



NEW YORK STATE DISPUTE RESOLUTION ASSOCIATION

Annual Report - FY 2024

Advancing Access to Justice Through ADR Across New York



In partnership with New York's
statewide network of
Community Dispute Resolution Centers (CDRCs)

nysdra.org | info@nysdra.org



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A Word from NYSDRA's Executive Director



As I reflect on this past year, I am deeply grateful for the opportunity to lead such a remarkable organization alongside our extraordinary member network of Community Dispute Resolution Centers (CDRCs) across New York State. NYSDRA is not just an association—we are a collaborative partnership of dedicated professionals, volunteers, and community advocates who share a common vision of accessible, peaceful conflict resolution.

The achievements highlighted in this report represent the collective efforts of our entire CDRC network. From the Adirondacks to Long Island, from the Southern Tier to the North Country, our member centers have demonstrated unwavering commitment to serving their communities with compassion and expertise. Together, we have strengthened relationships, resolved conflicts, and provided pathways to justice for thousands of New Yorkers.

This year has brought us to the threshold of a significant milestone as we prepare to celebrate NYSDRA's 40th anniversary. Four decades ago, visionary leaders established this network with the belief that communities could resolve conflicts peacefully and collaboratively. That founding vision continues to guide our work today and shapes our future as we implement our strategic plan to expand access, enhance services, and strengthen our collective impact.

The partnerships we have built—with the New York State Unified Court System, educational institutions, community organizations, and fellow ADR practitioners—reflect the collaborative spirit that has always been at the heart of NYSDRA's mission. These relationships enable us to serve over 51,000 New York residents annually and train the next generation of conflict resolution professionals.

As we approach our 40th anniversary and look toward the future, I am filled with optimism about the continued evolution of dispute resolution in New York State. The foundation we have built together, rooted in partnership and guided by our shared commitment to peaceful resolution, positions us to meet tomorrow's challenges while honoring the legacy of those who came before us.

A handwritten signature in black ink that reads "Theresa Hobbs". The script is elegant and cursive.

Theresa Hobbs

NYSDRA EXECUTIVE DIRECTOR

Who We Are

NYSDRA serves as the coordinating association for New York State's pioneering network of Community Dispute Resolution Centers (CDRCs)—20 centers spanning all 62 counties. Our membership brings together this CDRC network with volunteers, individual practitioners, and conflict management professionals from diverse industries and backgrounds.

As both a membership organization and program administrator, we coordinate essential dispute resolution services that reach over 74,000 New York residents annually. Through our partnership with CDRCs and individual practitioners, we ensure these services remain accessible to all New Yorkers—irrespective of income, race, ethnicity, citizenship status, language spoken, or physical or cognitive challenges. Our programs and services are specifically designed to be responsive to individualized local community needs while maintaining the highest standards of quality and professionalism.

Our Mission

The New York State Dispute Resolution Association, Inc. (NYSDRA) is a not-for-profit membership organization committed to promoting quality conflict management and peaceful dispute resolution throughout New York State. Through leadership, education, advancement of professional standards and training, and development of innovative statewide programs, NYSDRA provides opportunities for people, communities, organizations, and businesses to effectively respond to conflict, repair harm, and build stronger connections.

