



Subject: Change to Our Pre-Paid Freight Policy Effective February 1, 2026

Dear Valued Customer,

We appreciate your continued partnership and trust in our services. To maintain the high level of quality and reliability you expect, we are updating our **Pre-Paid Freight Policy**, effective **February 1, 2026**.

What's changing?

The minimum order amount required to qualify for pre-paid freight will be **increasing**. This adjustment reflects rising transportation and operational costs, ensuring we can continue to deliver your orders promptly and efficiently.

Policy comparison

Policy	Current (2025)	New (2026)
Hot Max Minimum Order for Pre-Paid Freight – Accessories	\$400	\$500
Hot Max Minimum Order for Pre-Paid Freight – Large Propane Torches and Welders (Equipment)	\$1000	\$1000 (No change)
ProTie Cable Ties and Hose Clamps	\$200	\$250
US Cable Ties	\$200	\$250

Why the change?

Over the past several years, freight and logistics expenses have significantly increased industry-wide. This policy update allows us to maintain competitive pricing on our products while continuing to provide dependable delivery service.

Frequently Asked Questions (FAQ)

1. What happens if my order is below the minimum? Orders below the new minimum will ship with freight charges added to your invoice.

2. Does this change affect expedited or special shipments? Yes, expedited or special shipments will continue to incur additional charges regardless of order size.

3. Can I combine or mix orders to meet the minimum? Yes, combining Hot Max items with ProTie or US Cable Ties products into a single order is a great way to qualify for pre-paid freight. When mixed orders are sent, the highest category pre-paid minimum will be used. For example, you can order \$300 of Hot Max accessories and \$205 in ProTie products (\$505 total) to make the \$500 minimum pre-paid for the Hot Max category.

4. How are special or show prices applied? The pre-paid minimums must be met after the special discounts have been applied.

5. Will there be any other changes to shipping policies? No, all other shipping terms remain the same.

6. Who can I contact for more details? Please reach out to your sales rep, account representative, call us at (636) 493-9920, or email us at kdar@kdarco.com.

We value your business and are committed to making this transition as smooth as possible. Thank you for your understanding and continued support.

Sincerely,

Dax Nieders

KDAR Company

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