

Business to Business (Doctor, Dermatologist, Medical Spa and other Qualified Skin Care Professionals)	I've used PRX throughout, correct as needed.
QUESTION	ANSWER
Can the application be performed at any age?	Yes, PRX-T₃₃ TCA/H₂O₂/KOJIC Perfect Intense Liquid is safe to use on clients aged 5 and upwards: •5-12 years: scars (chicken pox, impetigo) •12-25 years: a substitute for facial cleansing (smoothes epidermis and facilitates the removal and pustules), stretch marks •25-35 years: stretch marks •35-45 years: beautification of the face, of the body, help prevention of skin ageing, sagging breast skin •> 45 years: hypotonic skin, sagging breast skin - Always suit the application technique to the type of skin, and monitor the skin's reaction during the application.
Can the application be performed on any skin type?	The application is contraindicated on skin affected by seborrheic dermatitis, herpetic eruptions, angular cheilitis, or otherwise damaged. Remember that some skins may be particularly reactive to acidic products ("sensitive skin"), even if they don't present visible symptoms. Clients with sensitive skin may react with redness or report a burning sensation during the session; in this case stop the session and apply WiQo Moisturizing Face Cream for Dry Skin.
Can the application be performed on any skin colour?	Yes, PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid is safe to use on all photo-types. There is no risk of hyperpigmentation in high photo-types. Asian skin is often more prone to irritation and is very delicate in the zygomatic area, so apply with fewer layers and a more delicate massage.
How long does the application take in office?	A face and neck application takes around 20 minutes, including pre- and post- application.
How many sessions are recommended? How long should we wait in between sessions?	You will see an immediate improvement after the first session, but the full results are brought about repeating the sessions. The optimal interval between sessions is one week, but you can schedule sessions 10 or 15 days apart.
Is there anyone who would NOT be a good candidate?	The application is contraindicated on sensitive skin (see above), or skin affected by seborrheic dermatitis, herpetic eruptions, angular cheilitis, or otherwise damaged. People with unrealistic expectations, mental health problems, or unable or unwilling to comply with the post care programme should also be excluded.
Can you use the product on pregnant/breastfeeding persons?	No. PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid is not systemically toxic, but pregnant/breastfeeding persons are ineligible for application.
Is it necessary to use the WiQo skin care line after the application?	The WiQo skincare line is specifically designed to alleviate possible side effects such as redness / light flaking in the days following the application, and to enhance and prolong PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid's dermal stimulation. Please note that immediately after the application the skin may be more sensitive and react unusually to moisturisers and other cosmetics, even those the person has been using for a long time.
Can an aesthetician perform the application, or does it have to be a doctor/dermatologist?	No. PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid is for professional use only. Only a professional has the level of knowledge of the skin required to administer PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid and offer effective post care assistance.

Is this product also effective on the body?	Yes, and with great results (on the inner arms, thighs, décolleté), but avoid the mucosae and the inframammary fold (midline), where the skin is very thin.
How will the skin look immediately after application?	Immediately after the application the skin will look brighter and feel smoother and firmer; there may be some redness or light flaking, but these will recede in the following days with the use of WiQo Moisturizing Face Cream for Dry Skin. After the full cycle the skin's texture will be more even and the pores and fine wrinkles will be less visible. The overall appearance of the skin will be rejuvenated and fresher.
What is the down time/possible side effects?	PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid does not cause heavy peeling. Redness, flaking and itching are normal aftereffects. All skin types react differently, some may present no aftereffects at all, other to varying extents. More severe side effects could be caused by undiagnosed underlying pathologies or by an incorrect application technique. It may be that the application of PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid highlights a subclinical dermatological condition: this will give you a chance to diagnose and treat it before re-assessing the client's eligibility for PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid application.
What results can persons expect?	A full PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid cycle will conduce the formation of new collagen: it will thicken the dermis and improve its elasticity, but also regulate (thin) the epidermal layer improving the natural complexion and skin tone. PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid does not replace other aesthetic therapies such as volumetric fillers, neurotoxins, EDBs etc. Be realistic when taking your client through the expected results, and deal with their expectations early on in the consultation. Educate your client on the importance of the home care regime with WiQo products and of a healthy lifestyle.
Do you have to be trained to use this product? If so, when and where is training available?	To use PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid safely and achieve the best results you'll need to be trained by an official company trainer. Official training is available through our Exclusive Distributor; go to our website www.wiqo.us and book you training session today!
Does the product have to be refrigerated?	Yes, PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid must be stored at 2 - 8°C (35,6 - 46,4°F). PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid can be transported at ambient temperature (<= 25°C (77°F)) for maximum 72 hours. Once a vial is opened, the contents can be used before the expiration date printed on the label. Slight variations in colour and viscosity are normal and within company conformity parameters. The manufacturer guarantees that the relevant characteristics remain unaltered within the expiration date.

