# Consultancy & Training

We can provide consultancy support around equality issues and training for your organisation. We offer a wide range of topics – all bespoke to your requirements. Example of work we have previously undertaken are - Equality & Diversity for Chester Registry Office, Refugees and Asylum Seekers for Countess of Chester.

We also maintain a consultation panel specifically for BME communities that can be accessed by external organisations. For costs of our range of consultancy please contact us.

# How Do We Measure Up?

The REC endeavours to provide an efficient, friendly and professional service to everyone that seeks its assistance. We have both a feedback and complaints procedure for people to feed back what they think of the service. We believe that we can always improve and welcome any suggestions from people who are using the services we provide.

### Help Us to Grow

Please remember that we are a not for profit organisation with limited funds so please consider making a donation or becoming a member of the REC. We welcome input from the community we serve.

#### How to Get in Touch

Cheshire Halton & Warrington Race & Equality Centre

The Unity Centre 17 Cuppin Street Chester CH1 2BN

Tel: 01244 400730 • Fax: 01244 400722

E-mail: office@chawrec.org.uk

www.chawrec.org.uk



# A Guide to our Services



This Leaflet is available in large print



تتوفر هذه الكراسة باللغة العربية. এই পুস্তিকাটি বাংলা ভাষায় পাওয়া যায়। 本傳單有中文

With the support of...









#### Who Are We?

Cheshire Halton & Warrington Race & Equality Centre is a local charity that deals with equality issues, with a specialism in race equality.

#### What Do We Do?

We offer lots of different services and activities this leaflet will explain some of the key ones but check our website www.chawrec.org.uk and our facebook page @chawrec for any new projects that we have been funded to deliver.



#### Discrimination Casework

We give legal advice and support to anyone who has been discriminated against on the basis of a 'protected characteristic' under the Equality Act. That is because of their race, gender, sexuality, age, religion or belief, disability or transgender status. Our caseworkers can advise you free of charge but if we continue to support the claim we will do so on a 'no win, no fee' basis.

# Immigration Advice

We are also registered with the OISC to give immigration advice. Please contact us for details of drop in and the level of support we can give free of charge.

# The Unity Centre

We manage the Unity Centre, which is West Cheshire's Multicultural Hub. The Centre colocates several different community organisations and provides a base for many other voluntary sector groups. We have rooms for hire that can meet a wide range of requirements – from a dance studio to an arts room to a cafe

meeting area – we can meet your needs. Contact us for further details of current rates and availability.

## Community Cafe

Our community cafe, which is mainly run by volunteers, offers a wide range of snacks, light bites and drinks. We often host coffee mornings and specific events in the cafe. The kitchen can also be hired for functions. Contact us for further information on times and events.

# **Unity College**

We offer a wide range of ESOL (English for Speakers of Other Languages) classes from absolute beginners to more advanced. Learners can attend informal free conversational classes, which we run from Chester, Ellesmere Port and Northwich as well as accredited classes through Ascentis from Entry1 upwards. For current timetable and fees for accredited classes check out our website or call us.

# Refugees and Asylum Seekers

We provide support, advice and signposting to refugees and asylum seekers in the area. We have a bank of volunteers that help support this programme and are commissioned by Migrant Help UK to provide face to face support to asylum seekers in need.