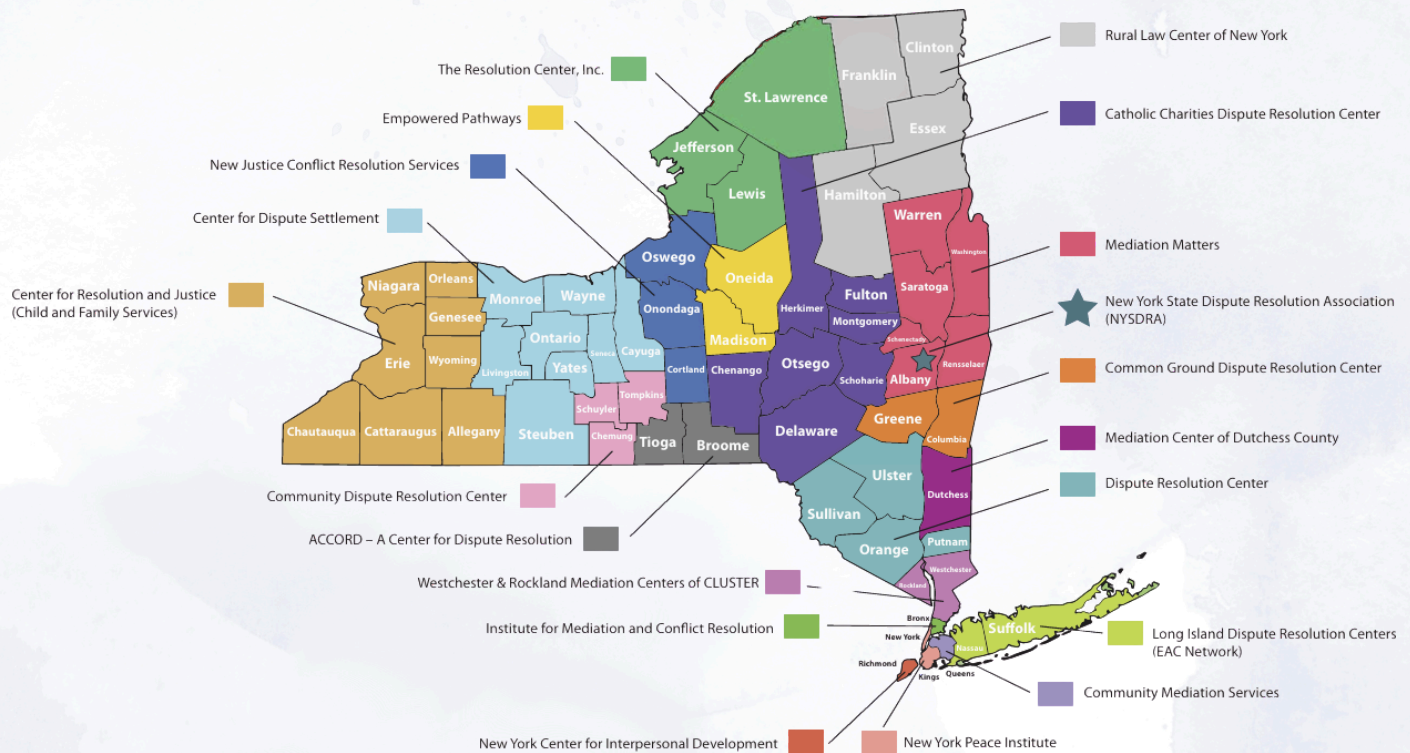
Our History

Founded in 1985, NYSDRA emerged from the groundbreaking Community Dispute Resolution Centers Program created through Article 21A of the Judiciary Law in 1982. What began as an informal association of CDRC Directors has evolved into a dynamic statewide organization managing multiple dispute resolution programs for state and federal agencies.

Our growth reflects our responsiveness to community needs. In 1989, we secured our first state contract with the Division of Housing and Community Renewal. Throughout the 1990s and 2000s, we expanded our portfolio to include the Lemon Law Arbitration Program, Special Education Mediation, the New York State Agricultural Mediation Program, and Early Intervention Services. In 1996, recognizing the evolution of the field, we expanded membership beyond CDRC directors to include volunteer mediators and private practitioners—creating a richer, more collaborative professional community.

For nearly four decades, NYSDRA has served as both coordinator and innovator, strengthening New York's dispute resolution infrastructure while maintaining our founding commitment to accessible, high-quality services that help communities resolve conflict peacefully.

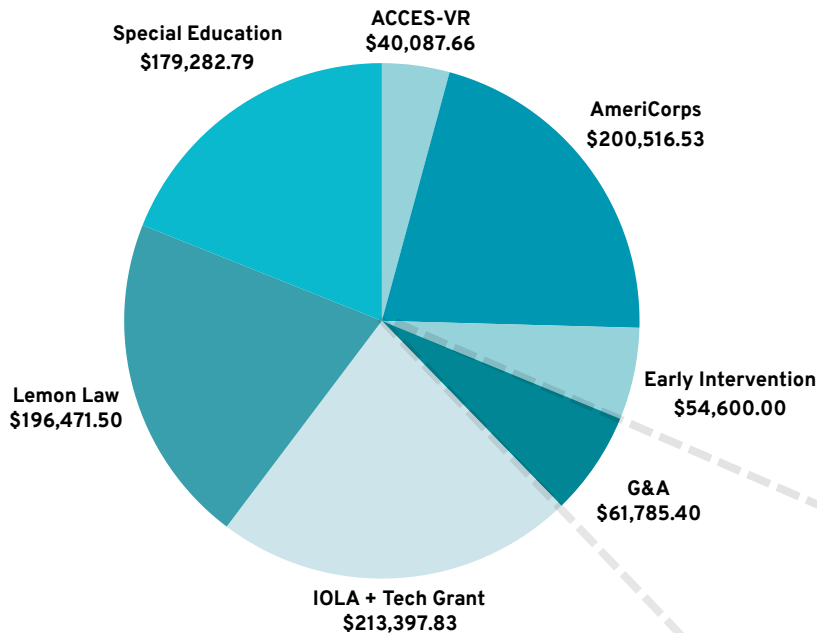
Our Statewide CDRC Member Network



ACCORD - A Center for Dispute Resolution, Inc.
 Catholic Charities Dispute Resolution Center
 Center for Dispute Settlement
 Child & Family Services - Center for Resolution and Justice
 Common Ground Dispute Resolution Center, Inc.
 Community Dispute Resolution Center, Inc.
 Community Mediation Services
 Dispute Resolution Center
 EAC - Long Island Dispute Resolution Centers
 Empowered Pathways
 Institute for Mediation & Conflict Resolution
 Mediation Center of Dutchess County, Inc.
 Mediation Centers of CLUSTER
 Mediation Matters, Inc.
 New Justice Conflict Resolution Services, Inc.
 New York Center for Interpersonal Development
 New York Peace Institute
 The Resolution Center, Inc.
 Rural Law Center of New York

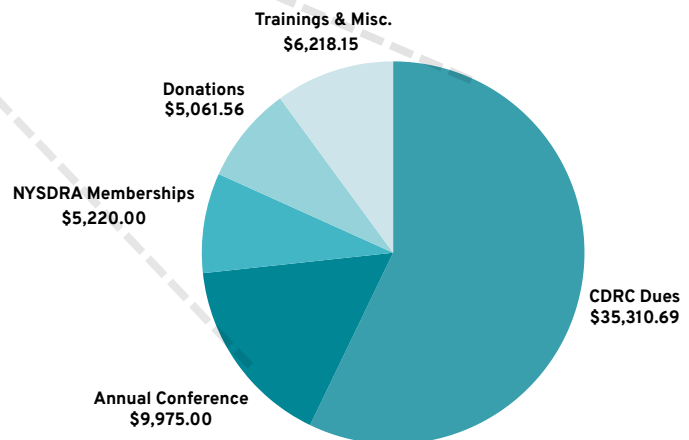
NYSDRA Financial Overview

Total Revenue by Source



Total Revenue for FYE 2024:
\$946,141.71

General & Administrative Revenue by Source



NYSDRA's diverse portfolio of programs continues to demonstrate strength and momentum, positioning the organization for sustained impact and future expansion.

