



# 40 Years of Advancing Access to Justice

Advocating, Training, and Strengthening ADR – In Every Community Across New York



In partnership with New York's statewide network  
of Community Dispute Resolution Centers (CDRCs)

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# A Word from NYS DRA's Executive Director



Forty years ago, a vision was planted—one grounded in the belief that conflict could be met not with division, but with understanding. It was a simple idea: that when people are given the space and support to engage in dialogue, resolution becomes possible. Over time, that vision has taken root and grown.

Today, NYSDRA stands as a strong and connected network of Community Dispute Resolution Centers (CDRCs) reaching communities across New York State. As we mark NYSDRA's 40th year, we reflect on both the strength of our foundation and the breadth of our impact. From the Adirondacks to Long Island, from the Southern Tier to the North Country, our network serves more than 51,000 New Yorkers each year. Behind that number are thousands of individual stories—neighbors finding common ground, families navigating difficult transitions, and individuals moving forward with dignity.

This work is sustained through connection. Our partnerships with the New York State Unified Court System, educational institutions, and ADR practitioners extend our reach while helping to prepare the next generation to carry this work forward. These collaborations not only strengthen service delivery but also contribute to the continued evolution of the field itself.

An upcoming publication in *Negotiation and Conflict Management Research*, “A New York State of Mind: A

Dispute System Design Analysis of Conflict Coaching in a Statewide Alternative Dispute Resolution System, 2013–2025,” by Dan Kos of the Unified Court System, Tricia S. Jones of Temple University, and myself, reflects this collaborative spirit. The article highlights the value of integrating innovation within established systems—demonstrating how partnership, consistency, and shared learning has expanded access to conflict resolution and strengthened outcomes statewide.

Looking ahead, the theme of NYSDRA's upcoming conference, *Rooted in Peace: One Tree, Many Branches*, also reflects who we are. We are grounded in shared values—collaboration, respect, and access to justice—while continuing to grow and adapt to meet the evolving needs of our communities.

A handwritten signature in black ink that reads "Theresa Hobbs".

THERESA HOBBS  
NYS DRA EXECUTIVE DIRECTOR



# About NYSDRA

## Who We Are

Across New York State, in courtrooms, community centers, schools, and neighborhoods, people are having difficult conversations—seeking understanding, resolution, and a way forward. NYSDRA exists to support those moments.

As the coordinating association for New York State's network of Community Dispute Resolution Centers (CDRCs)—18 centers serving all 62 counties—NYSDRA connects a broad and dedicated community of practitioners. Our membership includes not only the CDRCs, but also volunteers, mediators, and conflict management professionals from diverse industries, each bringing unique perspectives to the work of resolution.

Together, this network reaches more than 51,000 New Yorkers each year. Through close collaboration with CDRCs and individual practitioners, we help ensure that dispute resolution services remain accessible to all—regardless of income, race, ethnicity, citizenship status, language, or ability. While grounded in shared standards of quality and professionalism, our programs are designed to reflect the needs of the communities they serve—meeting people where they are, in ways that are both responsive and humane.

## Our Mission

As a not-for-profit membership organization, NYSDRA is committed to promoting quality conflict management and peaceful dispute resolution throughout New York State. We do this by strengthening the

systems and people behind the work—through leadership, education, professional development, and the advancement of standards that support effective practice.

Our programs create opportunities for individuals, communities, organizations, and businesses to approach conflict differently: to engage with intention, repair harm where possible, and build stronger, more sustainable connections.

## Our History

Founded in 1985, the organization grew out of the Community Dispute Resolution Centers Program established through Article 21A of the Judiciary Law in 1982. What started as an informal network of CDRC Directors has since evolved into a statewide organization coordinating multiple dispute resolution programs for state and federal partners.

As community needs expanded, so did NYSDRA's work. Beginning with a state contract in 1989, the organization steadily developed programs addressing housing, consumer protection, education, agriculture, and early childhood services. In 1996, membership broadened to include volunteer mediators and private practitioners, strengthening the field through greater collaboration and shared expertise.

