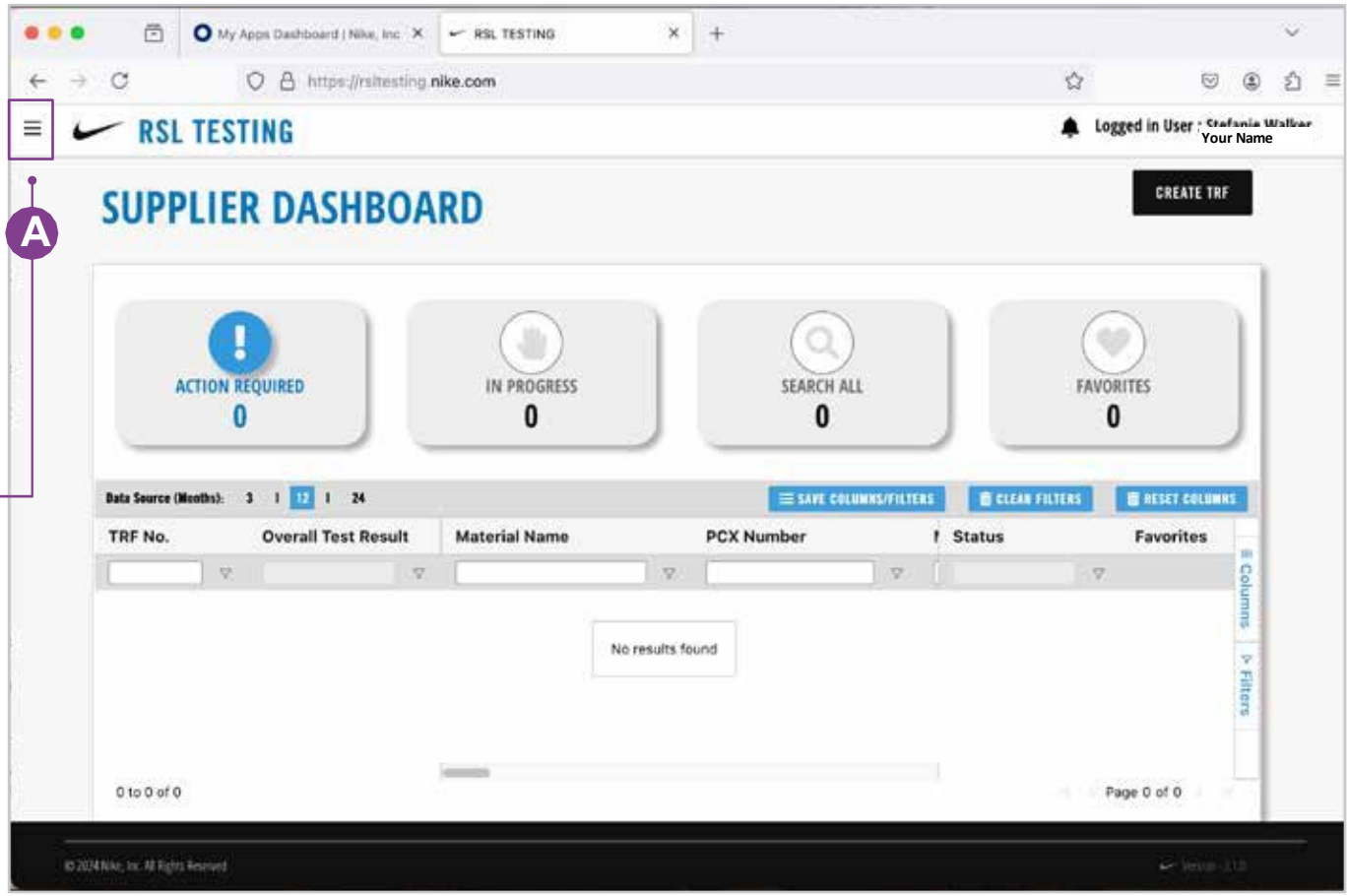
Use your new password to log into the Nike RSL Testing Application: https://rsltesting.nike.com

NOTE

- Once you're logged in to the Nike RSL Testing Application, the Supplier Dashboard helps you navigate Required Actions and all tests — those that are in progress as well as completed.



A Click the list icon to reveal a menu of helpful RSL links, including a *How To Guide* with detailed instructions for using the Nike RSL Testing Application and this publication, *Log-in Assistance Guide*.