Funding and programmatic activity across key initiatives reflect a strong commitment to supporting New Yorkers through high-quality dispute resolution services and community engagement. Major programs such as AmeriCorps and Lemon Law continue to anchor operations with significant and stable support, reinforcing the organization's capacity to deliver direct community benefit.

Growth and diversification remain evident across essential areas. Programs in Special Education and IOLA funding highlight ongoing leadership in equity-driven initiatives that serve children, families, and underserved populations. Early Intervention and ACCES-VR programs continue to strengthen connections with state partners, building a foundation for future expansion in accessible mediation and support services.

Overall, these programmatic outcomes reflect more than funding—they illustrate growth, partnership, and forward momentum. NYSDRA is well-positioned to expand the reach and impact of its programs, strengthen collaborations, and continue advancing its mission to provide accessible, effective dispute resolution services for all New Yorkers.

NYSDRA's Statewide ADR Programs

ACCES-VR Mediation

Community Mediation Service
Corps (AmeriCorps)

Early Intervention Mediation

IOLA Initiatives

Lemon Law Arbitration

Special Education Mediation



Disability-Related Mediation Programming

(ACCES-VR, Early Intervention & Special Education)

ACCES-VR Mediation Program

Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) starts with the presumption that all individuals with disabilities can benefit from vocational rehabilitation services and should have opportunities to work in jobs integrated within their communities. Vocational Rehabilitation Counselors guide individuals through service programs they need to reach their employment goal.

- The mediator helps to clarify the interests of the parties, which improves communication;
- Each person will have an equal opportunity to express viewpoints and concerns;
- Possible resolutions, within federal and state regulations, will be explored;
- In many cases, the mediator is able to help develop a solution that is acceptable to both parties; and
- Brings together the consumer and an ACCES-VR representative to share concerns and points of disagreement.

Early Intervention Mediation Program

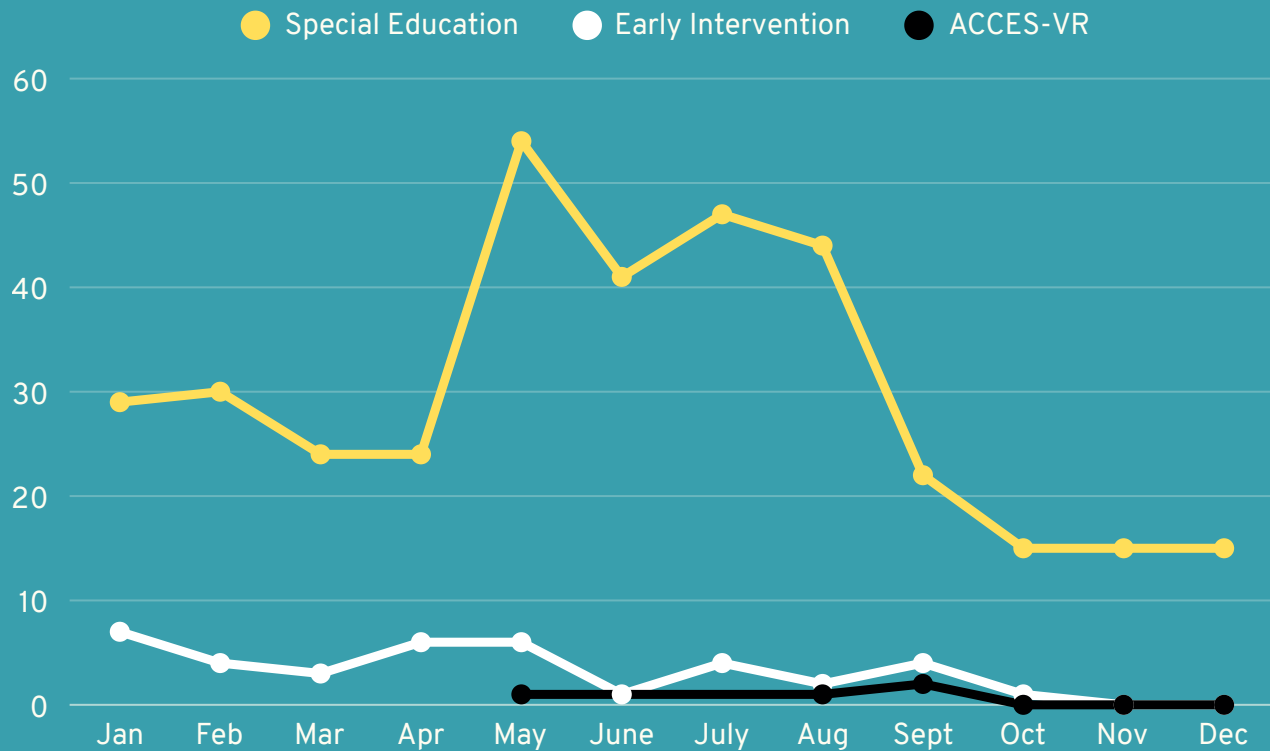
The Early Intervention Mediation Program was established in 1993 to provide services for infants and toddlers, ages 0-3 years old, with developmental delay or disabilities and their families. Title II-A of Article 25 of the Public Health Law establishes the right of a parent who disagrees with the determination of an evaluator or Early Intervention official to mediation and/or an impartial hearing to resolve their dispute.

- Your Initial Service Coordinator (ISC) will talk with you about your concerns for your child's development;
- They will also explain how your health insurance can be used and that early intervention services will be at no cost to you;
- Help you resolve any problems that might come up, including disagreements about the service(s) your child might need;
- The Individualized Family Service Plan, or IFSP, is a written plan that will be specially designed for you, your child, and your family that outlines and explains the EI services your child and family will receive;
- A transition plan must be developed for all children leaving the EIP, including going to Preschool Special Education or other services, on or close to their third birthday.