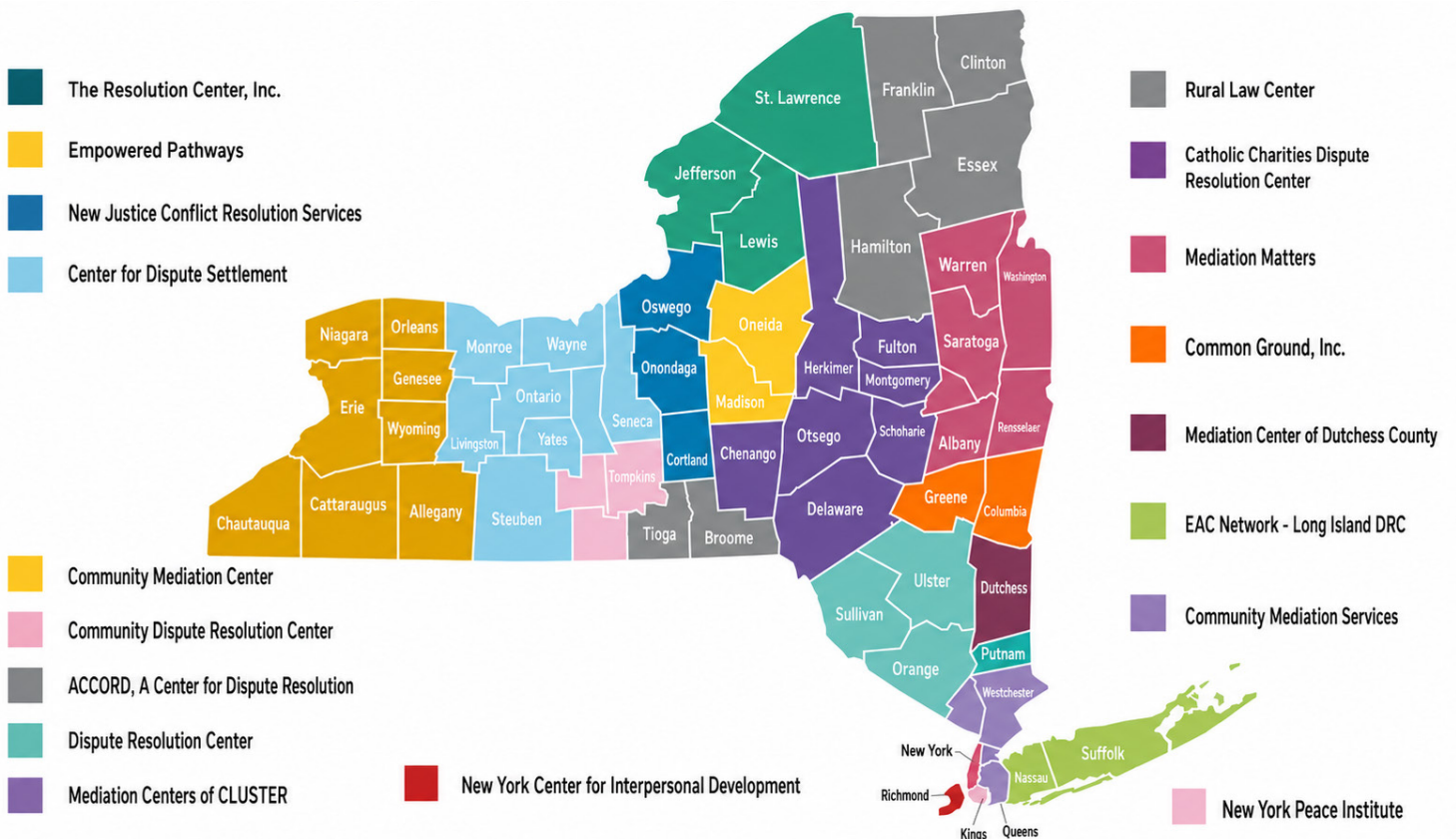
For nearly four decades, NYSDRA has grown alongside the communities it serves—continuously adapting while remaining grounded in its founding commitment: ensuring that high-quality, accessible dispute resolution is available to all New Yorkers.



# Our Statewide Member Network

- ACCORD A Center for Dispute Resolution, Inc.
- Catholic Charities Dispute Resolution Center
- Center for Dispute Settlement
- Common Ground Dispute Resolution Center, Inc.
- Community Dispute Resolution Center, Inc.
- Community Mediation Center
- Community Mediation Services
- Dispute Resolution Center
- EAC Long Island Dispute Resolution Centers

- Empowered Pathways
- Mediation Center of Dutchess County, Inc.
- Mediation Centers of CLUSTER
- Mediation Matters, Inc.
- New Justice Conflict Resolution Services, Inc.
- New York Center for Interpersonal Development
- New York Peace Institute
- Rural Law Center of New York
- The Resolution Center, Inc.



