



O'Shannessy's
QUALITY TOURS

MEKONG DELTA CRUISE

Vietnam and Cambodia



17 DAY FULLY INCLUSIVE TOUR

11th March to 27th March, 2027

MEKONG DELTA CRUISE *Vietnam to Cambodia*

THURSDAY 11TH MARCH TO SATURDAY 27TH MARCH, 2027

Wander the lantern-lit streets of Hoi An with four relaxed nights in Vietnam's most charming town, blending culture, cuisine and calm.

Explore vibrant Ho Chi Minh City then embark on an elegant Mekong River Cruise, gliding past floating villages, rural life and timeless river landscapes as we travel from

Vietnam into Cambodia on the Tourni II, **exclusive to O'Shannessys**.

Conclude in Siem Reap, gateway to the timeless splendour of Angkor.

Join us for an effortless journey through the heart of Southeast Asia - seamless, sophisticated and richly immersive.

Tour Highlights

- Walking tour of Hoi An Ancient Town
- Ba Na Hills - Golden Bridge
- Farm Dinner in Hoi An
- Tour of Ho Chi Minh City
- War Museum, HCMC
- Trung Vuong Primary School
- Tra Su Forest
- Nui Sam Cable Car, Sam Mountain
- Tour of Phnom Penh
- Apsara Dance Show

- Kampong Chhang
- Angkor Wat
- Angkor Thom
- and much more!

CRUISES

- Lantern Boat Ride
- Tourni II Mekong Delta River Cruise
- Sampan Ride
- Local Boat Ride, Sa Dec
- Angkor Gondola Cruise

Tour Prices

Tour costs are based on economy airfares throughout. Please contact our office to enquire about upgrading to Business Class if available.

Twin share Main Level Cabin:	\$10,195
Twin share Upper Level Cabin:	\$10,395
Twin share repeat traveller 2 - 10 Tours:	Less \$100
Twin share room repeat traveller 11 - 20 Tours:	Less \$150
Twin share room repeat traveller 21+ Tours:	Less \$200

Please note a deposit of \$1,200 is required upon booking

Single Room Supplement: \$2,585

As a thank you for travelling with O'Shannessy's Quality Tours, you will automatically receive a saving on the total tour price for your second and subsequent tours.

O'Shannessy's Quality Tours will match single travellers who wish to twin share with another single traveller of the same gender. However, if this is not possible, you will need to pay the Single Room Supplement. If you are willing to twin share but are a smoker, have a CPAP machine or snore, you will need to pay a single supplement for a sole use room.



Multiple Night Stays

4 nights in Hoi An, 8 nights on Tourni II and 2 nights in Siem Reap

Activity Level - Active

Our active tours require greater mobility, making them best suited to travellers comfortable with longer days of sightseeing and more physical activity. You may be required to:

- Embark and disembark the coach unassisted
- Negotiate some steps and gentle, undulating paths
- Embark and disembark watercraft and other vehicles via stairs
- Stand or walk for up to 2 hours at a time
- Negotiate a flight of stairs
- Travel for up to 2 hours in various vehicles for guided tours
- Manage uneven ground such as sand, pebbles or gravel
- Handle different climates, including heat and humidity
- Occasionally stay above ground floor (no guarantee of ground floor rooms)
- Walk through international airports with the support of an O'Shannessy's Tour Director
- Manage long haul flights

Tour Inclusions

Complimentary Chauffeur Driven Transfers

Victorian passengers from Greater Melbourne, Bendigo, Torquay, Ballarat, Geelong, the Bellarine and Mornington Peninsulas, Phillip Island and selected areas of Gippsland will be picked up and returned home in a private chauffeured vehicle by one of our professional drivers. For passengers not within this pick up zone, or our interstate passengers, a quote can be provided for home pickup in extended areas.

Flights

Economy International flights from Melbourne to Da Nang via Hanoi, Siem Reap to Melbourne via Saigon and domestic flight from Da Nang to Saigon with Vietnam Airlines. All fares include transfers and taxes. Please contact our office to enquire about upgrades to Business Class or Premium Economy, if available.

Friendly Tour Directors

Enjoy peace of mind with O'Shannessy's Quality Tours, where our dedicated tour director will escort from Melbourne to ensure your travel experience is as comfortable and memorable as possible. From start to finish, they're there to assist, guide and take care of every detail. Relax and enjoy the experience without a worry.

Quality Touring Coach

Quality air-conditioned touring coaches and local English speaking tour guides throughout the tour.

