



Phone 615-382-4470
Toll-free 877-411-4760
Facsimile 615-382-4439
Mayor Jeff Smith

**Town of Coopertown
5153 Burgess Gower Road
Coopertown, TN 37172**

www.coopertowntn.org
email@coopertowntn.org
Vice-Mayor Robert Dale Anderson

November 5, 2025

I am pleased to announce that we have received a response from the United States Postal Service regarding our request for a ZIP code.

The postal service has acknowledged our need for changes and with the use of technology they have made changes that allow Coopertown to acknowledge its town identity while limiting or eliminating any inconvenience to citizens.

They have agreed to provide a special designation for a “Preferred Last Line” (PLL) for Coopertown Tennessee in ZIP codes 37172, 37146, 37032, and 37073 for all delivery points within Coopertown municipal boundaries. This allows the use of the ZIP Code Lookup or other database processes to delineate the addresses within our town from other city addresses within the same ZIP code area. This is similar to towns when multiple ZIP codes are used.

What this means is that Coopertown is now recognized as a distinct town while sharing each of our four existing ZIP Codes. To eliminate disruption, you now have the choice to use the town name of “Coopertown” in place of your current town name such as “Springfield” along with your existing street address and current ZIP code.

While it is encouraged to change and utilize Coopertown as your recognized town and make applicable address changes with the replaced town name while keeping your current ZIP code, you are not mandated to change your address if you choose not to do so or you may change at your future convenience. You should not notice any disruptive changes in your mail delivery; however you may notice delivery services automatically change to Coopertown as the delivery town.

As an example, our city hall address is currently recognized in the postal system as:

5153 Burgess Gower Road
Springfield, TN 37172

This change now shows the address as:

5153 Burgess Gower Road
Coopertown, TN 37172

When you are ready to change your address, you would notify those that need to be aware of the change just like you would if you had a normal change of address. The postal service will not need to make any changes on their end now that their process is complete. For example, as shown above with our city hall address, we would notify the applicable senders of your new address by changing only the town name. You will still receive your mail and deliveries at your current address while this change is processed by the USPS.

You can now go to [ZIP Code™ Lookup | USPS](#) and enter different criteria including your home or business address and see the change in the postal system. Below are examples of what you will now find specifically for the address verification used by the postal service and many home delivery services.

ZIP Code™ by City and State

You entered:

COOPERTOWN TN

If more than one ZIP Code™ matches the information you provided, try finding a **ZIP Code™ by Address**.

COOPERTOWN TN **37032**

COOPERTOWN TN **37073**

COOPERTOWN TN **37146**

COOPERTOWN TN **37172**

ZIP Code™ by Address

You entered:

5153 BURGESS GOWER RD
SPRINGFIELD TN
37172

If more than one address matches the information provided, try narrowing your search by entering a street address and, if applicable, a unit number. **Edit and search again.**

5153 BURGESS GOWER RD
COOPERTOWN TN **37172-7203**

▼

Cities by ZIP Code™

For more rapid delivery, please use the recommended or recognized city names whenever possible for this ZIP Code™.

You entered:

37172

RECOMMENDED CITY NAME	OTHER CITY NAMES RECOGNIZED FOR ADDRESSES IN THIS ZIP CODE™
SPRINGFIELD TN	COOPERTOWN TN

You entered:

37146

RECOMMENDED CITY NAME	OTHER CITY NAMES RECOGNIZED FOR ADDRESSES IN THIS ZIP CODE™
PLEASANT VIEW TN	COOPERTOWN TN

Below are some questions you may have about the ZIP code change with related answers.

- **When can I start using the new method with Coopertown in place of my existing neighboring town?**
 - Immediately when you are ready! Just start changing your address with your service providers etc.
- **Do I really have to change my address? I prefer my current town address and never change it.**
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View, Springfield, Cedar Hill, or Greenbier and related ZIP code. It however is encouraged that you may consider doing so in the future. You will likely begin noticing deliveries that use Coopertown in your address line with no disruption.
- **Will the neighboring towns be impacted by this change?**
 - No they will not as they have their defined boundaries.
- **Why a Preferred Last Line (PLL) and not just a single ZIP code as I thought we would get?**
 - The postal service chose not to implement a single code for our town but was able to use the existing codes coupled with technology to allow us to identify our town boundaries using the existing four codes along with our town name, something that has not been recognized in the past. This also eliminated the inconvenience of citizens changing their addresses immediately and any related immediate disruption. This method allows you to change over time, if you choose to do so, however within their system it will recognize Coopertown in addition to your existing neighboring town address. Using the PLL system allows for improvements in the key areas such as future census, data collection, tax jurisdiction identification for delivery boundaries and better tax revenue allocation for example.
- **So nothing really changed if I don't have to change if I don't want to. What benefit is there to the town and to the citizens of still having multiple codes with a name change?**
 - The town now has a recognized postal boundary tied to our municipal boundary that over time will make it more efficient for the reasons we applied such as identifying the boundaries for census purposes, proper tax jurisdictions for increased tax revenue, more efficient identification for utility services, better demographic data, business development, tourism, and our town identity using our actual town name in conjunction with the postal boundary and actual municipal boundary among other reasons. In our request, the use of technology was encouraged to minimize cost and inconvenience to both the postal service and our citizens.
- **I really can just change the town name and use my existing ZIP code that is tied to say Springfield and not have a completely new ZIP code?**
 - Yes, that is correct. It is that simple. The hard part is changing your address with the new town name with your various services, etc., as if you had a complete change of address. The benefit of what we are doing is that you can do this at your convenience and there is no disruption, if and/or when you choose to. The postal service programed their system to adjust and recognize Coopertown as a recognized name in our boundary without new a new ZIP code. This change did not disrupt their system or place burden on our citizens.

