

# mangobay

B A R B A D O S

## FACT SHEET

Mango Bay is ideal for those seeking the convenience of an all-inclusive beach holiday combined with the personal and friendly service of a small intimate resort. It enjoys a sought-after beachfront setting in St. James, on the famous west coast of Barbados. Mango Bay offers a wide array of activities included with the all-inclusive offerings. Additional trips have also been designed to allow you to experience more of Barbados.

### ADDRESS

2nd Street  
Holetown  
St. James  
Barbados

### CENTRAL RESERVATION TELEPHONE

1 (246) 626 - 1384

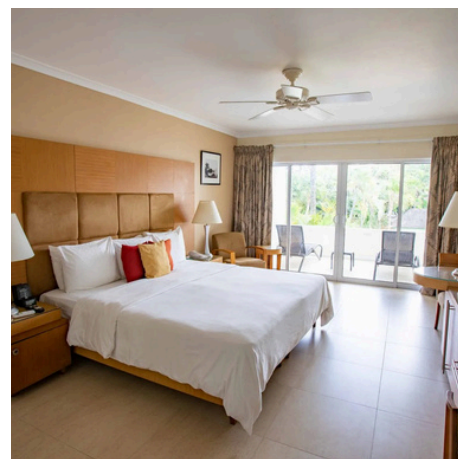
### EMAIL ADDRESS

[reservations@mangobaybarbados.com](mailto:reservations@mangobaybarbados.com)

### WEBSITE

[www.mangobaybarbados.com](http://www.mangobaybarbados.com)

Set on a beautiful beach on the fashionable West Coast otherwise known as the Platinum Coast of Barbados, it is approximately a 45-minute drive from the airport and a 25-minute drive south of the hotel to the capital Bridgetown. There are restaurants, bars and boutiques just steps away from Mango Bay including the Limegrove Lifestyle Centre boasting high-end stores such as Ralph Lauren, Vilebrequin, Michael Kors, Cartier and many more.



# ACCOMMODATION

Mango Bay consists of 67 non-smoking rooms with 6 room categories:

- 19 Standard rooms
- 6 Standard One-Bedroom Condos - (located in adjacent Palm Beach Condominiums)
- 18 Superior rooms
- 10 Deluxe rooms
- 12 Ocean Front rooms
- 2 Penthouse Suites

# ROOMS

## **Standard rooms:**

Air-conditioned rooms consist of king bed (twin beds on request), private bathroom with shower and hairdryer, telephone (international direct dial), television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, patio or balcony. Standard rooms are located in the Standard Block, south-east of the lobby. This block is located adjacent to 1st and 2nd Streets where there is activity from the bars and the restaurants and therefore can experience noise. These rooms offer garden and/or front of hotel views. Maximum number of guests are 3 adults or 2 adults & 1 child 12 years and under. The high floor rooms in this block are only accessible by stairs. Standard room size is 400 sq ft.

## **Standard 1-Bedroom:**

Air-conditioned room consist of king bed (twin beds on request), separate living/dining area, private bathroom with bathtub/ shower combination and hairdryer, telephone (international direct dial), television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, patio or balcony. These rooms are situated in the Palm Beach Condominium Block, south of the restaurant. This block comprises privately owned units of which six are currently managed by Mango Bay. This block of rooms has a separate pool, which may be used by guests of Mango Bay who are registered in one of these six units. The Standard 1-Bedroom Apartments feature a separate living/dining area and are ideal for families and offer garden views. The upper floor rooms in this two-storey building are only accessible by stairs, as there is no elevator in this block. Please note that each apartment is furnished differently. Maximum number of guests are 3 adults or 2 adults & 3 children 12 years and under. Standard one bedroom size is 550 sq ft.

## **Superior Rooms:**

Air-conditioned rooms, consist of king bed (twin beds on request), private bathroom with bathtub/shower and hairdryer, telephone (international direct dial), television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, patio or balcony. These rooms are found in the main building on the 1st, 2nd and 3rd floors overlooking the pool and/or the gardens. The upper floor rooms can be accessed either via the stairs or the elevator. Maximum number of guests are 3 adults or 2 adults & 2 children 12 years and under. Superior room size is 430 sq ft.

## **Deluxe Rooms:**

Air-conditioned rooms, consist of king bed (twin beds on request), private bathroom with bathtub/shower and hairdryer, telephone (international direct dial), television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, mini- fridge stocked with soft drinks and water, patio, or balcony. These rooms offer pool/ garden and/or panoramic views. Upper floor rooms can be accessed either via the stairs or the elevator. Maximum number of guests are 3 adults or 2 adults & 2 children 12 years and under. Deluxe room size is 430 sq ft.