Quality Accommodation

Enjoy the best available ensuite hotel and cabin accommodation each night, ensuring a restful journey.

All Gratuities

All gratuities are included for Drivers and Guides, restaurants, craftsmen, boats and portage at accommodation is included whilst travelling with the group.

Small Tour Group Guarantee

There will be a maximum of 20 participants on this tour.

Meals

Meals include 14 buffet breakfasts, 8 lunches, 14 dinners and inflight meals. 6 lunches are at your own expense as per itinerary.

Visas

Australian citizens require a tourist visa to enter Vietnam and Cambodia. The cost of these visas have been included in the tour price. O'Shannessy's Quality Tours will assist with the Visa process for Vietnam; the Cambodian entry form will be completed on the boat. Our office will require one colour passport photograph and a copy of your valid passport two months before departure date, and the Cambodian entry will require one passport photo.

Tour Does Not Include

- Items of a personal nature and any optional extras
- Passport - a valid national passport is required for all international holidays, with a minimum validity of 6 months after return.
- Travel Insurance is mandatory for international travel. If you would like a quotation for travel insurance, please contact our office on 1800 354 352.

Disclaimer

O'Shannessy's Quality Tours:

- Advises the airline reserves the right to amend their schedule and airfares without notice.
- Advises price is effective for the dates specified but may be subject to change without notice.
- Advises passengers require a current Passport to travel overseas with a minimum validity of 6 months after return.
- Advises non-Australian Passport holders to check re-entry Visa requirements.
- Reserves the right to vary the itinerary in any way at any time deemed necessary.
- Accepts no responsibility for damage or loss of personal belongings and suggests that suitable Insurance be effected for protection of the same.
- Accepts no responsibility or liability for delays, accidents, injury, irregularity or damage caused by other transport/touring companies used as part of this tour.
- Reserves the right to change accommodation at any time without notice.

Frequently Asked Questions

Welcome: O'Shannessy's Quality Tours believes that discovering new destinations is one of life's most profound experiences, where the magic of each place is felt not only through the eyes but also through the heart. Our own tour designers have researched this tour with our O'Shannessys' passengers in mind. Safe destinations with friendly and welcoming 5-star hospitality, UNESCO World Heritage sites, breathtaking landscapes, rich diversity of culture, history, and traditional delicious cuisine, bustling vibrant cities and charming exotic villages. We'll get to meet the locals and be amazed by their genuine kindness.

Weather: Here are the average maximum and minimum temperatures for March: Hoi An 28/23 dry and warm; Saigon: 34/24 dry and warm; Siem Reap 35/25 hot and chance of rain.

Currency: The local currency in Vietnam is the Vietnamese Dong (VND) and in Cambodia is the Cambodian Riel (KHR). US dollars are widely accepted in both countries. ATM machines are widely available but could incur transaction fees. Check with your local bank about the best card to take with you.

Welcome to our fascinating tour as we cruise on the **Mekong Delta** from **Vietnam and Cambodia**! Our excitement will be building as we are collected by our chauffeurs and transferred to Melbourne International Airport where we meet our fellow passengers and our Tour Manager. Our flight departs early on Friday morning for a direct night-time flight to Hanoi.

Inflight meals and refreshments

OVERNIGHT: Inflight

After completing our immigration formalities in Hanoi, we fly to Da Nang. Upon arrival at Da Nang Airport, we will be welcomed by our local English speaking guide then transferred to **Hoi An**, approximately a one hour drive to the south along the coast road. We have early check-in so we can unpack and have a snooze or explore our resort, perhaps take a dip in the pool. Late afternoon, we transfer to the **Old Town** of Hoi An. As a wonderful introduction to Hoi An, we step aboard a **lantern boat** and immerse ourselves in the enchanting beauty of Hoi An's ancient town as we take a mesmerizing journey along the Hoai River. Our 15-minute lantern boat ride promises to be a magical experience, offering us a glimpse of Hoi An's rich cultural heritage illuminated by the gentle glow of traditional lanterns. Back on dry land, we enjoy dinner at a local restaurant.

Lunch own expense and arrangement

OVERNIGHT: La Siesta Hoi An Resort & Spa, HOI AN ★★★★★





DAY 3 - HOI AN ANCIENT TOWN WALKING TOUR

Saturday 13th March, 2027

Known as a prosperous trading port between the 15th and 19th Centuries, the riverside town of **Hoi An** still retains many remnants of its glorious time, as evident in the bustling market and abundance of souvenirs and tailor shops. What makes Hoi An remarkable is that its Old Quarter has been beautifully preserved. The streets are still lined with old tile-roofed shop-houses, shady pagodas, and colourful communal halls that contribute to its status as a World Heritage Site by UNESCO.