- **Will my mail or deliveries be disrupted if I use my existing address and then start using Coopertown as the town in the address for new things, basically having different towns on different things to allow me to change at my convenience?**
 - No it will not cause disruption as the postal service technology will know the differences if you use your specific currently assigned ZIP code.
- **When I go online and enter my current address and it changes to a verified address, should I use the verified address?**
 - It would be encouraged to use the verified address as that matches the postal system's recognized PLL town name and recommended name.
- **Are we getting a post office?**
 - No, we are not as the routes remain unchanged using this method and technology is making this an effective method.
- **Did the town have to pay for this?**
 - No there was no cost to the town.
- **Do I need to get new mailing labels?**
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View for example and related ZIP code.
- **Do I have to notify my utility company of the change?**
 - Yes, if you want to begin using Coopertown as your identified town along with your existing ZIP code.
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View for example and related ZIP code.
- **Do I need to notify my bank or get new checks?**
 - Yes, if you want to begin using Coopertown as your identified town along with your existing ZIP code.
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View for example and related ZIP code.
- **Can I just wait to change my address when I run out of bank checks?**
 - Yes, if you want to begin using Coopertown as your identified town along with your existing ZIP code later with the bank. There is no deadline to make the change, so you can do this when it is convenient for you.
- **Can I change every other service and leave my bank address or any other service address such as the Social Security Administration as it currently is, meaning I have in effect two town addresses?**
 - Yes, you can. The postal system will recognize both if you use the same ZIP code that is currently assigned to you. You could have, for example, Coopertown for your utilities etc., and say your current address town of Cedar Hill for your Social Security address on file to limit inconvenience to you. While encouraged to change everything and keep as one, this is a good option if you find changing a service such as maybe the Social Security Administration to be cumbersome and challenging but want to use your town of Coopertown for everything else. It could be left alone and change others without disruption.
- **Can I change things one at a time and not all at once?**
 - Yes, there is no requirement to change everything at one time. This allows you time and convenience to make the change.

- **Will we get more tax revenue with this change?**
 - Yes, it is anticipated with this change from the postal service and recognized delivery boundary that tax revenues will increase over time.
 - A PLL primarily impacts address recognition and the ability of governmental and commercial entities to tie economic activity to a precise geographic area. Relevant effects include:
 - **Local Sales Tax Collection:** Online and remote sales taxes are often calculated based on the buyer's physical address. Having a PLL linked to a town ensures that addresses are mappable to the correct municipal taxing authority.
 - **Property Tax and Local Levies:** Accurate city/town identifiers associated with addresses help local governments ensure property tax assessments and billing correspond to the correct municipality.
 - **Economic and Statistical Reporting:** Federal and state agencies use ZIP codes and preferred city names to track economic activity, consumer demographics, and local revenue estimations.
- **Do I need to notify my employer of this change?**
 - Yes, if you want to begin using Coopertown as your identified town along with your existing ZIP code.
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View for example and related ZIP code.
- **Do I have to change my address when I file my federal taxes?**
 - Yes, when you file your taxes, if you want to begin using Coopertown as your identified town along with your existing ZIP code.
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View for example and related ZIP code.
- **I am buying a new car, should I use Coopertown along with my current ZIP code?**
 - It appears that addresses are starting to change automatically with license and registrations however, to ensure proper tax jurisdiction, **YES** as you reside in Coopertown and not a neighboring town or county and to reduce confusion and get the proper tax allocation and correct license plate.
- **I am a business do I need to change my address?**
 - Yes, if you want to begin using Coopertown as your identified town along with your existing ZIP code.
 - No, it is not required if you want to keep your current recognized mailing address town such as Pleasant View and related ZIP code.
 - It is encouraged that you do consider doing so as this supports your town identity and doing business in Coopertown and causes less confusion to your customers. Further, it is vital that sales tax allocations, and related business taxes such as personal property are properly remitted to the correct jurisdiction.
- **Will emergency services be impacted by this?**
 - No, emergency services will not be affected but would encourage you to state Coopertown as your town if you have an emergency to make sure there is no jurisdiction confusion.
- **Will my property taxes go up with this change.**
 - No, this change will not raise property taxes.

For those that supported this effort, I appreciate it. While we did not get a single code, I am very pleased that the postal service listened to and acknowledged our request and offered an alternative that works not only for them, but also for the town, and our citizens in a manner that minimizes or eliminates disruption. This was a reasonable compromise and a win for Coopertown.

I encourage you to start using “Coopertown” along with your current ZIP code and be proud of your town identity!

Please reach out to city hall with any additional questions you may have.

Mayor Jeff Smith