Special Education Mediation Program

Special education mediation is a resource for parents of children with disabilities and school representatives to work out differences in a collaborative way. Mediation is a voluntary, confidential process facilitated by a qualified, impartial mediator. It provides a safe space where parents and schools are empowered to develop agreements focused on the best interest of the child.

- Mediation is free to the parent and school district;
- The mediator helps to clarify the interests of the parties, which improves communication;
- The mediator helps identify the sources of the conflict and addresses underlying issues;
- The parties agree to solutions they create, increasing the likelihood of compliance;
- Mediations are less expensive, less negative, and are resolved faster than impartial hearings; and
- The goal is to reach a mutually acceptable agreement which is legally binding and enforceable in court.



TOTAL DISABILITY MEDIATION CASES PER MONTH IN 2024

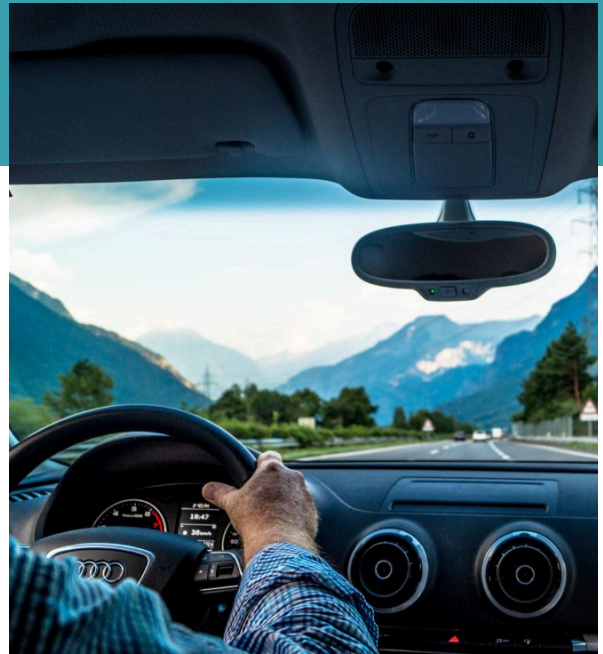
Disability Mediation Program Statistics

- While the amount of cases received per month may fluctuate, the Special Education mediation program continues to manage roughly 400 cases per year.
- The Special Education program receives more cases than any other program that NYSDRA manages.
- The majority of the disability mediation cases received through this program are based in Kings and New York counties.
- The majority of the mediations at the CDRCs are held virtually, though all of the centers still offer in-person mediations.
- On average, a Special Education case takes approximately 45 days to reach a resolution. This timeframe includes the acceptance of the case by the CDRC, the scheduling of the mediation, the mediation itself and the rendering of the mediation agreement.
- Some cases may settle prior to mediation, without a mediation agreement.

NYSDRA's Administration of the New York State Lemon Law Arbitration Program

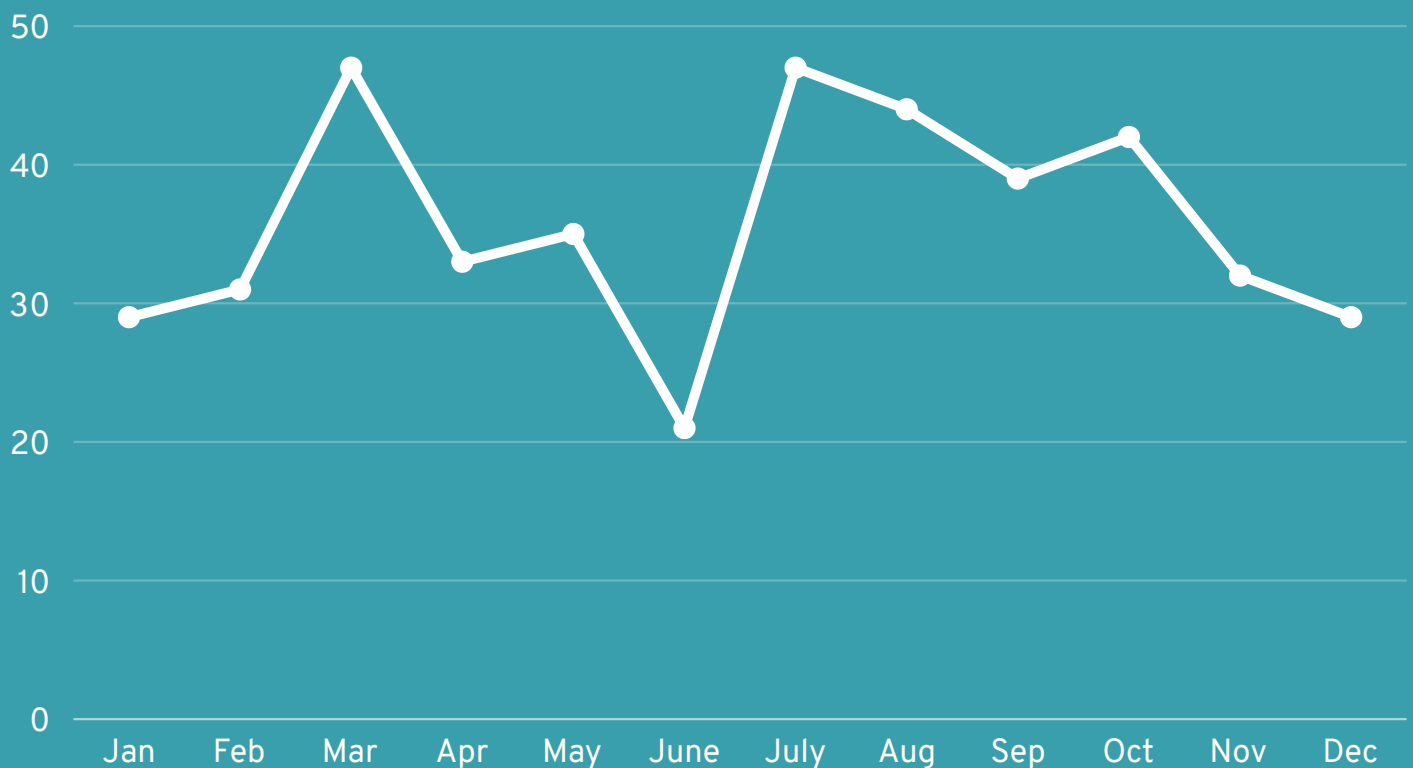
New York State has strong consumer protection laws—known as the New Car, Used Car, Wheelchair, and Farm Equipment Lemon Laws—that provide recourse for consumers who purchase or lease a vehicle or covered equipment that repeatedly fails to meet the terms of the written warranty. When a manufacturer or its authorized dealer cannot repair the defect after a reasonable number of attempts, buyers may be entitled to relief, including a refund or replacement.