Today, enjoy a guided walking tour around **Hoi An Ancient Town**, which is recognized for its well-preserved architecture, pedestrian-only streets and typical local cuisine. During this leisurely exploration on foot, we can observe some of the historic merchant and community houses, ancient pagodas and traditional places of worship with influences from Chinese, Japanese and Vietnamese architecture. We make a stop at the iconic over 400-year-old **Japanese Covered Bridge** first built by the Japanese community in 1590s as a way to reach the Chinese quarter across the water. Visit the **Assembly Hall** of the Chaozhou Chinese Congregation and notice its gorgeous woodcarvings on the beams, walls and altar while unravelling with your guide some untold stories about the Chinese community during their time in Hoi An. Our morning break will be at **Reaching Out Tea House**, a welcome little oasis of calm in the busy, vibrant Old Quarter, owned and operated by the mute and deaf people. Here we will be treated with delicious cakes and incredible tea in the Eastern style. Our tour continues as we stroll around Hoi An's back streets and hear a soft, clattering hum which is the sound of sewing machines. This little charming town is also home to hundreds of tailor shops and nobody can explain exactly when, how or why it became sewing central. Known as a key part of Hoi An culture, the **silk lantern** is a simple yet colourful handicraft. Follow the narrow street to reach the home of a **local craftsman**, nestled away in a small corner of the quarter. After a brief introduction to the history, shape and colour of the lanterns as well as the stages of production, we create or decorate a lantern and take it home as a souvenir. Our tour over, we now have the rest of the afternoon to ourselves. Visit a tailor shop where you can get some express made-to-order clothes. Continue to explore the old town. Or some of us may like to return to the resort to relax. The choice is yours! Once again, dinner is at a local restaurant this evening.

Lunch own expense and arrangement

OVERNIGHT: La Siesta Hoi An Resort & Spa, HOI AN ★★★★★

Today, we drive to **Ba Na Hills**, a scenic mountainous area with panoramic vistas. Standing more than 1,400 metres (4,878 feet) above sea level, the temperature of this place is mostly cool year-round. When we arrive at the Ba Na Hills **cable car station**, we ride on a modern system of cable cars and get a bird's-eye view of our surroundings while enjoying a feeling of flying as we ascend the mountain. When we alight, we take a walk across the **Golden Bridge** which seems to be supported by a pair of giant hands jutting out of the mountain. We return to the terminal and descend by cable car back to our coach which will return us to Hoi An. We now have some free time - perhaps treat yourself to a massage! Dinner will be in the resort this evening.

Lunch at own expense and arrangement

OVERNIGHT: La Siesta Hoi An Resort & Spa, HOI AN ★★★★★





DAY 5 - FREE DAY IN HOI AN

Monday 15th March, 2027

Today is a free day to collect clothes from the tailors, wander around the market, do some personal sightseeing or just relax by the pool. Tonight, we gather at a local **three-generation house** to have a pleasant chat while enjoying some tasty dishes prepared in the traditional way. What a fabulous evening!

Lunch at own expense and arrangement

OVERNIGHT: La Siesta Hoi An Resort & Spa, HOI AN ★★★★★

DAY 6 - HOI AN TO HO CHI MINH CITY

Tuesday 16th March, 2027

We have an early start this morning but we'll all be sad to say goodbye to stunning Hoi An as we transfer back to Da Nang Airport. Here we connect with our flight to Saigon's Tan Son Nhat Airport. Upon our arrival, we will be welcomed by our local guide and transferred into town where we enjoy lunch. This afternoon, we'll explore the local **Chinatown** and experience the daily life of the people. We'll also visit the **Giac Lam Pagoda**, which is over 300 years old and is the oldest pagoda in Ho Chi Minh City. Lastly, we'll visit the **Flower Market and Binh Tay market** for a 15-minute walking tour to explore how locals buy and sell local food and products. Transfer to the **Toum Tiou II** and after comfortably settling into our cabins, we'll be introduced to our crew with a welcome cocktail, have dinner and spend the night on board downtown.

