

A young man with dark hair is riding a black bicycle on a city street. He is wearing a camouflage-patterned jacket, dark shorts, black socks with a white Nike swoosh, and bright yellow and orange sneakers. He is looking off to the side with a thoughtful expression. The background is a blurred city street with buildings and traffic.

Nike RSL Testing Application
LOG-IN
ASSISTANCE GUIDE



STEP-BY-STEP INSTRUCTIONS

1. Click this link to access the password tool:
<https://nike.okta.com>

2. Click “Unlock Account.”

3. Enter your e-mail address; click “Next.”

4. Click “Send me an email.”

5. Click the “Reset Password” link in the e-mail.

6. Follow the requirements to create a new password.

7. Use your new password to log into the Nike RSL Testing Application: <https://rsltesting.nike.com>

8. Follow Multi-Factor Authentication (MFA) prompt.

NOTES

- Follow these steps to create a new password when logging in for the first time, resetting a forgotten password, or reactivating a locked account.
- Remember that your e-mail address (user name) and password are case-sensitive.
- As a security feature, accounts lock if they have not been used for five (5) months or if incorrect passwords are input too many times.
- Reach out to RSLSupport@nike.com to regain access to your account.
- Reactivating your locked account for the Nike RSL Testing Application can take up to five (5) business days.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

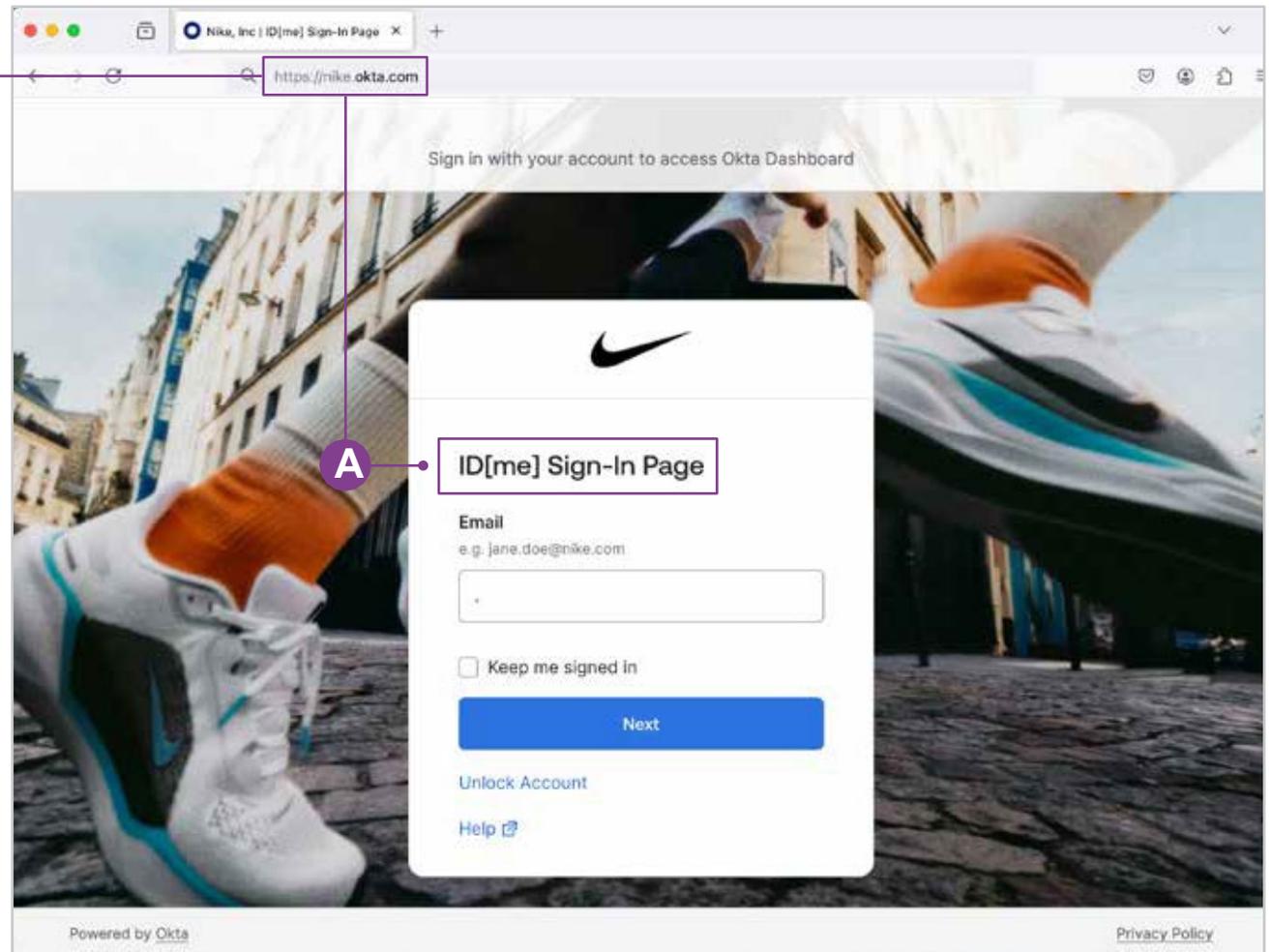
STEP-BY-STEP INSTRUCTIONS

STEP 1

1. Click this link to access the password tool:
<https://nike.okta.com>

A

Click <https://nike.okta.com> to open the sign-in page to the password tool.