NYSDRA is proud to administer the state's Lemon Law Arbitration Program on behalf of the New York State Office of the Attorney General (OAG). While other entities may offer mediation or arbitration options, the program administered through NYSDRA is the only one that operates under the authority of the Attorney General. As a result, arbitration decisions issued through this program carry the full weight of the State of New York and are legally binding and enforceable.



One of the program's greatest strengths is its accessibility. Participation is not dependent on whether a dealer, manufacturer, or leasing company is affiliated with the Attorney General's program. If a consumer has a qualifying claim, the business is subject to the arbitration process—any dealer or manufacturer in New York State can be required to participate, even if they have never interacted with the program before.

To qualify, the vehicle or equipment must simply be purchased or registered in New York State, making the program widely available to consumers throughout the state. By administering this program, NYSDRA provides an efficient, neutral, and affordable pathway to resolution—ensuring that New Yorkers can enforce their rights without navigating the court system.



TOTAL LEMON LAW CASES PER MONTH IN 2024

Lemon Law Arbitration Program Statistics

- The Lemon Law Arbitration Program manages approximately 350 cases each year, with monthly volume fluctuating based on seasonal vehicle purchases and warranty timelines.
- In 2023, the Lemon Law program expanded to include New Farm Equipment, allowing consumers to seek relief when newly purchased farm machinery does not conform to manufacturer warranty standards.
- Nassau and Suffolk counties represent the highest case volume in the state, with more than 800 cases filed from these two counties alone since 2017.
- Most hearings are conducted virtually, providing consumers and manufacturers with a convenient and efficient process, though in-person hearings remain available at all Community Dispute Resolution Centers (CDRCs).
- Cases are typically resolved within 45 days, from case acceptance by the Attorney General's Office through scheduling, hearing, and issuance of the arbitration decision.
- Consumers may choose a replacement vehicle instead of a refund. Since 2017, more than 150 cases have resulted in a replacement vehicle.

NYSDRA's AmeriCorps Program

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Community Mediation Service Corps (CMSC)

The Community Mediation Service Corps (CMSC) is funded by AmeriCorps and administered by NYSDRA in partnership with New York's Community Dispute Resolution Centers (CDRCs). The program cultivates the next generation of community-based conflict resolution practitioners through structured training, mentoring, and hands-on service.

Each service year (September–August), CMSC Members are placed at CDRC host sites across New York State. Members work directly with their Host Site Supervisors to support the unique needs of the community where they serve. While the focus of their day-to-day work varies by location, every Member participates in one of three AmeriCorps service tracks:

AmeriCorps Program Tracks

1. Youth Services Conflict Resolution Specialist
2. Capacity Building Specialist
3. Family Services Specialist (including Custody/Visitation cases)



Regardless of track, all CMSC Members receive extensive training to build their competencies as mediators and conflict resolution practitioners. Training combines foundational ADR skills with specialized learning experiences and supervised practice.

Training Opportunities Include:

- Initial Mediation Training
- Conflict Coaching
- Restorative Circles
- Custody & Visitation Mediation

Through this combination of service, mentoring, and skills development, CMSC Members support conflict resolution services in their host communities while developing pathways to careers in Alternative Dispute Resolution.