OVERNIGHT: Toum Tiou II

We enjoy a tasty breakfast onboard before continuing our tour of **Ho Chin Minh**. Take a short downtown drive to the city. Our walking tour commences and we stop for some photographs at notable sites like the **Reunification Palace**, former residence of the Indochina Governor-General, and later President of the Republic of Southern Vietnam until the downfall of Saigon on April 30, 1975. We also see **Notre Dame Cathedral**, a red brick edifice with twin spires, based on the original construction from Paris and then we head across the square to the **Central Post Office**, designed by the French architect, Gustav Eiffel, before he had risen to fame for the Eiffel Tower. Enjoy the vibrancy of this city by foot and explore the city's green space enjoying the beauty of nature in the middle of this dynamic city. Experience the local coffee scene – Vietnam is famous for producing high-quality coffee and coffee shops are a common sight downtown. Transfer back to ship for lunch. This afternoon we'll continue our touring with a visit to the **War Museum** to learn more about the history of Vietnam before returning to the ship. We now “set sail” as we leave Saigon for **My Tho**, enjoying dinner on board.

OVERNIGHT: Toum Tiou II





DAY 8 - MY THO TO SA DEC

Thursday 18th March, 2027

Today we start our adventure on the water as we enjoy breakfast cruising the magnificent **Chao Gao Canal**. This is a “must see” start to our experience as we notice the lively and vibrant canal full of ships and also see life on shore. On our arrival in **My Tho**, we will kick off with a local boat pick-up that will take us to Thoi Son Island; here we will have the opportunity to explore the daily lives of the local people and enjoy seasonal fruits. We will also take a **Sampan ride** along the scenic canals for a closer look at the **Mekong Delta** and its unique features. Later we can explore the village on our own to see firsthand how the local people live and to admire the magnificent fruit orchards in the area. This is the perfect chance to connect with the locals and witness their way of life. Back to ship as we leave for **Cai Be** enjoying lunch whilst cruising. In Cai Be we join a local boat to cruise along the Mekong River. Disembark to visit the craft village where you can witness how the local products are made. Continue cruising on the boat to our next stop - the fruit orchards comprising of many kinds of fruits such as: jack-fruit, durian, guava, rambutan, longan etc... drink hot tea, eat fresh fruits and enjoy a live local music performance. We'll now have time to explore further before returning to the ship as it leaves for **Sa Dec**. Dinner during cruising and night on board.