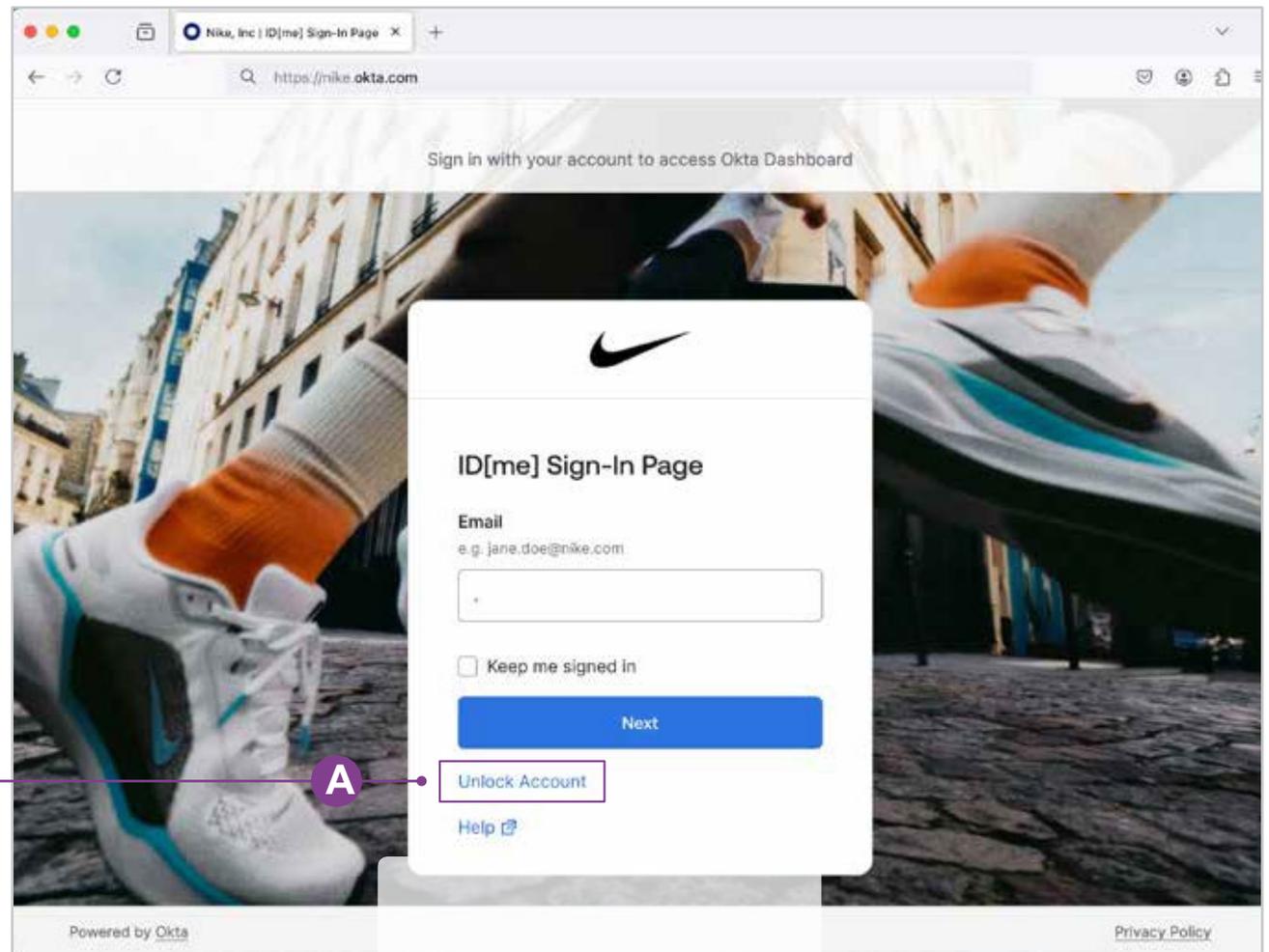
NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

STEP 2

2. Click “Unlock Account.”



A

Click “Unlock Account.”

A



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

STEP 3

3. Enter your e-mail address; click “Next.”

A

Enter your e-mail address. Your e-mail will be your user name in the Nike RSL Testing Application.

B

Click the blue button, “Next.”