# NYSDRA Statewide ADR Programs

Special Education Mediation

ACCES-VR Mediation

Early Intervention Mediation

Community Mediation Service Corps (AmeriCorps)

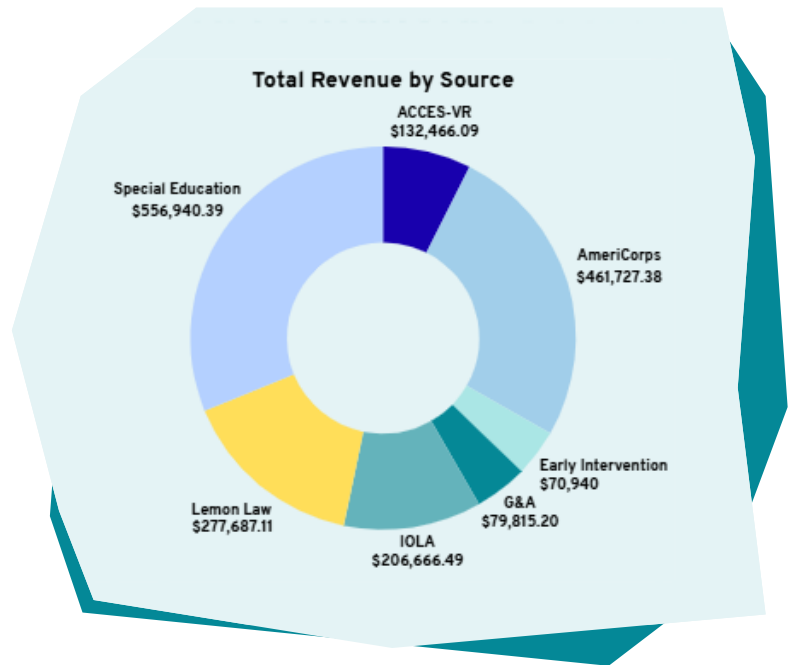
Lemon Law Arbitration

IOLA Initiatives





# NYSDRA's FY2026 Financial Overview



NYSDRA's portfolio of programs continued to strengthen in FY2026, reflecting both sustained organizational capacity and an expanding statewide impact. The year marked continued progress across core initiatives, with steady growth in both service delivery and strategic partnerships.

The IOLA grant remained foundational, supporting equitable access to mediation services and the statewide Community Dispute Resolution Center network. Complementary programs—including AmeriCorps, Lemon Law Arbitration, and Special Education Dispute Resolution—continued to provide stable, mission-aligned support for community engagement and access to justice. NYSDRA also deepened its work in Early Intervention and ACCES-VR mediation, further strengthening partnerships with state agencies and expanding services for vulnerable populations.

NYSDRA's general and administrative revenue in FY2026 reflects a diversified base of support, rooted in both community engagement and organizational partnerships. The largest share of revenue was generated through membership dues and donations, totaling \$40,896.39, underscoring the strength and commitment of the statewide network.

NYSDRA's work reflects targeted investment in its members, the CDRC network, and the broader ADR field. Through \$41,722 in subgrants, NYSDRA supports mediator recruitment, training, and community outreach at the local level. Language access remains a priority, with \$18,365.35 dedicated to statewide interpreting services to ensure equitable participation in mediation.

Investments in technology—\$41,059.80 in software and \$16,100 in IT consulting—have strengthened system efficiency and data accuracy, allowing centers to focus more fully on service delivery. Professional development continues to be a core focus, with \$132,617.93 supporting training opportunities that build skills and capacity across the field. In addition, \$14,681.52 in outreach and advertising expands public awareness and strengthens partnerships, helping integrate mediation into New York's broader access-to-justice system.



# Disability-Related Mediation Programming

## Special Education Mediation Program

Special education mediation provides a collaborative process for parents of children with disabilities and school representatives to resolve disagreements. Mediation is a voluntary and confidential process facilitated by a qualified, impartial mediator. It offers a safe, structured environment where parents and schools can work together to develop agreements focused on the best interests of the child.