OVERNIGHT: Toun Tiou II

DAY 9 - SA DEC

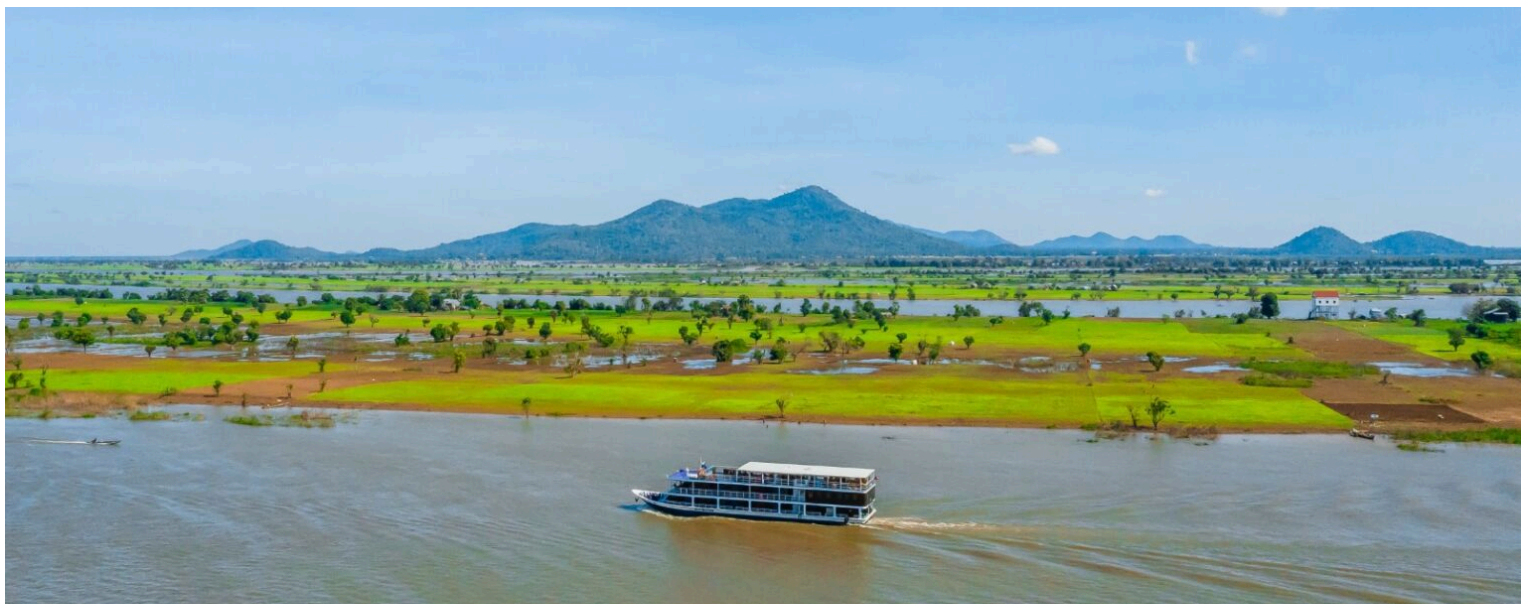
Friday 19th March, 2027

Following breakfast, a local boat will take us on a short panoramic tour of Sa Dec, including a visit to the **Trung Vuong Primary School**. Here we'll get a chance to learn more about the local education system. Afterward, we will enjoy a walk around the **Sa Dec market** on the riverbank where we can experience local commerce. This is a perfect opportunity to immerse yourself in the local culture and enjoy the charming river surroundings. Ship leaves Sa Dec for Chau Doc, lunch and dinner on board during cruising.

OVERNIGHT: Toun Tiou II

We enjoy breakfast on board, then our friendly Vietnamese guide and comfortable van will be awaiting passengers at the pier, ready to take us on a tour to **Tra Su Forest**. We'll experience this beautiful forest with a motorboat and rowing boat tour, where we can witness this incredible and diverse flora and fauna of this stunning natural environment. Back to the ship for lunch. This afternoon, we will board a cable car and embark on an unforgettable journey to **Sam Mountain** with our exclusive addition to the excursion program in Chau Doc – the **Nui Sam Cable Car**. We can enjoy breathtaking panoramic views as the ride unfolds. On the summit of Sam Mountain, we will embrace spectacular views towards the border of Cambodia and Vietnam. After soaking in the views, we pay a visit to the **Ba Chua Xu Temple** on the way back down the mountain before returning to the ship. We'll then depart to Vinh Xuong Border where we will undergo entry formalities into **Cambodia**. Later, we arrive in **Phnom Penh**. We enjoy dinner on board and will remain at anchor overnight.

OVERNIGHT: Toum Tiou II





DAY 11 - EXPLORING PHNOM PENH

Sunday 21st March, 2027

This morning, we take a tour of the fabulous **Royal Palace**, one of the most impressive examples of Cambodian architecture with its Silver Pagoda. Onward to visit the **National Museum**. Enjoy an afternoon tour of the area by "**tuk-tuk**" for an authentic and immersive experience like no other. Visit the beautifully renovated **Art Deco Central Market** and experience the local shopping scene firsthand. Known as 'Phsar Thmei' locally the market is a bustling hub for clothing, food and souvenir shopping. After exploring the market, we will stroll through the city's off-the-beaten-path alleyways, where you'll have a chance to engage with the locals and see how they live their daily lives in the city. Observe and experience the locals enjoying their coffee while playing Cambodian-style chess and see the local food in its most authentic form, learning about the way of life in this vibrant city. We continue our visit to the city's namesake, **Wat Phnom**. Founded in 1373, the pagoda was built to house Buddhist relics washed ashore by the river. From there, we will enjoy a short walk to the **French Quarter**, where we'll get a glimpse of the city's colonial era while admiring the beautiful architecture. The area boasts a number of Belle Époque and Art Deco houses and public buildings dating from the French Protectorate (1863-1953). As we get back on board, we will enjoy an **Apsara dance show**. Dinner and overnight on board in the port of Phnom Penh.

OVERNIGHT: Toum Tiou II

We enjoy breakfast on board as the ship departs to **Udong**, Cambodia's former capital. We'll dock at Koh Chen and transfer by van to Udong. On arrival, first we visit the colourful **Vipassana Dhura Buddhist Meditation Centre** where we will hear about the school of Vipassana or Insight Meditation. Then we can walk up the steps to the various temples and the three large stupas where the ashes of three former kings are preserved. You will be rewarded with wonderful views of the plains below. After returning to the ship, we start cruising towards **Kampong Tralach** enjoying lunch enroute. This afternoon, we visit the beautiful Vihara at the **Wat Kampong Tralach Leu pagoda**. To access the pagoda, we need to cross the village of Kampong Tralach in ox carts, moving along a small road that runs perpendicular to the river in the middle of magnificent rice fields – what fun! We then return to the ship by oxcart – or for those of us who are feeling energetic, we can enjoy a mountain biking experience through the stunning countryside to witness the beauty of the rice fields surrounding the area before returning to the ship. Set sail to Kampong Chhnang with dinner onboard.