The screenshot shows a web browser window with the URL <https://nike.okta.com/login/default>. The page title is "Nike, Inc | Unlock account". The main heading is "Sign in with your account to access Okta Dashboard". Below this is a white form titled "Unlock account" with the Nike logo at the top. The form contains an "Email" input field with the placeholder text "your.address@your.domain.com" and a blue "Next" button. A link for "Back to sign in" is located below the "Next" button. Callout A points to the email input field, and callout B points to the "Next" button. The background of the page is a photograph of a person's feet wearing white and orange sneakers on a cobblestone street. At the bottom left, it says "Powered by Okta" and at the bottom right, there is a "Privacy Policy" link.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

STEP 4

4. Click “Send me an email.”

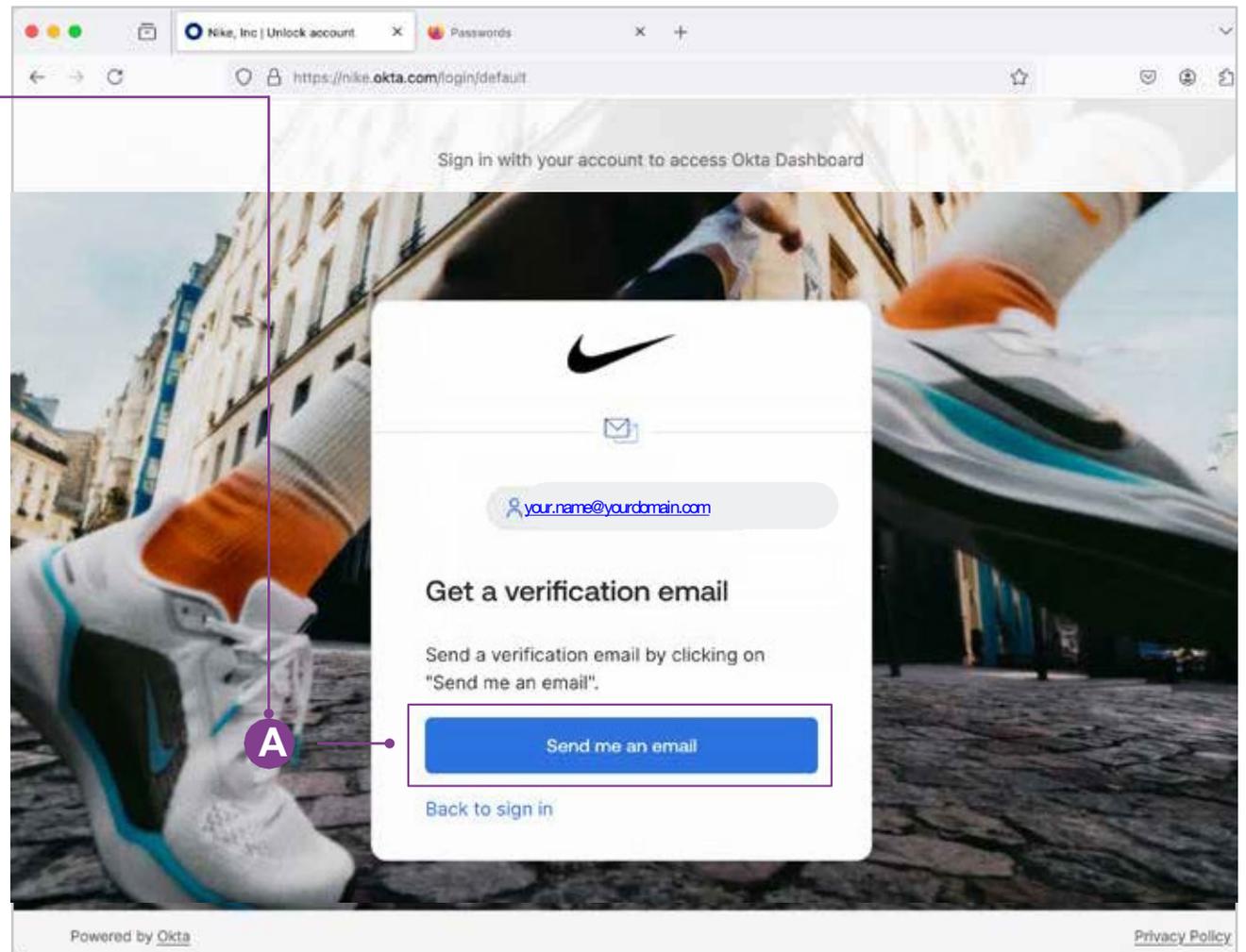
A

Click the blue button, “Send me an email.”

You will receive an e-mail from noreply@okta.com containing a link that enables you to create a new password.

NOTE

- If you do not receive the e-mail within a few minutes, check the spam or junk mail folders in your email program.





STEP 5

5. Click the “Reset Password” link in the e-mail.

A

Click on the “Reset Password” button in the e-mail you received.

This opens the Reset Okta Password window in your Web browser.

The link expires in five (5) minutes. If it expires, repeat Steps 1 through 4.

B

If you have trouble with the link, copy the code provided and enter it into the password tool. (See the next page.)

okta

Nike, Inc - Okta Password Reset Requested

Hi, Your Name

A password reset request was made for your Windows Active Directory account. If you did not make this request, please contact your system administrator immediately.