- Mediation is provided at no cost to parents or school districts;
- The mediator helps clarify the interests of all parties, improving communication;
- The mediator assists in identifying sources of conflict and addressing underlying issues;
- Parties develop and agree to their own solutions, increasing the likelihood of compliance;
- Mediation is less costly, less adversarial, and resolved more quickly than impartial hearings;
- The goal is to reach a mutually acceptable agreement that is legally binding and enforceable in court.

## ACCES-VR Mediation Program

Adult Career and Continuing Education Services– Vocational Rehabilitation (ACCES-VR) operates on the belief that individuals with disabilities can benefit from vocational rehabilitation services and should have meaningful opportunities to work in integrated community settings. Vocational Rehabilitation Counselors support individuals in navigating the services needed to achieve their employment goals

- The process brings together the consumer and an ACCESVR representative to openly discuss concerns and areas of disagreement
- A mediator helps clarify the interests of all parties, improving communication and mutual understanding;
- Each participant has an equal opportunity to express their perspectives and concerns;
- Potential resolutions, consistent with federal and state regulations, are explored collaboratively;
- The mediator aims to support the development of solutions that are acceptable to both parties.

## Early Intervention Mediation Program

The Early Intervention Mediation Program, established in 1993, provides services for infants and toddlers (birth to age three) with developmental delays or disabilities and their families. Title II-A of Article 25 of the Public Health Law establishes a parent's right, when disagreeing with a determination made by an evaluator or Early Intervention official, to request mediation and/or an impartial hearing to resolve the dispute.

- An Initial Service Coordinator (ISC) discusses any concerns regarding the child's development;
- The ISC explains how health insurance may be used and confirm that Early Intervention services are provided at no cost to the family;
- The ISC assist in resolving any issues that arise, including disagreements about the services the child may need;
- An Individualized Family Service Plan (IFSP) will be written and tailored to your child and family, outlining the services to be provided;
- A transition plan is developed for all children exiting the program, including movement to Preschool Special Education or other services near their third birthday.



# Special Education Mediation Program

## Special Education Dispute Resolution Center



FY2025 marked the successful completion of the first year of NYSDRA's five-year contract with the New York State Education Department's Office of Special Education to establish and operate the Special Education Dispute Resolution Center (SEDRC).

In its first year, SEDRC laid the foundation for a more accessible and coordinated statewide mediation system. The Center launched a virtual hub for professional development, providing training and resources to special education mediators and stakeholders; implemented a centralized intake and case management system for mediation requests across New York; administered reimbursement of mediation costs to Community Dispute Resolution Centers (CDRCs); and began collecting and reporting statewide mediation data—a first for the field in New York.

During the 2024–25 school year, CDRCs played a critical role in supporting families and schools. Across New York State, they responded to 544 requests for mediation, resulting in 258 mediations held, with 165 resulting in a signed mediation agreement. These mediations helped schools and families engage in constructive dialogue and resolve disputes collaboratively and efficiently.

SEDRC has also developed a wide range of accessible educational materials and outreach tools, including multilingual resources, social media platforms, and guidance documents to support families and school districts in understanding and preparing for mediation.

In its second year, the focus has shifted to continued capacity-building, increased awareness of mediation as an option, and strengthening collaboration between families, educators, and dispute resolution centers—ensuring that students receive the support they need to thrive.

For more information,  
contact the SEDRC  
team at NYSDRA:

**Bobbie Dillon**, Project Director  
**Shari Greenleaf**, Project Associate  
**Paula Dischinger-Miranda**,  
Project Associate

1-855-RESOLVE (1-855-737-6583)



# Early Intervention Mediation Program

Throughout FY2026, NYSDRA's work in Early Intervention mediation unfolded as a steady rhythm of coordination, communication, and refinement. Each month, conversations with Bureau of Early Intervention (BEI) partners provided an opportunity to step back and assess—what was working, where challenges were emerging, and how the program could remain aligned with statewide policy while responding to real-time needs. These ongoing discussions helped ensure that the work stayed grounded in current regulations while adapting to the pressures facing families, providers, and systems across New York.

At the same time, NYSDRA strengthened the infrastructure behind the work. The Early Intervention case load database was expanded and refined, allowing for more accurate tracking of program activity and outcomes. Regular communication with CDRC Early Intervention coordinators remained central, creating a feedback loop where questions could be addressed quickly and support provided as needed.

A major step forward came with the implementation of the online contract reporting system. What was once a manual and time-intensive process became streamlined and consistent, with documentation submitted electronically and data more accessible for both NYSDRA and BEI. This shift not only improved efficiency but also made it easier to identify trends and strengthen reporting.