Business to Consumer (Person, Med Spa's clients, people interested in facial and body beautification, End User)	
QUESTION	ANSWER
What is PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid? Is it a peel?	PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid provides an immediate aesthetic improvement, deep hydration and an effective dermal stimulation. Even though one of PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid's ingredients (TCA) has historically been used as a peeling agent, PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid itself is not a peel: it doesn't cause frosting and subsequent desquamation, but it helps to stimulate the deeper layers of the skin without harming the superficial ones.
Why is PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid different than a peel?	Peels work by removing old skin cells and exposing the new skin underneath. This process can be more or less invasive - depending on the depth and aggressiveness of the peeling agent used, but all peels expose you to downtime (i.e. you'll have to wait for the flakes to fall off) and risks (i.e. hypo- and hyper-pigmentation, infection). PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid on the other hand helps to stimulate the skin to create new collagen, which gives it structure and elasticity, with no downtime and none of the risks commonly associated with peels.
What are the benefits of this product?	PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid has multiple advantages: it works very well on its own to beautify or refresh the skin of the face, neck, décolleté and body, or it can be combined with any procedures to enhance them. The most common application is on the face, but it can be used to improve stretch marks and recent depressed scars on the face or body.
Can I have PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid done if I have active acne?	You can but your doctor will have to be careful because your skin is more fragile than normal. If you are on topical retinoic acid (isotretinoin), suspend its use 15 days before performing the application with PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid. After completing the cycle with PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid, you can resume using retinoic acid. Always follow your prescribing physician's directions.
What is the process like during application?	The session will begin with a deep delicate cleansing. Then the doctor will test the product on a limited area and proceed to apply PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid on the whole area selected for application with a massage, without using needles or injections. You may feel a slight burning or itching sensation, which is normal and shows that the product is working. Keep reporting your sensations to the doctor. If you feel too uncomfortable to continue the application say so and the doctor will suspend the session if necessary. After the doctor has applied the correct number of layers for your indication, they will wash off the residue from your skin with water and apply a post-application cream. Before you leave the practice your doctor will instruct you on the home care dermocosmetic programme.
Is there any discomfort during the application?	Generally the application is very well tolerated and way less painful than a chemical peel. Some people may experience a varying degree of discomfort with sensations such as light to moderate burning, itching, stinging, especially during the first session. Keep an open channel with your doctor during the sessions, so that he/she is aware of your sensations throughout. In case the application is too uncomfortable for you (this could be because your skin is especially reactive, or due to some pre-existing dermatological condition), the application of WiQo Moisturizing Face Cream for Dry Skin has an immediate calming effect.

How many applications do I need to see a difference in my skin?	One session is sufficient to achieve an immediate but temporary glow effect, more (4 to 6 depending on your level of chronoageing) are needed for longer lasting new collagen formation. After assessing your skin your doctor will advise you on the best course of action for you.
How long do I have to wait in between sessions?	Seven days is the optimum interval, but you can agree a different regimen with your doctor.
Can I combine PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid with other procedures?	Yes! PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid can be combined with most other aesthetic procedures, your doctor will advise you on the best combination procedures to address your aesthetic needs.
If I am doing this before an event, how many days prior should I schedule the appointment?	If you are already familiar with PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid and you know your skin's reaction to it, you could even have it done on the same day of your event. If this is the first time you have PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid, or if you're receiving the application after a long time from the last session, we suggest you allow up to 5 days for your skin to resolve any flaking / redness that may occur.
What should I expect immediately post-application?	After the application your skin will look brighter, plumper, tighter, more rested. There could be some flaking (it means that your skin needed to shed some excess dead cells), moderate redness. Both the flaking and the redness are alleviated by WiQo Moisturizing Face Cream for Dry Skin. Please note that after application with PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid your skin may become sensitised to cosmetics. Stick to the WiQo home care programme prescribed by your doctor to avoid any side effects.
What is the after care?	Immediately after and in the days following the application you will apply WiQo Moisturizing Face Cream for Dry Skin to restore the hydro-lipidic film. From the day following the application you will apply WiQo Facial Smoothing Fluid for all skin types in the evening, at least half an hour before any other products. If you perform PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid on your body from the day following the application you will apply WiQo Moisturizing Body Cream for all skin types in the evening.
Am I able to work out/ wear makeup/ be in the sun after application?	Yes, but avoid saunas / steam baths for a few days. Yes, you'll be able to wear makeup immediately after the session. Yes, you can go in the sun provided you wear a high-level SPF filter suitable to your skin type. Be aware that PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid may thin your epidermis, making it tan quicker but also more prone to sunburn. PRX-T ₃₃ TCA/H ₂ O ₂ /KOJIC Perfect Intense Liquid is non-photosensitising.
Is there any downtime after the application?	No, you'll be able to resume your social and professional life immediately after the session. Any redness / light flaking can be addressed with the application of WiQo Moisturizing Face Cream for Dry Skin.