Click this link to reset the password for [your.name@yourdomain.com](#)

Reset Password

This link expires in 5 minutes.

Can't use the link? Enter a code instead: **763315**

If you experience difficulties accessing your account, send a help request to your administrator:

Go to your Sign-in Help page. Then click the Request help link.



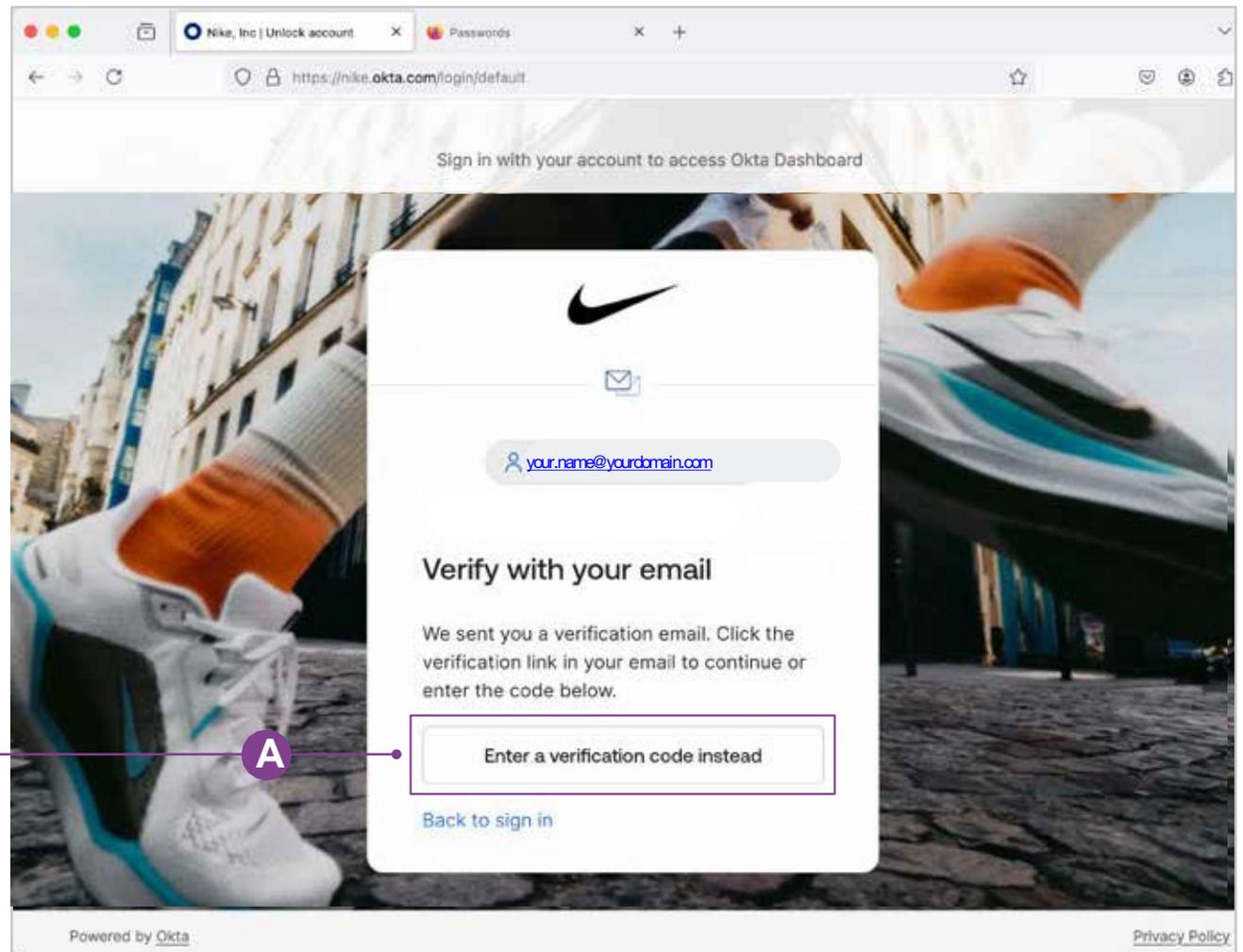
NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

STEP 5

5. Click the “Reset Password” link in the e-mail.



A

Enter the code provided in the email into the password tool if you have trouble with the link.

A



STEP 6

6. Follow the requirements to create a new password.

A

Read through the requirements to create a secure password.

A

NOTES

- Remember, your e-mail address (user name) and password are all case-sensitive.
- If you recently changed your password, you must wait two days (48 hours) to change it again.

B

Enter your new password.
Repeat your new password to confirm.

B

C

Click the blue button to complete the process.

C

The screenshot shows the Nike password reset interface. At the top right is the Nike logo. Below it is a link for the user's email address: your.name@yourdomain.com. The main heading is "Reset your Nike, Inc password". Underneath, a list of "Password requirements:" includes: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "A symbol", "No parts of your username", "Does not include your first name", and "Does not include your last name". Below the requirements are two input fields: "New password" and "Re-enter password", each with a visibility toggle icon. A message "Passwords must match" is shown below the second field. There is a checkbox for "Sign me out of all other devices." and a prominent blue "Reset Password" button at the bottom.