Alongside these system improvements, NYSDRA continued to invest in people—providing training, technical support, and ongoing engagement to strength-

en mediation capacity statewide. Together, these efforts reinforce a system that is both responsive and reliable, ensuring that families have access to high-quality, community-based dispute resolution when they need it most.

For more information, contact Early Intervention team at NYSDRA:

Lynne Ronesi, Program Associate  
lynne@nysdra.org  
(518) 687-2240 Ext. 106





# Adult Career & Continuing Education Services - Vocational Rehabilitation (ACCES-VR)

In September 2025, NYSDRA received welcome news: its competitive bid had been successful, and it would continue administering the ACCES-VR Mediation Program for another five-year term. The renewal marked both a recognition of past work and an opportunity to strengthen the program for the years ahead.

At the close of the prior contract, case volume was limited, but the work did not pause. Instead, NYSDRA focused on readiness—ensuring that systems, processes, and partnerships were in place to respond quickly when referrals resumed. Throughout FY2026, attention turned to strengthening infrastructure, refining administrative

systems, and maintaining continuity during the transition into the new contract period.

Central to this effort has been NYSDRA's ongoing partnership with the statewide network of Community Dispute Resolution Centers. Together, they continue to sustain a trained and qualified pool of ACCES-VR mediators, ensuring consistent coverage and access to services across New York.

Behind the scenes, improvements to data tracking and workflow systems have streamlined reporting and voucher processing, supporting greater efficiency and accountability. With the implementation of the online contract reporting system, new program administrators now in place, and expanded outreach efforts underway, the program is well-positioned to grow—ensuring that individuals seeking vocational rehabilitation services have access to timely, effective pathways for resolving disputes.



For more information, contact ACCES-VR team at NYSDRA:

**Toni Garner**, Program Associate  
**Don Raiano**, Program Associate  
(518) 687-2240 Ext. 105



# AmeriCorps Program

## Community Mediation Service Corps (CMSC)

The Community Mediation Service Corps (CMSC) is funded by AmeriCorps and administered by NYSDRA in partnership with New York’s Community Dispute Resolution Centers (CDRCs). The program cultivates the next generation of community-based conflict resolution practitioners through structured training, mentoring, and hands-on service.

Each service year (September–August), CMSC Members are placed at CDRC host sites across New York State. Members work directly with their Host Site Supervisors to support the unique needs of the community where they serve. While the focus of their day-to-day work varies by location, every Member participates in one of three AmeriCorps service tracks:

### AmeriCorps Program Tracks

- Youth Services Conflict Resolution Specialist
- Capacity Building Specialist
- Family Services Specialist (including Custody/Visitation cases)

### Training Opportunities Include:

- Initial Mediation Training
- Conflict Coaching
- Restorative Circles
- Custody & Visitation Mediation

Through this combination of service, mentoring, and skills development, CMSC Members support conflict resolution services in their host communities while developing pathways to careers in Alternative Dispute Resolution.

## 2026 CMSC Program Host Sites





# Community Mediation Service Corps (CMSC) AmeriCorps Events

## Martin Luther King Jr. Day of Service

January 19, 2026

In honor of Dr. Martin Luther King Jr.'s legacy, AmeriCorps Members across New York participated in the National Day of Service, transforming the holiday into a day on rather than a day off. Dr. King's vision of justice, community, and nonviolence aligns closely with the values of dispute resolution and service to others.

This year, our members showed extraordinary heart during MLK Day of Service, assembling empowering Dream Kits to inspire young people to dream big, fight for their goals, and reflect on Dr. King's message of justice, courage, and service. Their creativity and commitment helped youth feel seen, supported, and encouraged to imagine bold futures.



## “I Love My Park” Day

May 2, 2026

AmeriCorps Members from NYSDRA's Community Mediation Service Corps stepped beyond their usual roles and into communities across New York for “I Love My Park” Day, the state's largest single-day volunteer event. Each year, the event brings together thousands of volunteers to care for parks, historic sites, and public lands—spaces that reflect the shared life of the community.

The day offered an opportunity to step outside and engage with communities in a different way—building relationships, sharing in collective effort, and contributing to places that people value. In doing so, Members not only supported environmental stewardship, but also experienced firsthand the sense of pride and connection that comes from working together to care for shared spaces.



