

Privacy is about respecting your personal information and making sure it's kept safe and only used in the right ways. One important new rule is Information Privacy Principle 3 (IPP3), which says that when we collect your information that you have the right to know:

Why we're collecting your information?	We collect information to support you safely and give you the best care we can
Who we collect information about you from? (Only when it's necessary for care and you're informed; unless an exception applies)	YOU, your parents/whānau.caregiver; NHI register, laboratory providers, ACC, immunisation database, other health and social service providers, Ministry of Health – including hospital, specialists, mental health services; schools and education providers, incident-related third parties (e.g. Police), public sources (limited), internal clinical observations
What we're going to do with it?	Store it on your secure client record at YOSS, read it and help us provide you with an informed care plan.
Who might see it or have access to it?	YOSS kaimahi. External auditors may also access limited client information as part of funding and compliance audits.
Whether you have to give it to us or not?	Nope - it's your choice.
What could happen if you choose not to share it?	We might not be able to keep you safe or make good clinical decisions. We may not be able to help you.

And remember - we do not share your personal information without your consent unless there is risk of harm to yourself or someone else or there is a legal reason that we must share it. You also have the right to correct any information that we hold about you by emailing [office@yoss.org.nz](mailto:office@yoss.org.nz).