Callout A points to the password requirements list.

Callout B points to the "New password" and "Re-enter password" input fields.

Callout C points to the "Reset Password" button.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

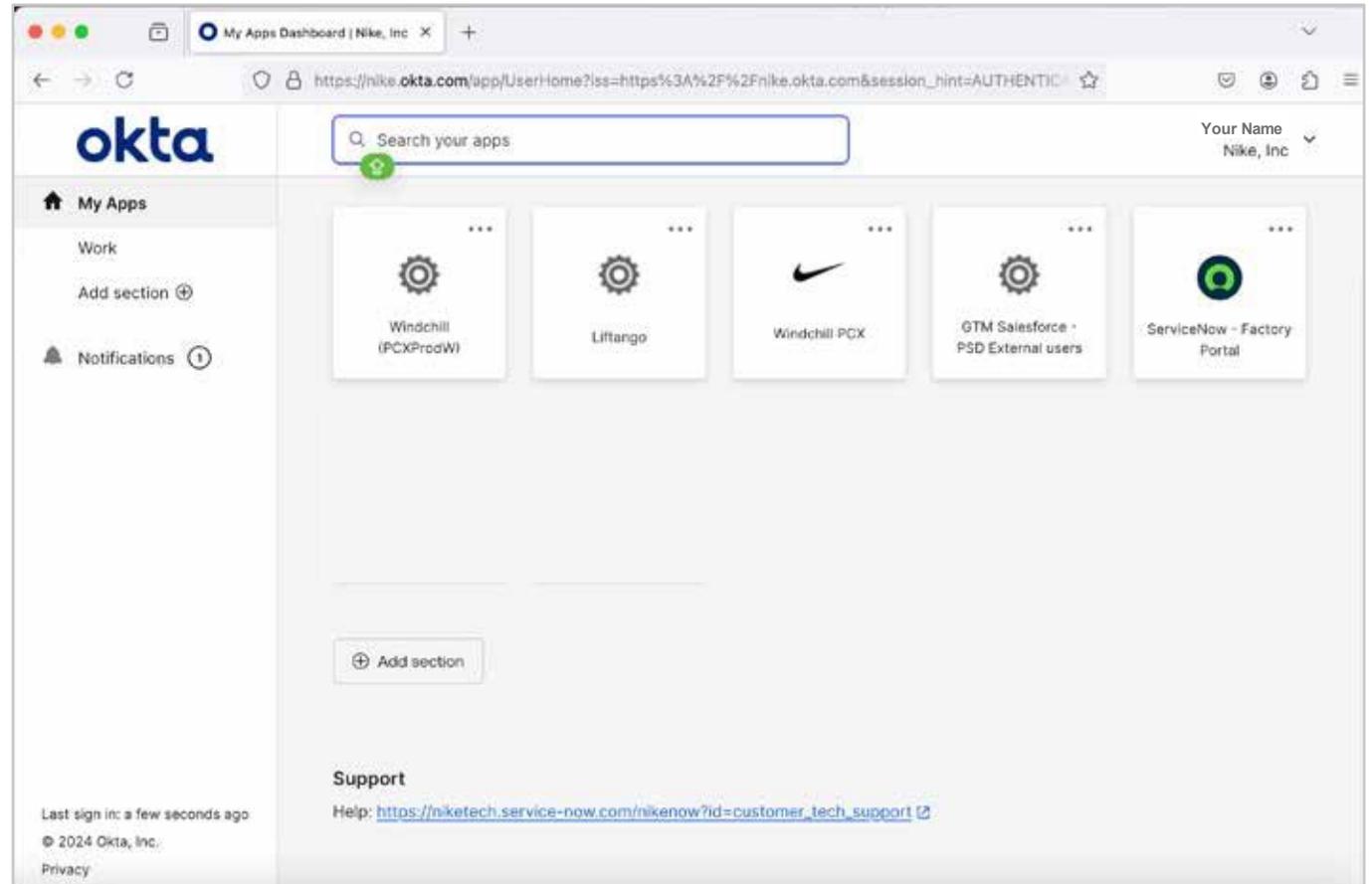
STEP-BY-STEP INSTRUCTIONS

STEP 7

7. Copy and paste the following URL <https://rsltesting.nike.com>

SUCCESS!

- When you're directed to this Web page, you've successfully created a new password.
- Simply copy and paste the RSL URL in the web address, if landing on the Okta page.