# New York State Lemon Law Arbitration Program



New York State’s Lemon Laws—including those covering new and used cars, wheelchairs, and farm equipment—protect consumers when purchased or leased items fail to meet warranty standards after repeated repair attempts. Eligible consumers may receive a refund or replacement.

Since 1996, NYSDRA has administered the state’s Lemon Law Arbitration Program on behalf of the Office of the Attorney General. This is the only arbitration program authorized by the Attorney General, making its decisions legally binding and enforceable statewide.

To qualify, the vehicle or equipment must be purchased or registered in New York. Any manufacturer or dealer in New York State may be required to participate if a consumer has a qualifying claim.

The Lemon Law program continues to manage approximately 400 cases per year. Most of the arbitrations at the CDRCs are held virtually, though all the centers still offer in-person hearings.

In 2024, the Lemon Law arbitration program recovered over \$12M for consumers through settlements and arbitrations combined. In 2025, the Lemon Law arbitration program accepted more cases than any other year in the program’s history. New York State Dispute Resolution Association, Inc.

The Lemon Law program continues to manage approximately 400 cases per year. Through this program, NYSDRA offers a neutral, efficient alternative to court, helping consumers resolve disputes and enforce their rights.



# IOLA Grant Initiatives @ NYSDRA

Sometimes, access to justice begins in an unexpected place. Not in a courtroom, but in a quiet account—where interest, often unnoticed, is set aside for something larger. Through the Interest on Lawyer Account (IOLA) Fund, those small amounts are pooled together and transformed into opportunity: funding that supports civil legal services for low-income New Yorkers across the state.

In fiscal year 2025, IOLA supported 80 organizations delivering legal assistance to residents across all 62 counties in New York State. NYSDRA is one of those organizations. The IOLA grant provides critical support that enables NYSDRA to strengthen New York’s statewide network of Community Dispute Resolution Centers (CDRCs) and expand access to justice for all New Yorkers.

IOLA funding allows NYSDRA to:

- Subgrant funds to the CDRCs to support mediator recruitment, training, and community outreach efforts
- Ensure language access by funding statewide LanguageLine services so residents can participate in mediation regardless of the language they speak.
- Invest in technology that improves service delivery, including development and implementation of the Online Contract Reporting System (OCRS), which reduced administrative processing time by over 90% and strengthened data accuracy across all programs.

- Support professional development and training, including Basic Mediation Training, advanced skills workshops, and continuing education programs for volunteers, mediators, and legal professionals.
- Enhance community awareness of dispute resolution services through outreach and education, including digital marketing campaigns and legal information resources to help individuals understand their options.
- Maintain and expand collaborative partnerships with courts, state agencies, community organizations, and legal service providers to ensure that mediation services are integrated into New York’s broader access-to-justice system.





Executive Director Theresa Hobbs presents the Lawrence Cooke Peace Innovator Award to John S. Kiernan, Esq.

# NYSDRA's 2025 Legacy Conference

*Reflect. Celebrate. Advance.* September 25-26, 2025

NYSDRA marked its 40th anniversary with a milestone Legacy Conference, bringing together professionals, practitioners, and partners from across the state to celebrate four decades of advancing accessible and innovative dispute resolution.

The first day, held virtually, brought together mediators, arbitrators, and CDRC staff to explore the past, present, and future of ADR. Keynote speakers Dr. Sukhsimranjit Singh and Robert A. Baruch Bush, J.D., offered reflections on the global impact and moral dimensions of mediation. On the second day, attendees gathered in person at The Desmond Hotel in Albany. Keynote speaker Daniel Kos, Statewide ADR Coordinator for the New York State Unified Court System, provided a statewide perspective on the evolution of court-based dispute resolution and its future direction.

The conference concluded with the presentation of the Lawrence Cooke Peace Innovator Award to John S. Kiernan, Esq., a nationally recognized leader in

ADR. His career-long commitment to expanding access to justice reflects the values that have guided NYSDRA's work for the past 40 years and continue to shape its path forward.

## The Lawrence Cooke Peace Innovator Award

The Lawrence Cooke Peace Innovator Award honors individuals or organizations demonstrating innovative leadership in Alternative Dispute Resolution. Named for Chief Judge Lawrence H. Cooke, a pioneer in advancing ADR in New York courts, the award recognizes groundbreaking practices or applications that expand ADR's impact within communities and diverse settings.



