



OWNER'S MANUAL

AND

WARRANTY INFORMATION

Emerald Playsets

Owner's Manual and Warranty Information

There is nothing funny about a play system that does not live up to yours or your children's expectations. Emerald Playsets is proud to offer you our LIMITED LIFETIME NO KIDDING GUARANTEE.

We set THE benchmark in this industry.



PLEASE RETAIN THIS INFORMATION FOR FUTURE REFERENCE. KEEP THIS INFORMATION IN A SAFE PLACE WHERE YOU CAN REFER TO IT AS NEEDED.



For Your Records:

Please take a moment to fill out the information below. This information will be needed for any warranty issues.

Play System Model: _____

Serial Number: _____

Date of Installation: _____

Limited Lifetime Warranty:

Emerald Playsets warrants to the original purchaser (1) all treated yellow pine wooden components against damage caused by termites and fungal decay, to be free from defects in material and workmanship for the lifetime of the original purchaser.

Subject to normal intended use; Emerald Playsets warrants to the original purchaser all wooden components, in their respective category, against insect damage and wood rot from the date of original installation. All plastic and fabric parts, including rope ladders, trapeze bars, chains and hardware are warranted for (5) years from the date of installation. Labor and installation are warranted for 30 days from the date of installation.

General Provisions Applicable to Warranty

“Defects” do not include surface rust on metal parts and chains, surface checking and cracking on wood which does not affect the structural integrity of the Play System, or fading of colors on unit components and therefore such conditions are not covered by these warranties.

Our obligation under these warranties is expressly limited to repairing or replacing, at our option, and parts of the warranted item found by us to be defective in material or workmanship.

Emerald Playsets’ obligation under these warranties shall not include any transportation charges, cost of installation, nor any liability for special, indirect or consequential damage or delay, whether arising in contract, in tort, under warranty, or otherwise.

Some states do not allow the exclusion or limitation on incidental or consequential damages, so the foregoing limitation or exclusion may not apply to you.

Emerald Playsets shall not be held liable under warranty for damage arising from transport, vandalism, or improper handling and storage at the site of any dealer or reseller prior to installation. Any improper use or abuse of the warranted item shall void this warranty.

This limited warranty extends only to items used for personal, household, or residential use, and not to public, commercial or other use.

Emerald Playsets makes no other warranty, expressed or implied.

It is the owner's responsibility to perform regular inspections and maintenance to ensure that the product is not prematurely aging. These inspections should include an evaluation of the stained finish, all ropes, chains, hardware and wooden components. Any components in need of repair or replacement should be brought to the attention of Emerald Playsets' Warranty Department IMMEDIATELY. Should any components need replacing it is recommended the Play System not be used until repairs are completed.

This Limited Warranty does not cover the labor or cost of labor for replacement of any incidental or consequential damages, cosmetic defects that do not affect the structural integrity of the unit; items damaged due to vandalism, acts of God, improper usage or other abnormal conditions. Seasonal checks and surface cracks are natural characteristics of all outdoor wooden play equipment, and are not considered defects nor covered under this warranty.

This Limited Warranty does not cover:

- Labor for any inspection.
- Labor for replacement of any defective item(s).
- Incidental or consequential damages.
- Cosmetic defects which do not affect performance or integrity of a part or the entire product, including surface rust and peeling or chipping of paint.
- Vandalism or improper use.
- Acts of nature including but not limited to wind, storms, hail, floods, and excessive water exposure.
- Minor twisting, warping, checking or any other natural occurring properties of wood that do not affect performance or integrity.

Emerald Playsets cannot assume any responsibility for modification to, or accessories added to these products, other than those sold by Emerald Playsets.

Emerald Playsets makes no warranty of merchantability or fitness for any particular purpose beyond the term of the express warranty; however, some states do not allow limitations on how long an implied warranty lasts, so this exclusion may not apply to you.