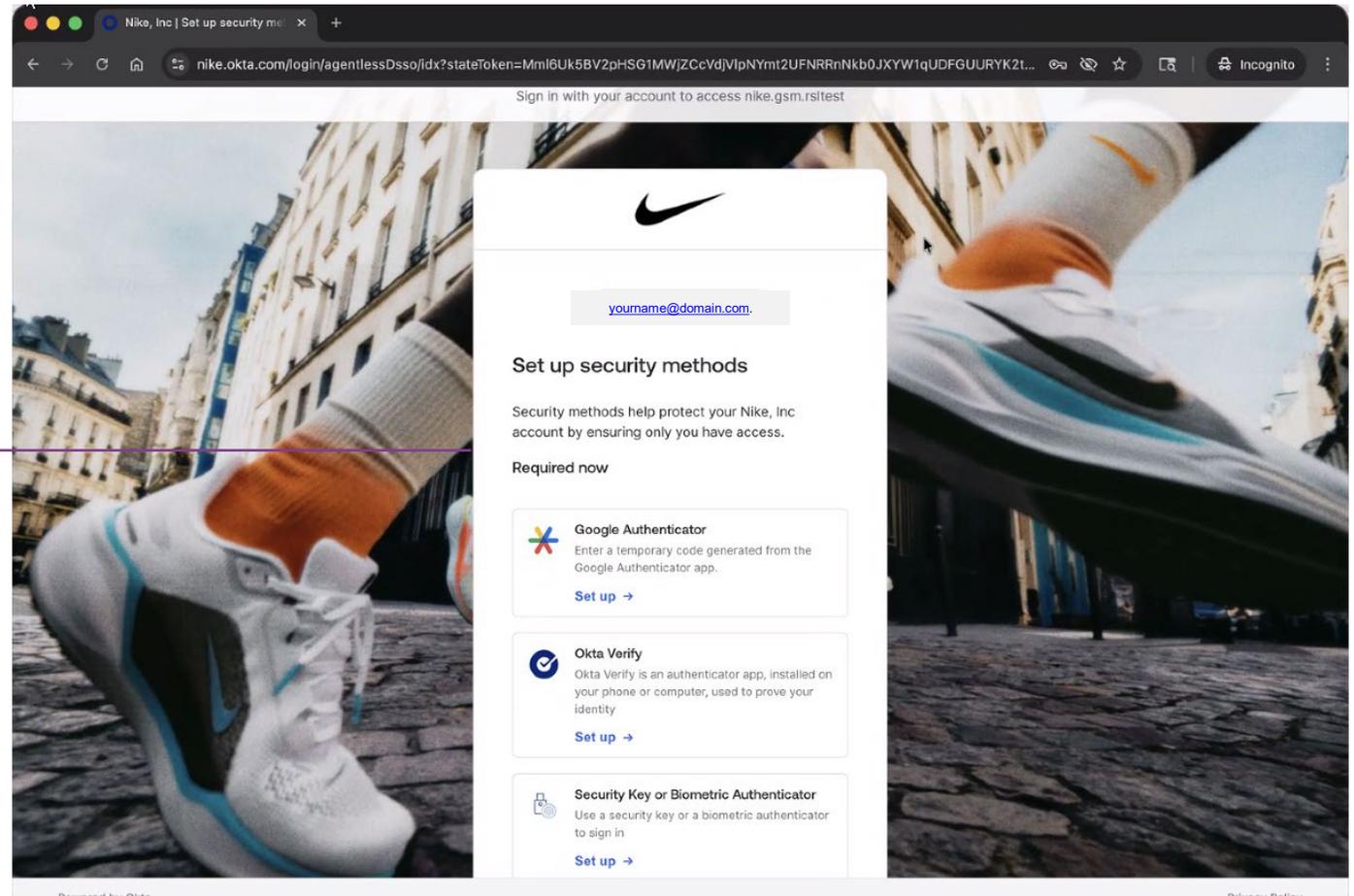
NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE
FIRST-TIME LOG-IN & PASSWORD RESET
STEP-BY-STEP INSTRUCTIONS

STEP 8

8. Follow Multi-Factor Authentication (MFA) prompt.

Once you are being directed to the RSL Testing Application, you will be prompted to select one of the following MFAs.* Once the MFA step has been completed you will be able to log into the Testing Application.

*MFA is a security process requiring users to provide two or more verification methods to access accounts, enhancing security beyond just a password.