# ROOMS

## **Ocean Front rooms:**

Air-conditioned rooms, consist of king bed(twin beds on request), private bathroom with bathtub/shower and hairdryer, telephone (international direct dial), television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, mini-fridge stocked with soft drinks and water, patio or balcony. These rooms are situated on the west end of the 1st, 2nd and 3rd floors of the main building and are parallel to the beach, offering full frontal ocean views. Upper floor rooms can be accessed either via the stairs or the elevator. Maximum number of guests are 3 adults or 2 adults & 2 children 12 years and under. Ocean front room size is 430 sq ft.

## **Penthouse Suites:**

Air-conditioned rooms, consist of king bed, private bathroom with double jacuzzi tub, walk-in shower and hairdryer, telephone (international direct dial), plasma television (cable), wireless internet access, in-room safe, iron and ironing board, tea/coffee making facilities, bathrobes, mini-fridge stocked with soft drinks and water, cold plunge pool on patio. The two Penthouse Suites are located on the west end of the 4th floor of the main building of the hotel. These wrap-around suites are glass enclosed on two sides, feature a separate living area and offer panoramic ocean views. These rooms can be accessed either via the stairs or the elevator. Maximum number of guests are 3 adults or 2 adults & 2 children - no children under the age of 13. Penthouse room size is 1200 sq ft.



# AT A GLANCE

ALL INCLUSIVE	Breakfast, lunch, pool and beach snack menu from 11am-4pm. Afternoon tea, dinner, all beverages, except champagne, prosecco and specialty wine by the bottle. Complimentary water sports include water-skiing, kayaking, Hobie Cat sailing, paddle boards, snorkeling, catamaran snorkel cruise.
BABY SITTING	Available on request. Cost of babysitting is US\$20 per hour. If the sitter is required after 11pm, guests are required to provide taxi transportation home for the sitter.
BAR	One bar on property which opens from: 10:00am – 12:00am during winter /peak season and 10:00am – 11:00pm (during summer months)
BATHROBES	Available in all rooms.
BEACH TOWELS	Towels can be exchanged/collected from the watersports department.
BUSINESS SERVICES	Complimentary computer and internet access available in our Guest Lounge.
CAR RENTAL	Information and bookings available through concierge desk.
CHILDREN	Children of all ages are welcome. A children's menu is available in the restaurant. Highchairs are also available.
COTS/CRIBS	Available on request at no charge.
CHECK IN TIME	4:00 pm
CHECK OUT TIME	12:00 noon
CREDIT CARDS	VISA and MasterCard. No personal cheques.

# AT A GLANCE

DRESS CODE	<ul style="list-style-type: none"><li>• Daytime (Breakfast &amp; Lunch): Resort Casual<ul style="list-style-type: none"><li>◦ Cover-ups are required for breakfast and lunch.</li><li>◦ Footwear is required in the restaurant at all times.</li><li>◦ No wet clothing allowed in dining areas.</li></ul></li><li>• Evening (Dinner): Smart Casual<ul style="list-style-type: none"><li>◦ No sports replica shirts or club-branded merchandise.</li><li>◦ No flip-flops, running shoes, trainers, or caps allowed.</li><li>◦ Smart tailored jeans are permitted (no light blue washes or distressed styles).</li><li>◦ Cargo pants, three-quarter pants, and T-shirts are not allowed.</li></ul></li><li>• Special Occasions (Christmas Day &amp; New Year's Eve)<ul style="list-style-type: none"><li>◦ Men: Full-length trousers or smart tailored shorts and collared shirts. No jeans, cargos, or three-quarter pants.</li><li>◦ Women: Smart cocktail/evening dresses, tailored pants, or skirts.</li></ul></li></ul>
ELECTRICITY	110V 50 Cycles
ENTERTAINMENT	<ul style="list-style-type: none"><li>• Live entertainment on the terrace nightly from 8:00pm – 10:45 pm</li><li>• Mango Bay's Cocktail Hour &amp; Live Entertainment - Every Thursday from 5:45 to 6:45 pm with live steelpan from 4:45pm and a Vendor's Market</li><li>• Sundown Saturdays – We take you on a trip to the 70's &amp; 80's every Saturday from 5:00pm - 6:15pm (includes sparkling wine, hors d'oeuvres &amp; live band)</li></ul>
FRIDGE	In all rooms. Penthouse, Ocean Front, Deluxe & Superior rooms are stocked with soft drinks and bottled water. On request for all other rooms.
GIFT SHOP	Selling clothing, accessories and snacks.
GYM	There is an unsupervised gym on property.
HAIRDRYERS	Available in all rooms.

