

Northwestern Medical Center

Mid-Sized Hospital located in St. Albans, VT

Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Suicide Prevention in Emergency Departments Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

Contact

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Northwestern Medical Center

CMS Care Compare Data



Vermont Program for Quality in Health Care, Inc.

| Measure | Hospital | State | National | Hospital Compared to National |
|--|----------|-------|----------|-------------------------------|
| Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023 | | | | |
| Central Line-Associated Bloodstream Infection | NA | 0.772 | 1.000 | NA |
| Catheter-Associated Urinary Tract Infection | 0.000 | 1.058 | 1.000 | |
| Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia | NA | 0.334 | 1.000 | NA |
| <i>Clostridioides difficile</i> Infection | 0.757 | 0.691 | 1.000 | |
| Deaths (<u>RSMR</u> , %), April 2019 – March 2022 | | | | |
| For Heart Attack Patients | 11.6 | NA | 12.6 | |
| For Chronic Obstructive Pulmonary Disease Patients | 9.5 | NA | 9.2 | |
| For Heart Failure Patients | 12.4 | NA | 11.8 | |
| For Pneumonia Patients | 17.5 | NA | 18.2 | |
| For Stroke Patients | 16.8 | NA | 13.9 | |
| Readmissions (<u>RSRR</u> , %), July 2019 – June 2022 | | | | |
| 30-Day Hospital-Wide All-Cause Unplanned Readmission | 15.1 | NA | 14.6 | |



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections – Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths – Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits – Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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