



Our Sustainable Tourism Policy

We are committed to upholding the principle of providing exceptional accommodation services within our region. Our primary focus is to deliver services under **Healthy and High-Quality** conditions while implementing all necessary **safety and security measures**.

We operate our services in full compliance with **all legal requirements** and continuously monitor our adherence to these standards.

We introduce and promote the region's unique **natural and cultural heritage** to our guests through various displays and activities within the hotel's common areas and rooms.

We actively measure guest satisfaction levels, meticulously **record complaints**, and work diligently to resolve them.

In providing our services, we prioritize **energy saving** and actively reduce the consumption of natural resources. We educate and encourage both our guests and employees to adopt resource-saving practices.

We dispose of hazardous waste in an environmentally sound manner and in accordance with all laws, thereby **protecting our environment**.

We procure our products from **local suppliers**, supporting the regional economy. Furthermore, we commit to purchasing natural and environmentally conscious products.

Our menus feature **natural and regional products**, introducing our guests to traditional local flavors. We also prepare fresh, natural fruit juices in our hotel kitchen.

We primarily hire **local residents** as employees, contributing to the economic development of the region.

We regularly assess **emergency situations and risks** and take all necessary precautions. We support our region through active involvement in **social responsibility projects**.

We declare our opposition to the **exploitation and harassment of any living creature** and do not condone the hunting or caging of animals.

GENERAL MANAGER
FULYA OKUTUR



Mandatory Rules for Nature Tours in Protected Areas and Other Site Usage

1. Organizers wishing to conduct activities in natural areas must **obtain permission** from the administrative authorities.
2. While visiting natural areas, it is strictly forbidden to **harm endemic, endangered, or wild species**. These species must not be collected or uprooted, and wild animal eggs must not be touched. Entry into **restricted access areas is prohibited**.
3. Visitors must refrain from any activities that could harm birds, and their nests must not be touched.
4. Photography and filming are **not allowed in restricted or prohibited areas**.
5. Wild animals must **not be startled** and visitors must not approach them closely enough to cause disturbance.
6. Any **waste** generated during visits must **not be left** in the environment.
7. Making excessive noise or playing loud music during tours is prohibited.
8. **Lighting fires** in the visitor areas is strictly forbidden.
9. Visitors must **stay within the designated areas and routes** during their visits.
10. Causing damage to archaeological and cultural artifacts in cultural sites is prohibited.
11. Touching or damaging historical monuments is prohibited.
12. When visiting mosques and places of worship, visitors must ensure their attire is clean and **compliant with religious regulations**.
13. Entering the mosque with dirty feet or socks is prohibited; **footwear must be removed** before entry.



TÜRKİYE CUMHURİYETİ
ÇEVRE, ŞEHİRCİLİK VE
İKLİM DEĞİŞİKLİĞİ BAKANLIĞI



T.C. MUĞLA VALİLİĞİ ÇEVRE, ŞEHİRCİLİK VE İKLİM DEĞİŞİKLİĞİ İL MÜDÜRLÜĞÜ

SIFIR ATIK BELGESİ

(Temel Seviye)

Belge No: TS/48/B3/9/136

Tarih: 22/12/2023

Adı: FAYA TURİZM İNŞ.TAŞ.SAN. VE TİC.LTD.ŞTİ.

Adresi: MUĞLA, DALYAN MAHALLESİ, 114 SOK. NO:12 ORTACA-MUĞLA, ORTACA, TÜRKİYE

Vergi No: 3850421433

Türü: Bina/Yerleşke

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Ömer BOLAT

Çevre, Şehircilik ve İklim Değişikliği İl Müdürü

Belge Son Geçerlilik Tarihi:
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E-İMZALIDIR