# AT A GLANCE

HOTEL AMENITIES	Swimming Pool, Guests' Lounge with computer & internet access, Wi-Fi Internet access in all guest rooms and public areas, currency exchange. Mini gym, Bar, Restaurant, Hotel gift shop, Spa at a charge, Babysitting at a charge, Laundry services at a charge.
IRONING BOARDS	In all rooms
LAUNDRY	Laundry services of personal items available on request at a charge. Room towels are changed daily and bed linen changed every three days or as required.
MEDICAL	The Sandy Crest Medical Centre is located a 5-minute drive away. If required, a doctor can be called in at a charge.
NON-RESIDENT GUEST PASSES	Guests who are not staying at the hotel can use the hotel facilities at a charge. There are several passes available: Breakfast, lunch, dinner or drink passes. Half day or Full day passes.
OFF SITE AMENITIES	Holetown shopping located 2 minutes away, Bridgetown is a 25-minute drive. The Sandy Lane Golf Course & Royal Westmoreland Golf Course (10-minute drive), St Lawrence Gap is another 40 minutes and is the entertainment capital of Barbados. The Gap features the best restaurants, bars and nightclubs on the island. Supermarket, pharmacy, banks, post office and shops are located a 5-minute walk from hotel in Holetown.
RATES	Include breakfast, lunch, all day pool and beach snack menu, dinner, afternoon tea and all beverages except specialty wines and champagne by the bottle. Waterskiing, kayaking, snorkeling, paddle boarding, a catamaran trip to snorkel. Rates include Government Tax.
RECREATION	Daily on and offsite activities hosted by our Guest Services Department

# AT A GLANCE

RESTAURANT	<p>There is one restaurant on property. The meals are a mixture of buffet and table d'hôte options and feature a fusion of Caribbean and International cuisine. Buffet lunches are served on Sundays, Wednesdays and Fridays. Buffet dinners are on Mondays and Thursdays. All other meals are table d'hôte. There are also vegan, gluten free and vegetarian menus available upon request. Reservations are recommended for lunch &amp; dinner. Special dietary requests should be made in advance.</p> <p>Julian's Restaurant Breakfast: 6:30am – 7:30am (continental) 7:30am-10:00am (buffet) Lunch: 12:00noon - 2:30pm Tea: 4:00pm - 5:00pm Dinner: 6:30pm - 9:00pm</p>
RESIDENTS LOUNGE	<p>Air-conditioned with library, 42" screen TV, computer, wireless internet access.</p>
ROOM AMENITIES	<p>Air-conditioning, complimentary in-room safe, direct dial telephone, cable television with remote control, wireless internet access, hairdryer, iron &amp; ironing board, tea/coffee making facilities, daily housekeeping service, bath robes. Mini- fridge in all rooms.</p>
ROOM SERVICE	<p>Available at a charge of US\$10 per delivery from 7:00 am – 9.30 pm daily.</p>
ROOM RATE LEVY	<p>Effective 1st July 2018, a mandatory government 'Room Rate Levy' came into effect and will be applied nightly to all registered hotel guests on island. The current applicable Room Rate Levy for Mango Bay Hotel is US\$9.62 per room per night. This total Room Rate Levy will be payable on departure by all guests staying with us.</p>
SAFETY DEPOSIT	<p>In all rooms.</p>
SMOKING	<p>All rooms are non-smoking. In October 2010 legislation was passed in Barbados prohibiting smoking in public areas. Smoking is permitted in limited areas around the hotel such as the carpark, beach, boardwalk and terrace. Smoking is NOT allowed on room patio/balconies or around the pool deck. There will be a cleaning fee of US\$250.00 applied to guest's account should smoking be detected in room.</p>

# AT A GLANCE

SPA	Shanti Serenity Spa is a small spa located on property which provides a variety of services, including skin and facial treatments, massages and body wraps, and nail and waxing services. (By appointments only).
SWIMMING POOL	One freeform freshwater pool.
TEA/COFFEE	Tea /Coffee making facilities are provided in all rooms and throughout the day in our restaurant. NESPRESSO coffee available.
TELEPHONE	International direct dial telephones in all rooms.
WATER	Barbados is known for its safe, clean drinking water. We are encouraging our guests to help us “Go Green” by utilising the refillable bottles in your room.
WATERSPORTS	Includes water-skiing, kayaking, Hobie Cat sailing, paddle boarding and snorkeling. Free scuba lesson in pool. One complimentary cruise.
WEDDINGS	<p>It is very easy to get married in Barbados, as there is no waiting period or minimum length of stay required. Application for a marriage license must be made in person, by both parties, at the Ministry of Home Affairs with the relevant documents to present to the officer. No more than one wedding a day and two weddings per week are hosted on property. Weddings are done Mondays – Fridays and dates are subject to availability.</p> <p>Mango Bay wedding packages include personalized services of a wedding coordinator, the clergyman, administration and marriage, round trip transfers to obtain the marriage license, decoration of wedding gazebo, groom’s boutonnière/brides wedding bouquet, one bottle of sparkling wine, a1-tier, 12" light sponge cake with icing. There are 2 wedding packages available.</p>
WIFI/INTERNET	Computer with internet access is available to all guests in the guest lounge area in reception. There is free WIFI available.