2024 CMSC Program Host Sites & Their Members



ACCORD
Richard Orth
Suzie Sullivan



Mediation Matters
Paul Korotkin
Wendy Miller
Caitlin Monjeau



**Community Mediation
Services**
Sonia Casado-Cruz
Elizabeth Donlon
Denise Sagua
Merle Tessier
Josh Zion



NYSDRA
Jasmine Nautel
Deborah Nazon



CDRC
Kendra Strong



**New York Peace
Institute**
Shalini Khan



CLUSTER
Jill Samuels



The Resolution Center
Dan Mincer
Darleen Patacchia

Community Mediation Service Corps (CMSC) AmeriCorps Events



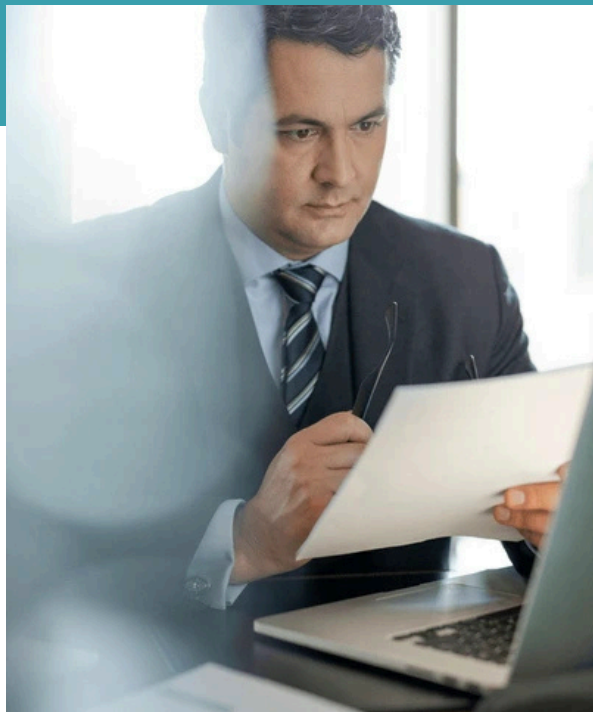
The **AmeriCorps 2024 NYC Summit** brought together AmeriCorps members, alumni, and community leaders for an inspiring day of service and collaboration. Set against the dynamic backdrop of New York City, the event featured impactful keynote speakers, skill-building workshops, and meaningful networking opportunities.

Attendees worked together to share innovative solutions to pressing community challenges while celebrating the profound impact of national service. The summit was a powerful reminder of AmeriCorps' commitment to empowering individuals to drive positive change.



The **AmeriCorps 2024 Professional Development Conference** in Lake Placid was an inspiring event that brought together service-driven individuals from across the state. Nestled in the scenic Adirondacks, the event featured compelling keynote addresses, interactive workshops, and ample opportunities for collaboration and reflection.

Participants explored innovative strategies for tackling community challenges and shared inspiring stories of service. The conference highlighted the power of collective action and reaffirmed AmeriCorps' dedication to building stronger, more resilient communities.



The interest on IOLA accounts is pooled and provides the money for grants made by the Board of Trustees of the IOLA Fund to non-profit civil legal services providers across the state. IOLA's current two-year grant cycle will provide \$70 million in grants for providers of civil legal aid to low-income New Yorkers, furthering the goal of equal access to justice for all.

Thanks to IOLA, NYSDRA and the CDRCs collectively served more than 51,000 New Yorkers through over 19,000 cases in FY2024, providing timely, accessible, and community-based dispute resolution services that offer an alternative to litigation and promote peaceful resolution of conflict.

IOLA Grant Initiatives @ NYSDRA

The IOLA grant provides critical support that enables NYSDRA to strengthen New York's statewide network of Community Dispute Resolution Centers (CDRCs) and expand access to justice for all New Yorkers. IOLA funding allows NYSDRA to:

- Subgrant funds to the CDRCs to support mediator recruitment, training, and community outreach efforts.
- Ensure language access by funding statewide LanguageLine services so residents can participate in mediation regardless of the language they speak.
- Invest in technology that improves service delivery, including development and implementation of the Online Contract Reporting System (OCRS), which reduced administrative processing time by over 90% and strengthened data accuracy across all programs.
- Support professional development and training, including Basic Mediation Training, advanced skills workshops, and continuing education programs for volunteers, mediators, and legal professionals.
- Enhance community awareness of dispute resolution services through outreach and education, including digital marketing campaigns and legal information resources to help individuals understand their options.
- Maintain and expand collaborative partnerships with courts, state agencies, community organizations, and legal service providers to ensure that mediation services are integrated into New York's broader access-to-justice system.

NYSDRA's Special Education Mediation Program

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Special Education Dispute Resolution Center



NYSDRA was awarded a five-year contract from the New York State Department of Education Office of Special Education to create the Special Education Dispute Resolution Center (SEDRC).

The contract calls for the development of a virtual center which will provide professional development for special education mediators and other stakeholders; administration of a centralized system to oversee requests for and intake of special education mediations across New York State; provide reimbursement of mediation administrative costs to New York State's Community Dispute Resolution Centers (CDRC); and collect and report data on special education mediation sessions conducted throughout New York State.

During the 2023-24 school year, Community Dispute Resolution Centers (CDRCs) played a crucial role in supporting families and schools by responding to 455 requests for mediation, resulting in 286 mediations held across New York State. These efforts helped facilitate constructive dialogue and resolution in special education disputes. Looking ahead, the Special Education Dispute Resolution Center (SEDRC), administered by NYSDRA, will focus on expanding the use of mediation as a proactive approach, fostering collaboration to better support students, families, and educators.

For more information, contact the SEDRC team at NYSDRA:

Bobbie Dillon, Project Director
Shari Greenleaf, Project Associate
Paula Dischinger-Miranda, Project Associate
1-855-RESOLVE (1-855-737-6583)



NYSDRA's 2024 Annual Conference

Embracing the Diversity of Dispute Resolution: From Conflict to Cohesion
September 23 & 24, 2024



John Lande, J.D., Ph.D.

Lisa Courtney, Esq.



Hon. Antonio Delgado

Hon. Lawrence K. Marks



This year's annual conference featured 18 dynamic sessions and was opened by Lt. Governor the Hon. Antonio Delgado and the Hon. Lawrence K. Marks, chair of NYSDRA's advisory board. This year, NYSDRA welcomed two distinguished keynote speakers: John Lande, J.D., Ph.D., the Isidor Loeb Professor Emeritus at the University of Missouri School of Law and Lisa Courtney, Esq., the director of the Division of Alternative Dispute Resolution at the NYS Office of Court Administration.

To support NYSDRA's mission, the event was bolstered by 17 honorary committee members and 21 generous sponsors. With a total of 237 attendees, the conference highlighted the strength and growth of our community, uniting professionals dedicated to advancing the field of dispute resolution.

2024 Annual Conference Speakers

Jessica Baen

Assistant Director, Hate and Bias Prevention Unit

Ayanna Behin

New York Peace Institute

Jeremy Boyd

United States Equal Employment Opportunity Commission

Courtney Chicvak, Esq.