OVERNIGHT: Toum Tiou II



*“...Cambodia is a vibrant destination
known for its rich history, stunning temples,
and beautiful landscapes,
making it a must-visit for travellers.
You won't be disappointed...”*



*“...Beyond the temples and bustling markets,
Cambodia’s floating villages
offer a glimpse into the country's rich cultural
heritage and traditional lifestyle.
Wooden houses drift on the water,
boats replace cars,
and the rhythm of daily life moves with the tide...”*

cambodiatravel.com

DAY 13 - KAMPONG CHHNANG TO KOH CHEN

Tuesday 23rd March, 2027

This morning, we visit **Kampong Chhnang**, one of the largest fishing ports on the **Tonle Sap Lake**. Here they also have many fish farms. The region is also known for its traditional pottery combining ancient knowledge with modern techniques - Chhnang itself means "pot." We'll enjoy a tasting of regional products before returning on board. *Option:* For those seeking more activity, there will be an option at Kampong Chhnang to cycle alongside the riverside and then to the pottery village to explore this area. When we return to the ship, lunch will be served whilst cruising to Koh Chen. We'll have a **farewell dinner** and spend our final night on board this beautiful ship.

OVERNIGHT: Tourn Tiou II

After breakfast, we **farewell our crew**, now our friends, and transfer in an air-conditioned coach from Koh Chen to **Siem Reap**. Upon our arrival, we'll check into our lovely accommodation where we have time to settle in and freshen for our evening out. Tonight, our dinner will be at **Friends Restaurant, Marum.*** This is a social enterprise-based restaurant that empowers disadvantaged youth with vocational training amongst other support. It won't be a late night as we're up early tomorrow morning.

Lunch own arrangements and expense

OVERNIGHT: Borei Angkor Resort & Spa, SIEM REAP ★★★★★

**In 1994, Sebastien Marot was leaving a restaurant in Phnom Penh when he stumbled over children sleeping rough on the street. That was the moment he made a decision to do something about this situation and to set up an organization which would work with those children to build a real future for them. Eighteen years later Friends provides social support, education and training to 60,000 children a year who have been pushed onto the margins of society. By eating at Friends, we are supporting a young person on their journey to a better future.*



We have an early start today as we embark on a sightseeing tour around the **Angkor Archaeological Park** which stretches over some 400 sq kms, including forested area. The park contains the magnificent remains of several capitals of the great **Khmer Empire** of the 9th to the 15th centuries. As **first light dawns**, we will be at the most important religious monument in the country, admiring the extraordinary **Temple of Angkor Wat** across a reflecting moat. We will make use of the cool temperatures and soft morning light to explore one of the **Seven Wonders of the World: Angkor Wat** in a more peaceful atmosphere. You most probably have gotten glimpses of the towers over treetops and the gates, but now we'll finally get to see it for ourselves. We enter Angkor Wat and learn about the stories and amazing architecture that has stunned archeologists leaving more questions than answers. Angkor Wat possesses some of the most intricate and longest stone carvings in the world. This complex is four times the size of the Vatican City making it the largest religious site in the world. Spend some time adventuring through the many passages, levels and exploring chambers that once housed one of many treasures of the ancient world. It will be an experience you will never forget. Around 8.30am, we return to the hotel for breakfast and a few hours to relax and enjoy the resort's facilities.

Mid afternoon, we depart for the ancient **Angkor Thom City**, founded by King Jayavarman VII in the 12th Century and was one of the largest Khmer cities and remained the capital until the 17th Century. Get inside the reinforced city of Angkor Thom to admire the mysterious Bayon Temple, crowned with the large number of serene faces sculpted on its towers. Also, take this chance to learn more about the intricate carvings of the Terrace of the Elephants and the Terrace of the Leper King. Later this afternoon, we transfer to the hidden bank nestled inside the ancient moat of Angkor Thom, where we board an **Angkor Gondola boat** for a unique waterway slow journey over the hidden yet charming lake of the South Gate. Khmer people are proud of their skilled boat makers throughout history and it is possible to find out the ancient Khmer boats carved in the wall of the Bayon temple are the victories of King Jayavarman VII's navy force over Cham's navy in the war after 1177 A.D. Our gondola is a traditional Khmer boat, carefully and proudly constructed to resemble the fine artwork that was done in the past. The ride over water offers leisure and an insightful experience, allowing you to indulge yourself in the treasures of historical and cultural sites that have been untouched for centuries. The boat captain will steer by hand as we sail the ancient waters, viewing the ancient walled temple of Angkor Thom from afar. Get your camera ready to photograph along the great wall of Angkor Thom, Royal Secret Path and the City Guard Post - and we've come at the best time, right on sunset. We return to the hotel for a slightly later dinner.