This warranty is non-transferable and does not extend to the owners of the product subsequent to the original purchaser and only applies to the product as originally installed (in other words, installing the product and then later disassembling and reinstalling the product at the same or another location voids the warranty).

Any claims for warranty must be accompanied by multiple pictures showing the exact damage and extent of said damage for consideration of warranty claim.

No employee, dealer, or representative is authorized to change this warranty in any way or grant any other warranty on behalf of Emerald Playsets.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

OPERATING INSTRUCTIONS:



NOTE: your children's safety is our #1 concern. Observing the Following statements and warnings reduces the likelihood of serious or fatal injury.

Please review these safety rules regularly with your children.

- 1) This Play System is designed for specific number of occupants whose combined weight should not exceed a designated weight on the elevated floor or the swing area.
- 2) On-site adult supervision is required.
- 3) Instruct children not to walk close to, in front of, behind, or between moving swings or other moving Play System equipment.
- 4) Instruct children to sit in and never stand on swings.
- 5) Instruct children not to twist the chains and ropes and not to loop them over the top support bar, since this may reduce the strength of the chain or rope.
- 6) Instruct children not to jump from the swings or any Play System equipment in motion.
- 7) Instruct children to not push empty seats. The seat may hit them and cause serious injury.
- 8) Instruct and teach children to sit in the center of the swings with their full weight on the seats.
- 9) Instruct children not to use the equipment in a manner other than intended.
- 10) Instruct children to always go down slides feet first. Never slide head first.
- 11) Instruct children to never run up a slide, as this increases their chances of falling.
- 12) Parents, and/or Adult Guardians, should dress children appropriately. (Examples would include the use of well fitting shoes and the avoidance of ponchos, scarfs and other loose -fitting clothing that is potentially hazardous while using equipment.)
- 13) Instruct children not to climb when the equipment is wet.
- 14) Instruct children to never jump from a platform deck. They should always use the ladder, ramp or slide.
- 15) Instruct children to NEVER crawl on top of a playset roof.
- 16) Verify that any suspended climbing ropes, chain, or cable(s) are secured at both ends and that they cannot be looped back.
- 17) Instruct children not to attach items to the Play System equipment that are not specifically designed for use with the equipment, such as, but not limited to, jump ropes, clothesline, pet leashes, cables and chain as they may cause a strangulation hazard.
- 18) Instruct children to never wrap their legs around swing chain.
- 19) Instruct children to never slide down the swing chain.
- 20) Instruct children to remove their bike or other sports helmet before playing on Play System.

MAINTENANCE INSTRUCTIONS:

At the Beginning of Each Play Season:

- Check all protective coverings on bolts, pipes, edges, and corners.
- Check all moving parts including swing seats, ropes, cables, and chains for wear, rust or other deterioration.
- Check metal parts for rust. (if found, sand and repaint using a non Lead-based paint meeting the requirements of 16 CFR 1303.)
- Check all wood members for deterioration and splinters. Sand down any splinters.
- Reinstall any plastic parts, such as swing seats or any other items that were removed for the cold season.
- Remove damaged plastic swing seats and other items and take indoors or do not use.
- Rake and check depth of loose fill protective surfacing materials to prevent compaction in order to maintain appropriate depth. (Replace as necessary. At the end of each play season or when the temperature drops below 32°F:)

Owners shall be responsible for maintaining the legibility of any warning labels.

ADDITIONAL MAINTENANCE:

- Check swing beams and hardware every two weeks due to wood expansion and contraction. It is particularly important that this procedure be followed at the beginning of each season.
- Inspect wood parts monthly. The grain of the wood sometimes will lift in the dry season causing splinters to appear. Light sanding may be necessary to maintain a safe playing environment.
- Every two years stain sealant should be reapplied to ensure the longevity and protection of all wood surfaces.

For more safety information, go to: <https://www.cpsc.gov/s3fs-public/325.pdf>
to download the USCPSC recommendations handbook.

THANK YOU FOR PURCHASING AN EMERALD PLAYSET