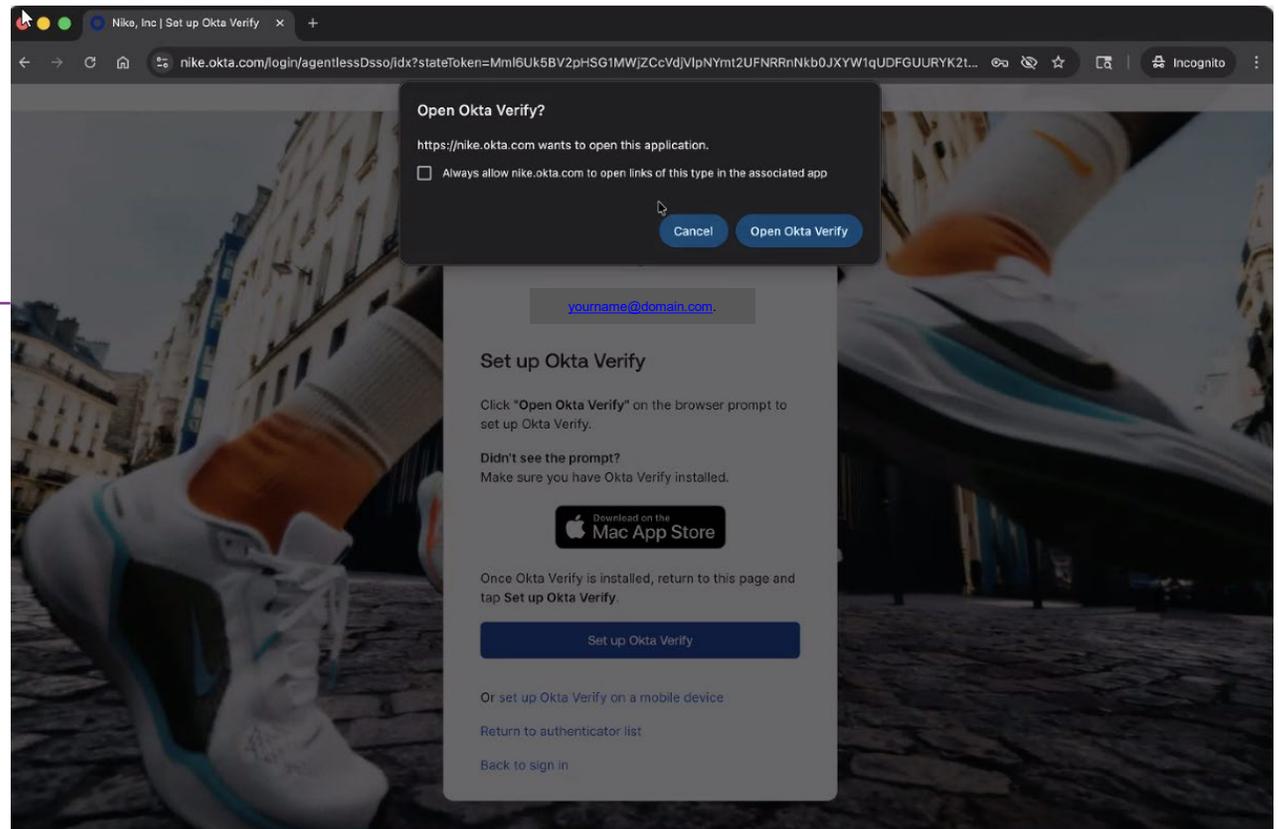


NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE
FIRST-TIME LOG-IN & PASSWORD RESET
STEP-BY-STEP INSTRUCTIONS

STEP 8

8. Follow Multi-Factor Authentication (MFA) prompt.

Example of a screenshot for when selecting Okta as your MFA.





NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

Use your new password to log into the Nike RSL Testing Application: <https://rsltesting.nike.com>

NOTE

- If you're not automatically redirected to the Nike RSL Testing Application, click this link, <https://rsltesting.nike.com>, and then log in using your new password.

A

You will be directed to the Action Center if you're logging into the Nike RSL Testing Application for the first time or if any Required Actions for your account are incomplete.

The screenshot displays the Nike RSL Testing Application interface. The top navigation bar includes the Nike logo, the text "RSL TESTING", and a "Logged in User : Your Name" indicator. Below the navigation bar, the interface is divided into two main sections: "USER PROFILE" and "ACTION CENTER".

The "USER PROFILE" section on the left contains the following information:

- USER NAME** : Your Name
- EMAIL** : your.name@yourdomain.com
- USER TESTING ACCESS** : Access Granted
- A warning message: (Failure to complete required actions may result in revoked Testing Access. Please complete your Required Actions as soon as possible)
- USER TYPE** : Suppliers

The "ACTION CENTER" section on the right features a "Skip To Dashboard" link and two action items, each with a red exclamation mark icon:

- Retrieve your Open Supply Hub Identifier (OS ID)
- Complete/renew your Training Certificate

At the bottom of the page, there is a footer with the text "© 2024 Nike, Inc. All Rights Reserved." and "Version: 2.1.1".



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

STEP-BY-STEP INSTRUCTIONS

Use your new password to log into the Nike RSL Testing Application: <https://rsltesting.nike.com>

NOTE

- Once you're logged in to the Nike RSL Testing Application, the Supplier Dashboard helps you navigate Required Actions and all tests — those that are in progress as well as completed.

The screenshot shows the Nike RSL Testing Supplier Dashboard. At the top, there's a navigation bar with the Nike logo, 'RSL TESTING', and a user profile 'Logged in User - Craftonia Walker Your Name'. A 'CREATE TRF' button is in the top right. Below the navigation bar, the main heading is 'SUPPLIER DASHBOARD'. There are four large cards: 'ACTION REQUIRED' with a blue exclamation mark icon and '0', 'IN PROGRESS' with a hand icon and '0', 'SEARCH ALL' with a magnifying glass icon and '0', and 'FAVORITES' with a heart icon and '0'. Below these cards is a table with columns: TRF No., Overall Test Result, Material Name, PCX Number, Status, and Favorites. The table is currently empty, displaying 'No results found'. A callout box 'A' points to the list icon in the top left corner of the dashboard.