Lunch own arrangements and expense



OVERNIGHT: Borei Angkor Resort & Spa, SIEM REAP

After breakfast, we have a free morning. Perhaps take a tuk tuk to the vibrant local market or maybe just relax around the pool. Our rooms are available until 12 noon; we now have time to purchase lunch and relax. It's now time to transfer to the airport to connect with our flight home.

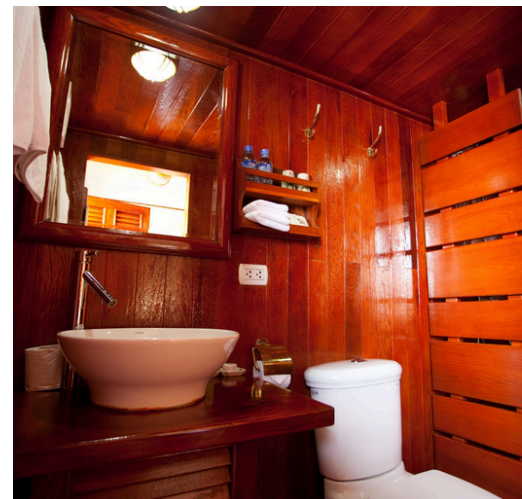
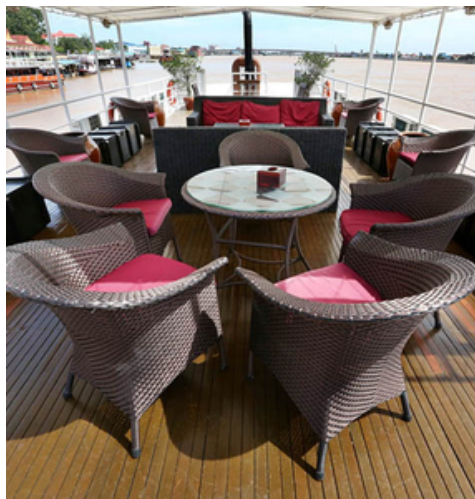
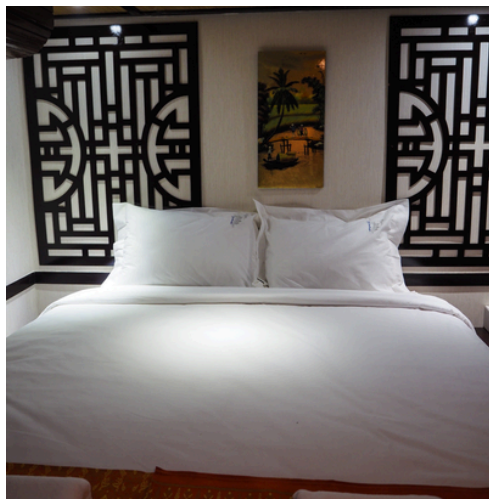
Own arrangements and expense for lunch. Inflight meals and refreshments.

OVERNIGHT: Inflight

After completing Customs and Immigration, our chauffeurs will be waiting for us in the arrival lounge. We're sure you will arrive home with a sense of well-being, appreciation and love for both beautiful **Vietnam** and captivating **Cambodia**.

Toum Tiou II

- The Toum Tiou II has been exclusively chartered for O'Shannessy's Quality Tours.
- The ship was constructed in 2008 with 2 decks for passenger accommodation and 1 deck for the common area. These decks are connected by a stairway (NO lift). 16 crew members service the ship and it is designed with a large open outdoor observation deck and indoor air conditioned restaurant.
- With only 14 staterooms, this is an intimate way to experience the Mekong River. Over nine days, the cruise moves from Vietnam to Cambodia, combining village walks, cycling, kayaking (both optional) and market visits with rest on deck. This cruise is designed so that people get a feel for daily local life along the Mekong River in a small group setting.
- The cruise includes all meals aboard, coffee, tea and drinking water as well as the activities and entrance fees detailed in the program. Onboard drinks are included (except for drinks from the special cocktail lists) as well as the services of English-speaking local tour guides.