EAC - Long Island Dispute Resolution Center

Duke Fisher

Resolve + Restore

Clare Fowler

ODR.com & Mediate.com

Tricia S. Jones, Ph.D.,

Director, Center for Conflict Management, Temple University

Jessica Kent & Liz Kent

Center for Resolution & Justice

Shira May, Ph.D.

Executive Director, Center for Dispute Settlement

Jacqueline Nelson

NAACP President, Rome, NY Branch

Nick Pozek

Columbia Law School

Deborah Reik, Esq.

United States Equal Employment Opportunity Commission

Kim Reisch, Esq.

Center for Dispute Settlement

Alison Ritchie

NYSDRA Conference Committee Chair

Cait Righi

Mediation Matters

Colin Rule

ODR.com & Mediate.com

Dina Thompson

Executive Director, Erie County Restorative Justice Coalition

Nancy Kramer, Esq.

JAMS ADR

Honorary Committee Members

Hon. Jaclyn A. Brilling

Hon. Randolph F. Treece

Jonathan Murray, CFO, Prestige Hospitality Group

Alison Ritchie, President, NYACS

John Harrison, CEO, Community Mediation Services

Dr. Bernadette Poole-Tracy

Dr. Shira May

Wilma Jozwiak

Niki Rowe

Sunil Bhatia, Jedi Ark

New York State United Teachers

Debora Brown, President, Albany NAACP

Debbie Smith

Ramon Peralta, Peralta Designs

New York State Council on Divorce Mediation

New York State United Teachers (NYSUT)

Rensselaer Polytechnic Institute

2024 Annual Conference Committee

Alison Ritchie, Committee Chair

Wilma Jozwiak, NYSDRA Board Member

Jonathan Murray, NYSDRA Board President

Mary Murray, NYSDRA Board Treasurer

Debbie Smith, Volunteer

Deborah Nazon, CMSC AmeriCorps Member

Theresa Hobbs, NYSDRA Executive Director

NYSDRA Supporting Staff

Jasmine Nautel

Don Raiano

Toni Garner

Conference Volunteers

Paula Dischinger

Angela Weller

Alessandra Ryann

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New York Center for Interpersonal Development

New York Council of Nonprofits, Inc.

New York International Arbitration Center

Peralta Design

Prestige Hospitality Group

Rensselaer Polytechnic Institute

Stewart's Shops



Board President Jon Murray presents the Andrew Thomas PeaceBuilder Award to Sarah Rudgers-Tysz

On Day 2 of the Annual Conference, NYSDRA proudly honored Sarah Rudgers-Tysz with the prestigious Andrew Thomas PeaceBuilder Award. The ceremony took place at the Albany Marriott.

As the Executive Director of Mediation Matters, Sarah has championed community-based dispute resolution for Albany, Rensselaer, Saratoga, Schenectady, Warren, and Washington Counties.

Her leadership and dedication have been instrumental in strengthening community partnerships, creating impactful conflict resolution programs, and expanding access to mediation across New York.

About the Andrew Thomas Peacebuilder Award

The Andrew Thomas Peacebuilder award was established in 1996 to honor Tekaronianeken Jake Swamp, Sub-chief of the Wolf Clan for the Mohawk Nation and Director of the Tree of Peace Society. A lifelong advocate for peace, Chief Swamp promoted unity within his culture and beyond, participating in historic events like Wounded Knee and the Akwesasne Bridge Blockade and planting peace trees around the world to share the contributions of the Haudenosaunee Confederacy.

In 1998, the award was renamed to honor Andrew Thomas, NYSDRA's first president and a pioneer in dispute resolution. Thomas led efforts in social justice reform and mediator training, empowering thousands through his leadership as Executive Director of Rochester's Center for Dispute Settlement and as co-chair of the National Association of Community Mediation.



Sarah Rudgers-Tysz and
NYSDRA Executive Director
Theresa Hobbs

NYSDRA Program Staff



Don Raiano

Lemon Law Arbitration
Program Manager

~



Bobbie Dillon

Special Education Program
Project Director

~



Shari Greenleaf

Special Education Program
Project Associate

~



Paula Miranda

Special Education Program
Project Associate

~



Toni Garner

Community Mediation Service Corps
(AmeriCorps)
Program Associate

~



Luke Roe

Fiscal & Contract
Management Associate

NYSDRA 2024 Board of Directors



Jonathan Murray
President



Dr. Shira May
Vice President



Kim Reisch, Esq.
Secretary



Mary Murray
Treasurer



Back row, left to right: John Harrison; Donna Ramlow, Past President; Jonathan Murray, President; Niki Lee Rowe; Alison Ritchie; Will Sawma; Kim Reisch; Wilma Jozwiak, Secretary; Love Odih Kumuyi, Esq.; Theresa Hobbs, Executive Director

Seated, left to right: Shira May, Vice President; Bernadette Tracy, Immediate Past President; Mary Murray

Not pictured: Denise Ellison; Gregg Scheiner

Board Members

Bernadette Tracy, Ph.D., Immediate Past President

Donna Ramlow, Past President

Denise Ellison

John Harrison

Wilma Jozwiak

Love Odih Kumuyi, Esq.

Alison Ritchie

Niki Lee Rowe

Gregg A. Scheiner

Will Sawma

NYSDRA Advisory Board



The Honorable Lawrence K. Marks
(Chair)



T. Andrew Brown, Esq.



Courtney Bryan, Esq.



Ross J. Kartez, Esq.



Maria R. Volpe, Ph.D.

The NYSDRA Advisory Board plays a vital role in shaping the direction and impact of our organization. Composed of experienced professionals, thought leaders, and dedicated advocates from across the dispute resolution field, the Advisory Board offers invaluable insight and guidance to support NYSDRA's mission. Their expertise helps inform strategic initiatives, strengthen programs, and expand outreach efforts to better serve communities throughout New York State. By fostering collaboration and innovation, the Advisory Board ensures that NYSDRA continues to lead in promoting peaceful conflict resolution and access to justice for all.



