



531 Washington Street, Ste 4124, Watertown, NY 13601  
[www.resolution-center.net](http://www.resolution-center.net) 315.785.0333



### 18-HOUR, IN-PERSON

## CUSTODY & VISITATION MEDIATION TRAINING

**Important Note: Background checks are required for Resolution Center volunteers**

Also known as **Parenting Plan Mediation Training**, this course prepares participants to mediate parenting disputes in a structured, neutral, and child-focused manner. When parents are contesting emotionally charged issues, such as visitation schedules or parenting time, mediators work to identify common ground and guide the development of practical parenting plans that both parties can live with. The training emphasizes mediation process, conflict dynamics, effective communication, and helping parents place their children's best interests ahead of their relationship conflict.

**Trainer:** Duke Fisher, Learning Laboratories <https://dukefisher.com/index.php>

### 3-HOUR, IN-PERSON

## CULTURAL HUMILITY TRAINING

**This course is REQUIRED for CDRC Custody & Visitation mediator certification.**

This training focuses on working effectively and respectfully with families of differing backgrounds, structures, values, and life experiences. Topics include awareness of how parties may view the court system, social service providers, and mediators; recognizing and responding to each family's unique norms and beliefs; cultivating a curious, nonjudgmental approach; and examining personal bias that may affect neutrality or effectiveness.

**Trainer:** To be determined

**DON'T DELAY, REGISTER TODAY!**

**\*As training is open to other CDRC's\***

**Mediation Training:** Friday, June 5, 1-5:30pm, Sat.-Sun. June 6-7, 9:00am-5:30pm at 531 Washington Street, Suite 4124, Watertown. **Must attend all 3 days in full.**

Cost: Free for Resolution Center volunteer mediators. Coffee/tea, water & snacks provided - lunch on your own. \$200 for other CDRC volunteers.

**Cultural Humility Training:** Friday, June 5, 8:30am-12pm. Free!

**To reserve your seat(s), email Jen at: [jhuttemann-kall@resolution-center.net](mailto:jhuttemann-kall@resolution-center.net)**