PAYMENT AND CANCELLATION POLICY

Receipt of payment of funds will be taken as acceptance of O'Shannessy's Quality Tours conditions of travel for this tour. Prices include GST and all taxes. Deposit is fully refundable until **101 days** prior to departure date. Balance due on invoice.

Cancellation within **100 days** of tour departure date: **No refund**

Cancellation **on or after** tour departure date: **No refund**

If a tour is cancelled for any reason by O'Shannessy's Quality Tours before the departure date, all passengers will be offered the option of transferring to another tour of their choice, hold the funds in trust for a future tour or a full refund. There is no time limit as to when this must be used. If a lockdown is implemented while a tour is in progress, our first priority is the safety and wellbeing of our passengers and ensuring that we get each and every one of them home safely, and therefore we treat every situation individually. The Australian Government (see www.smarttraveller.gov.au) recommends all travellers no matter where you are going, obtain comprehensive travel insurance from a reputable provider. It may enable you to claim back the cost of your tour if you are unable to travel or have to cancel at late notice. Always read the PDS provided, to ensure the cover meets all of your needs. We are able to provide travel insurance through Nib Insurance.

If you would like a quote for travel insurance, please call our office on 1800 354 352.

CONDITIONS OF TRAVEL

These terms and conditions form the basis of the contract between You and O'Shannessy's Quality Tours (O'Shannessy's Quality Tours "We", "Us", or "Our" contract). It is important that You read the complete list of terms and conditions provided to you upon invoice carefully and that you understand your rights and obligations. A complete list will be provided upon invoice, alternatively they are available upon request via phone, mail, email or on our website. By agreeing to participate in a tour arranged by Us, You are deemed to have accepted these terms and conditions in full. Any special requests, dietary/personal must be notified to Our office at the time of booking. All efforts will be made to accommodate any special requests. It is your responsibility to advise O'Shannessy's Quality Tours of any pre-existing medical conditions that may affect your ability to participate on the tour. No passenger will be permitted to embark on or continue the tour while their physical or mental condition is, in the opinion of any representative of O'Shannessy's Quality Tours, such as to render them incapable of caring for themselves, or whereby they become objectionable to other passengers or they become a hazard to themselves or other passengers. Passengers rotate seats in the coach daily to ensure fairness to all passengers. No exceptions will be made. The information presented in any printed publications, itineraries, brochures or touring programs is to the best of our knowledge correct at the time of publication. The itinerary may be subject to change without notice. Whilst every effort is made to adhere to the itinerary provided, O'Shannessy's Quality Tours reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. O'Shannessy's Quality Tours cannot be held responsible for printing or typographical errors arising from unforeseen circumstances. O'Shannessy's Quality Tours representatives/crew or any associated carrier, reserves the right at its discretion to exclude from a tour or to terminate the travel arrangements of any person during the course of the tour, without refund, of anyone who: Presents on the day of the tour departure as ill or unwell in any way, including but not limited to: cough, runny nose, sneezing, vomiting or temperature above 37.5 deg C, Is incapable of caring for themselves without a minder/carer, Is unable to cope with the requirements of the tour or who may need or require services or facilities that are not available, Fails to comply with the reasonable instructions of O'Shannessy's Quality Tours crew, Engages in undesirable behaviour or interferes with the enjoyment of other passengers, Is a hazard to themselves or other passengers and/or is likely to become objectionable to other passengers, O'Shannessy's Quality Tours staff and or third party suppliers. Anyone so excluded will be required to disembark at a safe public location, transport from which will be wholly their responsibility. However, if and where possible, O'Shannessy's Quality Tours staff may assist in obtaining transport. You agree that O'Shannessy's Quality Tours is released from all liability for You and You agree not to hold O'Shannessy's Quality Tours responsible for termination of Your travel arrangements.

Upcoming Tours

Longreach and Outback Queensland - April 2027

Norfolk Island Bounty Day - May 2027

Outback Queensland "Meet the Locals" - June 2027

Whitsunday Experience - July 2027

Hot August Night on the Murray Princess - August 2027

South Africa Adventure - September 2027

Travelling with like-minded, mature aged travellers means you'll experience a casual and relaxed atmosphere, where fellow travellers become new-found friends.

Keep in Touch

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Feel free to call into our office for a chat with our friendly team at **2121 Point Nepean Road, Rye Vic 3943**. You can also email us at **enquiries@oshannessys.com.au** or call us:



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