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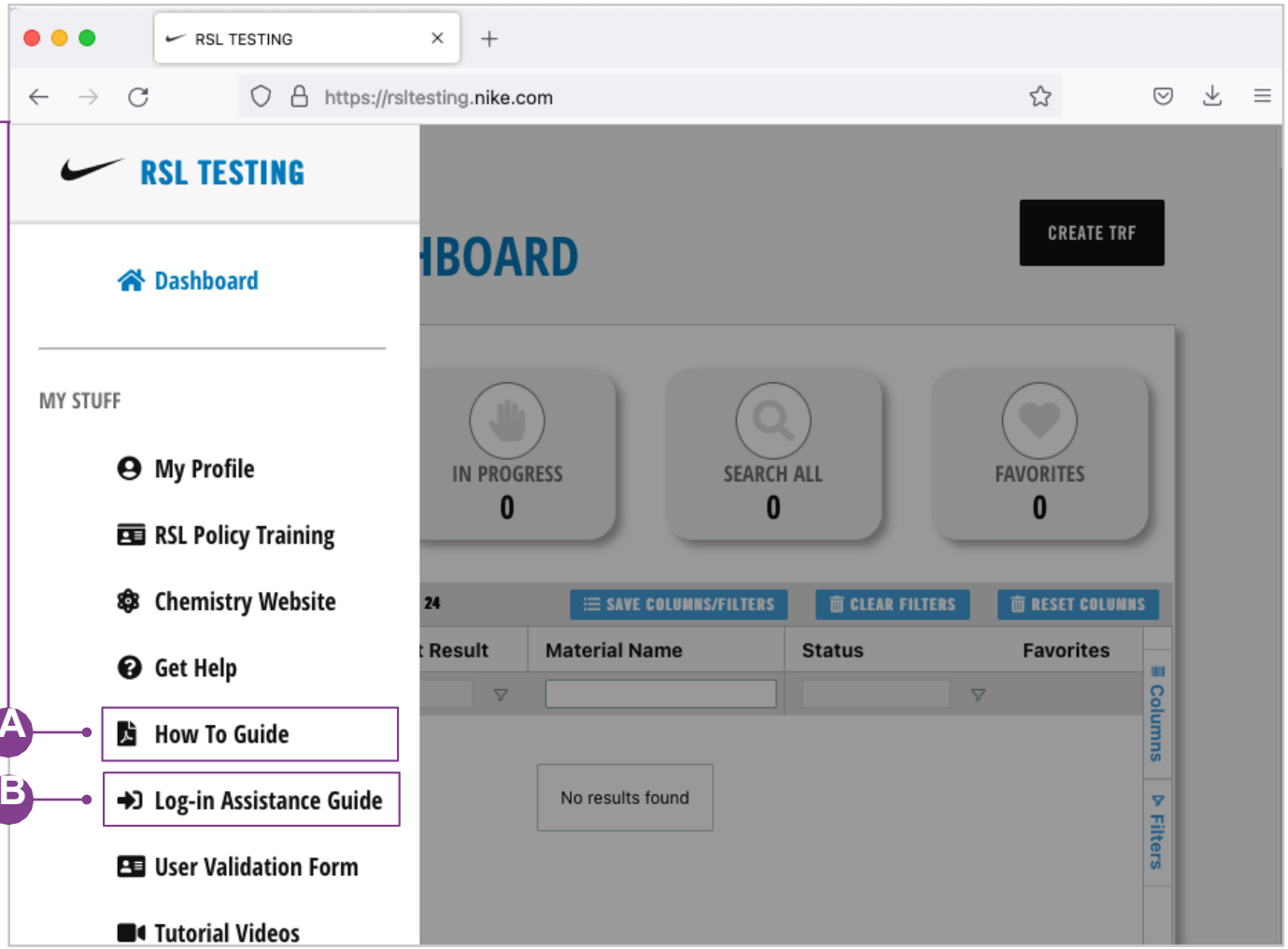
Download the *How To Guide* for the Nike RSL Testing Application and the *Log-in Assistance Guide* in multiple languages.

A Click “How To Guide” to download detailed instructions for using the Nike RSL Testing Application. Available in multiple languages.

B Click “Log-in Assistance Guide” to download this document in multiple languages.

See the screenshot on the next page for details.