A

Click the list icon to reveal a menu of helpful RSL links, including a *How To Guide* with detailed instructions for using the Nike RSL Testing Application and this publication, *Log-in Assistance Guide*.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

[DOWNLOAD ADDITIONAL GUIDANCE](#)

Download the *How To Guide* for the Nike RSL Testing Application and the *Log-in Assistance Guide* in multiple languages.

A

Click “How To Guide” to download detailed instructions for using the Nike RSL Testing Application. Available in multiple languages.

B

Click “Log-in Assistance Guide” to download this document in multiple languages.

See the screenshot on the next page for details.

The screenshot shows the Nike RSL Testing Application dashboard. The browser address bar displays 'https://rsltesting.nike.com'. The dashboard features a 'Dashboard' link, a 'CREATE TRF' button, and three main sections: 'IN PROGRESS' (0), 'SEARCH ALL' (0), and 'FAVORITES' (0). Below these are buttons for 'SAVE COLUMNS/FILTERS', 'CLEAR FILTERS', and 'RESET COLUMNS'. A table with columns 'Result', 'Material Name', 'Status', and 'Favorites' is visible, showing 'No results found'. A sidebar menu titled 'MY STUFF' contains links for 'My Profile', 'RSL Policy Training', 'Chemistry Website', 'Get Help', 'How To Guide', 'Log-in Assistance Guide', 'User Validation Form', and 'Tutorial Videos'. Callout 'A' points to the 'How To Guide' link, and callout 'B' points to the 'Log-in Assistance Guide' link.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE

FIRST-TIME LOG-IN & PASSWORD RESET

[DOWNLOAD ADDITIONAL GUIDANCE](#)

Download the *How To Guide* for the Nike RSL Testing Application and *Log-in Assistance Guide* in multiple languages.

A

Click the arrow next to your language to download this document in multiple languages.

Log-in Assistance Guide - RSL T X

https://rsltesting.nike.com/loginAssistance

Logged in User : Your Name

LOG-IN ASSISTANCE GUIDE ➔

- ENGLISH
- INDONESIAN
- PORTUGUESE
- SIMPLIFIED CHINESE
- VIETNAMESE

A



E-MAIL ADDRESSES AND USER NAMES ARE THE SAME

- When setting up accounts or resetting passwords, e-mail addresses become user names.

USE UPPER & LOWERCASE LETTERS EXACTLY AS ORIGINALLY SUBMITTED

- E-mail addresses, user names, and passwords are all case-sensitive. For example:

[Your.Name@YourDomain.com](#) is NOT the same as [your.name@yourdomain.com](#)

PASSWORD RESET LINKS EXPIRE IN FIVE MINUTES

- The password reset link in the e-mail from noreply@okta.com is only valid for five (5) minutes.
- If you don't use the link to click through to the password reset site within this time frame, you will need to undertake Steps 1 through 4 again.

ACCOUNTS LOCK EVERY FIVE MONTHS IF NOT USED

- As a security feature, accounts lock if they have not been used for five (5) months or if incorrect passwords are attempted too many times.
- If locked out of your account, follow the step-by-step instructions to reset your password and regain access to the Nike RSL Testing Application.

TWO-DAY WAITING PERIOD BETWEEN PASSWORD RESETS

- If you recently performed a password reset, at least two days (48 hours) must elapse before you can reset it again.



NIKE RSL TESTING APPLICATION: LOG-IN ASSISTANCE GUIDE
FIRST-TIME LOG-IN & PASSWORD RESET
TROUBLESHOOTING

USE A PREFERRED WEB BROWSER

The first-time log-in and password reset process works best using Google Chrome, and it is the preferred Web browser.

Web browsers in order of preference:

- Google Chrome
- Microsoft Internet Explorer 10 and higher
- Microsoft Edge

Using the most up-to-date version often resolves issues.

CHECK IF URLS ARE BLOCKED

Confirm with your IT department that none of these necessary URLs are blocked:

- rsltesting.nike.com
- nike.okta.com
- 3p5vf49v4c.execute-api.us-west-2.amazonaws.com
- assets.commerce.nikecloud.com
- use.fontawesome.com

CLEAR YOUR BROWSER HISTORY & COOKIES

- Clear your browser history.
- Delete cookies from all the sites mentioned above.

DOWNLOAD MORE GUIDANCE FROM THE NIKE RSL TESTING APPLICATION

- After logging in to the Nike RSL Testing Application, click the list icon in the Supplier Dashboard to reveal a menu of helpful RSL links.
- The *How To Guide* has detailed instructions for using the Nike RSL Testing Application and is available in multiple languages.
- This publication, *Log-in Assistance Guide*, is available in multiple languages.

ADDITIONAL SUPPORT

- If you cannot complete the process to create a new password or you cannot log in to the Nike RSL Testing Application, please e-mail a screenshot of the error (with the date and time) to the Nike RSL team for additional support: RSLSupport@nike.com