# The Lawrence H. Cooke Dispute Resolution Legacy Fund

*The Honorable Chief Judge Lawrence H. Cooke*

Chief Judge Lawrence H. Cooke (1914–2000) was a visionary leader whose commitment to justice reshaped how conflict is resolved in New York State. During his tenure, Judge Cooke championed the idea that New Yorkers should be able to address conflict quickly, fairly, and locally—without unnecessary barriers. His leadership led to the creation of New York’s first Community Dispute Resolution Centers (CDRCs), which have since become a national model for community-based conflict resolution.

Judge Cooke believed deeply in the dignity and worth of every person who walks through the courthouse door. His legacy helped shift the culture of the legal system by elevating alternative dispute resolution (ADR) as a credible, community-centered option—one that reduces conflict, restores relationships, and promotes access to justice.

During the 2025 Annual Conference, NYSDRA Executive Director Theresa Hobbs announced the creation of the Lawrence H. Cooke Dispute Resolution Legacy Fund, a permanent endowment that will ensure financial barriers never prevent New Yorkers from accessing mediation, restorative practices, or conflict resolution services.

Over the next three years, we aim to raise \$1,500,000 to support our statewide network of Community Dispute Resolution Centers. This ambitious but achievable

goal will allow us to serve everyone, regardless of financial status, while expanding innovative programs that strengthen the relationship between our centers and the courts they serve.

The Lawrence H. Cooke Dispute Resolution Legacy Fund honors this history and ensures that Judge Cooke’s vision continues to guide the future of ADR in New York. The Legacy Fund supports the statewide network of CDRCs, helping ensure that mediation and conflict resolution services remain accessible, inclusive, and free of financial barriers for individuals, families, and communities.

#### **We welcome contributions through various vehicles:**

- Traditional donations
- Donor advised funds
- 401(k) distributions
- Stock donations
- Estate planning gifts
- Year-end giving opportunities



# SAVE *the* DATE

## 2026 Annual Conference

**October 8 - 9, 2026**

**Day 1: Virtual | Day 2: Hybrid**  
**Crowne Plaza/Desmond Hotel (Albany, NY)**

Honoring 30 Years of the  
PeaceBuilder Award



**Presented by Andrew Thomas**



**OCT**

07

08

09

*Annual Conference*



# NYSDRA Program Staff



**Luke Roe**  
Fiscal & Contract  
Management Associate



**Bobbie Dillon**  
Special Education Program  
Project Director



**Shari Greenleaf**  
Special Education Program  
Project Associate



**Paula Miranda**  
Special Education Program  
Project Associate



**Toni Garner**  
Program Manager  
CMSC | ACCES-VR



**Don Raiano**  
Lemon Law Arbitration  
Program Manager



**Lynne Ronesi**  
EI Program Associate  
Communications Manager



# NYSDRA Board of Directors

Jonathan Murray, MBA, Immediate Past President; Bernadette Tracy, Ed.D., Past President; Denise Ellison, M.A.;  
John Harrison, MSW; Kim Reisch, Esq.; Alison Ritchie, B.A.; Niki Lee Rowe, LMHC; Will Sawma, B.A., J.D.; Gregg A. Scheiner, MBA, M.S.



**Shira May, Ph.D.**  
President



**Love Odih-Kumuyi, Esq.**  
Vice President



**Gina Tinker-Williams, BFA**  
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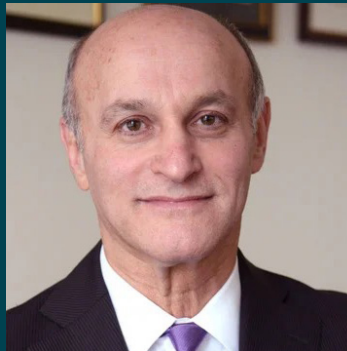
**Bruce Sussman, CPA,  
CISA, CISSP, PCI-ISA, CIPP  
IT, Treasurer**



*Back row, left to right: Niki Lee Rowe; Jonathan Murray, Immediate Past President; Love Odih-Kumuyi, Vice President; Bruce Sussman, Treasurer; Will Sawma; Alison Ritchie  
Seated, left to right: Kim Reisch; Gina Tinker-Williams, Secretary; Bernadette Tracy, Past President; Shira May, President Not pictured: Denise Ellison; John Harrison; Gregg Scheiner*