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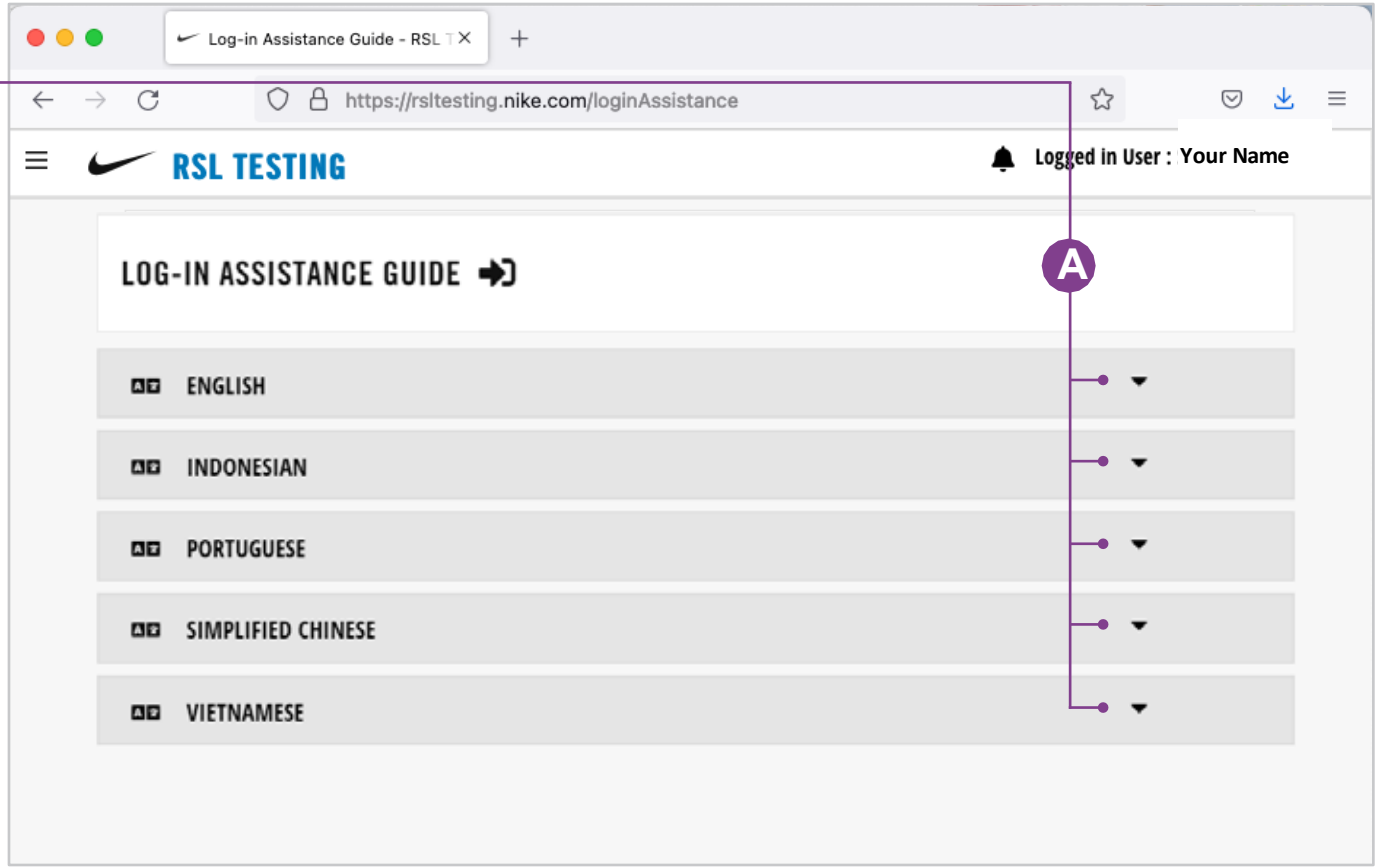
Download the *How To Guide* for the Nike RSL Testing Application and *Log-in Assistance Guide* in multiple languages.

A

Click the arrow next to your language to download this document in multiple languages.



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E-MAIL ADDRESSES AND USER NAMES ARE THE SAME

- When setting up accounts or resetting passwords, e-mail addresses become user names.

USE UPPER & LOWERCASE LETTERS EXACTLY AS ORIGINALLY SUBMITTED

- E-mail addresses, user names, and passwords are all case-sensitive. For example:

  Your.Name@YourDomain.com is NOT the same as your.name@yourdomain.com

PASSWORD RESET LINKS EXPIRE IN FIVE MINUTES

- The password reset link in the e-mail from noreply@okta.com is only valid for five (5) minutes.
- If you don't use the link to click through to the password reset site within this time frame, you will need to undertake Steps 1 through 4 again.

ACCOUNTS LOCK EVERY FIVE MONTHS IF NOT USED

- As a security feature, accounts lock if they have not been used for five (5) months or if incorrect passwords are attempted too many times.
- If locked out of your account, follow the step-by-step instructions to reset your password and regain access to the Nike RSL Testing Application.

TWO-DAY WAITING PERIOD BETWEEN PASSWORD RESETS

- If you recently performed a password reset, at least two days (48 hours) must elapse before you can reset it again.

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USE A PREFERRED WEB BROWSER

The first-time log-in and password reset process works best using Google Chrome, and it is the preferred Web browser.

Web browsers in order of preference:

- Google Chrome
- Microsoft Internet Explorer 10 and higher
- Microsoft Edge

Using the most up-to-date version often resolves issues.

CHECK IF URLs ARE BLOCKED

Confirm with your IT department that none of these necessary URLs are blocked:

- rsltesting.nike.com
- nike.okta.com
- 3p5vf49v4c.execute-api.us-west-2.amazonaws.com
- assets.commerce.nikecloud.com
- use.fontawesome.com

CLEAR YOUR BROWSER HISTORY & COOKIES

- Clear your browser history.
- Delete cookies from all the sites mentioned above.

DOWNLOAD MORE GUIDANCE FROM THE NIKE RSL TESTING APPLICATION

- After logging in to the Nike RSL Testing Application, click the list icon in the Supplier Dashboard to reveal a menu of helpful RSL links.
- The *How To Guide* has detailed instructions for using the Nike RSL Testing Application and is availailable in multiple languages.
- This publication, *Log-in Assistance Guide*, is available in multiple languages.

ADDITIONAL SUPPORT

- If you cannot complete the process to create a new password or you cannot log in to the Nike RSL Testing Application, please e-mail a screenshot of the error (with the date and time) to the Nike RSL team for additional support: RSLSupport@nike.com

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