Thank You to Our Members



NYSDRA members play a vital role in fostering peaceful resolutions across New York State, bringing expertise, compassion, and dedication to their work. Through mediation, arbitration, and restorative justice practices, they empower individuals and communities to navigate conflicts with fairness and understanding. Their efforts enhance access to justice, support vulnerable populations, and promote collaboration in a variety of settings, from family disputes to workplace conflicts. Each member's commitment strengthens the dispute resolution field, making a lasting impact on the lives of those they serve.

Vivian Adimkpayah
Karen Andolina Scott
Craig Atlas
Helaine Atlas
Judy Axelrod
Tamar Barbash
Ingrid Beer
Brian Benevento
Yaneev Bentov
Fredrica Berger
Lewis Bernstein
Deb Best
Jaclyn Brilling
Mitch Bullene
Denise Campbell Sagua
Jeanette Carrington
Karen Carroll
Sonia Casado-Cruz
Michael Cassandra
Hyacinth Charles
Ally Chemtob
Michael Clarke
Katie Cole
Tracy Colvard
Nicholas Crocitto
Todd Cucchiara
Brent Cutler
William Daniels
Dr. Osei Bonsu Dickson
Patrick Donahue
Elizabeth Donlon
Rebecca Doran
Stephanie Dulak Eghigian
Donna Durbin
Denise Ellison

Kacey Ellsworth
Felicia Farber
Henry Fellows
Tara Fishler
Miriam Frankl
LJ Freitag
Toni Garner
Tajae Gaynor
Candace Gonzalez
Michael Graff
Laura Granelli
Tina Hager
John Harrison
Gerard Haskins
Lisa Herschman
Todd Higgins
Theresa Hobbs
Carol Horn
Christy Houck
Jennifer Huttemann-Kall
Natalie Johnson
Carla Johnson
Patricia Jordan
Maryann Joyner
Wilma Jozwiak
Baila Kamman
Amber Kane
Shalini Khan
James Kinney
Wendy Knight
Paul Korotkin
Leanne Lawson
Mark Leuthauser
Martha Lewis
Carol Lieb Himes

Ellie Limpert
Rosalie Lolonga Gedeon
Angela Lucia
Gina Lupino
Kristen Lyndaker
Jennifer Magida
Trisha Mannarino
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Donna Martini
Christopher Mason
Shira May
Chenoa Maye
John McCullough
Carole McKelvey
Sally Meisenheimer
Jillian Menna
Fabiana Michel
Stephanie Miller
Wendy Miller
Daniel Mincer
Cassi Miskell
Caitline Monjeau
Wendy Morgan
Jonathan Murray
Mary Christina Murray
Jasmine Nautel
Deborah Nazon
Diane O'Connell
Richard Orth
Alicia Osur
Lauren Osur
Shana-Kay Parchment
Glen Parker
Harry Patel

Tammy Patterson
Kim Pesenti
Andre Politzer
Bernadette Poole-Tracy
Barbara Prignano
Don Raiano
Kim Reisch
Hannah Resnick
Titus Rich
Alison Ritchie
Karen Rodriguez
Niki Rowe
Sarah Rudgers Tysz
Alessandra Ryann
Jill Samuels
Heather Saroney
Stephen Slate
Debra Smith
Katherine Stoessel
Suzie Sullivan
Melinda Sultan
Merle Tessier
Alison Thomas-James
Johanne Tingle
Gina Tinker-Williams
Amy Tirado
Bernadette Tracy
Lindsay Tremain
Brian Ulysse
Dawn Wallant
Edward Watt
Tracy Weintrob
Roberta Williams
Josh Zion
Iriani Zulkifli

Together, We Make Resolution Possible

At the New York State Dispute Resolution Association (NYSDRA), we believe that every New Yorker should have access to a fair, respectful, and efficient process for resolving conflict. Your support strengthens New York's statewide network of Community Dispute Resolution Centers (CDRCs) and helps train skilled mediators who assist individuals, families, and communities every day.

Your donation directly expands access to mediation and conflict resolution services for families, youth, neighbors, and small businesses, offering people a constructive path forward and helping reduce stress, confusion, and uncertainty during difficult situations. Together, we ensure that more New Yorkers have a place to turn when they need help working through conflict and finding resolution.

How Your Gift Makes a Difference

No matter the amount, your donation directly impacts real people in need of mediation, conflict resolution, and restorative justice programs.

- ★ \$200 provides mediation training for a community member so they can help resolve local conflicts and strengthen neighborhood relationships.
- ★ \$500 supports a peer mediation program in a school, helping students resolve conflicts peacefully, reduce bullying, and foster collaboration.
- ★ \$1,000 funds a restorative justice session to divert a young person from the criminal justice system, giving them a second chance and preventing future incarceration.
- ★ \$5,000 helps launch a violence prevention and intervention initiative, providing mediation services to de-escalate high-stakes disputes in vulnerable communities.

➡ **Scan the QR Code to Support our Work**



Your contribution, no matter the size, brings hope, healing, and positive change. Whether you give \$10, \$25, or \$100, you are helping NYSDRA provide vital conflict resolution services that keep individuals, families, and communities safe.

- ◆ Make a one-time gift or set up a recurring donation to support long-term impact.
- ◆ Corporate sponsorships & matching gifts available—double your impact!

➡ **Scan the QR Code to Give Today or visit www.nysdra.org**

♥ **Thank you for supporting NYSDRA and our mission to resolve conflicts, restore relationships, and build a more peaceful New York State.**



NYSDRA

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