# NYSDRA Advisory Board



**The Honorable Lawrence K. Marks**  
Chair



**T. Andrew Brown, Esq.**



**Courtney Bryan, Esq.**



**Ross J. Kartez, Esq.**



**Maria R. Volpe, Ph.D.**

The **NYSDRA Advisory Board** plays a vital role in shaping the direction and impact of our organization. Composed of experienced professionals, thought leaders, and dedicated advocates from across the dispute resolution field, the Advisory Board offers invaluable insight and guidance to support NYSDRA's mission. Their expertise helps inform strategic initiatives, strengthen programs, and expand outreach efforts to better serve communities throughout New York State. By fostering collaboration and innovation, the Advisory Board ensures that NYSDRA continues to lead in promoting peaceful conflict resolution and access to justice for all.



# Thank You NYS DRA Members

NYS DRA members play a vital role in fostering peaceful resolutions across New York State. Through their expertise, compassion, and dedication, they advance the principles of fairness and understanding in every aspect of their work—whether through mediation, arbitration, or restorative justice practices. Their efforts empower individuals and communities to navigate conflict constructively, enhance access to justice, and support those most in need. From family disputes to workplace challenges, NYS DRA members promote collaboration and healing across diverse settings. Their unwavering commitment strengthens the dispute resolution field and creates a lasting, positive impact on the lives of New Yorkers.

Celso Avarado  
Craig Atlas  
Helaine Atlas  
Ronald Banks  
Brian Benevento  
Yaneev Bentov  
Fredrica Berger  
Deb Best  
Lewis Bernstein  
Deb Best  
Sunil Bhatia  
Jaclyn Brilling  
Mitch Bullene  
Latisha Butler  
Denise Campbell Sagua  
Natasha Carrasquillo  
Jeanette Carrington  
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Sonia Casado-Cruz  
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Susanne Corrigan  
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Todd Cucchiara, J.D.  
Brent Cutler  
Khadine De Paiva  
Dr. Osei Bonsu Dickson  
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Donna Durbin  
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Felicity Farber  
Henry Fellows  
Tara Fishler  
LJ Freitag  
Eva Garcia Visus  
Toni Garner  
Michael Graff  
Elizabeth Grossman  
Loretta Gunn  
Tina Hager  
Todd Higgins  
Hillary Hittner  
Theresa Hobbs  
Carol Horn  
Robin Ireland  
Donna Jackson  
Jacqueline James  
Maryann Joyner  
Wilma Jozwiak  
Amber Kane  
Jack Kellogg  
Shalini Khan  
Paul Korotkin  
Joel Kullas  
Martha Lewis  
Carol Lieb Himes  
Ellie Limpert

Rosalie Lolonga Gedeon  
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Niki Rowe  
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Susan Salazar  
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John Sapovits  
Heather Saroney  
Megan Schnader  
Gary Shaffer  
Maneesha Sharma  
Charles Silsby  
Maria Jaqueline Sleefe  
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Suzie Sullivan  
Faith Supple  
Bruce Sussman  
Amy Tirado  
Lindsay Tremain  
Sydell Tyson  
Brian Ulysse  
Julio Valerio  
Ron Vero  
Dawn Wallant  
Teleah Wardlaw



# Support NYSDRA Make an Impact Today

Your donation directly expands access to mediation and conflict resolution services for families, youth, neighbors, and small businesses, offering people a constructive path forward and helping reduce stress, confusion, and uncertainty during difficult situations. Together, we ensure that more New Yorkers have a place to turn when they need help working through conflict and finding resolution.

## How Your Gift Makes a Difference

**\$200** provides mediation training for a community member so they can help resolve local conflicts and strengthen neighborhood relationships.

**\$500** supports a peer mediation program in a school, helping students resolve conflicts peacefully, reduce bullying, and foster collaboration.

**\$1,000** funds a restorative justice session to divert a young person from the criminal justice system, giving them a second chance and preventing future incarceration

**\$5,000** helps launch a violence prevention and intervention initiative, providing mediation services to de-escalate high-stakes disputes in vulnerable communities.

Your contribution, no matter the size, brings hope, healing, and positive change. Whether you give \$10, \$25, or \$100, you are helping NYSDRA provide vital conflict resolution services that keep individuals, families, and communities safe.

Scan the QR Code to Give Today or visit [www.nysdra.org](http://www.nysdra.org)





[WWW.NYSDRA.ORG](http://WWW.NYSDRA.ORG)